

# DUAL SALES CHANNEL MANAGEMENT WITH BUYBACK CONTRACTS

by

Sevilay GÖKDUMAN

Submitted to the Graduate School of Engineering and Natural Sciences  
in partial fulfillment of  
the requirements for the degree of  
Master of Science

Sabancı University

July, 2009

© Sevilay GÖKDUMAN 2009

All Rights Reserved

# DUAL SALES CHANNEL MANAGEMENT WITH BUYBACK CONTRACTS

Sevilay GÖKDUMAN

IE, Master's Thesis, 2009

Thesis Supervisor: Assist. Prof. Dr. Murat Kaya

Keywords: Dual channels, direct channel, service-based competition, product availability, supply chain contracting

## **Abstract**

We study a dual channel structure in which a manufacturer sells its product through an independent traditional retailer channel as well as a direct online channel (i.e., the Internet). The model conceptualizes service-based competition between the channels by considering consumer channel choice. The service level of the retailer channel is evaluated with its product availability level while the service level of the direct channel is evaluated with its delivery lead time. The consumers choose between channels by considering the channels' service levels and a number of other factors such as the relative convenience of channels. We base our studies on Chen et al. (2008). We extend their study by considering a buyback contract between the manufacturer and the retailer. We compare results under dual channel, direct-channel-only and retail-channel-only structures under wholesale price and buyback contracts.

# GERİ ALIM KONTRATLARI İLE İKİLİ SATIŞ KANALLARININ YÖNETİLMESİ

Sevilay GÖKDUMAN

EM, Master Tezi, 2009

Tez Danışmanı: Yar. Doç. Dr. Murat Kaya

Anahtar Kelimeler: İkili kanallar, doğrudan kanal, hizmet tabanlı rekabet, ürün bulunabilirliği, tedarik zinciri kontratları

## Özet

Bu tezde üreticilerin hem bağımsız geleneksel perakendeci kanalları hem de kendi doğrudan internet kanalları aracılığı ile satış yapabildikleri ikili satış kanalı sistemleri üzerinde çalışılmaktadır. Model, kanallar arasındaki hizmet tabanlı rekabeti kavramsallaştırmaktadır. Perakendecilerin hizmet seviyesi ürün bulunabilirliği ile, üreticilerin hizmet seviyesi ise tedarik süresi ile değerlendirilmektedir. Tüketiciler kanallar arasındaki tercihlerini, kanallar tarafından sağlanan hizmet seviyelerini ve perakendeci kanalını kullanmanın neden olduğu görelî rahatsızlık maliyeti gibi bir takım diğer faktörleri de değerlendирerek yapmaktadır. Çalışmalarımızda Chen vd. (2008) modelini taban aldık. Üretici ve perakendeci arasında geri alım kontratı uygulayarak modeli genişlettik. Sonuçları ikili kanal sistemleri, yalnız perakendeci ve yalnız doğrudan kanal sistemlerinde toptan satış ve geri alım kontratları altında kıyasladık.

# Acknowledgements

In the first place, I would like to express my profound gratitude to my thesis advisor, Assistant Professor Murat Kaya for his invaluable guidance and insightful suggestions throughout this research. His sincere support enabled me to complete my work successfully.

I gratefully acknowledge my thesis committee for their valuable reviews and comments. I also want to express my thanks to my friends at FENS 1021 for their support and kindness. My special thanks go to Taner and Figen for always being there and with me, helping incessantly till to the very last moment. I am also grateful to Birol and Gamze for their friendship and support.

I am as ever, especially indebted to my family for their endless love, infinite support and trust. My thanks go in particular to my sister Serpil Elmas and her husband for their special support throughout my Masters studies. I also want to extend my thanks to my second family, my dearest friends from Bilkent University, eight people; each of them has been so special to my life, so will it be in the rest of my life story. I want to express my gratitude to Umut for his eternal love, patience and trust. His encouragement was always with me at the hardest times of thesis writing. Thanks to his presence in my life; he significantly contributes making life more and more worthwhile.

Finally, I would like to thank everyone who was important to the successful realization of the thesis and express my apology that I could not mention personally one by one.

# TABLE OF CONTENTS

|  |             |
|--|-------------|
| <b>Acknowledgements</b>  | <b>v</b>    |
| <b>List of Tables</b>  | <b>viii</b> |
| <b>List of Figures</b>   | <b>1</b>    |
| <b>1 CHAPTER-1</b>   | <b>2</b>    |
| 1.1 INTRODUCTION . . . . .   | 2           |
| 1.2 CONCEPTUAL BACKGROUND . . . . .  | 4           |
| 1.2.1 Channel Structures and the Internet as a New Sales Channel .                 | 4           |
| 1.2.2 The Effect of Consumer Purchasing Behavior on<br>Channel Structure . . . . . | 7           |
| 1.2.3 Potential Issues in Channel Management . . . . .                             | 9           |
| 1.2.4 Coordination with Contracts . . . . .  | 9           |
| <b>2 CHAPTER-2</b>   | <b>18</b>   |
| 2.1 LITERATURE REVIEW . . . . .  | 18          |
| <b>3 CHAPTER-3</b>   | <b>23</b>   |
| 3.1 DUAL CHANNEL-BUYBACK CONTRACT<br>(DB) . . . . .                                | 23          |
| 3.1.1 Consumers' Channel Choice . . . . .  | 25          |
| 3.1.2 Operational Decisions . . . . .  | 30          |

|          |  |           |
|----------|--|-----------|
| 3.1.3    | The Contracting Stage . . . . .                                      | 37        |
| 3.2      | DUAL CHANNEL-WHOLESALE PRICE CONTRACT ANALYSIS (DW) . . . . .        | 37        |
| 3.3      | RETAILER-ONLY ANALYSIS . . . . .                                     | 38        |
| 3.3.1    | Retailer-Only Analysis under Buyback Contract (RB) . . . . .         | 38        |
| 3.3.2    | Retailer-Only Analysis under Wholesale Price Contract (RW) . . . . . | 40        |
| 3.4      | DIRECT-ONLY ANALYSIS (DO) . . . . .                                  | 41        |
| <b>4</b> | <b>CHAPTER-4</b>   | <b>43</b> |
| 4.1      | RESULTS . . . . .  | 43        |
| 4.1.1    | The Mathematica Code . . . . .                                       | 43        |
| 4.1.2    | General Observations . . . . .                                       | 44        |
| 4.1.3    | Two-Parameter Analysis . . . . .                                     | 45        |
| 4.1.4    | Comparison of Different Channel Structures . . . . .                 | 52        |
| <b>5</b> | <b>CHAPTER-5</b>   | <b>58</b> |
| 5.1      | CONCLUSIONS . . . . .  | 58        |

# List of Tables

|      |  |    |
|------|--|----|
| 4.1  | Low, Medium, High Values of Parameters . . . . .   | 44 |
| 4.2  | Optimal Channel Strategy . . . . .   | 45 |
| 4.3  | Manufacturer's Optimal Channel Strategy . . . . .  | 46 |
| 4.4  | Equilibrium Outcome in the m/c Plane, when $v = 8, p = 4, c = 1$ . .                                     | 46 |
| 4.5  | Manufacturer's Optimal Channel Strategy under Buyback . . . . .  | 48 |
| 4.6  | Operational Decisions of Manufacturer and Retailer in p/k Plane . .                                      | 49 |
| 4.7  | Manufacturer's Optimal Channel Strategy under Buyback . . . . .  | 50 |
| 4.8  | Equilibrium Outcome in the m/v Plane, when $p = 4, k = 1, c = 1$ . .                                     | 51 |
| 4.9  | Expected Total Channel Profit under Different Channel Structures for<br>$v = 8, p = 4, k = 1$ . . . . .  | 54 |
| 4.10 | Manufacturer's Expected Profit under Different Channel Structures<br>for $v = 8, p = 4, k = 1$ . . . . . | 54 |
| 4.11 | Retailer's Expected Profit under Different Channel Structures for $v = 8, p = 4, k = 1$ . . . . .        | 55 |
| 4.12 | Model Results Under Different Structures in the m/c Plane for $v = 8, p = 4, k = 1$ . . . . .            | 55 |
| 4.13 | Expected Total Channel Profit under Different Structures for $k = 1, p = 4, c = 1$ . . . . .             | 56 |

|   |     |
|---|-----|
| 4.14 Manufacturer's Expected Profit under Different Channel Structures<br>for $k = 1, p = 4, c = 1$ . . . . . | 56  |
| 4.15 Retailer's Expected Profit under Different Channel Structures for $k = 1, p = 4, c = 1$ . . . . .        | 57  |
| 4.16 Model Results Under Different Structures in the m/v Plane for $k = 1, p = 4, c = 1$ . . . . .            | 57  |
| 5.1 The Numerical Experiments to Span the Parameter Space DB . . . . .  | 68  |
| 5.2 The Numerical Experiments to Span the Parameter Space RB/DO . .   | 74  |
| 5.3 Dual Channel Strategy in the m/c Plane, v=8, p=4, k=1 . . . . .   | 80  |
| 5.4 RB/DO Strategies in the m/c Plane, v=8, p=4, k=1 . . . . .  | 84  |
| 5.5 Dual Channel Strategy in the p/k Plane, m=7500, v=8, c=1 . . . . .  | 88  |
| 5.6 RB/DO Strategies in the p/k Plane, m=7500, v=8, c=1 . . . . .   | 90  |
| 5.7 Dual Channel Strategy in the m/v Plane, p=4, k=1, c=1 . . . . .   | 92  |
| 5.8 RB/DO Strategies in the m/v Plane, p=4, k=1, c=1 . . . . .  | 94  |
| 5.9 The Numerical Experiments to Span the Parameter Space DW . . . . .  | 96  |
| 5.10 The Numerical Experiments to Span the Parameter Space RW/DO .  | 102 |
| 5.11 Dual Channel Strategy in the m/c Plane, v=8, p=4, k=1 . . . . .  | 108 |
| 5.12 RW/DO Strategy in the m/c Plane . . . . .  | 112 |

|   |     |
|---|-----|
| 5.13 Dual Channel Strategy in the p/k Plane, m=7500, v=8, k=1 . . . . . | 116 |
| 5.14 RW/DO Strategy in the p/k Plane . . . . . . . . . . . . . . . . .  | 118 |
| 5.15 Dual Channel Strategy in the m/v Plane, p=4, k=1, c=1 . . . . .    | 120 |
| 5.16 RW/DO Strategy in the m/v Plane . . . . . . . . . . . . . . .      | 122 |

# List of Figures

|     |  |    |
|-----|--|----|
| 1.1 | Different Channel Structures . . . . .                     | 5  |
| 1.2 | Possible Channel Structure/Contract Combinations . . . . . | 17 |
| 3.1 | Sequence of Events . . . . .                               | 24 |
| 3.2 | Consumer Segmentation . . . . .                            | 27 |
| 4.1 | Manufacturer's Strategy on the m/c Plane . . . . .         | 47 |
| 4.2 | Manufacturer's Strategy on the p/k Plane . . . . .         | 49 |
| 4.3 | Manufacturer's Strategy on the m/v Plane . . . . .         | 50 |
| 4.4 | Possible Channel Structure/Contract Combinations . . . . . | 52 |

# 1 CHAPTER-1

## 1.1. INTRODUCTION

As the number of alternatives to reach end consumers increases, it is getting more important for companies to design and coordinate their processes in a way that they can satisfy the needs of consumers. Dual channel structure is of increasing interest to manufacturers in order to survive in today's competitive markets. This thesis investigates the changes in the channel performance; i.e., total sales and total profit when a new channel is added to the existing channel structure under different contracting mechanisms.

We develop a dual channel model in which the manufacturer (he) sells directly through his website and also through an independent retail (she) channel. By doing so, the manufacturer increases his consumer base including the online channel consumers. Although the manufacturer's profit margin is higher in the direct channel, he shares the inventory risk with the retailer when he sells through the retailer. We determine the terms of the trade between the manufacturer and the retailer by a using buyback contract.

We also develop a *consumers' channel choice* model. The consumers choose between these two channels depending on the *service level* and the *relative inconvenience* of the channels. The service level of the direct channel is evaluated with its *delivery lead time* while the service level of the retailer channel is evaluated with its *product availability level*. We capture the relative inconvenience of the retailer with a parameter called *relative inconvenience cost*. This parameter reflects the time and effort

costs that consumers incur due to visiting the retailer.

By solving the model, we determine three types of dual channel strategies for the manufacturer. First, the manufacturer eliminates the retailer by setting a short delivery lead time when the direct channel cost is low. In this case, all consumers are served through the direct channel. Second, the manufacturer captures the retailer's profit when the direct channel cost is above a threshold and the relative inconvenience cost of the retailer is high. In this case, the consumer market is segmented into two. The first segment buys only from the direct channel. The second segment buys only from the retailer if the product is available otherwise the consumers leave the system without purchasing. Third, the manufacturer shares the profit with the retailer when the direct channel cost is high and the relative inconvenience cost of the retailer is low. In this case, the consumer market is segmented into three. The first segment only buys from the direct channel. The second segment first attempt to buy from the retailer channel. If the product is available then they buy the product from the retailer. If there is a stock-out, then those consumers buy from the direct channel. The third segment only buys from the retailer channel if the product is available otherwise they leave the system without purchasing.

In addition to observing the channel performance under the dual channel - buyback contract structure (DB), we also analyze dual channel - wholesale price contract (DW), retailer-only - buyback contract (RB), retailer-only - wholesale price contract (RW) and direct-only channel structures. By comparing the results of these cases, we determine under which parameter combinations switching to a dual channel structure or switching to the buyback contract is better for a manufacturer, assuming that the status quo is the retailer-only structure with wholesale price contract.

## 1.2. CONCEPTUAL BACKGROUND

In this section, we aim to explore the main issues that we cover in the thesis. First we discuss a number of existing *channel* structures. Then we explain the effects of consumer behavior on channel structures. We continue with a discussion on channel management, and finally we outline the concept of *coordination* with *contracts*.

### 1.2.1 Channel Structures and the Internet as a New Sales Channel

A distribution channel is a set of interdependent organizations that ensures a product arrives to the market. There are varieties of channel structures which are built on the idea of satisfying the needs of market segments in a precise way (Coughlan et al. 1992). Changes in technology and consumer preferences lead to the introduction of new channel structures. Personal computer industry is a good example to illustrate the noteworthy changes in channel structures. As computers first started to be sold in the market, direct sales forces were the only way of selling them. In 1970s retailers were also included in the channel as intermediaries. In mid of 1980s, customer awareness about PCs grew as the number of competitors increase. This change led to three important long term adjustments in the distribution channels. First, mass resellers entered to the market. Second, consumers started to order via the Internet in 1990s and finally, specialized computer stores opened (Winer 2007).

Channel structures can be classified under two main categories: *direct channel structures* and *indirect channel structures*. In a direct channel structure, all activities from the manufacturing of a product to reaching the end consumers are under the responsibility of a single firm, the manufacturer. Sales directly via the Internet and telephone, door-to-door selling, or retail outlets which are owned by manufacturers are different applications of direct channels. Indirect channel structure includes different levels of intermediaries depending on the type of business. In this case,

the manufacturer uses other companies to reach the end consumers. Direct channel structure entails the usage of direct sales force providing the opportunity of applying new strategies directly. By the help of the direct channel, the manufacturers can extend their contact with their consumers and obtain better information about market demand (Lee et al. 1997). A direct channel also allows the manufacturers to gain more profit by controlling pricing and distribution directly (Stern et al. 1996). However, the access of the direct sales force to consumers might be limited and managing a direct sales force is expensive. On the other hand, an indirect channel allows a company to reach more consumers by the help of intermediaries. In addition, the intermediaries perform some key functions such as gathering information, providing transportation and storage and financing (Winer 2007).

Both channel structures can be observed in different *formats*. *Physical (bricks and mortar) format* and *online (the Internet) format* are two of the most commonly applied channel formats. Table 1.1 provides examples of different structure/format combinations.

|                   |                  | Channel Format  |   |
|-------------------|------------------|---|---|
|                   |                  | Online  | Physical  |
| Channel Structure | Direct Channel   | Web site of manufacturer ( <a href="http://www.apple.com">www.apple.com</a> ) | Manufacturer- owned stores (Apple retail store) |
|                   | Retailer Channel | Web site of retailer ( <a href="http://www.bestbuy.com">www.bestbuy.com</a> ) | Standard retailing (Bestbuy retail stores)      |

**Figure 1.1:** Different Channel Structures

Both the manufacturers and the retailers might use one or more channel formats at the same time. For example, Apple, as a manufacturer, sells its products through both its direct online channel *apple.com* and through *Apple retail stores*. Similarly, BestBuy, a retailer, sells the products of different manufacturers through its physical

stores and website. Some consumer-goods manufacturers sell their products through both direct and indirect channels simultaneously. For example, a manufacturer might provide direct sales through company outlets meanwhile its products are also available at independent retailers. This new channel structure is referred to as a *dual channel structure*.

Dual channel structure may allow a firm to increase its market coverage, obtain lower channel cost and provide customized service to its customers (Keller, 2006). Beyond its advantages, a dual channel structure may also result in conflicts between the channel members as it introduces the manufacturer as a direct competitor to his retailers (See Section 1.2.3). With the widespread usage of the Internet, dual channel applications evolved into a new phase.

As a flexible, interactive distribution channel the Internet offers improvement on channel management. A large number of manufacturers including Compaq, Hewlett & Packard, IBM, and Nike apply a dual distribution channel strategy by selling online in addition to their traditional retailer channel. There are various advantages of including the Internet as a distribution channel. Beyond conventional direct channel applications, the Internet provides a higher accessibility for the consumers as it is not limited to a physical store. Moreover, the manufacturers can observe the changes in market and respond quickly (Kiang et al. 1999). However, Peterson et al. (1997) raise two questions regarding the interaction between the Internet and the traditional channels. The authors question if the Internet is a suitable substitute for the traditional channels and whether the Internet can dominate the current channel structures or not.

The characteristics of the product which is marketed through the Internet is an important factor for the success of the Internet sales. Peterson et al. (1997) classify products as *search goods* and *experience goods*. Search goods are defined as the products that can be evaluated by external information while experience goods require personal interaction with the product. The Internet might be an effective distribu-

tion channel for search goods whereas traditional channels might be better suited for experience goods. The Internet might also be suitable for high cost, infrequently purchased goods.

In this research, we focus on a dual channel structure which includes a direct channel in online format and a retailer channel in physical format. However, note that other channel combinations are also observed in practice. For example both the manufacturer and the retailer can manage an online channel. Alternatively the manufacturer can sell his product directly through both the online format and the physical format.

### **1.2.2 The Effect of Consumer Purchasing Behavior on Channel Structure**

With the evolution of new channel structures, insight into the changing consumer behaviors becomes crucially important for channel management. In order to set the right channel strategies, companies should analyze how different consumers choose between competing channel structures.

Neslin et al. (2006) define six factors that determine the consumers' channel selection as marketing efforts, channel attributes, channel integration, social influence, situational factors and individual differences. By considering these factors, it is possible to differentiate online consumers from traditional channel consumers. Online consumers tend to give more importance to informativeness, convenience, time and effort savings whereas the traditional channel consumers tend to give more importance to enjoyment and service quality (Broekhunizen et al. 2003). Price is also one of the most important cues affecting the consumers' purchasing behavior. However, Bellman et al. (1999) report that online consumers' valuations regarding cost savings is lower than their valuations on time savings. On the other hand, Clay et al. (2001) claim that consumers' price sensitivity is dependent on their previous shopping behaviors. If a consumer is already price sensitive, then she can be more sensitive in

the online channel as a result of high flexibility. However if a consumer is price insensitive, then due to time considerations or high income she might tend to be less sensitive in the online channel.

Consumers' decision sequence is another important aspect of their purchasing behavior. Peterson et al. (1997) suggest that the consumers' decision process is shaped around brand or product category preferences and channel preferences. At the information acquisition process, they either focus on a brand or a product category. The consumers also make a choice between the traditional channel and the online channel for information acquisition. Finally they choose a channel for final transaction and brand acquisition. The authors also state that brand-loyal consumers tend to moderate the competition between the online channel and the traditional channel because in such a case the consumers only focus on price information and product availability in the search process. In addition, Steinfield et al. (2002) point to the possible switches of the consumers from one channel to another during the purchasing process. Regarding the brand or product category preferences, Jupiter research results indicate that 77% of the online shoppers determine the specific product they want to purchase before the purchasing process (Gilly et al. 2000). In addition, HP research results show that 73% of the consumers who shop for printers are *brand-sure*; i.e., they know which brand they will buy from (Chen et al. 2008).

Considering the aforementioned information about consumers' purchasing behavior, the companies segment their consumer population. *Market segmentation* is a consumer analysis method which groups the consumers under different categories in order to investigate the common shopping habits (Winer 2007). In a dual channel structure, as Broekhuizen et al. (2003) state, channel loyalty is a more effective factor for channel segmentation than brand loyalty.

In our study we consider brand-sure consumers who have determined the product that they want to purchase. Therefore we segment the consumer population depending on their channel preferences, which in turn depend on the service levels that the

channels offer. We also allow the consumers to switch between channels in case of a stock-out.

### 1.2.3 Potential Issues in Channel Management

Retaining a dual channel structure provides greater market penetration than a single-channel structure by allowing the channel members to serve consumers from different segments. However dual channel structure also leads to a tension between the manufacturer and the retailer as it establishes the manufacturer as a direct competitor to his retailer. In literature, this tension is referred to as *channel conflict* (Tsay et al. 2004). Channel conflict originates from one channel members' behavior that prevents the other member(s) from obtaining its (their) goals. Channel conflict issue gained importance with the opening of factory outlets in 1980s and today it has reached a new phase with the inclusion of the Internet to channel structures. Manufacturer's attempt to open a direct channel is considered to be a threat by the retailer. Home Depot case is a well known example of channel conflict resulting from the dual channel structure. Home Depot is a large retailer of home improvement and construction products and services. After some of the suppliers of Home Depot opened their online direct channel, Home Depot send letters to her suppliers stating that she is hesitant about doing business with her competitors (Brooker 1999).

*Double marginalization* is another common problem encountered in channel management. Double marginalization reflects the inefficiencies in a channel (or, in a supply chain) due to decentralized decision making by a number of independent firms (Spengler 1950). We discuss double marginalization in detail in Section 1.2.4.

### 1.2.4 Coordination with Contracts

In order to eliminate the aforementioned channel problems and increase channel performance, firms should design and manage their channels carefully. The effectiveness of a channel depends on the degree that the companies synchronize and coordinate

their decentralized operations. On the other hand, synchronization of decentralized operations can lead to loss of competitive advantage. Hence it is important to align the incentives of the relevant parties (Özer 2006).

We illustrate these concepts with an example. Consider a vertically integrated firm (i.e., the manufacturer) that undertakes both production and distribution operations. The firm operates in a single selling season. Because of the nature of the business, neither carrying inventory from one period to the next nor placing a second production run is possible. Hence the firm needs to determine the production quantity prior to the selling season. However demand during the selling season is probabilistic.

Since demand is uncertain, upon deciding the production quantity, the firm faces a trade off between excess inventory and insufficient inventory. Holding excessive inventory cause inefficient investment because of the opportunity costs, inventory holding costs and costs of devaluation of inventory; whereas, insufficient inventory cause loss of goodwill cost and leads to decrease in profit because of lost sales. These two cases reflect an inventory management problem which is known as *inventory risk* (Kaya and Özer 2009). Let  $c$  be the *unit production cost* and  $p$  be the *unit selling price* of the product in the market. Assume that units unsold during the single period have no salvage value (as in the case of newspapers). Then, the cost of each unit of excess inventory to the firm is  $c$  and is referred to as the *overage cost*  $c_o$  whereas the cost of each unit of insufficient inventory is  $p - c$  and referred to as the *underage cost*  $c_u$ .

Let  $Q$  be the quantity that the firm decides to produce. Let  $F(\cdot)$  denote the cumulative distribution function of the random demand for the product during the selling season. Then  $F(Q)$  represents the probability that realized demand during the selling season will be smaller than  $Q$ . Thus the probability of having at least one unsold item at the end of the selling season is  $F(Q)$  and the probability of stocking out is  $1 - F(Q)$ . The corresponding costs are  $c_oF(Q)$  and  $c_u(1 - F(Q))$ . A balancing

quantity between the marginal cost of an additional item and the marginal benefit of a stocked-out item is the optimal quantity that should be produced by the firm; i.e.,  $c_o F(Q) = c_u(1 - F(Q))$ . Hence, the optimum quantity should satisfy the following equation:

$$F(Q) = \frac{c_u}{c_u + c_o}. \quad (1.1)$$

Equation (1.1) is called as the *critical ratio*. The substitution of  $c_u$  and  $c_o$  values yield the optimal order quantity as follows:

$$Q^I = F^{-1}\left(\frac{p - c}{p}\right) \quad (1.2)$$

where  $F^{-1}$  is the inverse function of cumulative distribution function.

The same result can be obtained by analyzing the profit function of the firm. The expected sales of the firm is  $E[\min(Q, D)]$ ; the minimum of its production quantity  $Q$  and *demand*  $D$ . The resulting expected profit is:

$$\Pi^I(Q) = pE[\min(Q, D)] - cQ. \quad (1.3)$$

This function is concave in  $Q$ . The optimum quantity that maximizes the profit is:

$$Q^I = F^{-1}\left(\frac{p - c}{p}\right)$$

which is the same result as Equation (1.2).

Instead of managing both production and distribution simultaneously, the firm might alternatively choose to *disintegrate* the production and the distribution operations. In such a case, production of the product is provided by the manufacturer (he) and the distribution of the product is provided through a retailer (she). In this case, formal *contracts* can be used to align incentives between the members of the channel (i.e., between the manufacturer and the retailer). Contracts are used for defining the

rules of the trade between the channel members. An extended review of the academic literature on contracts can be found in Cachon (2003). For the purpose of this study we only analyze the wholesale price contract and the buyback contract in detail and briefly mention a number of other contract types.

### The Wholesale Price Contract

The wholesale price contract is the most commonly used contract type in disintegrated channels because of its ease of application. In the wholesale price contract, the retailer pays a *wholesale price*  $w$  per unit ordered to the manufacturer. The retailer decides her order quantity  $Q$  by considering the wholesale price offered by the manufacturer. The manufacturer satisfies the retailer's order by producing  $Q$  units at a unit production cost of  $c$ , and delivers these units to the retailer. The retailer cannot return unsold units to the manufacturer. This contract yields a profit margin of  $w - c$  to the manufacturer and a profit margin of  $p - w$  to the retailer. The expected profit functions of the manufacturer, the retailer and the total channel are as follows:

$$\Pi_m^w(Q) = (w - c)Q, \quad (1.4a)$$

$$\Pi_r^w(Q) = pE[\min(Q, D)] - wQ, \quad (1.4b)$$

$$\begin{aligned} \Pi_{tot}^w &= \Pi_m^w(Q) + \Pi_r^w(Q), \\ &= pE[\min Q, D] - cQ. \end{aligned} \quad (1.4c)$$

In a disintegrated channel, the profit of the manufacturer is determined by the order quantity of the retailer. Once the retailer decides on  $Q$ , the manufacturer's profit is certain. However the retailer's demand quantity is unknown and she decides her order quantity in a way that maximizes her own profit in (1.4b). The resulting

order quantity of the retailer is:

$$Q^w = F^{-1}\left(\frac{p-w}{p}\right).$$

### **Channel Coordination and Double Marginalization**

As we mentioned earlier, one purpose of contracts is to achieve channel coordination by preventing double marginalization. In this section, we analyze the efficiency of the wholesale price contract for channel coordination by emphasizing the differences between the results of the vertically integrated channel and the disintegrated channel.

Note that the expression for the total profit of the disintegrated channel in (1.4c) is same as the expression for the total profit of the vertically integrated channel in (1.3), and it is independent of the wholesale price value. Hence in a coordinated channel, the order (or, production) quantity should be equal to the order quantity of the vertically integrated channel. When we compare the results of the integrated channel to the disintegrated channel under a wholesale price contract, we first observe that the retailer orders a lower number of products than what the integrated channel orders (i.e.,  $Q^w \leq Q^I$ ). The underlying reason behind the retailer's decision is the change in the balance of underage and overage costs. The overage cost of the retailer with a wholesale price contract ( $w$ ) is higher than the overage cost of the integrated channel ( $c$ ). At the same time, the underage cost of the retailer with a wholesale price contract ( $p - w$ ) is lower than the underage cost of the integrated channel ( $p - c$ ). Therefore the retailer's optimal solution is to order a lower quantity compared to the integrated channel. While determining her order quantity, the retailer maximizes her expected profit and ignores the total profit of the channel. In literature, this situation is referred to as double marginalization.

With proper contracting mechanisms, the manufacturer can induce the retailer to order the channel-optimal quantity, leading to maximum total channel profit. The extra profit can be shared by the channel member(s). A contract is classified

as *Pareto improving* if it leads to a profit increase for at least one of the channel members without decreasing the profit of the other channel members. The *efficiency of a contract* is measured by proportioning the total channel profit under the contract to the total profit of the vertically integrated channel. If the ratio is 1 then the channel is said to be *coordinated*. In this case, the channel achieves the maximum possible total profit.

Our analysis regarding the wholesale price contract shows that the wholesale price contract cannot achieve channel coordination. Next we study the buyback contract which is proven to be coordinating in the setting we consider (Cachon 2003).

### The Buyback Contract

With a buyback contract, the manufacturer shares some of the retailer's inventory risk due to demand uncertainty. In a buyback contract  $(w, b)$ , the manufacturer charges a wholesale price  $w$  per product and offers to buy the unsold products of the retailer at the end of the season at a buyback price  $b$  each. Therefore, the corresponding expected profits of the channel members and the total channel profit are as follows:

$$\Pi_m^b(Q) = (w - c)Q - bE[Q - \min(Q, D)], \quad (1.5a)$$

$$\begin{aligned} \Pi_r^b(Q) &= pE[\min(Q, D)] + bE[Q - \min(Q, D)] - wQ, \\ &= (p - b)E[\min(Q, D)] - (w - b)Q, \end{aligned} \quad (1.5b)$$

$$\Pi_{tot}^b = pE[\min(Q, D)] - cQ. \quad (1.5c)$$

Buyback contracts provide incentive to the retailer to increase her order quantity, and hence the level of product availability by decreasing her cost of overage. The overage cost of the retailer decreases to  $w - b$ . Considering the costs of underage and overage, the retailer's optimal order quantity becomes:

$$Q^b = F^{-1}\left(\frac{p - w}{p - b}\right).$$

Thus the retailer orders more than what she orders with a wholesale price contract. With appropriate choices of  $w$  and  $b$ , the retailer can be persuaded to order a quantity equal to the integrated channel's production quantity and hence coordination can be achieved. Coordination requires the equality of the critical ratio of the integrated channel and the critical ratio of the disintegrated channel under the buyback contract i.e.  $\frac{p-w}{p-b} = \frac{p-c}{p}$ . From this equality, the relation between  $b^b$  and  $w$  of a coordinating buyback contract determined as:

$$b^b = \frac{p(w - c)}{p - c}. \quad (1.6)$$

Buyback contract can also be used as a profit sharing mechanism between the manufacturer and the retailer. Comparing (1.5c) and (1.5b), we observe that the profit of the retailer under buyback contract can be written in terms of the total channel profit. If the contract parameters satisfy

$$(p - b) = \theta p \quad \text{and} \quad (w - b) = \theta c$$

then  $\theta$  represents the retailer's share in total channel profit i.e.  $\Pi_r^b(Q) = \theta \Pi_{tot}^b(Q)$ .

Any  $(w, b)$  pair that satisfies (1.6) is a coordinating contract for the channel. Different values of  $(w, b^b)$  lead to different profit and risk sharing strategies. See Kaya and Özer (2009) for detailed analysis.

### Other Contract Types

We use the wholesale price contract and the buyback contract in detail in our subsequent analysis. Here we mention some other contracts which are commonly used in literature and in practice. Under a *revenue sharing contract* the retailer shares her sales revenue with the manufacturer in exchange for a reduction in the wholesale price. Under a *sales rebate contract* the manufacturer provides a rebate (a monetary payment) to the retailer for each sold item above a threshold value. Under a *quan-*

*ity flexibility contract*, the retailer is permitted to change her order quantity after demand is realized. After the retailer determines her order quantity, the manufacturer commits to provide up to a threshold quantity and the retailer commits to buy more than a certain quantity. With a *quantity discount contract*, the wholesale price becomes a decreasing function of the retailer's order quantity. All of these contracts are found to be coordinating in the setting we consider by reallocating the inventory risk and profit between the channel members (Cachon 2003, Kaya and Özer 2009).

### The Road Map for the Thesis

As above discussions point out, the manufacturers should manage their channels in a way that they satisfy the needs of consumers while they eliminate the potential conflicts with their retailers. In this research, we study a dual channel setting which consists of an online direct channel and a traditional retailer channel. We focus on the performance of the firms under three channel structures: dual channel, retailer-only channel and direct-only channel and two contracting practices: wholesale price contract and buyback contract. Figure 1.2 illustrates the different channel structure/contract combinations that we consider. As the arrows indicate, beginning with a traditional retailer channel under a wholesale price contract (which is the default setting in most of the traditional academic studies), the manufacturer might prefer to switch to other channel structures such as retailer-only channel under a buyback contract or dual channel under a wholesale price contract. By considering these alternatives, we figure out in which circumstances the manufacturer should prefer opening a direct channel over changing the contract type and vice versa. In addition, we study the efficiency of the buyback contract, which is known to be coordinating in a retailer-only channel structure, in a dual channel structure.

The remainder of the thesis is organized as follows: Section 3 summarizes the related literature. Section 4 describes the dual channel buyback contract model. In Section 5 we analyze the dual channel model under a wholesale price contract. In

|                   |               | Contract Type |                 |
|-------------------|---------------|---------------|-----------------|
|                   |               | Buyback       | Wholesale Price |
| Channel Structure | Dual Channel  | Section 4     | Section 5       |
|                   | Retailer-Only | Section 6.1   | Section 6.2     |
|                   | Direct-Only   | Section 7     |                 |

```

graph TD
    S4[Section 4] --> S61[Section 6.1]
    S4 --> S62[Section 6.2]
    S62 --> S5[Section 5]
  
```

**Figure 1.2:** Possible Channel Structure/Contract Combinations

Section 6 we analyze the retailer-only channel model and in Section 7 we analyze the direct-only model. Section 8 presents a discussion on our results and Section 9 summarizes the thesis and mentions future research directions.

## **2 CHAPTER-2**

### **2.1. LITERATURE REVIEW**

We summarize the related literature in three related areas: dual channel management, supply chain contracting and consumer behavior.

Tsay et al. (2004a) review several channel structures by focusing on the conflict and coordination issues. The authors classify the existing channel structures under four categories regarding channel control and channel type. A channel can include single or multiple channel types and it can be controlled by the manufacturer or there can be independent intermediaries. Our main interest is on multiple-channel type systems with independent intermediaries.

Most of the papers that study dual channel management focus on price competition between the manufacturer and the retailer. Chiang et al. (2003) examine a dual channel structure under the assumption that customers obtain less value from the direct channel. Their study shows that the dual channel structure is effective in reducing double marginalization by creating a threat for the retailer. Therefore, even in the cases in which the expected sales of the direct channel is zero, it is optimal for the manufacturer to open a direct channel. Yan (2008) improves the work of Chiang et al. (2003) by including the profit sharing approach. Their study shows that a dual channel structure increases the total channel profit but depending on the perceived value of consumers, it may also cause a price war between the manufacturer and the retailer. Yet, the authors indicate that the profit sharing strategy increases the profit of both the manufacturer and the retailer. Avery et al. (2008) study the cannibaliza-

tion and complementarity effects of retailer store openings on catalogue and online channels of the manufacturer. The authors show that in the short term retailer stores cannibalize the sales through catalogues, but in the long term, complementary effects of the retailer stores are observed on both channels.

Rhee et al. (1999) segment the consumers into two as price-sensitive consumers and service-sensitive consumers. Their study show that when the consumers' valuations of retail service is similar in both segments, dual channel is the optimum strategy as a result of higher market coverage and lower wholesale price. But as the valuation of retailer service gets higher, the selling price at the retailer increases which also leads to an increase in the wholesale price. In this case, the manufacturer shuts down the direct channel and focuses only on the retailer channel. Dumrongsiri et al. (2006) change the utility definition of consumer which Chiang et al. (2003) and Yan et al. (2008) use in their models by adding a service quality term. Kumar et al. (2006) segment the consumer population into two: *brand-loyal consumers* and *store-loyal consumers*. Their model also allows the retailer to carry a competing product with the manufacturer's product. Therefore the authors introduce the merchandising support concept which influences the shopping behavior of the store-loyal consumers. Similar to previous studies, they also show that the existence of a competing direct channel improves the retailer performance hence improves the total channel performance.

Cattani et al. (2006) examine the pricing strategies of a retailer and a manufacturer under different strategies. They assume that the manufacturer commits to set the price of the direct channel same with the retailer channel in order to avoid channel conflict. Hendershott et al. (2006) analyze a system where a single manufacturer sells to more than one retailer. Consumers have different valuations for the product, and they search the retailers until they find a sufficiently low price. However, as consumers visit more retailers, their gain from the product decreases. In this setting, the authors show that adding a direct channel decreases the number of retailers in the

market. The retailers that enter the market have a reduced demand and they lower the market price. Bell et al. (2002) examine a model where a physical direct store and an independent retailer's store are located in the same mall. They compare the performance of the retailer in the case of competition with independent retailers with the performance in the case of competition with the manufacturer.

The models we mentioned so far ignore inventory-related issues. Boyaci (2004) studies a dual channel model in which both the retailer channel and the direct channel hold inventories. The manufacturer is assumed to have an infinite supply capacity such that he can instantly supply the demand of both channels. The model allows consumers to search the other channel if there is a stock-out in their first-choice channel. Hence, the manufacturer and the retailer compete both vertically and horizontally. Vertical competition reflects the double marginalization issue whereas horizontal competition reflects the competition due to demand substitution. The substitutability of the product is modeled with a parameter (substitution rate) which shows the fraction of the consumers in a channel who will search for the product in the other channel. Boyaci shows that increasing the double marginalization, i.e., increasing the wholesale price, leads to overstocking in the direct channel whereas it induces the retailer to understock. On the other hand, increasing horizontal competition, i.e., increasing one of the channels' substitution rate leads to overstocking in the other channel. The author also shows that simple contracting mechanisms such as buyback or revenue sharing cannot coordinate the dual channel described in the model.

Chiang et al. (2003) examine a two-echelon dual channel inventory model. The product is available both at the traditional retailer store and an online direct channel. The demand of the retailer channel consumers are satisfied by the on hand inventory of the retailer whereas the demand of online consumer are satisfied by the on-hand inventory of the manufacturer's warehouse. The consumers are allowed to search the other channel in case of a stock-out. The fraction of the consumers who will search the other channel is modeled with a parameter, the search rate. The consumers who will

not search the other channel and who cannot find the product at both channels will be lost. The authors focus on the optimal base-stock levels, inventory holding cost and lost sales cost. They show that inventory holding cost does not affect the base-stock levels of both the direct channel and the retailer channel. On the other hand, an increase in the lost sales cost increases the base-stock levels at both channels. The authors also show that the dual channel strategy performs better than retailer-only and direct-only strategies in most cases.

The second related literature is on supply chain (or, channel) contracts. This literature aims to determine coordinating contracts in different conditions. Cachon (2003) and Kaya and Özer (2009) provide an extensive summary on different contracting mechanisms. Lariviere et al. (2001) examine the efficiency of the wholesale price contract in response to the changes in the properties of demand distribution.

Regarding buyback contract applications, Pasternack (1985) first studied the optimal pricing and return policies for perishable commodities. He showed that unlimited return of retailer's unsold items at partial credit is system-optimal for appropriately chosen wholesale price and buyback price values. Donohue (2000) shows that the buyback contract is also coordinating in a two-mode production environment which allows the retailer to update her forecast and order accordingly. Emmons et al. (1998) study a classical buyback contract model with the difference of the retailer's price-dependent market demand. Lee et al. (2000) examine return policies on products which face price reduction during the selling season. The manufacturer can offer a full protection of the wholesale price reduction regardless of the time that the retailer purchases the product. Alternatively the manufacturer can set a time limit for the return of unsold items or he can offer a limited price protection. The authors show that price protection is coordinating if there is a single order opportunity, whereas it is not coordinating if there are two ordering opportunities.

Other contracting mechanisms are also covered in literature. Cachon et al. (2005) study revenue sharing contracts. The authors show that revenue sharing contracts

coordinate a channel with a single retailer who determines the optimal price and quantity. The study indicates that revenue sharing contracts are equivalent to buyback contracts in a fixed-price newsvendor setting. Revenue sharing contracts are also found to be coordinating in channels with retailers competing in quantities. Tsay et al. (1999) extend the studies on quantity flexibility contracts by considering an agent which contracts with both a supplier and a retailer, i.e., a manufacturer. Taylor (2002) studies sales rebates contracts. He compares the linear rebate case in which the manufacturer provides a rebate for each sold item with target rebate case in which the manufacturer provides a rebate for the items above a threshold. He observes that in linear rebate case coordination is not achieved. Taylor also studies sales effort effects on rebate contracts. He shows that channel coordination is achieved in quantity and sales effort when rebate and buyback contracts are applied simultaneously. Jeuland et al. (2008) provide a discussion on the quantity discount contracts.

The third related literature stream is the papers that study consumer behavior under different channel structures (Neslin et al. 2006). Kumar et al. (2005) study the consumer characteristics and supplier factors that affect multi-channel purchasing behaviors. Kohli et al. (2004) study the effect of online channel decision support capabilities on consumer decision process. Bhatnagar et al. (2000) determine the factors that differentiate the online channel consumers than traditional channel consumers. Fitzsimons (2000) directs his studies to the consumer responses in case of a stock out.

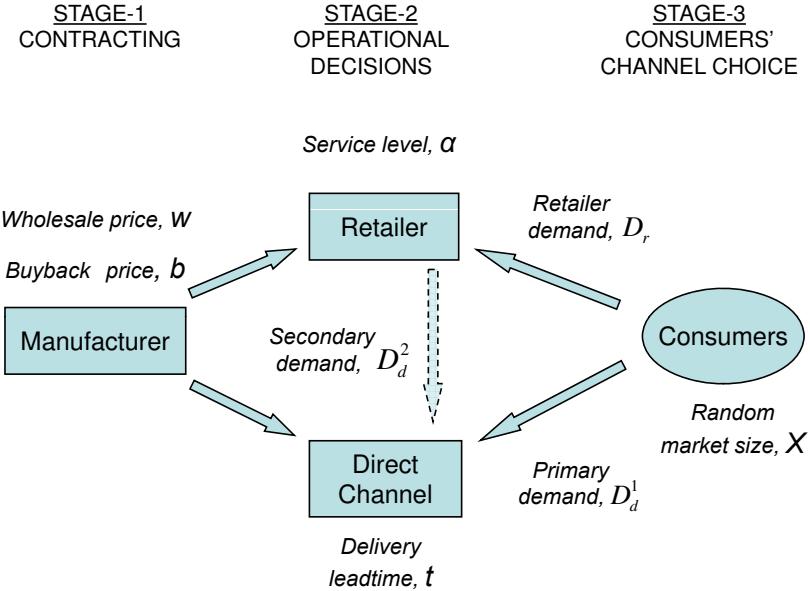
# 3 CHAPTER-3

## 3.1. DUAL CHANNEL-BUYBACK CONTRACT (DB)

In this section, we present the most general form of our model: The dual channel - buyback contract case. The other cases are obtained through simplifications of this case. There is a single manufacturer (he) and a single retailer (she) in the system. The manufacturer sells his product through both the traditional retailer channel and an online direct channel. We model the relation between the firms in three stages: *contracting stage*, *operational decisions stage* and *consumer channel choice stage*. Figure 3.1 illustrates these stages.

At the contracting stage (Stage-1), the manufacturer determines the terms of the contract. At this stage our model differs from Chen et al.'s (2008) model. Unlike that study which uses a wholesale price contract, we use a buyback contract ( $w, b$ ) with a *wholesale price*  $w$  and *buyback price*  $b$ . The manufacturer offers this buyback contract to the retailer. The retailer accepts the contract as long as his expected profit is nonnegative.

At the operational decisions stage (Stage-2), the firms play a *simultaneous move operational decisions game*: The retailer decides on her *service level*  $\alpha$  without observing the manufacturer's decision and the manufacturer decides on the *delivery lead time*  $t$  in the direct channel without observing the retailer's decision. The service level  $\alpha$  represents the probability that the retailer does not stock out during the



**Figure 3.1:** Sequence of Events

selling season. This probability corresponds to the Type-1 service level in inventory management (Nahmias 2001). The delivery lead time  $t$  represents the time between the placement and delivery of an order. The cost of the direct channel to the manufacturer is  $m/t^2$ . Hence, the manufacturer needs to incur a higher cost to offer fast delivery time in the direct channel. Both the manufacturer and the retailer aim to maximize their respective expected profits when making their decisions. Upon deciding on the  $\alpha$  value, the retailer places the corresponding order with quantity  $Q$  from the manufacturer.

At the third stage (Stage-3), consumers decide which channel to buy from by considering the delivery lead time  $t$  offered by the manufacturer, the service level  $\alpha$  offered by the retailer and *inconvenience cost of the retailer channel,  $k$* . The inconvenience cost represents the decrease in consumer utility due to visiting the retailer. The *sales price,  $p$*  is the same in both channels. That is, we do not consider price competition between the channels.

In a dual channel setting with no price competition, consumers differ from each other by their *time sensitivity index  $d$*  which describes the consumers' willingness to

wait. Time sensitivity index is assumed to be uniformly distributed between 0 and 1. A low sensitivity index shows more toleration to longer delivery lead times, therefore the consumers with lower indexes are more likely to prefer the direct channel. The total number of consumers in the market is represented by a random variable  $X$  and it is assumed to be uniformly distributed between 0 and  $a$  which denotes the maximum size of the market.

We assume that the direct channel can satisfy the demand within the delivery lead time even if there is no on-hand inventory. Therefore there is no lost demand in the direct channel. On the other hand, the demand of the retailer channel is satisfied with the on-hand inventory of the retailer. In case of a stock-out at the retailer channel, the consumers are allowed to search for the product at the direct channel depending on the utility they derive from the direct channel. If they obtain a positive utility from the direct channel, then they purchase the product from the direct channel; otherwise they leave the system without purchasing. If the retailer has unsold stock at the end of the selling season, according the terms of the buyback contract, the manufacturer buys them back at  $b$  per unit.

Next we solve this three-stage model using backwards induction. First we analyze the consumer channel choice process at Stage-3. We determine the demand in each channel by using the information we obtained from consumers' channel choice model. Then we determine the Nash equilibrium of the simultaneous-move service game between the manufacturer and the retailer at Stage-2. Finally, at Stage-1, we determine the manufacturer's optimal buyback contract  $(w, b)$ .

### 3.1.1 Consumers' Channel Choice

Our main interest when analyzing the consumers' channel choice is to determine how the consumer population will be segmented given the manufacturer and the retailer's decisions from stage 2. To do this, we introduce the utility functions of the consumers from both channels. Then we figure out the expected demands in each channel.

A consumer with time sensitivity index  $d$  derives utility  $u_d$  from direct channel. The utility obtained from the direct channel is affected by the price of the product  $p$ , the consumer's valuation of the product  $v$ , and the delivery lead time  $t$  decision of the manufacturer. Recall that  $p$  and  $v$  are exogenously given constants. The utility function of a consumer with time sensitivity index  $d$  is:

$$u_d(d) = v - p - dt.$$

In this expression the term  $dt$  reflects the decrease in consumer's utility due to waiting the delivery lead time.

The consumers obtain an *expected* utility from the retailer channel because of the probability of stocking out. The expected utility obtained from the retailer channel does not depend on the consumers' time sensitivity index  $d$ , and it is given by

$$E[u_r] = \phi(\alpha)(v - p) - k.$$

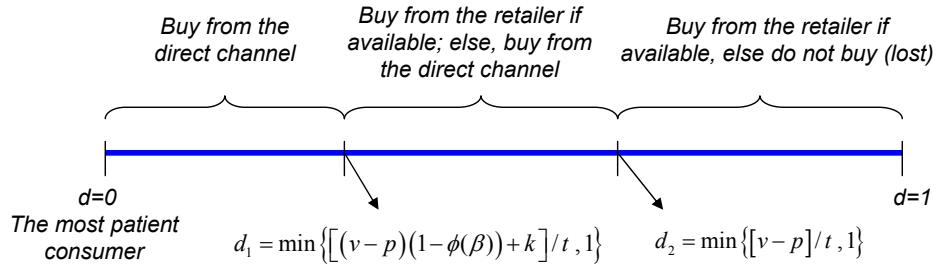
In this formulation, the retailer's *availability level*  $\phi(\alpha)$  shows the probability that a consumer can find the product in the store. In our setting, this probability corresponds to the Type-2 service level, or the *fill rate* (Nahmias 2001). Availability level  $\phi(\alpha)$  is a direct result of retailer's service level decision  $\alpha$ . In order to be operative, the retailer should provide a positive utility to the consumers (i.e.,  $E[u_r] \geq 0$ ). Hence, we define the *minimum service level* of the retailer as:

$$\alpha_{min} \equiv \left\{ \alpha \in [0, 1] \mid \phi(\alpha) = \frac{k}{v - p} \right\}. \quad (3.1)$$

Comparing the utilities obtained from the channels, we determine three market segments as illustrated in Figure 3.2. First, we determine the index of the consumer who is indifferent between buying from the two channels ( $d_1$ ) and the index of the consumer who is indifferent between buying from the direct channel or not buying

$(d_2)$ . These two consumers act as the boundaries between the three market segments.

$$\begin{aligned}
 d_1 &\equiv \min \{ \{d \mid u_d(d) = E[u_r]\} , 1\} \\
 &= \min \{[(v - p)(1 - \phi(\alpha)) + k]/t , 1\}, \\
 d_2 &\equiv \min \{ \{d \mid u_d(d) = 0\} , 1\} \\
 &= \min \{(v - p)/t , 1\}.
 \end{aligned} \tag{3.2}$$



**Figure 3.2:** Consumer Segmentation

Each consumer prefers the channel which provides higher utility or prefers not to buy the product if both channels provide negative utility. Since the consumers are heterogeneous in their channel preferences, we observe three consumer segments. The first segment includes the consumers whose direct channel utility is higher than their retailer channel utility (i.e.,  $u_d(d) \geq E[u_r]$ ). Therefore the consumers with time sensitivity index lower than  $d_1$  prefer to buy from the direct channel. These type of consumers constitute the *primary demand*  $D_d^1$  of the direct channel.

The second segment includes the consumers who derive positive utility from both channels while obtaining higher utility from the retailer channel (i.e.,  $E[u_r] \geq u_d(d) \geq 0$ ). These are the consumers with time sensitivity index values between  $d_1$  and  $d_2$ . Such consumers constitute part of the retail channel demand  $D_r$ . These consumers buy the product if it is available in the retailer's store. If the product is not available in the store, the consumers purchase from the direct channel. These type of consumers constitutes the *secondary demand*  $D_d^2$  of the direct channel.

The third segment includes the consumers who derive positive utility from the retailer channel but negative utility from the direct channel (i.e.,  $u_d \leq 0$ ). These consumers have a time sensitivity index  $d > d_2$ . They purchase from the retailer channel if the product is available. Otherwise, they leave the system without purchasing, and constitute the *lost demand*  $D_l$ .

Recall that the utility from the retail channel does not depend on the  $d$  index of the consumers. That is, either all consumers derive positive utility from the retail channel, or none. Hence, if the retailer channel will be operative, all consumers should be deriving positive utility from that channel. This is different from the situation with the direct channel because consumers with  $d > d_2$  do not derive positive utility from the direct channel.

The three-segment case we described above (and Figure 3.2) is the most general case with  $0 < d_1 < d_2 < 1$ . The number of the segments in the market takes its final form depending on the manufacturer's delivery lead time decision and the retailer's service level decision. The following lemma summarizes the demand allocation and the operational status of the channels depending on the delivery lead time:

**Lemma 1** *Random demand in the direct channel and in the retailer are as follows.*

| Delivery lead time range     | $t \leq t^e$ † | $t \in (t^e, v - p]$ | $t \in (v - p, \infty)$                 | $t \rightarrow \infty$ |
|------------------------------|----------------|----------------------|---|------------------------|
| Retailer's status            | inoperative    | operative            | operative                               | operative              |
| Direct channel coverage      | full           | full                 | partial                                 | zero                   |
| Retailer demand ( $D_r$ )    | 0              | $(1 - d_1)X$         | $(1 - d_1)X$                            | $X$                    |
| Primary demand ( $D_d^1$ )   | $X$            | $d_1 X$              | $d_1 X$                                 | $n/a^\dagger$          |
| Secondary demand ( $D_d^2$ ) | $n/a$          | $[D_r - q]^+$        | $\frac{d_2 - d_1}{1 - d_1} [D_r - q]^+$ | $n/a$                  |
| Lost demand ( $D_l$ )        | $n/a$          | 0                    | $\frac{1 - d_2}{1 - d_1} [D_r - q]^+$   | $[D_r - q]^+$          |

†  $t^e \equiv (v - p)(1 - \phi(\alpha)) + k$  and  $n/a$ : not applicable.

Lemma 1 shows the four possibilities that can be observed in the dual channel structure. By setting  $t$  shorter than a threshold value  $t^e \equiv (v - p)(1 - \phi(\alpha)) + k$ , the manufacturer may choose to eliminate the retailer. In this case, the delivery lead

time is so short that all consumers prefer to buy from the direct channel. There is no segmentation in the market.

Note that for  $t \leq v - p$ , we have  $d_2 = 1$ . Hence, all consumers derive positive utility from the direct channel. For these cases, no consumer is lost in the market because they can buy from the direct channel, if not from the retailer. Hence, for  $t \in (t^e, v - p)$ , we have two segments in the market. Since the time sensitivity index of the consumers is uniformly distributed, the primary demand of the direct channel is equal to  $d_1 X$ . The retailer's demand consists of the remaining of the market, which is equal to  $(1 - d_1)X$ . In this case, the consumers who face a stock-out in the retailer channel will meet their need from the direct channel. These consumers constitute the secondary demand of the direct channel and this quantity would be equal to the demand that the retailer cannot satisfy:  $[D_r - q]^+$ .

The manufacturer can segment the market into three by setting  $t > (v - p)$ . In this case,  $d_2 < 1$  and hence, some consumers derive negative utility from the direct channel. These consumers would be lost if they cannot find the product in the retailer channel. This leads to the three-segment outcome we illustrated in Figure 3.2.

Alternatively, the manufacturer can set the delivery lead time so long that the direct channel becomes inoperative and market remains unsegmented. In this case, all consumers would visit the retailer and the consumers who cannot find the product in the retailer channel would be lost.

Market segmentation is also affected by the service level decision of the retailer. When  $t > (v - p)$ , if  $\phi(\alpha) = k/(v - p)$ , there are two segments in the market. The consumers with time sensitivity index  $d < d_1$  buy only from the direct channel. The consumers with time sensitivity index  $d > d_1$  buy only from the retailer channel as they do not derive positive utility from the direct channel. Hence there is no secondary demand of the direct channel.

### 3.1.2 Operational Decisions

At Stage-2, first we determine the objective functions of the retailer and the manufacturer. Then, we determine the best response functions of the manufacturer and the retailer to each others' actions and we find the Nash equilibrium of the operational decisions game.

#### Retailer's Problem

First we determine the expected profit function of the retailer, and then we analyze this function to obtain the retailer's best response function  $\alpha^*(t)$  to the manufacturer's delivery lead time decision.

For given buyback contract parameters  $(w, b)$  the retailer's expected profit function is:

$$\Pi_r(\alpha) = pE[\min\{D_r, q\}] - wq + b(q - E[\min\{D_r, q\}]).$$

Here the term  $E[\min\{D_r, q\}]$  denotes the expected sales of the retailer and the term  $(q - E[\min\{D_r, q\}])$  denotes the expected quantity of unsold items at the end of the selling season. Recall that the manufacturer buys back the retailer's unsold inventory at  $b$  per unit. Hence the retailer's expected profit consists of her gain from sales, her gain from the manufacturer's buyback payment minus her payment to the manufacturer.

We first determine the order quantity  $q(\alpha)$ , the availability level  $\phi(\alpha)$  and the expected sales of the retailer  $E[\min\{D_r, q\}]$  for a given service level  $\alpha$  that she determines. From Lemma 1, the retailer's demand  $D_r$  is equal to  $(1 - d_1)X$  and hence it is uniformly distributed between 0 and  $a(1 - d_1)$ . The service level decision of the retailer determines the probability that she does not stock out during the selling season; i.e.,

$$Pr(D_r \leq q) = \alpha = \frac{q}{a(1 - d_1)}.$$

Therefore we determine the retailer's optimal order quantity  $q$  as

$$q(\alpha) = a\alpha(1 - d_1(\alpha)). \quad (3.3)$$

We define the *availability level*  $\phi(\alpha)$  of the retailer as the probability that a consumer finds the product when she visits the retailer. We have

$$\begin{aligned} \phi(\alpha) &= E[P(\text{A customer finds the product in the retailer store}|D_r)], \\ &= \int_{z=0}^{a(1-d_1(\alpha))} P(\text{find}|D_r = z) \frac{1}{a(1-d_1(\alpha))} dz, \\ &= \int_{z=0}^q 1 \frac{1}{a(1-d_1(\alpha))} dz + \int_{z=q}^{a(1-d_1(\alpha))} \frac{q}{z} \frac{1}{a(1-d_1(\alpha))} dz. \end{aligned}$$

By substituting  $q(\alpha)$  from (3.3), we obtain

$$\phi(\alpha) = \alpha(1 - \ln(\alpha)). \quad (3.4)$$

The expected sales of the retailer is

$$\begin{aligned} E[\min\{D_r, q\}] &= \int_0^{a\alpha(1-d_1(\alpha))} z \frac{1}{a(1-d_1(\alpha))} dz + \int_{a\alpha(1-d_1(\alpha))}^{a(1-d_1(\alpha))} a\alpha(1-d_1(\alpha)) \frac{1}{a(1-d_1(\alpha))} dz, \\ &= a(1-d_1(\alpha)) (\alpha - \alpha^2/2). \end{aligned}$$

Substituting  $q(\alpha) = a\alpha(1 - d_1(\alpha))$ , we have

$$E[\min\{D_r, q\}] = q(1 - \alpha/2). \quad (3.5)$$

We rewrite the expected utility of retailer by substituting values from (3.3), (3.4) and (3.5):

$$\Pi_r(\alpha) = a\alpha(1 - d_1(\alpha)) \left( p - w - (p - b)\frac{\alpha}{2} \right). \quad (3.6)$$

We substitute the  $d_1$  value from (3.2) into (3.6) to obtain the retailer's problem

as:

$$\max_{\alpha} \Pi_r(\alpha) = \frac{a\alpha}{t} (t - k - (v - p)(1 - \alpha(1 - \ln(\alpha)))) \left( p - w - (p - b) \frac{\alpha}{2} \right), \quad (3.7)$$

subject to  $\alpha \in \{0, [\alpha_{min}, 1]\}$ .

Note that for  $\alpha = 0$ , the term  $\ln(\alpha)$  is undefined. Therefore consider  $\alpha = 0$  as  $\alpha = 0 + \epsilon$ .

Recall that  $\alpha_{min}$  is the minimum service level that the retailer should provide (as defined in (3.1)). Solving the retailer's problem, we determine the retailer's best response as presented in the following Proposition.

**Proposition 1** *The retailer's expected profit function has a unique local maximizer in the domain  $(0, \infty)$ . Let  $\alpha_i(t)$  represent this local maximizer which is decreasing in the wholesale price,  $w$ . The retailer's best response function is*

$$\alpha^*(t) = \begin{cases} \alpha_{min}, & \text{for } \alpha_i(t) \leq \alpha_{min}, \\ \alpha_i(t), & \text{for } \alpha_i(t) \in (\alpha_{min}, 1), \\ 1, & \text{for } \alpha_i(t) \geq 1, \end{cases}$$

if  $\Pi_r(\alpha^*) \geq 0$  holds. Otherwise, the retailer sets  $\alpha^*(t) = 0$ .

Given a buyback contract  $(w, b)$ , if the retailer's expected profit is nonnegative, the retailer's best response is either setting her service level equal to the minimum service level  $\alpha_{min}$  or equal to local maximizer of the retailer's expected profit  $\alpha_i(t)$  or equal to 1. The best response service level is found to be a decreasing function of the wholesale price  $w$ . Hence, by setting a high wholesale price the manufacturer might enforce the retailer to set her service level equal to the minimum service level  $\alpha_{min}$ . The manufacturer might also offer a very high wholesale price which leads to a negative expected profit for the retailer. In such a case, the retailer does not enter the market by setting her service level equal to zero.

## Manufacturer's Problem

Here, we first determine the manufacturer's expected profit function. Then we determine the best response delivery lead time  $t(\alpha)$  function of the manufacturer to the retailer's  $\alpha$  decision.

The profit function of the manufacturer is:

$$\Pi_m(t) = (w - c)q + (p - c)E[D_d^1 + D_d^2] - b(q - E[\min\{D_r, q\}]) - \frac{m}{t^2}.$$

In this expression, the term  $(w - c)$  represents the profit margin of the manufacturer for each item that he sells to the retailer. The term  $(p - c)$  is his profit margin from the direct channel sales. The term  $m/t^2$  represents the direct channel cost where  $m$  is the direct channel cost parameter. Direct channel cost is used to capture the inventory and shipping costs of the direct channel to the manufacturer (which we do not explicitly model)<sup>1</sup>. The manufacturer needs to incur a higher cost if he wants to offer shorter delivery lead time to consumers.

Substituting the expected sales of the retailer from (3.5), we have

$$\max_t \Pi_m(t) = (w - c - \frac{b\alpha}{2})q + (p - c)E[D_d^1 + D_d^2] - \frac{m}{t^2}. \quad (3.8)$$

In order to analyze the manufacturer's problem, we first determine the demand of the direct channel which is a sum of the primary and the secondary demand in that channel. Then, we determine the expressions for the manufacturer's expected profit function in the three  $t$  domains discussed in Lemma 1 (except the  $t \rightarrow \infty$  case). Recall from Lemma 1 that we have differing  $d_1$  and  $d_2$  expressions on these three  $t$  domains. The following lemma summarizes the results.

**Lemma 2** *The expected sales in the direct channel is  $E[D_d^1 + D_d^2] = (a/2)[\alpha(\alpha - 2)(d_2(\alpha) - d_1(\alpha)) + d_2(\alpha)]$ . The manufacturer's expected profit is a continuous function*

---

<sup>1</sup>We use the specific function  $m/t^2$  to denote the cost of the direct channel. However, our structural results would follow for other convex decreasing cost function as well.

defined as

$$\Pi_m(t) = \begin{cases} \Pi_m^e(t) \equiv \frac{a}{2}(p - c) - \frac{m}{t^2}, & \text{for } t \leq t^e, \\ \Pi_m^a(t) \equiv a(w - c)\alpha + \frac{a(p-c)(1-\alpha)^2}{2} - \frac{ab\alpha^2}{2} + \frac{1}{t}G^a(\alpha) - \frac{m}{t^2}, & \text{for } t \in (t^e, v - p], \\ \Pi_m^u(t) \equiv a(w - c)\alpha - \frac{ab\alpha^2}{2} + \frac{1}{t}G^u(\alpha) - \frac{m}{t^2}, & \text{for } t > v - p, \end{cases}$$

where  $G^a(\alpha) \equiv (a\alpha/2) [(v - p)(1 - \alpha(1 - \ln(\alpha))) + k] [b\alpha + (p - c)(2 - \alpha) - 2(w - c)]$  and  
 $G^u(\alpha) \equiv [a(p - c)(1 - \alpha)^2(v - p)]/2 + (a\alpha/2) [(v - p)(1 - \alpha(1 - \ln(\alpha))) + k] \times$   
 $[b\alpha + (p - c)(2 - \alpha) - 2(w - c)].$

The first profit function represents the case in which the manufacturer eliminates the retailer by setting a very short delivery lead time. The second function represents the *aggressive case* in which the manufacturer ensures that all market is covered by the direct channel (in addition to the retailer) and allows no lost demand. The final function represents the *unaggressive case* in which the direct channel does not cover the whole consumer population (i.e.,  $d_2 < 1$ ). Lost demand is possible in this case. Superscript  $a$  is used for representing the aggressive case whereas superscript  $u$  is used for the unaggressive case. The following lemma further analyzes the profit functions of the manufacturer.

**Lemma 3** (i) The function  $\Pi_m^a(t)$  is increasing in  $t$  when  $G^a(\alpha) \leq 0$ . It is unimodal with a maximum at  $t_f^a = \frac{2m}{G^a(\alpha)}$  when  $G^a(\alpha) > 0$ .

(ii) The function  $\Pi_m^u(t)$  is increasing in  $t$  when  $G^u(\alpha) \leq 0$ . It is unimodal with a maximum at  $t_f^u = \frac{2m}{G^u(\alpha)}$  when  $G^u(\alpha) > 0$ .

(iii) For  $\alpha = 1$ , we have  $\Pi_m^u(t) = \Pi_m^a(t)$ .

(iv) For  $\alpha < 1$ ,  $\Pi_m^a(t) = \Pi_m^u(t)$  only for  $t = v - p$ . We have  $\Pi_m^u(t) > \Pi_m^a(t)$  for  $t < v - p$ , and  $\Pi_m^a(t) > \Pi_m^u(t)$  for  $t > v - p$ .

Lemmas 2 and 3 lead us to determine the best response delivery lead time decision of the manufacturer in response to a given service level  $\alpha$  decision of retailer.

**Proposition 2** *Given the wholesale price  $w$  and the buyback price  $b$ , the manufacturer's best response to the retailer's service level  $\alpha$  choice is*

$$t^*(\alpha) = \begin{cases} t^e, & \text{if } G^a(\alpha) > 0 \text{ and } t_f^a \leq t^e, \\ t_f^a = \frac{2m}{G^a(\alpha)}, & \text{if } G^a(\alpha) > 0 \text{ and } t_f^a \in (t^e, v - p], \\ v - p, & \text{if } G^u(\alpha) > 0 \text{ and } t_f^u \leq v - p \text{ and } (t_f^a > v - p \text{ or } G^a(\alpha) \leq 0), \\ t_f^u = \frac{2m}{G^u(\alpha)}, & \text{if } G^u(\alpha) > 0 \text{ and } t_f^u > v - p, \\ \infty, & \text{if } G^u(\alpha) \leq 0. \end{cases}$$

There are five types of delivery lead time decisions in the manufacturer's best response. At one extreme, the manufacturer eliminates the retailer by setting a very short delivery lead time; i.e.,  $t = t^e$ . In this case, the manufacturer serves to all consumers which in turn leads to a high direct channel cost  $m/t^2$ . At the other extreme, the manufacturer sets a very long delivery lead time; i.e.,  $t \rightarrow \infty$ . In this case, the direct channel becomes inoperative and part of the consumer demand is satisfied through the retailer channel depending on the service level decision of the retailer. Alternatively, the manufacturer might set his delivery lead time to one of the two interior solutions:  $t_f^a$  for the aggressive case, and  $t_f^u$  for the unaggressive case. Finally, there is the boundary solution  $t = v - p$  between the aggressive and unaggressive cases.

## The Nash Equilibrium

Next, we determine the Nash equilibrium of the operational decisions game between the manufacturer and the retailer for a given buyback contract  $(w, b)$ . To do so, we simultaneously solve the best response functions that we characterized in Propositions 1 and 2. We could not obtain a closed form solution due to the complexities of the best response functions. Instead, we used the following algorithm to determine the equilibrium numerically.

### The algorithm to determine the Nash equilibrium

**Set**  $\delta = 0.01$ ,  $\epsilon = 10^{-6}$ ,  $\Pi_m^* = (\text{small number})$

(Find the Nash equilibrium of the operational decisions game for a given  $w$  and  $b$ )

**For**  $i = 1$  to  $i = \text{number of initial seeds}$  **Do**

**Set**  $j = 0$  and  $\alpha_j^* = (\text{seed } i)$  and  $\alpha_{j+1} = t_{j+1}^* = t_j^* = (\text{large number})$

**While**  $(\alpha_{j+1}^* - \alpha_j^* > \epsilon \text{ and } t_{j+1}^* - t_j^* > \epsilon)$  **Do**

$t_{j+1}^*(\alpha_j^*) \leftarrow (\text{find the manufacturer's best response to } \alpha_j^*)$ ,

$\alpha_{j+1}^*(t_{j+1}^*) \leftarrow (\text{find the retailer's best response to } t_{j+1}^*)$

$j \leftarrow j + 1$  (increment  $j$  by one)

**End While**

**Report** the Nash equilibrium as the pair  $(\alpha_j^*(i), t_j^*(i))$

**End For**  $i$  loop

**Check** whether there are multiple equilibria

$t^* \leftarrow t_j^*(1)$  and  $\alpha^* \leftarrow \alpha_j^*(1)$

**If**  $\Pi_m^* \leq \Pi_m^*(t^*)$  (where  $\Pi_m(t^*)$  is defined in (3.8))

**then**  $\Pi_m^* \leftarrow \Pi_m(t^*)$  and  $w^* \leftarrow w$

$w \leftarrow w + \delta$

**Report**  $\Pi_m^*$  and the corresponding  $(t^*, \alpha^*)$ .

The algorithm is an application of the *best response dynamics* methodology (Matsui 1992). At each iteration, the algorithm finds the retailer's best response  $\alpha$  value and the manufacturer's best response  $t$  value to the latest action of the other party. The algorithm runs until the  $(t, \alpha)$  couple converges to  $(t^*, \alpha^*)$ . By definition, this  $(t^*, \alpha^*)$  is a Nash equilibrium because neither the manufacturer nor the retailer has an incentive to deviate from their actions in this couple as long as the other party does not deviate.

### 3.1.3 The Contracting Stage

To find the manufacturer's optimal buyback contract parameters  $(w, b)$ , we perform a grid-search over the wholesale price values  $w \in [c, p]$  and the buyback price values  $b \in [0, w]$ . For a given  $(w, b)$  pair, the algorithm which is described in Section 3.1.2 finds the Nash equilibrium. The  $(w, b)$  pair for which the Nash equilibrium provides the highest expected profit for the manufacturer is determined as the optimal  $(w, b)$  pair contract for the manufacturer.

## 3.2. DUAL CHANNEL-WHOLESALE PRICE CONTRACT ANALYSIS (DW)

So far, we have analyzed the most general case of all: The dual channel-buyback contract case (DB). Here, we outline the analysis for the dual channel-wholesale price contract case (DW). The only difference from the DB case is the type of contract that the manufacturer offers at Stage-1. At this stage, the manufacturer offers a wholesale price contract with only a wholesale price parameter  $w$ , rather than a buyback contract  $(w, b)$ . Hence, the DW case is simply a special case of the DB case with  $b = 0$  forced at Stage-1.

The analysis of this case follows parallel steps with the DB analysis. Lemma 1 characterizes the demand allocations in channels at Stage-3. At Stage-2, for a given wholesale price, the retailer's problem is:

$$\begin{aligned} \max_{\alpha} \quad & \Pi_r(\alpha) = \frac{a\alpha}{t} (t - k - (v - p)(1 - \alpha(1 - \ln(\alpha)))) \left( p - w - p\frac{\alpha}{2} \right), \\ \text{subject to} \quad & \alpha \in \{0, [\alpha_{min}, 1]\}. \end{aligned}$$

The manufacturer's problem is

$$\max_t \quad \Pi_m(t) = (w - c)q + (p - c)E[D_d^1 + D_d^2] - \frac{m}{t^2}.$$

Similar to the DB analysis, we find the best response functions of the firms and use these functions to determine the Nash equilibrium at Stage-2 using the algorithm in Section 3.1.2. At Stage-1, we determine the optimal wholesale price  $w$  for the manufacturer through a grid search over the wholesale price values  $w \in [c, p]$ . The wholesale price for which the Nash equilibrium provides the highest manufacturer profit is determined as the optimum wholesale price.

### 3.3. RETAILER-ONLY ANALYSIS

Most traditional supply chains consist of a manufacturer selling products through a bricks-and-mortar retailer channel. This case is a special case with delivery lead time  $t \rightarrow \infty$ . We study both buyback and wholesale price contract cases in this retailer-only model next.

#### 3.3.1 Retailer-Only Analysis under Buyback Contract (RB)

Recall that the retailer's problem in the most general model DB from (3.7) is as follows:

$$\begin{aligned} \max_{\alpha} \quad & \Pi_r(\alpha) = (a\alpha)(1 - d_1(\alpha))(p - \frac{\alpha(p - b)}{2} - w), \\ \text{subject to } & \alpha \in [\alpha_{min}, 1]. \end{aligned}$$

When we set  $t \rightarrow \infty$  the problem reduces to

$$\begin{aligned} \max_{\alpha} \quad & \Pi_r(\alpha) = (a\alpha)(p - \frac{\alpha(p - b)}{2} - w), \\ \text{subject to } & \alpha \in [\alpha_{min}, 1]. \end{aligned}$$

In this case the retailer's best response is to set  $\alpha^* = \max \left\{ \alpha_{min}, \frac{p-w}{p-b} \right\}$ . In the absence of the manufacturer, the retailer simply solves the newsvendor problem we

described in Section 1.2.4. In this case, we observe a minimum service level constraint differently from the classic newsvendor problem. Recall that in order to be operative the retailer has to provide at least the minimum service level.

Anticipating the retailer's service level decision, the manufacturer chooses between two strategies. We refer to the first strategy as the *share profit* strategy. With this strategy, the manufacturer sets a low wholesale price, and the retailer responds by setting her optimal service level  $\alpha = (p - w)/(p - b)$ . In this case, the retailer's expected profit is positive. We refer to the second strategy as the *capture profit* strategy. With this strategy, the manufacturer sets a high wholesale price, and the retailer responds by setting the minimum service level  $\alpha = \alpha_{min}$ . In this case, the manufacturer captures all profit from the retailer.

In the retailer-only model, the expected profit of the manufacturer is

$$\Pi_m = q(w - c) - b[q - E[sales]] = (w - c)q - bq\alpha/2.$$

We solve the manufacturer's problem using both strategies separately. For the share profit strategy, we assume  $\alpha = (p - w)/p$  and for the capture profit strategy, we assume  $\alpha = \alpha_{min}$ . For each strategy, we conduct a grid search over  $w \in [c, p]$  and  $b \in [0, w]$  to determine the optimal contract parameters (this is because the manufacturer's profit function fails to be jointly concave in  $w$  and  $b$ ). In the end, we choose the strategy which provides the higher expected profit for the manufacturer.

### 3.3.2 Retailer-Only Analysis under Wholesale Price Contract (RW)

This case is a special case of the RB case with  $b = 0$ . Under the wholesale price contract the retailer's problem becomes

$$\max_{\alpha} \Pi_r(\alpha) = \Pi_r(\alpha) = a\alpha(p - p\frac{\alpha}{2} - w),$$

subject to  $\alpha \in [\alpha_{min}, 1]$ .

The minimum service level constraint that we observe in RB model also holds for the RW model. In this case, the retailer's best response is to set  $\alpha^* = \max \left\{ \alpha_{min}, \frac{p-w}{p} \right\}$ . Again, the manufacturer chooses between two strategies, share profit strategy with  $\alpha = p - w/p$  and capture profit strategy with  $\alpha = \alpha_{min}$ . This time, different from the RB case, the manufacturer's profit function is concave in  $w$ . Hence, we can determine the manufacturer's optimal  $w$  in closed form. The following proposition illustrates the manufacturer's strategy and corresponding results.

**Proposition 3** *The manufacturer chooses between two strategies depending on whether  $(p - c) \geq (2 + \sqrt{2})p\alpha_{min}$  holds.*

| Condition   | $(p - c) \geq (2 + \sqrt{2})p\alpha_{min}$ | $(p - c) < (2 + \sqrt{2})p\alpha_{min}$          |
|---|--|--|
| <i>Manufacturer's strategy</i>                            | <i>Share profit</i>                        | <i>Capture all profit</i>                        |
| <i>Wholesale price <math>w</math></i>                     | $\frac{p+c}{2}$                            | $p(1 - \alpha_{min})$                            |
| <i>Retailer's service level <math>\alpha</math></i>       | $\frac{p-c}{2p}$                           | $\alpha_{min}$                                   |
| <i>Exp. profit of Manuf. <math>\Pi_m(w)</math></i>        | $\frac{a(p-c)^2}{4p}$                      | $a\alpha_{min}(p - c - \frac{p\alpha_{min}}{2})$ |
| <i>Exp. profit of Retailer <math>\Pi_r(\alpha)</math></i> | $\frac{a(p-c)^2}{8p}$                      | 0  |

The manufacturer anticipates the service level decision of the retailer and determines his optimal wholesale price value  $w^*$  such that he maximizes his own profit. By setting the wholesale price  $w$  above a threshold value (i.e.,  $w = p(1 - \alpha_{min})$ ), the manufacturer may enforce the retailer to set  $\alpha = \alpha_{min}$  and captures all the profit.

By setting a wholesale price below the threshold value (i.e.,  $w = \frac{p+c}{2}$ ), the manufacturer may induce the retailer to set  $\alpha = \frac{p-c}{2p}$  and share the profit with the retailer.

### 3.4. DIRECT-ONLY ANALYSIS (DO)

In addition to the dual channel and the retailer-only channel structures the manufacturer might prefer to operate through only his direct channel. In this case, the manufacturer's problem is

$$\max_t \Pi_m(t) = (p - c)E[D_d^1 + D_d^2] - \frac{m}{t^2}.$$

When we substitute the manufacturer's expected sales  $E[D_d^1 + D_d^2]$  from Lemma 2 and set  $\alpha = 0$  to reflect the elimination of the retailer, we obtain  $\Pi_m(t) = (p - c)\frac{a}{2}d_2 - \frac{m}{t^2}$ . Substituting  $d_2$  from (3.2), we obtain

$$\Pi_m(t) = \begin{cases} \Pi_m^f(t) \equiv (p - c)\frac{a}{2} - \frac{m}{t^2}, & \text{for } t \leq v - p \text{ (Full Coverage)}, \\ \Pi_m^p(t) \equiv (p - c)\frac{a}{2}\frac{v-p}{t} - \frac{m}{t^2}, & \text{for } t \geq v - p \text{ (Partial Coverage)}. \end{cases}$$

The manufacturer chooses either full coverage or partial coverage to maximize his expected profit. Following proposition summarizes the manufacturer's strategy in the direct-only channel structure.

**Proposition 4** *The manufacturer chooses between two strategies depending on whether  $\frac{m}{a} < \frac{(p-c)(v-p)^2}{4}$  holds.*

| Relative Cost | Condition                                 | Coverage     | $t^*$                      | $\Pi_m^*(t)$                           |
|---------------|---|--------------|----------------------------|--|
| Low cost      | $\frac{m}{a} < \frac{(p-c)(v-p)^2}{4}$    | Full cov.    | $v - p$                    | $\frac{(p-c)a}{2} - \frac{m}{(v-p)^2}$ |
| High cost     | $\frac{m}{a} \geq \frac{(p-c)(v-p)^2}{4}$ | Partial cov. | $\frac{4m}{(p-c)((v-p))a}$ | $\frac{a^2(p-c)^2(v-p)^2}{16m}$        |

The results show that in the direct-only channel structure, the manufacturer decides on his delivery lead time by considering the relation between the direct channel

cost  $m$  and the size of the market  $a$ . If the ratio  $m/a$  is below the threshold value  $\frac{(p-c)(v-p)^2}{4}$ , the manufacturer sets a low delivery lead time considering that the direct channel cost is low relative to the market size. If the ratio  $m/a$  is above the threshold, he sets a long delivery lead time and provides partial coverage.

# 4 CHAPTER-4

## 4.1. RESULTS

In this section, first we explain the solution methodology and the Mathematica code we developed to automate the solution. Second, we provide some of the numerical results and our observations. Third, we discuss the performance of the dual channel buyback contract structure under different parameter combinations. Finally, we compare the total channel performance under different channel structures.

### 4.1.1 The Mathematica Code

We developed a Mathematica code that solves the model for given values of the five parameters ( $v, p, k, c, m$ ). The core of the code is the algorithm that we described in Section 3.1.2. The code uses this algorithm to determine the Nash equilibrium of the second stage game for given contact parameters  $w, b$ . The code determines the best contract parameters for the manufacturer through a nested grid search over the possible  $w$  and  $b$  values. Once the optimal contract parameters and the corresponding Nash equilibrium is determined, the code stores the *solution* of the game including the contract parameters, service levels, sales values in channels and the firms' expected profits. The code takes around 5 minutes to determine the solution for a given parameter set.

### 4.1.2 General Observations

To determine how the five parameters effect the outcome of the game, we solve the model for a number of parameter combinations. As illustrated in Table 4.1, we solved the model for low, medium and high values for each of the five parameters. Note from (7) that the parameters  $k, v$  and  $p$  need to satisfy  $k \leq v - p$  because  $\phi(\alpha) < 1$ . Also recall the relation  $c < p$ . Due to these two constraints, the values that  $c, p$  and  $k$  can take are restricted; hence, the low, medium and high values for these parameters are determined as relative values. We solved the model for  $3^5 = 243$  parameter combinations. The results for these runs are provided in Appendix C.

**Table 4.1:** Low, Medium, High Values of Parameters

| m     | v  | p/v  | k/(v-p) | c/p  |
|-------|----|------|---------|------|
| 1000  | 4  | 0.25 | 0.125   | 0    |
| 5000  | 8  | 0.5  | 0.5     | 0.25 |
| 10000 | 12 | 0.75 | 0.75    | 0.5  |

We observed that the 5-parameter space is partitioned into three equilibrium regions, corresponding to three dual channel strategies for the manufacturer:

*Eliminate retailer (ER):* In ER, the manufacturer eliminates the retailer and sells only through the direct channel. To do so, the manufacturer sets a high wholesale price  $w$  and a low buyback price  $b$ , and also a very competitive (i.e., low) delivery lead time  $t$ . Hence, the retailer does not enter to the market (or, eliminated). In this case,  $d_1 = d_2 = 1$  and we observe only one segment.

*Capture-all-profit (CP):* In CP, the manufacturer uses both channels but captures all profit from the retailer. The retailer's minimum availability constraint is binding, i.e., she sets the minimum availability level. The manufacturer captures all profit from the retailer by choosing appropriate contract terms  $w$  and  $b$ . In this case,  $d_1 = d_2 < 1$ , and hence the market is segmented into two.

*Share-profit (SP):* In this case, the manufacturer sells through both channels and shares the profit with the retailer. He offers a high  $w$  and a high  $b$  to the retailer. By doing so, the manufacturer leaves a small profit margin for the retailer and shares

the inventory risk of the retailer. We have  $d_1 < d_2 < 1$  and hence, we observe three consumer segments as discussed in Section 3.1.1.

Table 4.2 presents sample results from the 243 runs. Note that each equilibrium type points to three aspects of the solution: market segmentation, profit sharing and channel configuration. For each parameter set, the manufacturer determines the equilibrium type with his wholesale price and buyback price decisions at the contracting stage providing the optimal dual channel strategy for him. Hence, the three equilibrium types correspond to three dual channel strategies for the manufacturer.

**Table 4.2:** Sample Results from the 243 Run

| Parameters |     |     |      |      | Decision Variables |       |       |            | Profits |         | Sales  |          |      | Eql. |
|------------|-----|-----|------|------|--------------------|-------|-------|------------|---------|---------|--------|----------|------|------|
| $m$        | $v$ | $p$ | $k$  | $c$  | $w^*$              | $b^*$ | $t^*$ | $\alpha^*$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 1000       | 12  | 3   | 4.50 | 0.75 | 2.75               | 0.00  | 9     | 0.19       | 1113    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12  | 6   | 3.00 | 3.00 | 5.45               | 0.00  | 6     | 0.19       | 1361    | 0       | 500    | 0        | 0    | ER   |
| 10000      | 12  | 3   | 1.13 | 1.50 | 3.00               | 0.00  | 9     | 0.03       | 627     | 0       | 500    | 0        | 0    | ER   |
| 1000       | 4   | 2   | 1.50 | 1.00 | 2.00               | 2.00  | 3.79  | 0.38       | 306     | 0       | 264    | 146      | 90   | CP   |
| 5000       | 8   | 4   | 3.00 | 2.00 | 3.55               | 1.65  | 4.74  | 0.38       | 695     | 0       | 422    | 48       | 30   | CP   |
| 10000      | 8   | 2   | 4.50 | 1.00 | 2.00               | 2.00  | 12.63 | 0.38       | 299     | 0       | 237    | 162      | 101  | CP   |
| 1000       | 4   | 2   | 1.00 | 1.00 | 1.95               | 1.85  | 3.94  | 0.38       | 291     | 5       | 216    | 189      | 95   | SP   |
| 5000       | 4   | 3   | 0.75 | 1.50 | 2.95               | 2.90  | 27.21 | 0.50       | 369     | 12      | 17     | 364      | 119  | SP   |
| 10000      | 8   | 6   | 1.50 | 1.50 | 5.90               | 5.85  | 18.52 | 0.68       | 1667    | 30      | 45     | 409      | 47   | SP   |

### 4.1.3 Two-Parameter Analysis

Studying the outcome from the 243 runs gave us some insights into how the model parameters affect the outcome of the game. Next, to obtain better insights, we focus on two parameters at a time, and study the results in greater detail in two-dimensional parameter spaces. Although 10 combinations of the parameters are possible, we study only the pairs  $m - c$ ,  $p - k$  and  $m - v$  as examples.

#### M-C Analysis

Table 4.3 illustrates the optimal strategy as functions of the direct channel cost  $m$  and the unit production cost  $c$  for given values of the other three model parameters  $v$ ,  $p$ ,  $k$ . We observe that for high values of  $c$ , the optimal strategy of the manufacturer

turns out to be capture profit. As  $c$  value increases, the profit margin gets too low to be shared between the firms. Hence, the manufacturer enforces the retailer to set the minimum service level  $\alpha_{min}$ . In cases with small  $m$ , if the  $c$  value is small as well, then the manufacturer chooses to share the profits with the retailer because for such cases, the profit margin is large enough to share. The manufacturer chooses to operate with two channels to reach the maximum number of consumers. If  $m$  value is not low (i.e., for  $m > 5000$ ), operating the direct channel is not cheap and hence the manufacturer chooses to use both channels and shares profits with the retailer.

**Table 4.3:** Manufacturer's Optimal Channel Strategy under Buyback Contract, when  $v = 8$ ,  $p = 4$ ,  $k = 1$

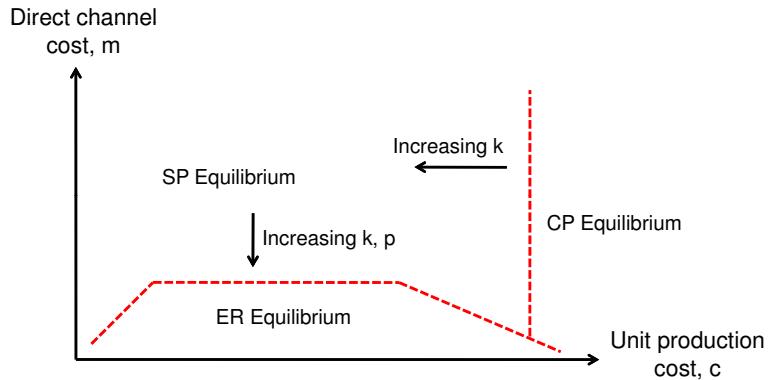
| $m \setminus c$ | 0.00 | 0.25 | 0.50 | 0.75 | 1.00 | 1.25 | 1.50 | 1.75 | 2.00 | 2.25 | 2.50 | 2.75 | 3.00 | 3.25 | 3.50 | 3.75 |
|-----------------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|------|
| 25000           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 22500           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 20000           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 17500           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 15000           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 12500           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 10000           | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 7500            | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | SP   | CP   |
| 5000            | SP   | SP   | SP   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | SR   | SP   | SP   | SP   | CP   |
| 2500            | SP   | SP   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | SP   | CP   |
| 0               | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   | ER   |

Figure 4.1 illustrates how the  $m/c$  plane is partitioned into three strategy regions. The figure also illustrates how the other model parameters affect the boundaries between these regions. For example, increasing the retailer inconvenience cost  $k$  causes the CP region to grow leftward.

Table 4.4 illustrates the details of a number of sample equilibrium results.

**Table 4.4:** Equilibrium Outcome in the  $m/c$  Plane, when  $v = 8$ ,  $p = 4$ ,  $c = 1$

| Parameters<br>$c$<br>$m$ | Contract Terms<br>$w$<br>$b$ |          | Operational Decisions<br>$t$<br>$\alpha$ |         | Sales |     | Profits |    | Eqd.<br>Type |
|--------------------------|------------------------------|----------|--|---------|-------|-----|---------|----|--------------|
|                          | Direct                       | Retailer | $\Pi_m$                                  | $\Pi_r$ |       |     |         |    |              |
| 0.25 2500                | 4                            | 4        | 40                                       | 1       | 12    | 488 | 1752    | 0  | SP           |
| 0.25 5000                | 3.95                         | 3.95     | 66.66                                    | 1       | 7     | 493 | 1726    | 25 | SP           |
| 0.25 10000               | 4                            | 4        | 160                                      | 1       | 3     | 497 | 1750    | 0  | SP           |
| 2.25 2500                | 3.9                          | 0        | 4  | 0.07    | 500   | 0   | 719     | 0  | ER           |
| 2.25 5000                | 3.9                          | 0        | 4  | 0.07    | 500   | 0   | 562     | 0  | ER           |
| 2.25 10000               | 3.95                         | 3.85     | 11.35                                    | 0.36    | 127   | 240 | 440     | 7  | SP           |
| 3.75 2500                | 3.9                          | 1.05     | 10.66                                    | 0.07    | 188   | 41  | 30      | 0  | CP           |
| 3.75 5000                | 3.9                          | 1.05     | 21.32                                    | 0.07    | 94    | 53  | 19      | 0  | CP           |
| 3.75 10000               | 3.9                          | 1.05     | 42.64                                    | 0.07    | 47    | 59  | 13      | 0  | CP           |



**Figure 4.1:** Manufacturer's Strategy on the  $m/c$  Plane

For a small  $c$  value such as  $c = 0.25$ , the manufacturer aims to reach all consumers because the profit margin is high. He wants the retailer to have very high availability levels such that she will not miss many consumers. To achieve this, the manufacturer sets the wholesale price equal to the buyback price, thus she undertakes all inventory risk of the retailer. The retailer responds by setting service level equal to 1. The manufacturer decides not to use the direct channel as indicated by the high  $t$  value and the sales values. While the retailer is responsible for almost all sales, her expected profit is very low or even zero because the wholesale price is close to or equal to the sales price. Hence, this is a special type of the *share profit* equilibrium. Note that this is not a *capture profit* type equilibrium because the retailer's service level is not the minimum service level.

As the  $c$  value increases to 2.25, the manufacturer changes his strategy depending on his direct channel cost  $m$ . For small values of  $m$ , the manufacturer incurs a relatively low cost from the direct channel. Hence, he chooses to sell only through the direct channel by setting a short delivery lead time and eliminates the retailer. However, as  $m$  increases the manufacturer uses the retailer channel more.

For sufficiently high values of  $c$ , the manufacturer captures the profit of the retailer independent of the direct channel cost  $m$ . In this case, there is a small profit margin to be shared between the firms. Hence, the manufacturer enforces the retailer to set

the minimum service level  $\alpha = 0.07$  for this parameter combination. As indicated by the low buyback price  $b$ , the manufacturer does not share the retailer's inventory risk and the retailer's expected profit is zero.

### P-K Analysis

Table 4.5 illustrates the manufacturer's optimal strategy as functions of the unit sales price of the product  $p$  and the retailer inconvenience cost  $k$  for given values of the other three model parameters  $v, m, c$ . In the table, we indicated the parameter combinations that do not satisfy the condition  $k \leq (v - p)$  from (3.1) as N/A.

**Table 4.5:** Manufacturer's Optimal Channel Strategy under Buyback Contract, when  $v = 8, m = 7500, c = 1$

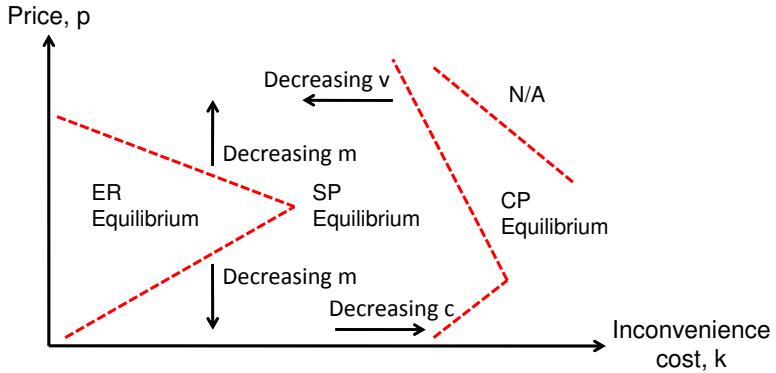
| $p \setminus k$ | 0.75 | 1.25 | 1.75 | 2.25 | 2.75 | 3.25 | 3.75 | 4.25 | 4.75 | 5.25 |
|-----------------|------|------|------|------|------|------|------|------|------|------|
| 4.00            | SP   | SP   | SP   | SP   | SP   | CP   | N/A  | N/A  | N/A  | N/A  |
| 3.75            | SP   | SP   | SP   | SP   | SP   | SP   | CP   | N/A  | N/A  | N/A  |
| 3.50            | SP   | SP   | SP   | SP   | SP   | SP   | CP   | N/A  | N/A  | N/A  |
| 3.25            | ER   | SP   | SP   | SP   | SP   | SP   | CP   | CP   | N/A  | N/A  |
| 3.00            | ER   | ER   | ER   | SP   | SP   | SP   | SP   | CP   | N/A  | N/A  |
| 2.75            | ER   | ER   | ER   | ER   | SP   | SP   | SP   | CP   | CP   | CP   |
| 2.5             | ER   | ER   | ER   | ER   | SP   | SP   | SP   | CP   | CP   | CP   |
| 2.25            | ER   | ER   | ER   | SP   | SP   | SP   | SP   | CP   | CP   | CP   |
| 2.00            | ER   | SP   | SP   | SP   | SP   | SP   | CP   | CP   | CP   | CP   |

We observe that for high  $k$  values, the retailer's minimum service level constraint  $\alpha_{min} \equiv \left\{ \alpha \in [0, 1] \mid \phi(\alpha) = \frac{k}{v-p} \right\}$  becomes binding, leading to the capture-profit strategy for the manufacturer. The eliminate retailer (ER) strategy is observed for moderate values of  $p$ , when  $k$  is low.

Figure 4.2 illustrates how the other model parameters affect the boundaries between the equilibrium regions.

We observe that the ER region grows if the direct channel cost  $m$  decreases. In this case, the manufacturer prefers to use only the direct channel. Similarly, for smaller values of  $c$  CP region gets smaller and ER region grows. Increasing  $v$  value causes the CP region to grow, due to the minimum availability constraint.

Table 4.6 provides greater detail on a sample result set. For small  $k$  values such as  $k = 1.25$ , the minimum service level of the retailer is low. Hence the retailer



**Figure 4.2:** Manufacturer's Strategy on the  $p/k$  Plane

is a competitor for the manufacturer. In this case, when profit margin is low, i.e.,  $p = 2.5$  instead of sharing the profit with the retailer, the manufacturer decides to eliminate the retailer. As  $p$  increases to 3.5, the manufacturer changes his strategy as share profit. When  $k$  increases within the SP region (for example, from 1.25 to 2.75, when  $p = 3.5$ ), the retailer increases her service level to attract consumers (0.54 to 0.56). As a response, the manufacturer decreases the delivery lead time (10.18 to 9.06). Increasing  $k$  reduces the quantity sold in the retail channel (324 to 256). If  $k$  increases further, then the retailer's minimum service constraint becomes binding and the manufacturer switches to the CP strategy. Observe that for  $p = 3.5$ , the manufacturer cuts both the wholesale price and the buyback price (significantly) when he switches to the CP strategy.

**Table 4.6:** Equilibrium Outcome in the  $p/k$  Plane, when  $v = 8$ ,  $m = 7500$ ,  $c = 1$

| Parameters<br>$p$<br>$k$ | Contract Terms<br>$w$<br>$b$ | Operational Decisions<br>$t$<br>$\alpha$ | Sales<br>Direct<br>Retailer | Profits<br>$\Pi_m$<br>$\Pi_r$ | Eql.<br>Type |
|--------------------------|------------------------------|--|-----------------------------|-------------------------------|--------------|
| 2.50 1.25                | 2.45 0                       | 5.50 0.06                                | 500 0                       | 502 0                         | ER           |
| 2.50 2.75                | 2.45 2.35                    | 8.14 0.40                                | 281 161                     | 505 4                         | SP           |
| 2.50 4.25                | 2 0.05                       | 7.85 0.41                                | 350 97                      | 524 0                         | CP           |
| 3.00 1.25                | 2.9 0                        | 5.00 0.07                                | 500 0                       | 700 0                         | ER           |
| 3.00 2.75                | 2.95 2.9                     | 9.73 0.56                                | 188 264                     | 715 8                         | SP           |
| 3.00 4.25                | 2.95 2.9                     | 8.65 0.58                                | 278 186                     | 745 5                         | SP           |
| 3.50 1.25                | 3.45 3.4                     | 10.18 0.54                               | 117 324                     | 900 10                        | SP           |
| 3.50 2.75                | 3.45 3.4                     | 9.06 0.56                                | 194 256                     | 928 8                         | SP           |
| 3.50 4.25                | 2.35 0.15                    | 9.27 0.69                                | 243 232                     | 978 0                         | CP           |

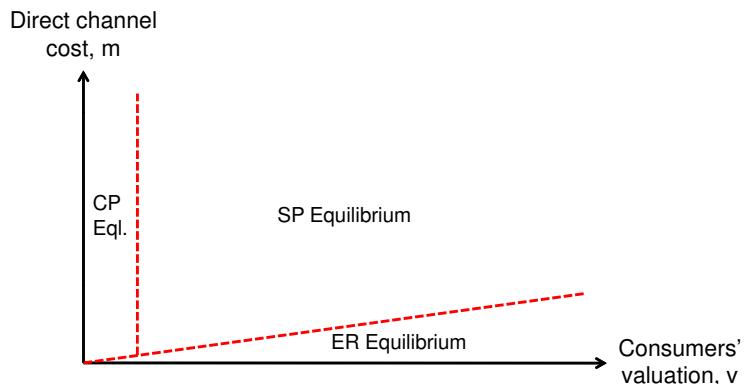
## M-V Analysis

Table 4.7 illustrates the optimal strategy of the manufacturer as functions of the direct channel cost  $m$  and the customer valuation  $v$  for given values of the other three model parameters  $p, k, c$ . For small values of  $v$ , the retailer's minimum service level constraint becomes binding. Hence the optimal channel strategy turns out to be capture-profit. For small values of  $m$ , the manufacturer eliminates the retailer because serving all customers through the direct channel is not expensive. The ER strategy is also observed for the higher values of  $m$  when  $v$  is high as well. This is because higher  $v$  values correspond to higher possible direct channel sales prices, which might offset higher possible direct channel costs.

**Table 4.7:** Manufacturer's Optimal Channel Strategy under Buyback Contract, when  $p = 4, k = 1, c = 1$

| $m \setminus v$ | 5.0 | 5.5 | 6.0 | 6.5 | 7.0 | 7.5 | 8.0 |
|-----------------|-----|-----|-----|-----|-----|-----|-----|
| 25000           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 22500           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 20000           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 17500           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 15000           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 12500           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 10000           | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 7500            | CP  | SP  | SP  | SP  | SP  | SP  | SP  |
| 5000            | CP  | SP  | SP  | SP  | SP  | SP  | ER  |
| 2500            | CP  | SP  | SP  | SP  | ER  | ER  | ER  |
| 0               | ER  | ER  | ER  | ER  | ER  | ER  | ER  |

Figure 4.3 illustrates the partitioning of the  $m/v$  plane into types equilibrium.



**Figure 4.3:** Manufacturer's Strategy on the  $m/v$  Plane

Table 4.8 provides the details of some of the equilibrium results.

**Table 4.8:** Equilibrium Outcome in the  $m/v$  Plane, when  $p = 4$ ,  $k = 1$ ,  $c = 1$

| Parameters |     | Contract Terms |      | Operational Decisions |          | Sales  |          | Profits |         | Eqd.<br>Type |
|------------|-----|----------------|------|-----------------------|----------|--------|----------|---------|---------|--------------|
| $m$        | $v$ | $w$            | $b$  | $t$                   | $\alpha$ | Direct | Retailer | $\Pi_m$ | $\Pi_r$ |              |
| 2500       | 5   | 3.95           | 3.9  | 10                    | 1        | 50     | 450      | 1025    | 0       | CP           |
| 2500       | 6   | 3.9            | 3.85 | 8.47                  | 0.68     | 71     | 393      | 1119    | 29      | SP           |
| 2500       | 7   | 3.8            | 0    | 3                     | 0.1      | 500    | 0        | 1222    | 0       | ER           |
| 2500       | 8   | 3.9            | 0    | 4                     | 0.06     | 500    | 0        | 1344    | 0       | ER           |
| 5000       | 5   | 3.95           | 3.9  | 20                    | 1        | 25     | 475      | 1012    | 0       | CP           |
| 5000       | 6   | 3.9            | 3.85 | 16.52                 | 0.67     | 37     | 418      | 1099    | 31      | SP           |
| 5000       | 7   | 3.9            | 3.85 | 13.26                 | 0.68     | 51     | 411      | 1112    | 30      | SP           |
| 5000       | 8   | 3.9            | 0    | 4                     | 0.06     | 500    | 0        | 1187    | 0       | ER           |

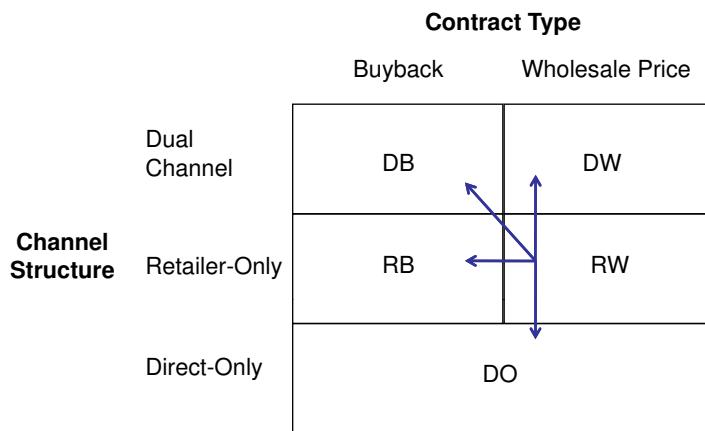
For the parameter set  $k = 1$ ,  $p = 4$ ,  $c = 1$ , when  $v = 5$  the availability level  $\phi(\alpha)$  turns out to be 1 which in turn makes the minimum service level equal to 1. Hence, for  $v = 5$  the optimal channel strategy is CP independent of the  $m$  value. With this strategy, the retailer satisfies most of the demand. Given  $p = 4$ ,  $w = 3.95$  and  $b = 3.9$ , the retailer's underage and overage costs both are equal to 0.05. Yet, she has to order quite a large number of products and hence, her expected profit is zero.

As the  $v$  value increases to 6, the utilities of consumers increase. This causes an increase in the potential demand of the channels for given  $\alpha$  or  $t$  values. Therefore, the manufacturer switches from CP to SP strategy. When  $v$  increases, the minimum service level decreases as well. This allows the retailer to offer a lower service level (0.67), which is still greater than the min service level. On the other hand, the manufacturer offers lower delivery lead time (i.e., better service to consumers). As a result, the quantity sold in the direct channel increases whereas the quantity sold in the retailer channel decreases. However, most of the sales are still through the retailer. When  $m = 5000$ , for example, with  $p = 4$ ,  $w = 3.9$  and  $b = 3.85$ , the cost of overage for the retailer is 0.05 per unit, whereas the cost of underage is 0.10 per unit. Yet, the retailer is ordering a lower number of units than in the CP case (418 versus 475). This reduces the inventory risk of the retailer and allows her to expect a positive profit of 31. If  $v$  increases further to 7, the manufacturer decreases the delivery lead time more (from 16.52 to 13.26), which causes an increase in the expected direct channel sales (from 37 to 51).

If  $v$  increases further to 8, potential demand from consumers increase, hence, the business becomes very profitable compared to the direct channel cost. The manufacturer decides to offer a very short delivery lead time of 4, and eliminates the retailer.

#### 4.1.4 Comparison of Different Channel Structures

Upon completing our analysis on dual channel buyback contract structure, we focus on the comparison of channel efficiency under different structures as shown in Figure 4.4.



**Figure 4.4:** Possible Channel Structure/Contract Combinations

We compare the outcome from five structures (channel/contract combinations):

- *DO*: Direct channel only (hence, no contract)
- *RW*: Retailer channel only, wholesale price contract
- *RB*: Retailer channel only, buyback contract
- *DW*: Dual channel, wholesale price contract
- *DB*: Dual channel, buyback contract (our main model)

We assume that the default structure is a manufacturer-retailer supply chain with a wholesale contract (i.e., the RW structure). It is known in literature that the manufacturer can improve his profit by switching to a buyback contract (i.e., to RB), because doing so reduces double marginalization. An alternative is to switch to a dual-channel structure under a wholesale price contract (DW). Chen et al. (2008) consider such a model. Switching to the dual channel structure increases the manufacturer's profit because he can now serve different consumers through different channels. In this thesis, in addition to these two structures, we also consider the possibility of manufacturer doing both changes: Switching to the dual channel strategy and to the buyback contract (i.e., to DB strategy). In addition to the manufacturer's profit, we discuss the changes in the retailer's profit, total channel profit and other model results including the operational decisions, contract parameters and sales quantities. The details of these comparisons can be found in Appendices C and D.

Next we analyze the manufacturer's optimal channel structure in  $m - c$  plane and  $m - v$  plane.

### M-C Analysis

Table 4.9 illustrates the total channel profit under different channel structures. We observe that the DB structure provides the highest total channel profit for all parameter combinations in this table. The second best structure is either DW or RB. The RB structure performs quite well for low unit cost  $c$  values. For low  $c$  values, the total profit margin is high, leading to high losses due to double marginalization. This is why the RB structure, in which the buyback contract mitigates double marginalization, performs well with low  $c$  values. With high  $c$  values, the loss due to double marginalization is low, and hence, the improvement of RB over RW is not significant. For high  $c$  values, switching to a dual channel strategy (to DW) is the better choice. The performance of DO structure depends critically on the direct channel cost  $m$ . This structure performs very poor for high  $m$  values. The performance of DW struc-

ture also deteriorates when  $m$  increases, but not as much as the DO structure because there are now two channels.

**Table 4.9:** Expected Total Channel Profit under Different Channel Structures for  $v = 8, p = 4, k = 1$

| Parameters<br>$m$ | $c$  | Total Channel Profit |         |         |         |
|-------------------|------|----------------------|---------|---------|---------|
|                   |      | DO<br>RW             | DW      | RB      | DB      |
| 5000              | 0    | 1687.50              | 1500.00 | 1687.50 | 2000.00 |
| 5000              | 1.25 | 1062.50              | 717.50  | 1062.50 | 944.44  |
| 5000              | 3.25 | 112.50               | 50.78   | 130.53  | 69.44   |
| 12500             | 0    | 1218.75              | 1500.00 | 1401.56 | 2000.00 |
| 12500             | 1.25 | 405.00               | 481.56  | 570.20  | 625.00  |
| 12500             | 3.25 | 45.00                | 50.78   | 77.18   | 69.44   |
| 22500             | 0    | 711.11               | 1500.00 | 1451.32 | 2000.00 |
| 22500             | 1.25 | 225.00               | 481.56  | 527.23  | 625.00  |
| 22500             | 3.25 | 25.00                | 50.78   | 61.37   | 69.44   |
|                   |      |                      |         |         | 85.14   |

Next, we analyze the expected profits of the manufacturer and the retailer as presented in Table 4.10 and Table 4.11.

**Table 4.10:** Manufacturer's Expected Profit under Different Channel Structures for  $v = 8, p = 4, k = 1$

| Parameters<br>$m$ | $c$  | Manufacturer Profit |         |         |         |
|-------------------|------|---------------------|---------|---------|---------|
|                   |      | RW                  | DW      | RB      | DB      |
| 5000              | 0    | 1000.00             | 1687.50 | 2000.00 | 2000.00 |
| 5000              | 1.25 | 472.50              | 1062.50 | 911.11  | 1062.50 |
| 5000              | 3.25 | 50.78               | 130.07  | 65.28   | 137.81  |
| 12500             | 0    | 1000.00             | 1255.87 | 2000.00 | 2000.00 |
| 12500             | 1.25 | 472.50              | 704.80  | 911.11  | 930.28  |
| 12500             | 3.25 | 50.78               | 76.40   | 65.28   | 94.01   |
| 22500             | 0    | 1000.00             | 1134.73 | 2000.00 | 2000.00 |
| 22500             | 1.25 | 472.50              | 599.24  | 911.11  | 922.24  |
| 22500             | 3.25 | 50.78               | 60.50   | 65.28   | 81.32   |

Not surprisingly, the manufacturer's highest profit is in the DB structure, which is the most general structure of all. We compare the manufacturer's performance between the DW and RB structures. From Table 4.10, we observe that manufacturer's profit with RB is generally higher than his profit with DW. DW performs better than RB only when  $c$  is high and  $m$  is low. Hence, for a manufacturer currently operating in RW, most of the benefits would come from changing the contract to buyback rather than switching to a dual channel strategy. The reverse happens only when  $m$  is low and  $c$  is high.

From Table 4.11, we observe that the retailer's expected profit under the buyback

**Table 4.11:** Retailer's Expected Profit under Different Channel Structures for  $v = 8$ ,  $p = 4$ ,  $k = 1$

| Parameters<br>$m$ | $c$  | Retailer Profit |        |       |       |
|-------------------|------|-----------------|--------|-------|-------|
|                   |      | RW              | DW     | RB    | DB    |
| 5000              | 0    | 500.00          | 0.00   | 0.00  | 0.00  |
| 5000              | 1.25 | 245.00          | 0.00   | 33.33 | 0.00  |
| 5000              | 3.25 | 0.00            | 0.46   | 4.17  | 1.82  |
| 12500             | 0    | 500.00          | 145.68 | 0.00  | 0.00  |
| 12500             | 1.25 | 245.00          | 73.58  | 33.33 | 31.75 |
| 12500             | 3.25 | 0.00            | 0.78   | 4.17  | 3.55  |
| 22500             | 0    | 500.00          | 316.59 | 0.00  | 0.00  |
| 22500             | 1.25 | 245.00          | 151.14 | 33.33 | 32.43 |
| 22500             | 3.25 | 0.00            | 0.87   | 4.17  | 3.82  |

contract structures is generally lower than her expected profit under in the wholesale price structures. This is because the buyback contract gives too much power to the manufacturer. With the buyback contract, the manufacturer has two parameters to obtain profits from the retailer while keeping her in business. With wholesale price contract, he only has one parameter to do so.

**Table 4.12:** Model Results Under Different Structures in the  $m/c$  Plane for  $v = 8$ ,  $p = 4$ ,  $k = 1$

| Structure | Parameters |      | Contract Terms |      | Operational Decisions |          | Sales  |          | Eqd.<br>Type |
|-----------|------------|------|----------------|------|-----------------------|----------|--------|----------|--------------|
|           | $m$        | $c$  | $w$            | $b$  | $t$                   | $\alpha$ | Direct | Retailer |              |
| DO        | 5000       | 0    | -              | -    | 4                     | -        | 500    | -        | -            |
| DO        | 5000       | 1.25 | -              | -    | 4                     | -        | 500    | -        | -            |
| DO        | 12500      | 0    | -              | -    | 4                     | -        | 500    | -        | -            |
| DO        | 12500      | 1.25 | -              | -    | 4.5                   | -        | 440    | -        | -            |
| RW        | 5000       | 0    | 2              | -    | -                     | 0.5      | -      | 375      | -            |
| RW        | 5000       | 1.25 | 2.6            | -    | -                     | 0.35     | -      | 289      | -            |
| RW        | 12500      | 0    | 2              | -    | -                     | 0.5      | -      | 375      | -            |
| RW        | 12500      | 1.25 | 2.6            | -    | -                     | 0.35     | -      | 289      | -            |
| DW        | 5000       | 0    | 3.9            | -    | 4                     | 0.068    | 500    | 0        | ER           |
| DW        | 5000       | 1.25 | 3.9            | -    | 4                     | 0.068    | 500    | 0        | ER           |
| DW        | 12500      | 0    | 2.8            | -    | 6.9                   | 0.37     | 205    | 211      | SP           |
| DW        | 12500      | 1.25 | 3.05           | -    | 7.5                   | 0.26     | 222    | 153      | SP           |
| RB        | 5000       | 0    | 4              | 4    | -                     | 1        | -      | 500      | -            |
| RB        | 5000       | 1.25 | 3.9            | 3.85 | -                     | 0.66     | -      | 444      | -            |
| RB        | 12500      | 0    | 4              | 4    | -                     | 1        | -      | 500      | -            |
| RB        | 12500      | 1.25 | 3.9            | 3.85 | -                     | 0.66     | -      | 444      | -            |
| DB        | 5000       | 0    | 4              | 4    | 450                   | 1        | 0      | 500      | SP           |
| DB        | 5000       | 1.25 | 3.9            | 0    | 4                     | 0.068    | 500    | 0        | ER           |
| DB        | 12500      | 0    | 4              | 4    | 450                   | 1        | 0      | 500      | SP           |
| DB        | 12500      | 1.25 | 3.9            | 3.85 | 26                    | 0.68     | 29     | 428      | SP           |

So far we have compared profit values between structures. Table 4.12 compares other model results between the five structures for  $m = 5000, 12500$  and  $c = 0, 1.25$ .

## M-V Analysis

Table 4.13 illustrates the total channel profits under different channel structures in  $m/v$  plane. We observe that similar to the  $m - c$  analysis, DB provides the highest total channel profit. The second most profitable channel structure depends on the  $m$  value. For small values of  $m$ , DW structure performs better than  $RW$  structure. On the other hand, for high values of  $m$  total channel profit is higher in  $RB$  structure.

**Table 4.13:** Expected Total Channel Profit under Different Structures for  $k = 1$ ,  $p = 4$ ,  $c = 1$

| Parameters<br>$m$ | $v$ | Total Channel Profit |     |      |      |      |
|-------------------|-----|----------------------|-----|------|------|------|
|                   |     | DO                   | RW  | DW   | RB   | DB   |
| 2500              | 6.5 | 1100                 | 844 | 1100 | 1111 | 1157 |
| 2500              | 7.5 | 1296                 | 844 | 1296 | 1111 | 1296 |
| 5000              | 6.5 | 703                  | 843 | 911  | 1111 | 1136 |
| 5000              | 7.5 | 1091                 | 843 | 1091 | 1111 | 1148 |
| 12500             | 6.5 | 281                  | 843 | 861  | 1111 | 1121 |
| 12500             | 7.5 | 551                  | 843 | 887  | 1111 | 1128 |
| 22500             | 6.5 | 156                  | 843 | 863  | 1111 | 1117 |
| 22500             | 7.5 | 306                  | 843 | 866  | 1111 | 1120 |

Table 4.14 and 4.15 illustrates the respective profits of the manufacturer and the retailer.

**Table 4.14:** Manufacturer's Expected Profit under Different Channel Structures for  $k = 1$ ,  $p = 4$ ,  $c = 1$

| Parameters<br>$m$ | $v$ | Manufacturer's Profit |      |      |      |
|-------------------|-----|-----------------------|------|------|------|
|                   |     | RW                    | DW   | RB   | DB   |
| 2500              | 6.5 | 563                   | 1100 | 1077 | 1129 |
| 2500              | 7.5 | 563                   | 1296 | 1077 | 1296 |
| 5000              | 6.5 | 562                   | 820  | 1077 | 1105 |
| 5000              | 7.5 | 562                   | 1091 | 1077 | 1118 |
| 12500             | 6.5 | 562                   | 666  | 1077 | 1089 |
| 12500             | 7.5 | 562                   | 751  | 1077 | 1096 |
| 22500             | 6.5 | 562                   | 620  | 1077 | 1084 |
| 22500             | 7.5 | 562                   | 666  | 1077 | 1088 |

The manufacturer's profit is also highest under DB structure. As expected, for small values of  $m$  DW structure performs better than  $RW$  and  $RB$  structures. However as  $m$  increases, RB becomes more profitable for the manufacturer. Hence for a manufacturer who operates under  $RW$  structure, the policy should be opening a direct channel for small  $m$  values. For higher  $m$  values, the manufacturer should switch to buyback contract under retailer-only structure.

**Table 4.15:** Retailer's Expected Profit under Different Channel Structures for  $k = 1$ ,  $p = 4$ ,  $c = 1$

| Parameters |     | Retailer's Profit |     |    |    |
|------------|-----|-------------------|-----|----|----|
| $m$        | $v$ | RW                | DW  | RB | DB |
| 2500       | 6.5 | 281               | 0   | 33 | 28 |
| 2500       | 7.5 | 281               | 0   | 33 | 0  |
| 5000       | 6.5 | 281               | 91  | 33 | 30 |
| 5000       | 7.5 | 281               | 0   | 33 | 30 |
| 12500      | 6.5 | 281               | 195 | 33 | 32 |
| 12500      | 7.5 | 281               | 136 | 33 | 31 |
| 22500      | 6.5 | 281               | 243 | 33 | 32 |
| 22500      | 7.5 | 281               | 199 | 33 | 32 |

**Table 4.16:** Model Results Under Different Structures in the  $m/v$  Plane for  $k = 1$ ,  $p = 4$ ,  $c = 1$

| Structure | Parameters |     | Contract Terms | $t$  | $\alpha$ | Sales  |          | Eqd.<br>Type |
|-----------|------------|-----|----------------|------|----------|--------|----------|--------------|
|           | $m$        | $v$ |                |      |          | Direct | Retailer |              |
| DO        | 2500       | 6.5 | -              | 2.5  | -        | 500    | -        | -            |
| DO        | 2500       | 7.5 | -              | 3.5  | -        | 500    | -        | -            |
| DO        | 12500      | 6.5 | -              | 6.6  | -        | 188    | -        | -            |
| DO        | 12500      | 7.5 | -              | 4.7  | -        | 468    | -        | -            |
| RW        | 2500       | 6.5 | 2.5            | -    | 0.37     | -      | 305      | -            |
| RW        | 2500       | 7.5 | 2.5            | -    | 0.37     | -      | 305      | -            |
| RW        | 12500      | 6.5 | 2.5            | -    | 0.37     | -      | 305      | -            |
| RW        | 12500      | 7.5 | 2.5            | -    | 0.37     | -      | 305      | -            |
| DW        | 2500       | 6.5 | 3.75           | -    | 2.5      | 500    | 0        | ER           |
| DW        | 2500       | 7.5 | 3.86           | -    | 3.5      | 500    | 0        | ER           |
| DW        | 12500      | 6.5 | 2.65           | -    | 12       | 84     | 249      | SP           |
| DW        | 12500      | 7.5 | 2.8            | -    | 8.7      | 156    | 208      | SP           |
| RB        | 2500       | 6.5 | 3.9            | 3.85 | -        | 0.66   | 444      | -            |
| RB        | 2500       | 7.5 | 3.9            | 3.85 | -        | 0.66   | 444      | -            |
| RB        | 12500      | 6.5 | 3.9            | 3.85 | -        | 0.66   | 444      | -            |
| RB        | 12500      | 7.5 | 3.9            | 3.85 | -        | 0.66   | 444      | -            |
| DB        | 2500       | 6.5 | 3.9            | 3.85 | 7.6      | 0.69   | 82       | 387          |
| DB        | 2500       | 7.5 | 3.85           | 0    | 3.5      | 0.08   | 500      | 0            |
| DB        | 12500      | 6.5 | 3.9            | 3.85 | 36       | 0.67   | 18       | 432          |
| DB        | 12500      | 7.5 | 3.9            | 3.85 | 29       | 0.67   | 25       | 429          |

Table 4.16 illustrates the other model results for  $m = 2500, 12500$  and  $c = 6.5, 7.5$ .

# 5 CHAPTER-5

## 5.1. CONCLUSIONS

In this thesis, we developed a game theoretical model of the dual channel relation between a manufacturer and a retailer. The relation between the firms is governed by a buyback contract. Different from the majority of the literature, the direct channel of the manufacturer and the retailer channel compete not in prices, but in service to consumers. We developed a detailed consumer choice model in which we consider a random number of consumers that are heterogeneous in their channel preference to choose between channels.

We solved the model using analytical and numerical (Mathematica) techniques. We determined three dual channel strategies for the manufacturer. Each strategy outlines how many products will be sold in each channel (in expectation), how the profits will be shared and how the consumer population will be segmented. We illustrated how the manufacturer's optimal strategy changes with respect to changes in the model parameters such as the cost of the direct channel, retailer's inconvenience cost and the sales price of the product.

In addition to studying the manufacturer's dual channel strategy under a buyback contract, we studied four other structures: dual channel with wholesale price contract, direct channel only, retail channel only with buyback contract, retail channel only with wholesale price contract. We compared the results of these structures. As expected, the dual channel buyback contract structure resulted in the highest manufacturer profit. With this structure, the manufacturer has two contract parameters

$w, b$  and his direct channel to modify the retailer's actions. Because of this power, the manufacturer obtains the majority of the profits, leaving the retailer with zero or small profit. The retailer generally prefers the retailer-only channel with wholesale price contract.

We compared the performance of the two options that a manufacturer who operates only through a retail channel with a wholesale price contract has: (1) Switching to a buyback contract, which reduces double marginalization; (2) Switching to a dual channel strategy, which might provide greater market penetration. We determined that the first strategy is generally better than the second. For example, considering two of the model parameters, we find that switching to a dual channel strategy is better only if the cost of the direct channel is low and the unit production cost is high. If the unit production cost is high then for a fixed sales price, the total profit margin is low. In this case, the adverse effect of double marginalization is low, and as a result, the gain from a buyback contract is not high.

## Appendix A: Notation

### Exogenous Constants

$v$  : Product's value to consumers

$p$  : Selling price at both channels

$a$  : Maximum market size for the product

$k$  : Retailer inconvenience cost

$c$  : Unit production cost

$m$  : Direct channel cost parameter

### Decision Variables

$\alpha \in [0, 1]$  : Retailer's service level.

Corresponds to:

$\phi(\alpha) \in [0, 1]$  : Availability level

$q(\alpha)$  : Stocking level

$t$  : Direct channel's delivery lead time

$w$  : Wholesale price

$b$  : Buyback price

### Others

$d \in [0, 1]$  : Consumer time-sensitivity index

$D_d^1$  : Primary demand in the direct channel

$D_d^2$  : Secondary demand in the direct channel

$D_r$  : Demand in the retail channel

$X$  : Market size  $\sim UNIF[0, a]$

## Appendix B: Proofs

**Proof of Lemma 1:** The demand of the channels is determined by considering the consumers' channel choice which model is discussed in Section 3.1.1. When one of the channels is inoperative, the operative channel faces all demand,  $X$ . When both channels are operative then the demand is allocated depending on the time sensitivity indices of the consumers. Recall that the time sensitivity index is uniformly distributed; i.e.,  $d \in [0, 1]$ . Hence the primary demand of the direct channel is  $d_1 X$  and the retailer demand is  $(1 - d_1)X$ . In the aggressive case, since there is no lost demand, the secondary demand of the direct channel is  $[D_r - q]^+$ . In the unaggressive case, part of the demand which is not satisfied through the retailer channel is satisfied by the direct channel. In this case, the secondary demand of the direct channel is  $\frac{d_2 - d_1}{1 - d_1} [D_r - q]^+$  and the lost demand is  $\frac{1 - d_2}{1 - d_1} [D_r - q]^+$ .

**Proof of Proposition 1:** We determine the retailer's best response in four steps. First, we determine the  $\alpha$  values which provide  $\Pi_r(\alpha) = 0$ . Second, we characterize the local maximizer of  $\Pi_r(\alpha)$ ,  $\alpha_i$ . Third, we show that the retailer's best response is either to set  $\alpha_i$  or one of the boundary values  $\alpha_{min}$  and 1. Fourth, we show that the retailer's best response value  $\alpha^*$  is decreasing in the wholesale price  $w$ .

- **Step-1:** Defining the  $\alpha$  values at which  $\Pi_r(\alpha) = 0$ . Recall that  $\Pi_r(\alpha) = a\alpha[1 - d_1(\alpha)][p - w - \frac{(p-b)\alpha}{2}]$  (3.6).

- $\Pi_r(\alpha)$  crosses zero at  $\alpha_1 = \frac{2(p-w)}{p-b}$ .
- $\Pi_r(\alpha)$  crosses zero at  $\alpha$  values such that  $(1 - d_1(\alpha)) = 0$ . By substituting the  $d_1$  from (3.2), we obtain the following equality:  $\alpha(a - \ln(\alpha)) = \frac{v-p+k-t}{v-p}$ . Let  $\alpha(a - \ln(\alpha)) = Z(\alpha)$  and  $\frac{v-p+k-t}{v-p} = S$ .

- \*  $\lim_{\alpha \rightarrow 0^+} Z(\alpha) = 0$
- \*  $\frac{\partial Z(\alpha)}{\partial \alpha} > 0$  for  $\alpha \in (0, 1)$
- \*  $\frac{\partial Z(\alpha)}{\partial \alpha} = 0$  for  $\alpha = 1$

- \*  $\frac{\partial Z(\alpha)}{\partial \alpha} < 0$  for  $\alpha \in (1, \infty)$
- \*  $Z(\alpha) = 0$  when  $\alpha = e$

Hence

- \* For  $S < 0$ , the equation  $z(\alpha) = S$  is satisfied by a unique  $\alpha$  value  $\alpha_2 > e \cong 2.71$
- \* For  $S \geq 0$  and  $S \neq 1$ , the equation  $z(\alpha) = S$  is satisfied by two distinct  $\alpha$  values:  $\alpha_3 < 1$  and  $\alpha_4 \in (1, e)$
- \* For  $S = 1$ , the equation  $z(\alpha) = S$  is satisfied only by  $\alpha = 1$
- This results implies that
  - \* For  $v - p - t + k < 0$ , the equation  $d_1(\alpha) = 1$  is satisfied by  $\alpha_2 > e \cong 2.71$
  - \* For  $v - p - t + k \geq 0$  and  $t \neq k$ , the equation  $d_1(\alpha) = 1$  is satisfied by  $\alpha_3 < 1$  and  $\alpha_4 \in (1, e)$ . We do not consider the case with  $t = k$ , because the retailer is eliminated with  $t = k$ .

- **Step-2:** Defining the unique local maximizer of  $\Pi_r(\alpha)$ ,  $\alpha_i$ . Note that  $\lim_{\alpha \rightarrow \infty} \Pi_r(\alpha) = \infty$  (3.7). We also observe  $\frac{\partial \Pi_r(\alpha)}{\partial \alpha} = \frac{a}{2t}[2(w + p(\alpha - 1) - b\alpha)(k - t + v + p(\alpha - 1) - v\alpha) - (p - v)\alpha(4w - 3b\alpha + p(3\alpha - 4)\ln(\alpha))]$  which implies  $\lim_{\alpha \rightarrow 0^+} \frac{\partial \Pi_r(\alpha)}{\partial \alpha} = \frac{a}{t}[(p - w)(t - k - v + p)]$ .

We also observe that  $\frac{\partial^4 \Pi_r(\alpha)}{\partial \alpha^4} = \frac{a(v-p)}{t}[\frac{4a(p-b)}{\alpha} + \frac{2(p-w)-(p-b)\alpha}{\alpha^2}] > 0$ . Therefore  $\frac{\partial^2 \Pi_r(\alpha)}{\partial \alpha^2}$  has a unique minimizer and  $\frac{\partial \Pi_r(\alpha)}{\partial \alpha}$  crosses zero at most three times.

Next we characterize the  $\alpha_i$  values considering the two cases below.

- **Case-1:**  $v - p - t + k < 0$ :

- \*  $\lim_{\alpha \rightarrow 0^+} \frac{\partial \Pi_r(\alpha)}{\partial \alpha} > 0$ .
- \*  $\Pi_r(\alpha)$  crosses zero only at  $\alpha_1 = 2(p - w)/p$ , and  $\alpha_2 > e$ . Considering these
  - $\Pi_r(\alpha) \geq 0$  for  $\alpha \in (0, \alpha_1)$

$$\cdot \Pi_r(\alpha) \leq 0 \text{ for } \alpha \in (\alpha_1, \alpha_2)$$

$$\cdot \Pi_r(\alpha) \geq 0 \text{ for } \alpha \geq \alpha_2.$$

Hence there is at least one local maximizer  $\alpha_i \in (0, \alpha_1)$  and one local minimizer  $\alpha_j \in (\alpha_1, \alpha_2)$ . In addition, both  $\alpha_i$  and  $\alpha_j$  are unique. To have any other local maximum or minimum, the total number of positive extremum should be 4 contradicting with the fact  $\frac{\partial \Pi_r(\alpha)}{\partial \alpha} = 0$  is satisfied at most at three positive  $\alpha$  values. Hence,  $\Pi_r(\alpha)$  has a unique local maximizer  $\alpha_i$ . This maximizer satisfies  $\alpha_i \in (0, \alpha_1)$ .

– **Case-2:**  $v - p - t + k > 0$ :

$$* \lim_{\alpha \rightarrow 0^+} \frac{\partial \Pi_r(\alpha)}{\partial \alpha} < 0.$$

$$* \Pi_r(\alpha) \text{ crosses zero only at } \alpha_1 = 2(p-w)/(p-b), \alpha_3 < 1 \text{ and } \alpha_4 \in (1, e).$$

Depending on the value of  $\alpha_1$ , we analyze five possible cases:

$$* \alpha_1 < \alpha_3 < \alpha_4 < e$$

$$* \alpha_1 = \alpha_3 < \alpha_4 < e$$

$$* \alpha_3 < \alpha_1 < \alpha_4 < e$$

$$* \alpha_3 < \alpha_1 = \alpha_4 < e$$

$$* \alpha_3 < \alpha_4 < \alpha_1 < e$$

$\Pi_r(\alpha)$  has a local maximizer  $\alpha_i$  and two local minimizers  $\alpha_{j1}$  and  $\alpha_{j2}$  that satisfy  $\alpha_{j1} < \alpha_i < \alpha_{j2}$ . Hence,  $\alpha_i$  is the unique local maximizer. This maximizer satisfies  $\alpha_i \in (0, \max\{\alpha_1, \alpha_3\}]$ .

• **Step-3:** Showing that  $\alpha^*$  is equal to either  $\alpha_i$ , or one of the boundary values  $\alpha_{min}$  and 1.

– For Case-1, the maximum  $\alpha$  value that satisfies  $\Pi_r(\alpha) = 0$  is  $\alpha_2 > e$ .

– For Case-2, the maximum  $\alpha$  value satisfying  $\Pi_r(\alpha) = 0$  is  $\max(\alpha_1, \alpha_4)$ . For both cases  $\alpha > 1$  contradicting the fact that  $\alpha \in [0, 1]$ . Hence, the solution of the retailer's problem in (3.6) is either  $\alpha_i$ , or one of the boundary

values  $\alpha_{min}$  and 1 such that the retailer's expected profit is nonnegative.

Otherwise, the retailer sets  $\alpha^* = 0$ .

- **Step-4:** Showing  $\alpha^*$  decreases in the wholesale price  $w$ .

–  $\frac{\partial^2 \Pi_r(\alpha)}{\partial \alpha \partial w} = \frac{a}{t} [-t + k + (v - p)(1 - \alpha(1 - 2\ln(\alpha)))] < 0$  due to  $t \geq t^e = (v - p)(1 - \alpha(1 - \ln(\alpha))) + k$ . This inequality holds because the manufacturer does not set  $t < t^e$  in the equilibrium.

**Proof of Lemma 2:** In Lemma 1, we characterize the demand allocation of the direct channel and the retailer channel depending on the delivery lead time decision of the manufacturer. We also determine the retailer's order quantity as  $q = a\alpha(1 - d_1(\alpha))$ . By substituting these values, we obtain the expected sales of the direct channel. Recall that the expected sales of the direct channel is the sum of the primary and the secondary demand; i.e.,  $E[D_d^1 + D_d^2]$ . For example, when  $t \in (v - p, \infty)$ ,

$$E[D_d^1 + D_d^2] = E[d_1 X] + E\left[\frac{d_2 - d_1}{1 - d_1}((1 - d_1)X - q)\right]^+ = \\ d_1(a/2) + \int_{q=a\alpha(1-d_1(\alpha))}^{a(1-d_1(\alpha))} (d_2 - d_1)/(1 - d_1)(z - q)[1/a(1 - d_1)]dz.$$

Considering all segmentation cases, we find the expected sales in the direct channel as

$$E[D_d^1 + D_d^2] = \begin{cases} \frac{a}{2}, & \text{for } t \leq t^e, \\ \frac{a}{2}(\alpha(\alpha - 2) + 1) - \frac{a}{2t}\alpha(\alpha - 2)((v - p)(1 - \phi(\alpha)) + k), & \text{for } t \in (t^e, v - p], \\ \frac{a}{2t}(\alpha(\alpha - 2)((v - p)\phi(\alpha) - k) + (v - p)), & \text{for } t \in (v - p, \infty), \\ 0, & \text{for } t \rightarrow \infty. \end{cases}$$

Finally, we substitute  $E[D_d^1 + D_d^2]$ ,  $q = a\alpha(1 - d_1(\alpha))$  and  $\phi(\alpha) = \alpha(1 - \ln(\alpha))$  into (3.8) to find the manufacturer's expected profit function. For example, when  $t \leq t^e$ , we have  $q = 0$  because  $d_1(\alpha) = 0$ . Hence,  $\Pi_m(t) = (p - c)a/2 - m/t^2$ .

**Proof of Lemma 3:** For part (i) and (ii), we have similar profit functions. We only analyze one of those functions and represent the function with  $\Pi_m(t)$ . Note that

$\Pi_m(t) = \frac{G(\alpha)}{t} - \frac{m}{t^2}$  and  $\frac{\partial \Pi_m(t)}{\partial t} = \frac{-G(\alpha)}{t^2} + \frac{2m}{t^3} = \frac{1}{t^2}(\frac{2m}{t} - G(\alpha))$ . The first derivative crosses zero at  $t_f = \frac{2m}{G(\alpha)}$ . For  $G(\alpha) < 0$ , we have  $\frac{\partial \Pi_m(t)}{\partial t} > 0$  for all  $t \in (0, \infty)$ , hence  $\Pi_m(t)$  is strictly increasing in  $t$ . For  $G(\alpha) > 0$ , we have  $\frac{\partial \Pi_m(t)}{\partial t}|_{t \in (0, t_f)} > 0$  and  $\frac{\partial \Pi_m(t)}{\partial t}|_{t > \infty} < 0$ . Hence  $\Pi_m(t)$  is unimodal and the maximizer is  $t_f$ .

Parts (iii) and (iv) follow from the definitions of the functions  $\Pi_m^a(t)$  and  $\Pi_m^u(t)$  in Lemma 2.

**Proof of Proposition 2:** In Lemma 2, we define  $\Pi_m(t)$  in three connected regions. To characterize the best response of the manufacturer  $t^*$ , we examine  $\Pi_m(t)$  in each region. Note that  $G^u(\alpha) \geq G^a(\alpha)$ . Hence, considering the relation between  $G^u(\alpha)$  and  $G^a(\alpha)$  we analyze three main cases.

- **Case 1:** When  $G^u(\alpha) \geq G^a(\alpha) > 0$ , we have  $t_f^u \leq t_f^a$ . We analyze resulting six sub-cases.
  - When  $t_f^a \in (0, t^e]$  and  $t_f^u \leq v - p$ ,  $\Pi_m^e(t)$  is increasing and is maximized at  $\Pi_m^e(t^e)$ . From Lemma 3(i),  $\Pi_m^a(t)$  is decreasing in  $t \in (t^e, v - p]$  (because  $t_f^a < t^e$ ) and from part (ii)  $\Pi_m^u(t)$  is also decreasing in  $t \in (v - p, \infty)$ . Hence,  $\Pi_m(t)$  achieves its maximum at  $t^*(\alpha) = t^e$ .
  - When  $t_f^a \in (t^e, v - p]$  and  $t_f^u \leq v - p$ ,  $\Pi_m^e(t)$  is increasing;  $\Pi_m^a(t)$  is increasing in  $t \in (t^e, t_f^a]$  and decreasing thereafter;  $\Pi_m^u(t)$  is decreasing in  $t \in (v - p, \infty)$ . Hence,  $t^* = t_f^a$ .
  - When  $t_f^a \in (v - p, \infty)$  and  $t_f^u \leq v - p$ ,  $\Pi_m^e(t)$  is increasing;  $\Pi_m^a(t)$  is increasing in  $t \in (t^e, v - p]$  and achieves its maximum at  $t = v - p$ ;  $\Pi_m^u(t)$  is decreasing in  $t \in (v - p, \infty)$ . Hence,  $t^* = v - p$ .
  - Note that sub-cases  $t_f^a \in (0, t^e]$ ,  $t_f^u > v - p$ ; and  $t_f^a \in (t^e, v - p]$ ,  $t_f^u > v - p$  are not possible because  $t_f^u \leq t_f^a$ .
  - When  $t_f^a \in (v - p, \infty)$  and  $t_f^u > v - p$ ,  $\Pi_m^e(t)$  is increasing;  $\Pi_m^a(t)$  is increasing in  $t \in (t^e, v - p]$  and achieves its maximum at  $v - p$ ;  $\Pi_m^u(t)$  is increasing in  $t \in (v - p, t_f^u]$  and decreasing thereafter. Hence,  $t^* = t_f^u$ .

- **Case 2:** When  $G^u(\alpha) > 0 \geq G^a(\alpha)$ , we have  $\Pi_m^e(t)$  and  $\Pi_m^a(t)$  increasing in  $t$ . Hence,  $\Pi_m(t)$  achieves its maximum at  $t = v - p$  for  $t \leq v - p$ . If  $t_f^u > v - p$ , then  $t^*(\alpha) = t_f^u$ . Otherwise,  $t^*(\alpha) = v - p$  because  $\Pi_m^u(t)$  is decreasing in  $t \in (t_f^u, \infty)$ .
- **Case 3:** When  $0 \geq G^u(\alpha) \geq G^a(\alpha)$ , we have  $\Pi_m^e(t)$ ,  $\Pi_m^a(t)$  and  $\Pi_m^u(t)$  all increasing in  $t$ . Hence,  $\Pi_m(t)$  achieves its maximum at an arbitrarily large  $t$ . We denote this maximizer as  $t^*(\alpha) \equiv \infty$ .

**Proof of Proposition 3:** The retailer chooses  $\alpha^* = \max \left\{ \frac{p-w}{p}, \alpha_{min} \right\}$ . For the wholesale price values over  $w^b = p(1 - \alpha_{min})$ , the minimum service level is binding and the retailer sets  $\alpha^* = \alpha_{min}$ . Hence, the retailer's service level decision is

$$\alpha^*(t) = \begin{cases} \frac{p-w}{p}, & \text{for } w \leq w^b \\ \alpha_{min}, & \text{for } w > w^b \end{cases} \quad \begin{array}{ll} \text{Case-U (Unconstrained),} \\ \text{Case-C (Constrained).} \end{array}$$

Considering the retailer's service level decision, the manufacturer chooses either Case-U; i.e.,  $\alpha = \frac{p-w}{p}$  or Case-C; i.e.,  $\alpha = \alpha_{min}$ . Hence, the manufacturer's problem is

$$\max \left\{ \max_{w \leq w^b} \Pi_m^u, \max_{w > w^b} \Pi_m^c \right\}, \quad (5.1)$$

subject to  $\Pi_r \geq 0$ .

- **Case-U:** The manufacturer's profit under this case is  $\Pi_m^u = q(w - c) = a\alpha(1 - d_1)(w - c)$ . Substituting  $\alpha = \frac{p-w}{p}$  and  $d_1 = 0$  we obtain  $\Pi_m^u = \frac{a}{p}(-w^2 + w(p + c) - cp)$ . This function is maximized at  $w^{*u} = \frac{p+c}{2}$ . In this case, the retailer sets  $\alpha^*(\frac{p+c}{2}) = \frac{p-c}{2p}$ .
- **Case-C:** The manufacturer's profit function under this case is  $\Pi_m^u = q(w - c) = a\alpha_{min}(w - c)$ . The manufacturer aims to capture the profit of the retailer, hence he sets a wholesale price for which  $\Pi_r = \alpha_{min}a(p - w - p\frac{\alpha_{min}}{2}) = 0$  is provided. The resulting wholesale price is  $w^{*c} = p(1 - \frac{\alpha_{min}}{2})$ .

The manufacturer chooses his strategy by comparing his expected profit under Case-U and Case-C. He prefers Case-C if  $(p - c) \geq 2p\alpha_{min}$  and  $\frac{(p-c)^2}{4p} \geq \alpha_{min}(p - c - \frac{p\alpha_{min}}{2})$ . These two conditions reduce to  $(p - c) \geq (2 + \sqrt{2})p\alpha_{min}$ . Hence for  $(p - c) \geq (2 + \sqrt{2})p\alpha_{min}$ , the manufacturer chooses Case-U, otherwise he chooses Case-C.

**Proof of Proposition 4:** The full coverage profit  $\Pi_m^f(t)$  is maximized at  $t^{f*} = v - p$ . The resulting profit is  $\Pi_m^f(t^{f*}) = \frac{a(p-c)}{2} - \frac{m}{(v-p)^2}$ .

The partial coverage profit  $\Pi_m^p(t)$  is maximized at  $t^{p*} = \frac{4m}{(p-c)(v-p)a}$ . In that case the profit of the manufacturer is  $\Pi_m^p(t^{p*}) = \frac{(p-c)^2(v-p)^2a^2}{16m}$ .

In order to provide  $t^{p*} \leq v - p$ , the inequality  $\frac{m}{a} \geq \frac{(p-c)(v-p)^2}{4}$  should hold. In this case  $t^* = t^{p*}$  because  $\Pi_m^p(t^{p*}) \geq \Pi_m^f(t^{f*})$ . In the case that  $\frac{m}{a} \leq \frac{(p-c)(v-p)^2}{4}$ ,  $t^{p*}$  becomes infeasible and  $t^{f*} = v - p$  is the optimum solution. Hence optimum solution of the manufacturer is

$$t^* = \begin{cases} v - p, & \text{for } \frac{m}{a} \leq \frac{(p-c)(v-p)^2}{4} \\ \frac{4m}{(p-c)(v-p)a}, & \text{for } \frac{m}{a} \geq \frac{(p-c)(v-p)^2}{4} \end{cases} \quad \begin{array}{l} (\text{Full Coverage}), \\ (\text{Partial Coverage}). \end{array}$$

## Appendix C: Results of the Buyback Contract

**Table 5.1:** The Numerical Experiments to Span the Parameter Space DB

| Parameters |   |   |       |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|---|---|-------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|--------------|
| m          | v | p | k     | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 1000       | 4 | 1 | 0.375 | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 1 | 0.375 | 0.25 | 0.95               | 0.9  | 7.17     | 0.54     | 265     | 11      | 87     | 351      | 63   | bco          |
| 1000       | 4 | 1 | 0.375 | 0.5  | 0.95               | 0.8  | 4.74     | 0.29     | 140     | 4       | 236    | 170      | 94   | bco          |
| 1000       | 4 | 1 | 1.5   | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 1 | 1.5   | 0.25 | 0.95               | 0.9  | 6.23     | 0.55     | 275     | 9       | 168    | 280      | 52   | bco          |
| 1000       | 4 | 1 | 1.5   | 0.5  | 0.95               | 0.85 | 5.20     | 0.39     | 147     | 5       | 243    | 177      | 80   | bco          |
| 1000       | 4 | 1 | 2.25  | 0.00 | 1.00               | 1.00 | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 1 | 2.25  | 0.25 | 0.95               | 0.9  | 5.76     | 0.57     | 282     | 7       | 231    | 224      | 45   | bco          |
| 1000       | 4 | 1 | 2.25  | 0.5  | 1                  | 1    | 5.05     | 0.38     | 157     | 0       | 297    | 126      | 78   | sqz          |
| 1000       | 4 | 2 | 0.25  | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 2 | 0.25  | 0.5  | 1.95               | 1.9  | 5.39     | 0.53     | 537     | 11      | 78     | 353      | 69   | bco          |
| 1000       | 4 | 2 | 0.25  | 1    | 1.95               | 1.85 | 4.33     | 0.36     | 277     | 7       | 147    | 244      | 109  | bco          |
| 1000       | 4 | 2 | 1     | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 2 | 1     | 0.5  | 1.95               | 1.9  | 4.75     | 0.54     | 552     | 9       | 148    | 292      | 60   | bco          |
| 1000       | 4 | 2 | 1     | 1    | 1.95               | 1.85 | 3.94     | 0.38     | 291     | 5       | 216    | 189      | 95   | bco          |
| 1000       | 4 | 2 | 1.5   | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 2 | 1.5   | 0.5  | 1.9                | 1.85 | 5.26     | 0.71     | 564     | 23      | 155    | 319      | 26   | bco          |
| 1000       | 4 | 2 | 1.5   | 1    | 2                  | 2    | 3.79     | 0.38     | 306     | 0       | 264    | 146      | 90   | sqz          |
| 1000       | 4 | 3 | 0.125 | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 3 | 0.125 | 0.75 | 2.9                | 2.85 | 12.70    | 0.67     | 808     | 33      | 11     | 440      | 49   | bco          |
| 1000       | 4 | 3 | 0.125 | 1.5  | 2.95               | 2.9  | 8.46     | 0.51     | 376     | 12      | 26     | 368      | 106  | bco          |
| 1000       | 4 | 3 | 0.5   | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 3 | 0.5   | 0.75 | 2.9                | 2.85 | 8.63     | 0.68     | 816     | 31      | 35     | 419      | 46   | bco          |
| 1000       | 4 | 3 | 0.5   | 1.5  | 2.95               | 2.9  | 6.40     | 0.51     | 387     | 11      | 57     | 344      | 99   | bco          |
| 1000       | 4 | 3 | 0.75  | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 4 | 3 | 0.75  | 0.75 | 2.9                | 2.85 | 7.09     | 0.68     | 823     | 30      | 58     | 398      | 44   | bco          |
| 1000       | 4 | 3 | 0.75  | 1.5  | 2.95               | 2.9  | 5.48     | 0.52     | 395     | 10      | 84     | 321      | 95   | bco          |
| 1000       | 8 | 2 | 0.75  | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8 | 2 | 0.75  | 0.5  | 2                  | 0    | 6.00     | 0.03     | 722     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 2 | 0.75  | 1    | 2                  | 0    | 6.00     | 0.03     | 472     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 2 | 3     | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8 | 2 | 3     | 0.5  | 1.85               | 0    | 6.00     | 0.19     | 722     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 2 | 3     | 1    | 1.85               | 0    | 6.00     | 0.19     | 472     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 2 | 4.5   | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8 | 2 | 4.5   | 0.5  | 1.65               | 0    | 6.00     | 0.38     | 722     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 2 | 4.5   | 1    | 1.65               | 0    | 6.00     | 0.38     | 472     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 4 | 0.5   | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8 | 4 | 0.5   | 1    | 3.95               | 0    | 4.00     | 0.03     | 1437    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 4 | 0.5   | 2    | 3.95               | 0    | 4.00     | 0.03     | 937     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 4 | 2     | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8 | 4 | 2     | 1    | 3.65               | 0    | 4.00     | 0.19     | 1437    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 4 | 2     | 2    | 3.65               | 0    | 4.00     | 0.19     | 937     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 4 | 3     | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8 | 4 | 3     | 1    | 3.25               | 0    | 4.00     | 0.38     | 1438    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8 | 4 | 3     | 2    | 3.25               | 0    | 4.00     | 0.38     | 938     | 0       | 500    | 0        | 0    | elm          |

| Parameters |    |   |       |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|----|---|-------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|--------------|
| m          | v  | p | k     | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 1000       | 8  | 6 | 0.25  | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8  | 6 | 0.25  | 1.5  | 5.95               | 0    | 2.00     | 0.03     | 2000    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8  | 6 | 0.25  | 3    | 5.95               | 0    | 2.00     | 0.03     | 1250    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8  | 6 | 1     | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8  | 6 | 1     | 1.5  | 5.45               | 0    | 2.00     | 0.19     | 2000    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8  | 6 | 1     | 3    | 5.45               | 0    | 2.00     | 0.19     | 1250    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8  | 6 | 1.5   | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 8  | 6 | 1.5   | 1.5  | 4.9                | 0    | 2.00     | 0.38     | 2000    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 8  | 6 | 1.5   | 3    | 4.9                | 0    | 2.00     | 0.38     | 1250    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 3 | 1.125 | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 3 | 1.125 | 0.75 | 3                  | 0    | 9.00     | 0.03     | 1113    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 3 | 1.125 | 1.5  | 3                  | 0    | 9.00     | 0.03     | 738     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 3 | 4.5   | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 3 | 4.5   | 0.75 | 2.75               | 0    | 9.00     | 0.19     | 1113    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 3 | 4.5   | 1.5  | 2.75               | 0    | 9.00     | 0.19     | 738     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 3 | 6.75  | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 3 | 6.75  | 0.75 | 2.45               | 0    | 9.00     | 0.38     | 1113    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 3 | 6.75  | 1.5  | 2.45               | 0    | 9.00     | 0.38     | 738     | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 6 | 0.75  | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 6 | 0.75  | 1.5  | 5.95               | 0    | 6.00     | 0.03     | 2222    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 6 | 0.75  | 3    | 5.95               | 0    | 6.00     | 0.03     | 1472    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 6 | 3     | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 6 | 3     | 1.5  | 5.45               | 0    | 6.00     | 0.19     | 2222    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 6 | 3     | 3    | 5.45               | 0    | 6.00     | 0.19     | 1472    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 6 | 4.5   | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 6 | 4.5   | 1.5  | 4.9                | 0    | 6.00     | 0.38     | 2222    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 6 | 4.5   | 3    | 4.9                | 0    | 6.00     | 0.38     | 1472    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 9 | 0.375 | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 9 | 0.375 | 2.25 | 8.9                | 0    | 3.00     | 0.03     | 3264    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 9 | 0.375 | 4.5  | 8.9                | 0    | 3.00     | 0.03     | 2139    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 9 | 1.5   | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 9 | 1.5   | 2.25 | 8.2                | 0    | 3.00     | 0.19     | 3264    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 9 | 1.5   | 4.5  | 8.2                | 0    | 3.00     | 0.19     | 2139    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 9 | 2.25  | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco          |
| 1000       | 12 | 9 | 2.25  | 2.25 | 7.3                | 0    | 3.00     | 0.38     | 3264    | 0       | 500    | 0        | 0    | elm          |
| 1000       | 12 | 9 | 2.25  | 4.5  | 7.3                | 0    | 3.00     | 0.38     | 2139    | 0       | 500    | 0        | 0    | elm          |
| 5000       | 4  | 1 | 0.375 | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco          |
| 5000       | 4  | 1 | 0.375 | 0.25 | 0.9                | 0.85 | 58.26    | 0.67     | 246     | 33      | 7      | 442      | 51   | bco          |
| 5000       | 4  | 1 | 0.375 | 0.5  | 0.95               | 0.9  | 40.70    | 0.51     | 116     | 12      | 17     | 371      | 113  | bco          |
| 5000       | 4  | 1 | 1.5   | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco          |
| 5000       | 4  | 1 | 1.5   | 0.25 | 0.9                | 0.85 | 36.91    | 0.67     | 249     | 32      | 25     | 427      | 49   | bco          |
| 5000       | 4  | 1 | 1.5   | 0.5  | 0.95               | 0.9  | 30.22    | 0.51     | 118     | 12      | 36     | 355      | 109  | bco          |
| 5000       | 4  | 1 | 2.25  | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco          |
| 5000       | 4  | 1 | 2.25  | 0.25 | 0.9                | 0.85 | 29.62    | 0.68     | 251     | 31      | 42     | 411      | 47   | bco          |
| 5000       | 4  | 1 | 2.25  | 0.5  | 1                  | 1    | 25.27    | 0.38     | 126     | 0       | 59     | 273      | 168  | sqz          |

| m    | v | p | k     | c    | Parameters |      |          |          | Decision Variables |         |        |          | Profits |   | Sales |     |   | EqL.<br>Type |
|------|---|---|-------|------|------------|------|----------|----------|--------------------|---------|--------|----------|---------|---|-------|-----|---|--------------|
|      |   |   |       |      | w          | b    | t        | $\alpha$ | $\Pi_m$            | $\Pi_r$ | Direct | Retailer | Lost    |   |       |     |   |              |
| 5000 | 4 | 2 | 0.25  | 0    | 2          | 2    | $\infty$ | 1.00     | 1000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 4 | 2 | 0.25  | 0.5  | 1.9        | 1.85 | 46.05    | 0.67     | 525                | 33      | 6      | 442      | 52      | 0 | 442   | 52  | 0 | bco          |
| 5000 | 4 | 2 | 0.25  | 1    | 1.95       | 1.9  | 31.10    | 0.51     | 243                | 12      | 15     | 371      | 114     | 0 | 371   | 114 | 0 | bco          |
| 5000 | 4 | 2 | 1     | 0    | 2          | 2    | $\infty$ | 1.00     | 1000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 4 | 2 | 1     | 0.5  | 1.9        | 1.85 | 30.77    | 0.67     | 528                | 32      | 20     | 430      | 50      | 0 | 430   | 50  | 0 | bco          |
| 5000 | 4 | 2 | 1     | 1    | 1.95       | 1.9  | 23.49    | 0.51     | 247                | 12      | 31     | 358      | 111     | 0 | 358   | 111 | 0 | bco          |
| 5000 | 4 | 2 | 1.5   | 0    | 2          | 2    | $\infty$ | 1.00     | 1000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 4 | 2 | 1.5   | 0.5  | 1.9        | 1.85 | 25.17    | 0.67     | 531                | 31      | 33     | 418      | 49      | 0 | 418   | 49  | 0 | bco          |
| 5000 | 4 | 2 | 1.5   | 1    | 2          | 2    | 18.95    | 0.38     | 250                | 0       | 53     | 277      | 171     | 0 | 277   | 171 | 0 | sqz          |
| 5000 | 4 | 3 | 0.125 | 0    | 3          | 3    | $\infty$ | 1.00     | 1500               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 4 | 3 | 0.125 | 0.75 | 2.9        | 2.85 | 61.91    | 0.67     | 802                | 33      | 2      | 444      | 54      | 0 | 444   | 54  | 0 | bco          |
| 5000 | 4 | 3 | 0.125 | 1.5  | 2.95       | 2.9  | 41.36    | 0.50     | 365                | 12      | 6      | 374      | 121     | 0 | 374   | 121 | 0 | bco          |
| 5000 | 4 | 3 | 0.5   | 0    | 2.95       | 2.95 | 800.00   | 1.00     | 1475               | 25      | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 4 | 3 | 0.5   | 0.75 | 2.9        | 2.85 | 42.30    | 0.67     | 803                | 33      | 7      | 439      | 54      | 0 | 439   | 54  | 0 | bco          |
| 5000 | 4 | 3 | 0.5   | 1.5  | 2.95       | 2.9  | 31.54    | 0.50     | 368                | 12      | 12     | 369      | 120     | 0 | 369   | 120 | 0 | bco          |
| 5000 | 4 | 3 | 0.75  | 0    | 3          | 3    | $\infty$ | 1.00     | 1500               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 4 | 3 | 0.75  | 0.75 | 2.9        | 2.85 | 34.90    | 0.67     | 805                | 33      | 12     | 435      | 53      | 0 | 435   | 53  | 0 | bco          |
| 5000 | 4 | 3 | 0.75  | 1.5  | 2.95       | 2.9  | 27.21    | 0.50     | 369                | 12      | 17     | 364      | 119     | 0 | 364   | 119 | 0 | bco          |
| 5000 | 8 | 2 | 0.75  | 0    | 2          | 2    | $\infty$ | 1.00     | 1000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 2 | 0.75  | 0.5  | 2          | 0    | 6.00     | 0.03     | 611                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 2 | 0.75  | 1    | 2          | 0    | 6.00     | 0.03     | 361                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 2 | 3     | 0    | 2          | 2    | $\infty$ | 1.00     | 1000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 2 | 3     | 0.5  | 1.85       | 0    | 6.00     | 0.19     | 611                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 2 | 3     | 1    | 1.85       | 0    | 6.00     | 0.19     | 361                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 2 | 4.5   | 0    | 2          | 2    | $\infty$ | 1.00     | 1000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 2 | 4.5   | 0.5  | 1.65       | 0    | 6.00     | 0.38     | 611                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 2 | 4.5   | 1    | 2          | 2    | 6.32     | 0.38     | 361                | 0       | 475    | 16       | 10      | 0 | 0     | 0   | 0 | sqz          |
| 5000 | 8 | 4 | 0.5   | 0    | 4          | 4    | $\infty$ | 1.00     | 2000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 4 | 0.5   | 1    | 3.95       | 0    | 4.00     | 0.03     | 1187               | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 4 | 0.5   | 2    | 3.95       | 0    | 4.00     | 0.03     | 687                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 4 | 2     | 0    | 4          | 4    | $\infty$ | 1.00     | 2000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 4 | 2     | 1    | 3.65       | 0    | 4.00     | 0.19     | 1187               | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 4 | 2     | 2    | 3.65       | 0    | 4.00     | 0.19     | 687                | 0       | 500    | 0        | 0       | 0 | 0     | 0   | 0 | elm          |
| 5000 | 8 | 4 | 3     | 0    | 4          | 4    | $\infty$ | 1.00     | 2000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 4 | 3     | 1    | 3.95       | 3.9  | 6.13     | 0.59     | 1197               | 5       | 285    | 186      | 29      | 0 | 186   | 29  | 0 | bco          |
| 5000 | 8 | 4 | 3     | 2    | 3.55       | 1.65 | 4.74     | 0.38     | 695                | 0       | 422    | 48       | 30      | 0 | 48    | 30  | 0 | sqz          |
| 5000 | 8 | 6 | 0.25  | 0    | 6          | 6    | $\infty$ | 1.00     | 3000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 6 | 0.25  | 1.5  | 5.9        | 5.85 | 16.47    | 0.68     | 1657               | 33      | 16     | 438      | 46      | 0 | 438   | 46  | 0 | bco          |
| 5000 | 8 | 6 | 0.25  | 3    | 5.9        | 5.75 | 8.28     | 0.42     | 783                | 18      | 68     | 303      | 128     | 0 | 303   | 128 | 0 | bco          |
| 5000 | 8 | 6 | 1     | 0    | 6          | 6    | $\infty$ | 1.00     | 3000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 6 | 1     | 1.5  | 5.9        | 5.85 | 11.38    | 0.68     | 1679               | 30      | 53     | 406      | 41      | 0 | 406   | 41  | 0 | bco          |
| 5000 | 8 | 6 | 1     | 3    | 5.9        | 5.75 | 7.10     | 0.42     | 812                | 16      | 114    | 267      | 119     | 0 | 267   | 119 | 0 | bco          |
| 5000 | 8 | 6 | 1.5   | 0    | 6          | 6    | $\infty$ | 1.00     | 3000               | 0       | 0      | 500      | 0       | 0 | 500   | 0   | 0 | bco          |
| 5000 | 8 | 6 | 1.5   | 1.5  | 5.9        | 5.85 | 9.41     | 0.69     | 1699               | 28      | 88     | 374      | 38      | 0 | 374   | 38  | 0 | bco          |
| 5000 | 8 | 6 | 1.5   | 3    | 5.95       | 5.9  | 7.00     | 0.53     | 837                | 9       | 130    | 291      | 79      | 0 | 291   | 79  | 0 | bco          |

| Parameters |    |   |       |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql. |
|------------|----|---|-------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|------|
| m          | v  | p | k     | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 5000       | 12 | 3 | 1.125 | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 3 | 1.125 | 0.75 | 3                  | 0    | 9.00     | 0.03     | 1063    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 3 | 1.125 | 1.5  | 3                  | 0    | 9.00     | 0.03     | 688     | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 3 | 4.5   | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 3 | 4.5   | 0.75 | 2.75               | 0    | 9.00     | 0.19     | 1063    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 3 | 4.5   | 1.5  | 2.75               | 0    | 9.00     | 0.19     | 688     | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 3 | 6.75  | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 3 | 6.75  | 0.75 | 2.45               | 0    | 9.00     | 0.38     | 1063    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 3 | 6.75  | 1.5  | 2.45               | 0    | 9.00     | 0.38     | 688     | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 6 | 0.75  | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 6 | 0.75  | 1.5  | 5.95               | 0    | 6.00     | 0.03     | 2111    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 6 | 0.75  | 3    | 5.95               | 0    | 6.00     | 0.03     | 1361    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 6 | 3     | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 6 | 3     | 1.5  | 5.45               | 0    | 6.00     | 0.19     | 2111    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 6 | 3     | 3    | 5.45               | 0    | 6.00     | 0.19     | 1361    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 6 | 4.5   | 0    | 5.95               | 5.95 | 88.89    | 1.00     | 2976    | 24      | 25     | 475      | 0    | bco  |
| 5000       | 12 | 6 | 4.5   | 1.5  | 4.9                | 0    | 6.00     | 0.38     | 2111    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 6 | 4.5   | 3    | 4.9                | 0    | 6.00     | 0.38     | 1361    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 9 | 0.375 | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 9 | 0.375 | 2.25 | 8.9                | 0    | 3.00     | 0.03     | 2819    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 9 | 0.375 | 4.5  | 8.9                | 0    | 3.00     | 0.03     | 1694    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 9 | 1.5   | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 9 | 1.5   | 2.25 | 8.2                | 0    | 3.00     | 0.19     | 2819    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 9 | 1.5   | 4.5  | 8.2                | 0    | 3.00     | 0.19     | 1694    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 9 | 2.25  | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco  |
| 5000       | 12 | 9 | 2.25  | 2.25 | 7.3                | 0    | 3.00     | 0.38     | 2819    | 0       | 500    | 0        | 0    | elm  |
| 5000       | 12 | 9 | 2.25  | 4.5  | 7.3                | 0    | 3.00     | 0.38     | 1694    | 0       | 500    | 0        | 0    | elm  |
| 10000      | 4  | 1 | 0.375 | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco  |
| 10000      | 4  | 1 | 0.375 | 0.25 | 0.9                | 0.85 | 115.37   | 0.67     | 245     | 33      | 4      | 443      | 53   | bco  |
| 10000      | 4  | 1 | 0.375 | 0.5  | 0.95               | 0.9  | 80.68    | 0.50     | 114     | 12      | 8      | 373      | 119  | bco  |
| 10000      | 4  | 1 | 1.5   | 0    | 1                  | 1    | $\infty$ | 1.00     | 500     | 0       | 0      | 500      | 0    | bco  |
| 10000      | 4  | 1 | 1.5   | 0.25 | 0.9                | 0.85 | 73.26    | 0.67     | 247     | 33      | 12     | 435      | 52   | bco  |
| 10000      | 4  | 1 | 1.5   | 0.5  | 0.95               | 0.9  | 60.11    | 0.50     | 115     | 12      | 18     | 365      | 117  | bco  |
| 10000      | 4  | 1 | 2.25  | 0    | 0.95               | 0.95 | 355.56   | 1.00     | 475     | 25      | 3      | 497      | 0    | bco  |
| 10000      | 4  | 1 | 2.25  | 0.25 | 0.9                | 0.85 | 58.87    | 0.67     | 248     | 32      | 21     | 428      | 51   | bco  |
| 10000      | 4  | 1 | 2.25  | 0.5  | 1                  | 1    | 50.54    | 0.38     | 122     | 0       | 30     | 291      | 179  | sqz  |
| 10000      | 4  | 2 | 0.25  | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco  |
| 10000      | 4  | 2 | 0.25  | 0.5  | 1.9                | 1.85 | 91.31    | 0.67     | 524     | 33      | 3      | 443      | 54   | bco  |
| 10000      | 4  | 2 | 0.25  | 1    | 1.95               | 1.9  | 61.73    | 0.50     | 240     | 12      | 7      | 373      | 120  | bco  |
| 10000      | 4  | 2 | 1     | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco  |
| 10000      | 4  | 2 | 1     | 0.5  | 1.9                | 1.85 | 61.14    | 0.67     | 525     | 33      | 10     | 437      | 53   | bco  |
| 10000      | 4  | 2 | 1     | 1    | 1.95               | 1.9  | 46.76    | 0.50     | 242     | 12      | 16     | 366      | 118  | bco  |
| 10000      | 4  | 2 | 1.5   | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco  |
| 10000      | 4  | 2 | 1.5   | 0.5  | 1.9                | 1.85 | 50.07    | 0.67     | 527     | 32      | 17     | 431      | 52   | bco  |
| 10000      | 4  | 2 | 1.5   | 1    | 1.95               | 1.9  | 40.23    | 0.50     | 244     | 12      | 23     | 360      | 117  | bco  |

| Parameters |    |   |       |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql. Type |
|------------|----|---|-------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|-----------|
| m          | v  | p | k     | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |           |
| 10000      | 4  | 3 | 0.125 | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 4  | 3 | 0.125 | 0.75 | 2.9                | 2.85 | 123.41   | 0.67     | 801     | 33      | 1      | 444      | 55   | bco       |
| 10000      | 4  | 3 | 0.125 | 1.5  | 2.95               | 2.9  | 82.48    | 0.50     | 364     | 12      | 3      | 374      | 123  | bco       |
| 10000      | 4  | 3 | 0.5   | 0    | 2.95               | 2.95 | 1600.00  | 1.00     | 1475    | 25      | 0      | 500      | 0    | bco       |
| 10000      | 4  | 3 | 0.5   | 0.75 | 2.9                | 2.85 | 84.38    | 0.67     | 802     | 33      | 4      | 442      | 55   | bco       |
| 10000      | 4  | 3 | 0.5   | 1.5  | 2.95               | 2.9  | 62.97    | 0.50     | 365     | 12      | 6      | 372      | 122  | bco       |
| 10000      | 4  | 3 | 0.75  | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 4  | 3 | 0.75  | 0.75 | 2.9                | 2.85 | 69.67    | 0.67     | 802     | 33      | 6      | 440      | 54   | bco       |
| 10000      | 4  | 3 | 0.75  | 1.5  | 2.95               | 2.9  | 54.37    | 0.50     | 366     | 12      | 9      | 370      | 122  | bco       |
| 10000      | 8  | 2 | 0.75  | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 2 | 0.75  | 0.5  | 1.9                | 1.85 | 32.47    | 0.68     | 534     | 32      | 24     | 435      | 41   | bco       |
| 10000      | 8  | 2 | 0.75  | 1    | 1.95               | 1.85 | 14.31    | 0.36     | 271     | 7       | 135    | 247      | 118  | bco       |
| 10000      | 8  | 2 | 3     | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 2 | 3     | 0.5  | 1.9                | 1.85 | 21.46    | 0.69     | 548     | 28      | 83     | 383      | 34   | bco       |
| 10000      | 8  | 2 | 3     | 1    | 1.95               | 1.85 | 13.02    | 0.37     | 284     | 5       | 197    | 197      | 106  | bco       |
| 10000      | 8  | 2 | 4.5   | 0    | 2                  | 2    | $\infty$ | 1.00     | 1000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 2 | 4.5   | 0.5  | 1.9                | 1.85 | 17.42    | 0.70     | 560     | 24      | 141    | 331      | 29   | bco       |
| 10000      | 8  | 2 | 4.5   | 1    | 2                  | 2    | 12.63    | 0.38     | 299     | 0       | 237    | 162      | 100  | sqz       |
| 10000      | 8  | 4 | 0.5   | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 4 | 0.5   | 1    | 3.9                | 3.85 | 24.85    | 0.68     | 1098    | 32      | 21     | 436      | 43   | bco       |
| 10000      | 8  | 4 | 0.5   | 2    | 3.95               | 3.85 | 10.72    | 0.36     | 539     | 7       | 121    | 250      | 129  | bco       |
| 10000      | 8  | 4 | 2     | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 4 | 2     | 1    | 3.9                | 3.85 | 16.95    | 0.69     | 1119    | 29      | 71     | 393      | 37   | bco       |
| 10000      | 8  | 4 | 2     | 2    | 3.95               | 3.85 | 9.79     | 0.37     | 560     | 6       | 176    | 206      | 119  | bco       |
| 10000      | 8  | 4 | 3     | 0    | 3.95               | 3.95 | 266.67   | 1.00     | 1975    | 25      | 6      | 494      | 0    | bco       |
| 10000      | 8  | 4 | 3     | 1    | 3.9                | 3.85 | 13.92    | 0.70     | 1138    | 26      | 118    | 349      | 33   | bco       |
| 10000      | 8  | 4 | 3     | 2    | 3.55               | 1.65 | 9.47     | 0.38     | 584     | 0       | 211    | 179      | 110  | sqz       |
| 10000      | 8  | 6 | 0.25  | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 6 | 0.25  | 1.5  | 5.9                | 5.85 | 32.16    | 0.67     | 1646    | 33      | 8      | 441      | 50   | bco       |
| 10000      | 8  | 6 | 0.25  | 3    | 5.95               | 5.9  | 21.19    | 0.51     | 760     | 12      | 21     | 369      | 110  | bco       |
| 10000      | 8  | 6 | 1     | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 6 | 1     | 1.5  | 5.9                | 5.85 | 22.34    | 0.67     | 1657    | 32      | 27     | 425      | 48   | bco       |
| 10000      | 8  | 6 | 1     | 3    | 5.95               | 5.9  | 16.14    | 0.51     | 776     | 11      | 45     | 350      | 105  | bco       |
| 10000      | 8  | 6 | 1.5   | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 8  | 6 | 1.5   | 1.5  | 5.9                | 5.85 | 18.52    | 0.68     | 1667    | 30      | 45     | 409      | 47   | bco       |
| 10000      | 8  | 6 | 1.5   | 3    | 5.95               | 5.9  | 13.89    | 0.51     | 789     | 11      | 66     | 333      | 101  | bco       |
| 10000      | 12 | 3 | 1.125 | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 12 | 3 | 1.125 | 0.75 | 3                  | 0    | 9.00     | 0.03     | 1002    | 0       | 500    | 0        | 0    | elm       |
| 10000      | 12 | 3 | 1.125 | 1.5  | 3                  | 0    | 9.00     | 0.03     | 627     | 0       | 500    | 0        | 0    | elm       |
| 10000      | 12 | 3 | 4.5   | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 12 | 3 | 4.5   | 0.75 | 2.75               | 0    | 9.00     | 0.19     | 1002    | 0       | 500    | 0        | 0    | elm       |
| 10000      | 12 | 3 | 4.5   | 1.5  | 2.75               | 0    | 9.00     | 0.19     | 627     | 0       | 500    | 0        | 0    | elm       |
| 10000      | 12 | 3 | 6.75  | 0    | 3                  | 3    | $\infty$ | 1.00     | 1500    | 0       | 0      | 500      | 0    | bco       |
| 10000      | 12 | 3 | 6.75  | 0.75 | 2.45               | 0    | 9.00     | 0.38     | 1002    | 0       | 500    | 0        | 0    | elm       |
| 10000      | 12 | 3 | 6.75  | 1.5  | 2.45               | 0    | 9.00     | 0.38     | 627     | 0       | 500    | 0        | 0    | elm       |

| Parameters |    |   |       |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|----|---|-------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|--------------|
| m          | v  | p | k     | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 10000      | 12 | 6 | 0.75  | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 10000      | 12 | 6 | 0.75  | 1.5  | 5.95               | 0    | 6.00     | 0.03     | 1972    | 0       | 500    | 0        | 0    | elm          |
| 10000      | 12 | 6 | 0.75  | 3    | 5.95               | 0    | 6.00     | 0.03     | 1222    | 0       | 500    | 0        | 0    | elm          |
| 10000      | 12 | 6 | 3     | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 10000      | 12 | 6 | 3     | 1.5  | 5.45               | 0    | 6.00     | 0.19     | 1972    | 0       | 500    | 0        | 0    | elm          |
| 10000      | 12 | 6 | 3     | 3    | 5.45               | 0    | 6.00     | 0.19     | 1222    | 0       | 500    | 0        | 0    | elm          |
| 10000      | 12 | 6 | 4.5   | 0    | 6                  | 6    | $\infty$ | 1.00     | 3000    | 0       | 0      | 500      | 0    | bco          |
| 10000      | 12 | 6 | 4.5   | 1.5  | 4.9                | 0    | 6.00     | 0.38     | 1972    | 0       | 500    | 0        | 0    | elm          |
| 10000      | 12 | 6 | 4.5   | 3    | 4.9                | 0    | 6.00     | 0.38     | 1222    | 0       | 500    | 0        | 0    | elm          |
| 10000      | 12 | 9 | 0.375 | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco          |
| 10000      | 12 | 9 | 0.375 | 2.25 | 8.9                | 8.85 | 15.20    | 0.68     | 2522    | 32      | 26     | 434      | 40   | bco          |
| 10000      | 12 | 9 | 0.375 | 4.5  | 8.95               | 8.85 | 6.48     | 0.36     | 1273    | 7       | 148    | 244      | 108  | bco          |
| 10000      | 12 | 9 | 1.5   | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco          |
| 10000      | 12 | 9 | 1.5   | 2.25 | 8.9                | 8.85 | 10.52    | 0.69     | 2574    | 28      | 85     | 382      | 33   | bco          |
| 10000      | 12 | 9 | 1.5   | 4.5  | 8.95               | 8.85 | 5.95     | 0.38     | 1331    | 5       | 215    | 189      | 96   | bco          |
| 10000      | 12 | 9 | 2.25  | 0    | 9                  | 9    | $\infty$ | 1.00     | 4500    | 0       | 0      | 500      | 0    | bco          |
| 10000      | 12 | 9 | 2.25  | 2.25 | 8.9                | 8.85 | 8.68     | 0.70     | 2621    | 24      | 141    | 330      | 29   | bco          |
| 10000      | 12 | 9 | 2.25  | 4.5  | 9                  | 9    | 5.62     | 0.38     | 1380    | 0       | 267    | 144      | 89   | sqz          |

**Table 5.2:** The Numerical Experiments to Span the Parameter Space RB/DO

| Parameters |   |   |       |      | RETAILER-ONLY |      |          |         |         | DIRECT-ONLY |               |         |        |
|------------|---|---|-------|------|---------------|------|----------|---------|---------|-------------|---------------|---------|--------|
| m          | v | p | k     | c    | w             | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer    | Decision Var. | Profit  | Sales  |
|            |   |   |       |      |               |      |          |         |         |             | t             | $\Pi_m$ | Direct |
| 1000       | 4 | 1 | 0.375 | 0    | 1             | 1    | 1.00     | 500     | 0       | 500         | 3.00          | 389     | 500    |
| 1000       | 4 | 1 | 0.375 | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500         | 3.00          | 264     | 500    |
| 1000       | 4 | 1 | 0.375 | 0.5  | 0.95          | 0.9  | 0.50     | 113     | 12      | 375         | 3.00          | 139     | 500    |
| 1000       | 4 | 1 | 1.5   | 0    | 1             | 1    | 1.00     | 500     | 0       | 500         | 3.00          | 389     | 500    |
| 1000       | 4 | 1 | 1.5   | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500         | 3.00          | 264     | 500    |
| 1000       | 4 | 1 | 1.5   | 0.5  | 0.95          | 0.9  | 0.50     | 113     | 12      | 375         | 3.00          | 139     | 500    |
| 1000       | 4 | 1 | 2.25  | 0    | 1             | 1    | 1.00     | 500     | 0       | 500         | 3.00          | 389     | 500    |
| 1000       | 4 | 1 | 2.25  | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500         | 3.00          | 264     | 500    |
| 1000       | 4 | 1 | 2.25  | 0.5  | 0.95          | 0.75 | 0.38     | 117     | 1       | 309         | 3.00          | 139     | 500    |
| 1000       | 4 | 2 | 0.25  | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 2.00          | 750     | 500    |
| 1000       | 4 | 2 | 0.25  | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 2.00          | 500     | 500    |
| 1000       | 4 | 2 | 0.25  | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 2.00          | 250     | 500    |
| 1000       | 4 | 2 | 1     | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 2.00          | 750     | 500    |
| 1000       | 4 | 2 | 1     | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 2.00          | 500     | 500    |
| 1000       | 4 | 2 | 1     | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 2.00          | 250     | 500    |
| 1000       | 4 | 2 | 1.5   | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 2.00          | 750     | 500    |
| 1000       | 4 | 2 | 1.5   | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 2.00          | 500     | 500    |
| 1000       | 4 | 2 | 1.5   | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 2.00          | 250     | 500    |
| 1000       | 4 | 3 | 0.125 | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 1.33          | 563     | 375    |
| 1000       | 4 | 3 | 0.125 | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 1.78          | 316     | 281    |
| 1000       | 4 | 3 | 0.125 | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 2.67          | 141     | 188    |
| 1000       | 4 | 3 | 0.5   | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 1.33          | 563     | 375    |
| 1000       | 4 | 3 | 0.5   | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 1.78          | 316     | 281    |
| 1000       | 4 | 3 | 0.5   | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 2.67          | 141     | 188    |
| 1000       | 4 | 3 | 0.75  | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 1.33          | 563     | 375    |
| 1000       | 4 | 3 | 0.75  | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 1.78          | 316     | 281    |
| 1000       | 4 | 3 | 0.75  | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 2.67          | 141     | 188    |
| 1000       | 8 | 2 | 0.75  | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 6.00          | 972     | 500    |
| 1000       | 8 | 2 | 0.75  | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.00          | 722     | 500    |
| 1000       | 8 | 2 | 0.75  | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 6.00          | 472     | 500    |
| 1000       | 8 | 2 | 3     | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 6.00          | 972     | 500    |
| 1000       | 8 | 2 | 3     | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.00          | 722     | 500    |
| 1000       | 8 | 2 | 3     | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 6.00          | 472     | 500    |
| 1000       | 8 | 2 | 4.5   | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 6.00          | 972     | 500    |
| 1000       | 8 | 2 | 4.5   | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.00          | 722     | 500    |
| 1000       | 8 | 2 | 4.5   | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 6.00          | 472     | 500    |
| 1000       | 8 | 4 | 0.5   | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500         | 4.00          | 1938    | 500    |
| 1000       | 8 | 4 | 0.5   | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444         | 4.00          | 1438    | 500    |
| 1000       | 8 | 4 | 0.5   | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375         | 4.00          | 938     | 500    |
| 1000       | 8 | 4 | 2     | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500         | 4.00          | 1938    | 500    |
| 1000       | 8 | 4 | 2     | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444         | 4.00          | 1438    | 500    |
| 1000       | 8 | 4 | 2     | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375         | 4.00          | 938     | 500    |
| 1000       | 8 | 4 | 3     | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500         | 4.00          | 1938    | 500    |
| 1000       | 8 | 4 | 3     | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444         | 4.00          | 1438    | 500    |
| 1000       | 8 | 4 | 3     | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375         | 4.00          | 938     | 500    |

| Parameters |         |        |       |      | RETAILER-ONLY |      |          |         |         | DIRECT-ONLY |               |        |       |
|------------|---------|--------|-------|------|---------------|------|----------|---------|---------|-------------|---------------|--------|-------|
| m          | v       | p      | k     | c    | w             | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer    | Decision Var. | Profit | Sales |
| t          | $\Pi_m$ | Direct |       |      |               |      |          |         |         |             |               |        |       |
| 1000       | 8       | 6      | 0.25  | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 2.00          | 2750   | 500   |
| 1000       | 8       | 6      | 0.25  | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 2.00          | 2000   | 500   |
| 1000       | 8       | 6      | 0.25  | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 2.00          | 1250   | 500   |
| 1000       | 8       | 6      | 1     | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 2.00          | 2750   | 500   |
| 1000       | 8       | 6      | 1     | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 2.00          | 2000   | 500   |
| 1000       | 8       | 6      | 1     | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 2.00          | 1250   | 500   |
| 1000       | 8       | 6      | 1.5   | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 2.00          | 2750   | 500   |
| 1000       | 8       | 6      | 1.5   | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 2.00          | 2000   | 500   |
| 1000       | 8       | 6      | 1.5   | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 2.00          | 1250   | 500   |
| 1000       | 12      | 3      | 1.125 | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 9.00          | 1488   | 500   |
| 1000       | 12      | 3      | 1.125 | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 9.00          | 1113   | 500   |
| 1000       | 12      | 3      | 1.125 | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 9.00          | 738    | 500   |
| 1000       | 12      | 3      | 4.5   | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 9.00          | 1488   | 500   |
| 1000       | 12      | 3      | 4.5   | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 9.00          | 1113   | 500   |
| 1000       | 12      | 3      | 4.5   | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 9.00          | 738    | 500   |
| 1000       | 12      | 3      | 6.75  | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 9.00          | 1488   | 500   |
| 1000       | 12      | 3      | 6.75  | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 9.00          | 1113   | 500   |
| 1000       | 12      | 3      | 6.75  | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 9.00          | 738    | 500   |
| 1000       | 12      | 6      | 0.75  | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 6.00          | 2972   | 500   |
| 1000       | 12      | 6      | 0.75  | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 6.00          | 2222   | 500   |
| 1000       | 12      | 6      | 0.75  | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 6.00          | 1472   | 500   |
| 1000       | 12      | 6      | 3     | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 6.00          | 2972   | 500   |
| 1000       | 12      | 6      | 3     | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 6.00          | 2222   | 500   |
| 1000       | 12      | 6      | 3     | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 6.00          | 1472   | 500   |
| 1000       | 12      | 6      | 4.5   | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 6.00          | 2972   | 500   |
| 1000       | 12      | 6      | 4.5   | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 6.00          | 2222   | 500   |
| 1000       | 12      | 6      | 4.5   | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 6.00          | 1472   | 500   |
| 1000       | 12      | 9      | 0.375 | 0    | 9             | 9    | 1.00     | 4500    | 0       | 500         | 3.00          | 4389   | 500   |
| 1000       | 12      | 9      | 0.375 | 2.25 | 8.85          | 8.8  | 0.75     | 2475    | 56      | 469         | 3.00          | 3264   | 500   |
| 1000       | 12      | 9      | 0.375 | 4.5  | 8.95          | 8.9  | 0.50     | 1113    | 12      | 375         | 3.00          | 2139   | 500   |
| 1000       | 12      | 9      | 1.5   | 0    | 9             | 9    | 1.00     | 4500    | 0       | 500         | 3.00          | 4389   | 500   |
| 1000       | 12      | 9      | 1.5   | 2.25 | 8.85          | 8.8  | 0.75     | 2475    | 56      | 469         | 3.00          | 3264   | 500   |
| 1000       | 12      | 9      | 1.5   | 4.5  | 8.95          | 8.9  | 0.50     | 1113    | 12      | 375         | 3.00          | 2139   | 500   |
| 1000       | 12      | 9      | 2.25  | 0    | 9             | 9    | 1.00     | 4500    | 0       | 500         | 3.00          | 4389   | 500   |
| 1000       | 12      | 9      | 2.25  | 2.25 | 8.85          | 8.8  | 0.75     | 2475    | 56      | 469         | 3.00          | 3264   | 500   |
| 1000       | 12      | 9      | 2.25  | 4.5  | 8.95          | 8.9  | 0.50     | 1113    | 12      | 375         | 3.00          | 2139   | 500   |
| 5000       | 4       | 1      | 0.375 | 0    | 1             | 1    | 1.00     | 500     | 0       | 500         | 6.67          | 113    | 225   |
| 5000       | 4       | 1      | 0.375 | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500         | 8.89          | 63     | 169   |
| 5000       | 4       | 1      | 0.375 | 0.5  | 0.95          | 0.9  | 0.50     | 113     | 12      | 375         | 13.33         | 28     | 113   |
| 5000       | 4       | 1      | 1.5   | 0    | 1             | 1    | 1.00     | 500     | 0       | 500         | 6.67          | 113    | 225   |
| 5000       | 4       | 1      | 1.5   | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500         | 8.89          | 63     | 169   |
| 5000       | 4       | 1      | 1.5   | 0.5  | 0.95          | 0.9  | 0.50     | 113     | 12      | 375         | 13.33         | 28     | 113   |
| 5000       | 4       | 1      | 2.25  | 0    | 1             | 1    | 1.00     | 500     | 0       | 500         | 6.67          | 113    | 225   |
| 5000       | 4       | 1      | 2.25  | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500         | 8.89          | 63     | 169   |
| 5000       | 4       | 1      | 2.25  | 0.5  | 0.95          | 0.75 | 0.38     | 117     | 1       | 309         | 13.33         | 28     | 113   |

| Parameters |         |        |       |      | RETAILER-ONLY |      |          |         |         | DIRECT-ONLY |               |        |       |
|------------|---------|--------|-------|------|---------------|------|----------|---------|---------|-------------|---------------|--------|-------|
| m          | v       | p      | k     | c    | w             | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer    | Decision Var. | Profit | Sales |
| t          | $\Pi_m$ | Direct |       |      |               |      |          |         |         |             |               |        |       |
| 5000       | 4       | 2      | 0.25  | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 5.00          | 200    | 200   |
| 5000       | 4       | 2      | 0.25  | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.67          | 113    | 150   |
| 5000       | 4       | 2      | 0.25  | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 10.00         | 50     | 100   |
| 5000       | 4       | 2      | 1     | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 5.00          | 200    | 200   |
| 5000       | 4       | 2      | 1     | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.67          | 113    | 150   |
| 5000       | 4       | 2      | 1     | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 10.00         | 50     | 100   |
| 5000       | 4       | 2      | 1.5   | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 5.00          | 200    | 200   |
| 5000       | 4       | 2      | 1.5   | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.67          | 113    | 150   |
| 5000       | 4       | 2      | 1.5   | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 10.00         | 50     | 100   |
| 5000       | 4       | 3      | 0.125 | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 6.67          | 113    | 75    |
| 5000       | 4       | 3      | 0.125 | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 8.89          | 63     | 56    |
| 5000       | 4       | 3      | 0.125 | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 13.33         | 28     | 38    |
| 5000       | 4       | 3      | 0.5   | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 6.67          | 113    | 75    |
| 5000       | 4       | 3      | 0.5   | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 8.89          | 63     | 56    |
| 5000       | 4       | 3      | 0.5   | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 13.33         | 28     | 38    |
| 5000       | 4       | 3      | 0.75  | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500         | 6.67          | 113    | 75    |
| 5000       | 4       | 3      | 0.75  | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444         | 8.89          | 63     | 56    |
| 5000       | 4       | 3      | 0.75  | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375         | 13.33         | 28     | 38    |
| 5000       | 8       | 2      | 0.75  | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 6.00          | 861    | 500   |
| 5000       | 8       | 2      | 0.75  | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.00          | 611    | 500   |
| 5000       | 8       | 2      | 0.75  | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 6.00          | 361    | 500   |
| 5000       | 8       | 2      | 3     | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 6.00          | 861    | 500   |
| 5000       | 8       | 2      | 3     | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.00          | 611    | 500   |
| 5000       | 8       | 2      | 3     | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 6.00          | 361    | 500   |
| 5000       | 8       | 2      | 4.5   | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500         | 6.00          | 861    | 500   |
| 5000       | 8       | 2      | 4.5   | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444         | 6.00          | 611    | 500   |
| 5000       | 8       | 2      | 4.5   | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375         | 6.00          | 361    | 500   |
| 5000       | 8       | 4      | 0.5   | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500         | 4.00          | 1688   | 500   |
| 5000       | 8       | 4      | 0.5   | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444         | 4.00          | 1188   | 500   |
| 5000       | 8       | 4      | 0.5   | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375         | 4.00          | 688    | 500   |
| 5000       | 8       | 4      | 2     | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500         | 4.00          | 1688   | 500   |
| 5000       | 8       | 4      | 2     | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444         | 4.00          | 1188   | 500   |
| 5000       | 8       | 4      | 2     | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375         | 4.00          | 688    | 500   |
| 5000       | 8       | 4      | 3     | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500         | 4.00          | 1688   | 500   |
| 5000       | 8       | 4      | 3     | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444         | 4.00          | 1188   | 500   |
| 5000       | 8       | 4      | 3     | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375         | 4.00          | 688    | 500   |
| 5000       | 8       | 6      | 0.25  | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 2.00          | 1750   | 500   |
| 5000       | 8       | 6      | 0.25  | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 2.22          | 1013   | 450   |
| 5000       | 8       | 6      | 0.25  | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 3.33          | 450    | 300   |
| 5000       | 8       | 6      | 1     | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 2.00          | 1750   | 500   |
| 5000       | 8       | 6      | 1     | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 2.22          | 1013   | 450   |
| 5000       | 8       | 6      | 1     | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 3.33          | 450    | 300   |
| 5000       | 8       | 6      | 1.5   | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500         | 2.00          | 1750   | 500   |
| 5000       | 8       | 6      | 1.5   | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444         | 2.22          | 1013   | 450   |
| 5000       | 8       | 6      | 1.5   | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375         | 3.33          | 450    | 300   |

| Parameters |    |   |       |      | RETAILER-ONLY |      |          |         |         |          | DIRECT-ONLY |        |       |
|------------|----|---|-------|------|---------------|------|----------|---------|---------|----------|-------------|--------|-------|
| m          | v  | p | k     | c    | w             | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t           | Profit | Sales |
|            |    |   |       |      |               |      |          |         |         |          | $\Pi_m$     | Direct |       |
| 5000       | 12 | 3 | 1.125 | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 9.00        | 1438   | 500   |
| 5000       | 12 | 3 | 1.125 | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 9.00        | 1063   | 500   |
| 5000       | 12 | 3 | 1.125 | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 9.00        | 688    | 500   |
| 5000       | 12 | 3 | 4.5   | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 9.00        | 1438   | 500   |
| 5000       | 12 | 3 | 4.5   | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 9.00        | 1063   | 500   |
| 5000       | 12 | 3 | 4.5   | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 9.00        | 688    | 500   |
| 5000       | 12 | 3 | 6.75  | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 9.00        | 1438   | 500   |
| 5000       | 12 | 3 | 6.75  | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 9.00        | 1063   | 500   |
| 5000       | 12 | 3 | 6.75  | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 9.00        | 688    | 500   |
| 5000       | 12 | 6 | 0.75  | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500      | 6.00        | 2861   | 500   |
| 5000       | 12 | 6 | 0.75  | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444      | 6.00        | 2111   | 500   |
| 5000       | 12 | 6 | 0.75  | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375      | 6.00        | 1361   | 500   |
| 5000       | 12 | 6 | 3     | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500      | 6.00        | 2861   | 500   |
| 5000       | 12 | 6 | 3     | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444      | 6.00        | 2111   | 500   |
| 5000       | 12 | 6 | 3     | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375      | 6.00        | 1361   | 500   |
| 5000       | 12 | 6 | 4.5   | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500      | 6.00        | 2861   | 500   |
| 5000       | 12 | 6 | 4.5   | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444      | 6.00        | 2111   | 500   |
| 5000       | 12 | 6 | 4.5   | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375      | 6.00        | 1361   | 500   |
| 5000       | 12 | 9 | 0.375 | 0    | 9             | 9    | 1.00     | 4500    | 0       | 500      | 3.00        | 3944   | 500   |
| 5000       | 12 | 9 | 0.375 | 2.25 | 8.85          | 8.8  | 0.75     | 2475    | 56      | 469      | 3.00        | 2819   | 500   |
| 5000       | 12 | 9 | 0.375 | 4.5  | 8.95          | 8.9  | 0.50     | 1113    | 12      | 375      | 3.00        | 1694   | 500   |
| 5000       | 12 | 9 | 1.5   | 0    | 9             | 9    | 1.00     | 4500    | 0       | 500      | 3.00        | 3944   | 500   |
| 5000       | 12 | 9 | 1.5   | 2.25 | 8.85          | 8.8  | 0.75     | 2475    | 56      | 469      | 3.00        | 2819   | 500   |
| 5000       | 12 | 9 | 1.5   | 4.5  | 8.95          | 8.9  | 0.50     | 1113    | 12      | 375      | 3.00        | 1694   | 500   |
| 5000       | 12 | 9 | 2.25  | 0    | 9             | 9    | 1.00     | 4500    | 0       | 500      | 3.00        | 3944   | 500   |
| 5000       | 12 | 9 | 2.25  | 2.25 | 8.85          | 8.8  | 0.75     | 2475    | 56      | 469      | 3.00        | 2819   | 500   |
| 5000       | 12 | 9 | 2.25  | 4.5  | 8.95          | 8.9  | 0.50     | 1113    | 12      | 375      | 3.00        | 1694   | 500   |
| 10000      | 4  | 1 | 0.375 | 0    | 1             | 1    | 1.00     | 500     | 0       | 500      | 13.33       | 56     | 113   |
| 10000      | 4  | 1 | 0.375 | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500      | 17.78       | 32     | 84    |
| 10000      | 4  | 1 | 0.375 | 0.5  | 0.95          | 0.9  | 0.50     | 113     | 12      | 375      | 26.67       | 14     | 56    |
| 10000      | 4  | 1 | 1.5   | 0    | 1             | 1    | 1.00     | 500     | 0       | 500      | 13.33       | 56     | 113   |
| 10000      | 4  | 1 | 1.5   | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500      | 17.78       | 32     | 84    |
| 10000      | 4  | 1 | 1.5   | 0.5  | 0.95          | 0.9  | 0.50     | 113     | 12      | 375      | 26.67       | 14     | 56    |
| 10000      | 4  | 1 | 2.25  | 0    | 1             | 1    | 1.00     | 500     | 0       | 500      | 13.33       | 56     | 113   |
| 10000      | 4  | 1 | 2.25  | 0.25 | 1             | 1    | 1.00     | 250     | 0       | 500      | 17.78       | 32     | 84    |
| 10000      | 4  | 1 | 2.25  | 0.5  | 0.95          | 0.75 | 0.38     | 117     | 1       | 309      | 26.67       | 14     | 56    |
| 10000      | 4  | 2 | 0.25  | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500      | 10.00       | 100    | 100   |
| 10000      | 4  | 2 | 0.25  | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444      | 13.33       | 56     | 75    |
| 10000      | 4  | 2 | 0.25  | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375      | 20.00       | 25     | 50    |
| 10000      | 4  | 2 | 1     | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500      | 10.00       | 100    | 100   |
| 10000      | 4  | 2 | 1     | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444      | 13.33       | 56     | 75    |
| 10000      | 4  | 2 | 1     | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375      | 20.00       | 25     | 50    |
| 10000      | 4  | 2 | 1.5   | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500      | 10.00       | 100    | 100   |
| 10000      | 4  | 2 | 1.5   | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444      | 13.33       | 56     | 75    |
| 10000      | 4  | 2 | 1.5   | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375      | 20.00       | 25     | 50    |

| Parameters |    |   |       |      | RETAILER-ONLY |      |          |         |         |          | DIRECT-ONLY |        |       |
|------------|----|---|-------|------|---------------|------|----------|---------|---------|----------|-------------|--------|-------|
| m          | v  | p | k     | c    | w             | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t           | Profit | Sales |
|            |    |   |       |      |               |      |          |         |         |          | $\Pi_m$     | Direct |       |
| 10000      | 4  | 3 | 0.125 | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 13.33       | 56     | 38    |
| 10000      | 4  | 3 | 0.125 | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 17.78       | 32     | 28    |
| 10000      | 4  | 3 | 0.125 | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 26.67       | 14     | 19    |
| 10000      | 4  | 3 | 0.5   | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 13.33       | 56     | 38    |
| 10000      | 4  | 3 | 0.5   | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 17.78       | 32     | 28    |
| 10000      | 4  | 3 | 0.5   | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 26.67       | 14     | 19    |
| 10000      | 4  | 3 | 0.75  | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 13.33       | 56     | 38    |
| 10000      | 4  | 3 | 0.75  | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 17.78       | 32     | 28    |
| 10000      | 4  | 3 | 0.75  | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 26.67       | 14     | 19    |
| 10000      | 8  | 2 | 0.75  | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500      | 6.00        | 722    | 500   |
| 10000      | 8  | 2 | 0.75  | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444      | 6.00        | 472    | 500   |
| 10000      | 8  | 2 | 0.75  | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375      | 6.67        | 225    | 450   |
| 10000      | 8  | 2 | 3     | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500      | 6.00        | 722    | 500   |
| 10000      | 8  | 2 | 3     | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444      | 6.00        | 472    | 500   |
| 10000      | 8  | 2 | 3     | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375      | 6.67        | 225    | 450   |
| 10000      | 8  | 2 | 4.5   | 0    | 2             | 2    | 1.00     | 1000    | 0       | 500      | 6.00        | 722    | 500   |
| 10000      | 8  | 2 | 4.5   | 0.5  | 1.9           | 1.85 | 0.67     | 522     | 33      | 444      | 6.00        | 472    | 500   |
| 10000      | 8  | 2 | 4.5   | 1    | 1.95          | 1.9  | 0.50     | 238     | 12      | 375      | 6.67        | 225    | 450   |
| 10000      | 8  | 4 | 0.5   | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500      | 4.00        | 1375   | 500   |
| 10000      | 8  | 4 | 0.5   | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444      | 4.00        | 875    | 500   |
| 10000      | 8  | 4 | 0.5   | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375      | 5.00        | 400    | 400   |
| 10000      | 8  | 4 | 2     | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500      | 4.00        | 1375   | 500   |
| 10000      | 8  | 4 | 2     | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444      | 4.00        | 875    | 500   |
| 10000      | 8  | 4 | 2     | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375      | 5.00        | 400    | 400   |
| 10000      | 8  | 4 | 3     | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500      | 4.00        | 1375   | 500   |
| 10000      | 8  | 4 | 3     | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444      | 4.00        | 875    | 500   |
| 10000      | 8  | 4 | 3     | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375      | 5.00        | 400    | 400   |
| 10000      | 8  | 6 | 0.25  | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500      | 3.33        | 900    | 300   |
| 10000      | 8  | 6 | 0.25  | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444      | 4.44        | 506    | 225   |
| 10000      | 8  | 6 | 0.25  | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375      | 6.67        | 225    | 150   |
| 10000      | 8  | 6 | 1     | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500      | 3.33        | 900    | 300   |
| 10000      | 8  | 6 | 1     | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444      | 4.44        | 506    | 225   |
| 10000      | 8  | 6 | 1     | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375      | 6.67        | 225    | 150   |
| 10000      | 8  | 6 | 1.5   | 0    | 6             | 6    | 1.00     | 3000    | 0       | 500      | 3.33        | 900    | 300   |
| 10000      | 8  | 6 | 1.5   | 1.5  | 5.9           | 5.85 | 0.67     | 1633    | 33      | 444      | 4.44        | 506    | 225   |
| 10000      | 8  | 6 | 1.5   | 3    | 5.95          | 5.9  | 0.50     | 737     | 13      | 375      | 6.67        | 225    | 150   |
| 10000      | 12 | 3 | 1.125 | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 9.00        | 1377   | 500   |
| 10000      | 12 | 3 | 1.125 | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 9.00        | 1002   | 500   |
| 10000      | 12 | 3 | 1.125 | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 9.00        | 627    | 500   |
| 10000      | 12 | 3 | 4.5   | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 9.00        | 1377   | 500   |
| 10000      | 12 | 3 | 4.5   | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 9.00        | 1002   | 500   |
| 10000      | 12 | 3 | 4.5   | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 9.00        | 627    | 500   |
| 10000      | 12 | 3 | 6.75  | 0    | 3             | 3    | 1.00     | 1500    | 0       | 500      | 9.00        | 1377   | 500   |
| 10000      | 12 | 3 | 6.75  | 0.75 | 2.9           | 2.85 | 0.67     | 800     | 33      | 444      | 9.00        | 1002   | 500   |
| 10000      | 12 | 3 | 6.75  | 1.5  | 2.95          | 2.9  | 0.50     | 362     | 13      | 375      | 9.00        | 627    | 500   |

|            |    |   |       |      | RETAILER-ONLY |           |          |         |          | DIRECT-ONLY |        |         |        |
|------------|----|---|-------|------|---------------|-----------|----------|---------|----------|-------------|--------|---------|--------|
| Parameters |    |   |       |      | Decision      | Variables | Profits  | Sales   | Decision | Var.        | Profit | Sales   |        |
| m          | v  | p | k     | c    | w             | b         | $\alpha$ | $\Pi_m$ | $\Pi_r$  | Retailer    | t      | $\Pi_m$ | Direct |
| 10000      | 12 | 6 | 0.75  | 0    | 6             | 6         | 1.00     | 3000    | 0        | 500         | 6.00   | 2722    | 500    |
| 10000      | 12 | 6 | 0.75  | 1.5  | 5.9           | 5.85      | 0.67     | 1633    | 33       | 444         | 6.00   | 1972    | 500    |
| 10000      | 12 | 6 | 0.75  | 3    | 5.95          | 5.9       | 0.50     | 737     | 13       | 375         | 6.00   | 1222    | 500    |
| 10000      | 12 | 6 | 3     | 0    | 6             | 6         | 1.00     | 3000    | 0        | 500         | 6.00   | 2722    | 500    |
| 10000      | 12 | 6 | 3     | 1.5  | 5.9           | 5.85      | 0.67     | 1633    | 33       | 444         | 6.00   | 1972    | 500    |
| 10000      | 12 | 6 | 3     | 3    | 5.95          | 5.9       | 0.50     | 737     | 13       | 375         | 6.00   | 1222    | 500    |
| 10000      | 12 | 6 | 4.5   | 0    | 6             | 6         | 1.00     | 3000    | 0        | 500         | 6.00   | 2722    | 500    |
| 10000      | 12 | 6 | 4.5   | 1.5  | 5.9           | 5.85      | 0.67     | 1633    | 33       | 444         | 6.00   | 1972    | 500    |
| 10000      | 12 | 6 | 4.5   | 3    | 5.95          | 5.9       | 0.50     | 737     | 13       | 375         | 6.00   | 1222    | 500    |
| 10000      | 12 | 9 | 0.375 | 0    | 9             | 9         | 1.00     | 4500    | 0        | 500         | 3.00   | 3389    | 500    |
| 10000      | 12 | 9 | 0.375 | 2.25 | 8.85          | 8.8       | 0.75     | 2475    | 56       | 469         | 3.00   | 2264    | 500    |
| 10000      | 12 | 9 | 0.375 | 4.5  | 8.95          | 8.9       | 0.50     | 1113    | 12       | 375         | 3.00   | 1139    | 500    |
| 10000      | 12 | 9 | 1.5   | 0    | 9             | 9         | 1.00     | 4500    | 0        | 500         | 3.00   | 3389    | 500    |
| 10000      | 12 | 9 | 1.5   | 2.25 | 8.85          | 8.8       | 0.75     | 2475    | 56       | 469         | 3.00   | 2264    | 500    |
| 10000      | 12 | 9 | 1.5   | 4.5  | 8.95          | 8.9       | 0.50     | 1113    | 12       | 375         | 3.00   | 1139    | 500    |
| 10000      | 12 | 9 | 2.25  | 0    | 9             | 9         | 1.00     | 4500    | 0        | 500         | 3.00   | 3389    | 500    |
| 10000      | 12 | 9 | 2.25  | 2.25 | 8.85          | 8.8       | 0.75     | 2475    | 56       | 469         | 3.00   | 2264    | 500    |
| 10000      | 12 | 9 | 2.25  | 4.5  | 8.95          | 8.9       | 0.50     | 1113    | 12       | 375         | 3.00   | 1139    | 500    |

**Table 5.3:** Dual Channel Strategy in the m/c Plane, v=8, p=4, k=1

| Parameters<br>m    c | Decision Variables<br>w    b    t $\alpha$ |      |          |          | Profits<br>$\Pi_m$ $\Pi_r$ |          | Sales |     |     | Eqd.<br>Type |
|----------------------|--|------|----------|----------|----------------------------|----------|-------|-----|-----|--------------|
|                      | w  | b    | t        | $\alpha$ | Direct                     | Retailer | Lost  |     |     |              |
| 0    0               | 0  | 0    | 1.00     | 1.00     | 2000                       | 0        | 500   | 0   | 0   | ER           |
| 0    0.25            | 3.1  | 0.35 | 1.63     | 0.49     | 1875                       | 0        | 500   | 0   | 0   | ER           |
| 0    0.5             | 3.1  | 0.35 | 1.63     | 0.49     | 1750                       | 0        | 500   | 0   | 0   | ER           |
| 0    0.75            | 3.1  | 0.35 | 1.63     | 0.49     | 1625                       | 0        | 500   | 0   | 0   | ER           |
| 0    1               | 3.1  | 0.35 | 1.63     | 0.49     | 1500                       | 0        | 500   | 0   | 0   | ER           |
| 0    1.25            | 3.1  | 0.35 | 1.63     | 0.49     | 1375                       | 0        | 500   | 0   | 0   | ER           |
| 0    1.5             | 3.1  | 0.35 | 1.63     | 0.49     | 1250                       | 0        | 500   | 0   | 0   | ER           |
| 0    1.75            | 3.1  | 0.35 | 1.63     | 0.49     | 1125                       | 0        | 500   | 0   | 0   | ER           |
| 0    2               | 3.1  | 0.35 | 1.63     | 0.49     | 1000                       | 0        | 500   | 0   | 0   | ER           |
| 0    2.25            | 3.1  | 0.35 | 1.63     | 0.49     | 875                        | 0        | 500   | 0   | 0   | ER           |
| 0    2.5             | 3.1  | 0.35 | 1.63     | 0.49     | 750                        | 0        | 500   | 0   | 0   | ER           |
| 0    2.75            | 3.1  | 0.35 | 1.63     | 0.49     | 625                        | 0        | 500   | 0   | 0   | ER           |
| 0    3               | 3.1  | 0.35 | 1.63     | 0.49     | 500                        | 0        | 500   | 0   | 0   | ER           |
| 0    3.25            | 3.55                                       | 2.15 | 1.65     | 0.49     | 375                        | 0        | 500   | 0   | 0   | ER           |
| 0    3.5             | 3.55                                       | 2.15 | 1.65     | 0.49     | 250                        | 0        | 500   | 0   | 0   | ER           |
| 0    3.75            | 3.75                                       | 2.95 | 1.68     | 0.48     | 125                        | 0        | 500   | 0   | 0   | ER           |
| 2500    0            | 4  | 4    | $\infty$ | 1.00     | 2000                       | 0        | 0     | 500 | 0   | SP           |
| 2500    0.25         | 4  | 4    | 40.00    | 1.00     | 1752                       | 0        | 12    | 488 | 0   | SP           |
| 2500    0.5          | 3.9  | 0    | 4.00     | 0.07     | 1594                       | 0        | 500   | 0   | 0   | ER           |
| 2500    0.75         | 3.9  | 0    | 4.00     | 0.07     | 1469                       | 0        | 500   | 0   | 0   | ER           |
| 2500    1            | 3.9  | 0    | 4.00     | 0.07     | 1344                       | 0        | 500   | 0   | 0   | ER           |
| 2500    1.25         | 3.9  | 0    | 4.00     | 0.07     | 1219                       | 0        | 500   | 0   | 0   | ER           |
| 2500    1.5          | 3.9  | 0    | 4.00     | 0.07     | 1094                       | 0        | 500   | 0   | 0   | ER           |
| 2500    1.75         | 3.9  | 0    | 4.00     | 0.07     | 969                        | 0        | 500   | 0   | 0   | ER           |
| 2500    2            | 3.9  | 0    | 4.00     | 0.07     | 844                        | 0        | 500   | 0   | 0   | ER           |
| 2500    2.25         | 3.9  | 0    | 4.00     | 0.07     | 719                        | 0        | 500   | 0   | 0   | ER           |
| 2500    2.5          | 3.9  | 0    | 4.00     | 0.07     | 594                        | 0        | 500   | 0   | 0   | ER           |
| 2500    2.75         | 3.9  | 0    | 4.00     | 0.07     | 469                        | 0        | 500   | 0   | 0   | ER           |
| 2500    3            | 3.9  | 0    | 4.00     | 0.07     | 344                        | 0        | 500   | 0   | 0   | ER           |
| 2500    3.25         | 3.9  | 0    | 4.00     | 0.07     | 219                        | 0        | 500   | 0   | 0   | ER           |
| 2500    3.5          | 3.95                                       | 3.3  | 5.60     | 0.09     | 106                        | 1        | 354   | 26  | 120 | SP           |
| 2500    3.75         | 3.9  | 1.05 | 10.66    | 0.07     | 30                         | 0        | 188   | 41  | 272 | CP           |
| 5000    0            | 4  | 4    | $\infty$ | 1.00     | 2000                       | 0        | 0     | 500 | 0   | SP           |
| 5000    0.25         | 3.95                                       | 3.95 | 66.67    | 1.00     | 1726                       | 25       | 7     | 493 | 0   | SP           |
| 5000    0.5          | 4  | 4    | 39.72    | 0.93     | 1528                       | 0        | 13    | 485 | 2   | SP           |
| 5000    0.75         | 3.9  | 0    | 4.00     | 0.07     | 1313                       | 0        | 500   | 0   | 0   | ER           |
| 5000    1            | 3.9  | 0    | 4.00     | 0.07     | 1187                       | 0        | 500   | 0   | 0   | ER           |
| 5000    1.25         | 3.9  | 0    | 4.00     | 0.07     | 1063                       | 0        | 500   | 0   | 0   | ER           |
| 5000    1.5          | 3.9  | 0    | 4.00     | 0.07     | 937                        | 0        | 500   | 0   | 0   | ER           |
| 5000    1.75         | 3.9  | 0    | 4.00     | 0.07     | 813                        | 0        | 500   | 0   | 0   | ER           |
| 5000    2            | 3.9  | 0    | 4.00     | 0.07     | 688                        | 0        | 500   | 0   | 0   | ER           |
| 5000    2.25         | 3.9  | 0    | 4.00     | 0.07     | 562                        | 0        | 500   | 0   | 0   | ER           |
| 5000    2.5          | 3.9  | 0    | 4.00     | 0.07     | 438                        | 0        | 500   | 0   | 0   | ER           |
| 5000    2.75         | 3.95                                       | 3.65 | 5.41     | 0.17     | 324                        | 1        | 343   | 67  | 89  | SP           |
| 5000    3            | 3.95                                       | 3.65 | 6.51     | 0.16     | 225                        | 2        | 288   | 78  | 135 | SP           |

| Parameters |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|------|
| m          | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 5000       | 3.25 | 3.95               | 3.6  | 8.14     | 0.14     | 138     | 2       | 236    | 75       | 189  | SP   |
| 5000       | 3.5  | 3.95               | 3.5  | 11.37    | 0.11     | 67      | 2       | 173    | 68       | 259  | SP   |
| 5000       | 3.75 | 3.9                | 1.05 | 21.32    | 0.07     | 19      | 0       | 94     | 53       | 353  | CP   |
| 7500       | 0    | 3.95               | 3.95 | 600.00   | 1.00     | 1975    | 25      | 1      | 499      | 0    | SP   |
| 7500       | 0.25 | 4                  | 4    | 120.07   | 1.00     | 1751    | 0       | 4      | 496      | 0    | SP   |
| 7500       | 0.5  | 4                  | 4    | 59.45    | 0.93     | 1527    | 0       | 9      | 489      | 2    | SP   |
| 7500       | 0.75 | 3.9                | 3.85 | 16.85    | 0.69     | 1282    | 31      | 44     | 419      | 37   | SP   |
| 7500       | 1    | 3.9                | 3.85 | 16.45    | 0.69     | 1112    | 31      | 45     | 418      | 37   | SP   |
| 7500       | 1.25 | 3.95               | 3.9  | 10.16    | 0.54     | 960     | 11      | 101    | 334      | 65   | SP   |
| 7500       | 1.5  | 3.95               | 3.9  | 10.50    | 0.53     | 820     | 11      | 98     | 335      | 67   | SP   |
| 7500       | 1.75 | 3.95               | 3.85 | 7.39     | 0.37     | 691     | 6       | 190    | 220      | 90   | SP   |
| 7500       | 2    | 3.95               | 3.85 | 7.96     | 0.37     | 576     | 6       | 177    | 224      | 99   | SP   |
| 7500       | 2.25 | 3.95               | 3.8  | 7.36     | 0.28     | 467     | 4       | 221    | 162      | 118  | SP   |
| 7500       | 2.5  | 3.95               | 3.8  | 8.25     | 0.28     | 366     | 4       | 198    | 167      | 134  | SP   |
| 7500       | 2.75 | 3.95               | 3.75 | 8.72     | 0.22     | 272     | 3       | 202    | 133      | 165  | SP   |
| 7500       | 3    | 3.95               | 3.75 | 10.42    | 0.22     | 187     | 4       | 170    | 141      | 189  | SP   |
| 7500       | 3.25 | 3.95               | 3.65 | 12.37    | 0.15     | 113     | 3       | 153    | 103      | 244  | SP   |
| 7500       | 3.5  | 3.95               | 3.55 | 17.14    | 0.12     | 54      | 2       | 114    | 86       | 300  | SP   |
| 7500       | 3.75 | 3.9                | 1.05 | 31.98    | 0.07     | 15      | 0       | 63     | 57       | 380  | CP   |
| 10000      | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | SP   |
| 10000      | 0.25 | 4                  | 4    | 160.00   | 1.00     | 1750    | 0       | 3      | 497      | 0    | SP   |
| 10000      | 0.5  | 4                  | 4    | 79.18    | 0.93     | 1527    | 0       | 6      | 491      | 2    | SP   |
| 10000      | 0.75 | 3.9                | 3.85 | 22.01    | 0.68     | 1274    | 31      | 34     | 425      | 41   | SP   |
| 10000      | 1    | 3.9                | 3.85 | 21.53    | 0.68     | 1104    | 31      | 35     | 424      | 41   | SP   |
| 10000      | 1.25 | 3.95               | 3.9  | 13.20    | 0.53     | 939     | 11      | 79     | 343      | 78   | SP   |
| 10000      | 1.5  | 3.95               | 3.9  | 13.68    | 0.53     | 803     | 11      | 77     | 344      | 79   | SP   |
| 10000      | 1.75 | 3.95               | 3.9  | 14.22    | 0.53     | 667     | 11      | 74     | 345      | 81   | SP   |
| 10000      | 2    | 3.95               | 3.85 | 10.39    | 0.36     | 545     | 7       | 138    | 236      | 126  | SP   |
| 10000      | 2.25 | 3.95               | 3.85 | 11.35    | 0.36     | 440     | 7       | 127    | 240      | 133  | SP   |
| 10000      | 2.5  | 3.95               | 3.8  | 10.85    | 0.27     | 338     | 5       | 152    | 179      | 168  | SP   |
| 10000      | 2.75 | 3.95               | 3.8  | 12.44    | 0.27     | 249     | 5       | 133    | 184      | 183  | SP   |
| 10000      | 3    | 3.95               | 3.75 | 13.81    | 0.21     | 169     | 4       | 129    | 150      | 221  | SP   |
| 10000      | 3.25 | 3.95               | 3.7  | 16.83    | 0.17     | 101     | 3       | 110    | 130      | 260  | SP   |
| 10000      | 3.5  | 3.95               | 3.55 | 22.84    | 0.11     | 47      | 2       | 85     | 91       | 324  | SP   |
| 10000      | 3.75 | 3.9                | 1.05 | 42.64    | 0.07     | 13      | 0       | 47     | 59       | 394  | CP   |
| 12500      | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | SP   |
| 12500      | 0.25 | 4                  | 4    | 200.00   | 1.00     | 1750    | 0       | 2      | 498      | 0    | SP   |
| 12500      | 0.5  | 4                  | 4    | 98.90    | 0.93     | 1527    | 0       | 5      | 492      | 2    | SP   |
| 12500      | 0.75 | 3.9                | 3.85 | 27.16    | 0.68     | 1269    | 32      | 28     | 428      | 44   | SP   |
| 12500      | 1    | 3.9                | 3.85 | 26.61    | 0.68     | 1100    | 32      | 28     | 428      | 43   | SP   |
| 12500      | 1.25 | 3.9                | 3.85 | 26.08    | 0.68     | 930     | 32      | 29     | 428      | 43   | SP   |
| 12500      | 1.5  | 3.95               | 3.9  | 16.86    | 0.52     | 791     | 11      | 63     | 350      | 87   | SP   |
| 12500      | 1.75 | 3.95               | 3.9  | 17.56    | 0.52     | 657     | 11      | 60     | 351      | 89   | SP   |
| 12500      | 2    | 3.9                | 3.75 | 14.66    | 0.42     | 526     | 17      | 88     | 291      | 122  | SP   |
| 12500      | 2.25 | 3.95               | 3.85 | 14.04    | 0.35     | 424     | 7       | 104    | 247      | 150  | SP   |

| Parameters |      | Decision Variables |      |          |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|------|----------|----------|---------|---------|--------|----------|------|------|
| m          | c    | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 12500      | 2.5  | 3.95               | 3.85 | 15.53    | 0.35     | 324     | 7       | 94     | 250      | 157  | SP   |
| 12500      | 2.75 | 3.95               | 3.8  | 15.47    | 0.26     | 236     | 5       | 108    | 191      | 201  | SP   |
| 12500      | 3    | 3.95               | 3.75 | 17.20    | 0.21     | 159     | 4       | 104    | 156      | 240  | SP   |
| 12500      | 3.25 | 3.95               | 3.7  | 21.00    | 0.17     | 94      | 4       | 88     | 134      | 277  | SP   |
| 12500      | 3.5  | 3.95               | 3.55 | 28.54    | 0.11     | 44      | 2       | 68     | 94       | 338  | SP   |
| 12500      | 3.75 | 3.9                | 1.05 | 53.30    | 0.07     | 12      | 0       | 38     | 61       | 402  | CP   |
| 15000      | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | SP   |
| 15000      | 0.25 | 4                  | 4    | 240.00   | 1.00     | 1750    | 0       | 2      | 498      | 0    | SP   |
| 15000      | 0.5  | 4                  | 4    | 118.62   | 0.93     | 1526    | 0       | 4      | 493      | 2    | SP   |
| 15000      | 0.75 | 3.85               | 3.8  | 43.55    | 0.76     | 1266    | 55      | 15     | 458      | 27   | SP   |
| 15000      | 1    | 3.9                | 3.85 | 31.68    | 0.68     | 1096    | 32      | 24     | 431      | 45   | SP   |
| 15000      | 1.25 | 3.9                | 3.85 | 31.08    | 0.68     | 927     | 32      | 24     | 430      | 45   | SP   |
| 15000      | 1.5  | 3.95               | 3.9  | 20.04    | 0.52     | 783     | 12      | 53     | 354      | 93   | SP   |
| 15000      | 1.75 | 3.95               | 3.9  | 20.89    | 0.52     | 651     | 12      | 51     | 355      | 94   | SP   |
| 15000      | 2    | 3.95               | 3.9  | 21.84    | 0.52     | 518     | 12      | 49     | 355      | 96   | SP   |
| 15000      | 2.25 | 3.95               | 3.85 | 16.74    | 0.35     | 412     | 7       | 87     | 252      | 161  | SP   |
| 15000      | 2.5  | 3.95               | 3.85 | 18.54    | 0.35     | 315     | 7       | 79     | 254      | 167  | SP   |
| 15000      | 2.75 | 3.95               | 3.8  | 18.50    | 0.26     | 227     | 5       | 90     | 195      | 214  | SP   |
| 15000      | 3    | 3.95               | 3.75 | 20.60    | 0.21     | 152     | 4       | 87     | 160      | 253  | SP   |
| 15000      | 3.25 | 3.95               | 3.7  | 25.18    | 0.17     | 89      | 4       | 74     | 137      | 289  | SP   |
| 15000      | 3.5  | 3.95               | 3.55 | 34.23    | 0.11     | 41      | 2       | 57     | 95       | 348  | SP   |
| 15000      | 3.75 | 3.9                | 1.05 | 63.97    | 0.07     | 11      | 0       | 31     | 61       | 407  | CP   |
| 17500      | 0    | 3.95               | 3.95 | 1400.00  | 1.00     | 1975    | 25      | 0      | 500      | 0    | SP   |
| 17500      | 0.25 | 4                  | 4    | 280.00   | 1.00     | 1750    | 0       | 2      | 498      | 0    | SP   |
| 17500      | 0.5  | 4                  | 4    | 138.35   | 0.93     | 1526    | 0       | 4      | 494      | 2    | SP   |
| 17500      | 0.75 | 3.85               | 3.8  | 50.59    | 0.76     | 1265    | 55      | 13     | 460      | 27   | SP   |
| 17500      | 1    | 3.9                | 3.85 | 36.76    | 0.68     | 1094    | 32      | 21     | 433      | 47   | SP   |
| 17500      | 1.25 | 3.9                | 3.85 | 36.08    | 0.68     | 925     | 32      | 21     | 432      | 46   | SP   |
| 17500      | 1.5  | 3.95               | 3.9  | 23.22    | 0.52     | 777     | 12      | 46     | 357      | 97   | SP   |
| 17500      | 1.75 | 3.95               | 3.9  | 24.23    | 0.51     | 646     | 12      | 44     | 357      | 98   | SP   |
| 17500      | 2    | 3.95               | 3.9  | 25.35    | 0.51     | 514     | 12      | 42     | 358      | 99   | SP   |
| 17500      | 2.25 | 3.95               | 3.85 | 19.44    | 0.35     | 404     | 7       | 76     | 255      | 169  | SP   |
| 17500      | 2.5  | 3.95               | 3.85 | 21.56    | 0.35     | 309     | 7       | 68     | 257      | 174  | SP   |
| 17500      | 2.75 | 3.95               | 3.8  | 21.53    | 0.26     | 221     | 5       | 78     | 199      | 224  | SP   |
| 17500      | 3    | 3.95               | 3.75 | 24.00    | 0.21     | 147     | 4       | 75     | 163      | 263  | SP   |
| 17500      | 3.25 | 3.95               | 3.7  | 29.36    | 0.17     | 86      | 4       | 63     | 139      | 297  | SP   |
| 17500      | 3.5  | 3.95               | 3.55 | 39.93    | 0.11     | 39      | 3       | 49     | 97       | 354  | SP   |
| 17500      | 3.75 | 3.9                | 1.05 | 74.63    | 0.07     | 11      | 0       | 27     | 62       | 411  | CP   |
| 20000      | 0    | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | SP   |
| 20000      | 0.25 | 4                  | 4    | 320.00   | 1.00     | 1750    | 0       | 2      | 498      | 0    | SP   |
| 20000      | 0.5  | 4                  | 4    | 158.07   | 0.93     | 1526    | 0       | 3      | 494      | 2    | SP   |
| 20000      | 0.75 | 3.85               | 3.8  | 57.64    | 0.76     | 1264    | 55      | 11     | 461      | 28   | SP   |
| 20000      | 1    | 3.9                | 3.85 | 41.83    | 0.68     | 1092    | 32      | 18     | 434      | 48   | SP   |
| 20000      | 1.25 | 3.9                | 3.85 | 41.08    | 0.68     | 924     | 32      | 19     | 434      | 48   | SP   |
| 20000      | 1.5  | 3.95               | 3.9  | 26.40    | 0.51     | 773     | 12      | 41     | 359      | 100  | SP   |

| Parameters<br>m<br>c | Decision Variables |      |          |          | Profits |         | Sales  |          |      | EqL.<br>Type |
|----------------------|--------------------|------|----------|----------|---------|---------|--------|----------|------|--------------|
|                      | w                  | b    | t        | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 20000 1.75           | 3.95               | 3.9  | 27.57    | 0.51     | 642     | 12      | 39     | 359      | 101  | SP           |
| 20000 2              | 3.95               | 3.9  | 28.86    | 0.51     | 511     | 12      | 37     | 360      | 102  | SP           |
| 20000 2.25           | 3.95               | 3.85 | 22.14    | 0.35     | 398     | 8       | 66     | 258      | 176  | SP           |
| 20000 2.5            | 3.95               | 3.85 | 24.57    | 0.34     | 304     | 8       | 60     | 260      | 180  | SP           |
| 20000 2.75           | 3.95               | 3.8  | 24.56    | 0.26     | 216     | 6       | 68     | 201      | 231  | SP           |
| 20000 3              | 3.95               | 3.75 | 27.40    | 0.21     | 143     | 4       | 65     | 165      | 270  | SP           |
| 20000 3.25           | 3.95               | 3.7  | 33.54    | 0.17     | 83      | 4       | 56     | 141      | 303  | SP           |
| 20000 3.5            | 3.95               | 3.55 | 45.63    | 0.11     | 38      | 3       | 43     | 98       | 359  | SP           |
| 20000 3.75           | 3.9                | 1.05 | 85.29    | 0.07     | 10      | 0       | 23     | 62       | 414  | CP           |
| 22500 0              | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | SP           |
| 22500 0.25           | 4                  | 4    | 360.00   | 1.00     | 1750    | 0       | 1      | 499      | 0    | SP           |
| 22500 0.5            | 4                  | 4    | 177.79   | 0.93     | 1526    | 0       | 3      | 495      | 2    | SP           |
| 22500 0.75           | 3.85               | 3.8  | 64.68    | 0.75     | 1263    | 55      | 10     | 462      | 28   | SP           |
| 22500 1              | 3.9                | 3.85 | 46.90    | 0.67     | 1090    | 32      | 16     | 435      | 49   | SP           |
| 22500 1.25           | 3.9                | 3.85 | 46.08    | 0.67     | 922     | 32      | 17     | 435      | 48   | SP           |
| 22500 1.5            | 3.95               | 3.9  | 29.58    | 0.51     | 769     | 12      | 36     | 361      | 103  | SP           |
| 22500 1.75           | 3.95               | 3.9  | 30.90    | 0.51     | 639     | 12      | 35     | 361      | 104  | SP           |
| 22500 2              | 3.95               | 3.9  | 32.37    | 0.51     | 509     | 12      | 33     | 362      | 105  | SP           |
| 22500 2.25           | 3.95               | 3.85 | 24.84    | 0.34     | 393     | 8       | 59     | 260      | 181  | SP           |
| 22500 2.5            | 3.95               | 3.85 | 27.58    | 0.34     | 300     | 8       | 54     | 262      | 185  | SP           |
| 22500 2.75           | 3.95               | 3.8  | 27.60    | 0.26     | 212     | 6       | 61     | 203      | 236  | SP           |
| 22500 3              | 3.95               | 3.8  | 32.67    | 0.26     | 140     | 6       | 52     | 205      | 243  | SP           |
| 22500 3.25           | 3.95               | 3.7  | 37.71    | 0.17     | 81      | 4       | 49     | 142      | 308  | SP           |
| 22500 3.5            | 3.95               | 3.55 | 51.33    | 0.11     | 37      | 3       | 38     | 99       | 363  | SP           |
| 22500 3.75           | 3.9                | 1.05 | 95.95    | 0.07     | 10      | 0       | 21     | 63       | 416  | CP           |
| 25000 0              | 4                  | 4    | $\infty$ | 1.00     | 2000    | 0       | 0      | 500      | 0    | SP           |
| 25000 0.25           | 4                  | 4    | 400.00   | 1.00     | 1750    | 0       | 1      | 499      | 0    | SP           |
| 25000 0.5            | 4                  | 4    | 197.51   | 0.93     | 1526    | 0       | 3      | 495      | 2    | SP           |
| 25000 0.75           | 3.85               | 3.8  | 71.73    | 0.75     | 1262    | 55      | 9      | 462      | 28   | SP           |
| 25000 1              | 3.9                | 3.85 | 51.97    | 0.67     | 1089    | 33      | 15     | 436      | 49   | SP           |
| 25000 1.25           | 3.9                | 3.85 | 51.08    | 0.67     | 921     | 33      | 15     | 436      | 49   | SP           |
| 25000 1.5            | 3.95               | 3.9  | 32.75    | 0.51     | 766     | 12      | 33     | 362      | 105  | SP           |
| 25000 1.75           | 3.95               | 3.9  | 34.24    | 0.51     | 636     | 12      | 32     | 362      | 106  | SP           |
| 25000 2              | 3.95               | 3.9  | 35.88    | 0.51     | 507     | 12      | 30     | 363      | 107  | SP           |
| 25000 2.25           | 3.95               | 3.85 | 27.54    | 0.34     | 389     | 8       | 54     | 262      | 185  | SP           |
| 25000 2.5            | 3.95               | 3.85 | 30.60    | 0.34     | 297     | 8       | 48     | 263      | 188  | SP           |
| 25000 2.75           | 3.95               | 3.8  | 30.63    | 0.26     | 209     | 6       | 55     | 204      | 241  | SP           |
| 25000 3              | 3.95               | 3.8  | 36.28    | 0.26     | 138     | 6       | 46     | 207      | 247  | SP           |
| 25000 3.25           | 3.95               | 3.7  | 41.89    | 0.17     | 80      | 4       | 44     | 143      | 312  | SP           |
| 25000 3.5            | 3.95               | 3.55 | 57.03    | 0.11     | 36      | 3       | 34     | 99       | 367  | SP           |
| 25000 3.75           | 3.9                | 1.05 | 106.61   | 0.07     | 10      | 0       | 19     | 63       | 418  | CP           |

**Table 5.4:** RB/DO Strategies in the m/c Plane, v=8, p=4, k=1

| Parameters<br>m<br>c | RETAILER-ONLY |                |                    |                    |                   |                    | DIRECT-ONLY       |                 |     |
|----------------------|---------------|----------------|--------------------|--------------------|-------------------|--------------------|-------------------|-----------------|-----|
|                      | Decision<br>w | Variables<br>b | Profits<br>$\Pi_m$ | Profits<br>$\Pi_r$ | Sales<br>Retailer | Decision Var.<br>t | Profit<br>$\Pi_m$ | Sales<br>Direct |     |
| 0 0                  | 4             | 4              | 1.00               | 2000               | 0                 | 500                | 4.00              | 2000            | 500 |
| 0 0.25               | 4             | 4              | 1.00               | 1750               | 0                 | 500                | 4.00              | 1875            | 500 |
| 0 0.5                | 4             | 4              | 0.93               | 1526               | 0                 | 497                | 4.00              | 1750            | 500 |
| 0 0.75               | 3.85          | 3.8            | 0.75               | 1256               | 56                | 469                | 4.00              | 1625            | 500 |
| 0 1                  | 3.9           | 3.85           | 0.67               | 1078               | 33                | 444                | 4.00              | 1500            | 500 |
| 0 1.25               | 3.9           | 3.85           | 0.67               | 911                | 33                | 444                | 4.00              | 1375            | 500 |
| 0 1.5                | 3.9           | 3.85           | 0.67               | 744                | 33                | 444                | 4.00              | 1250            | 500 |
| 0 1.75               | 3.95          | 3.9            | 0.50               | 613                | 13                | 375                | 4.00              | 1125            | 500 |
| 0 2                  | 3.95          | 3.9            | 0.50               | 487                | 13                | 375                | 4.00              | 1000            | 500 |
| 0 2.25               | 3.95          | 3.9            | 0.50               | 362                | 13                | 375                | 4.00              | 875             | 500 |
| 0 2.5                | 3.95          | 3.85           | 0.33               | 269                | 8                 | 278                | 4.00              | 750             | 500 |
| 0 2.75               | 3.95          | 3.85           | 0.33               | 186                | 8                 | 278                | 4.00              | 625             | 500 |
| 0 3                  | 3.95          | 3.8            | 0.25               | 119                | 6                 | 219                | 4.00              | 500             | 500 |
| 0 3.25               | 3.95          | 3.7            | 0.17               | 65                 | 4                 | 153                | 4.00              | 375             | 500 |
| 0 3.5                | 3.95          | 3.6            | 0.13               | 28                 | 3                 | 117                | 4.00              | 250             | 500 |
| 0 3.75               | 4             | 4              | 0.07               | 8                  | 0                 | 65                 | 4.00              | 125             | 500 |
| 2500 0               | 4             | 4              | 1.00               | 2000               | 0                 | 500                | 4.00              | 1844            | 500 |
| 2500 0.25            | 4             | 4              | 1.00               | 1750               | 0                 | 500                | 4.00              | 1719            | 500 |
| 2500 0.5             | 4             | 4              | 0.93               | 1526               | 0                 | 497                | 4.00              | 1594            | 500 |
| 2500 0.75            | 3.85          | 3.8            | 0.75               | 1256               | 56                | 469                | 4.00              | 1469            | 500 |
| 2500 1               | 3.9           | 3.85           | 0.67               | 1078               | 33                | 444                | 4.00              | 1344            | 500 |
| 2500 1.25            | 3.9           | 3.85           | 0.67               | 911                | 33                | 444                | 4.00              | 1219            | 500 |
| 2500 1.5             | 3.9           | 3.85           | 0.67               | 744                | 33                | 444                | 4.00              | 1094            | 500 |
| 2500 1.75            | 3.95          | 3.9            | 0.50               | 613                | 13                | 375                | 4.00              | 969             | 500 |
| 2500 2               | 3.95          | 3.9            | 0.50               | 487                | 13                | 375                | 4.00              | 844             | 500 |
| 2500 2.25            | 3.95          | 3.9            | 0.50               | 362                | 13                | 375                | 4.00              | 719             | 500 |
| 2500 2.5             | 3.95          | 3.85           | 0.33               | 269                | 8                 | 278                | 4.00              | 594             | 500 |
| 2500 2.75            | 3.95          | 3.85           | 0.33               | 186                | 8                 | 278                | 4.00              | 469             | 500 |
| 2500 3               | 3.95          | 3.8            | 0.25               | 119                | 6                 | 219                | 4.00              | 344             | 500 |
| 2500 3.25            | 3.95          | 3.7            | 0.17               | 65                 | 4                 | 153                | 4.00              | 219             | 500 |
| 2500 3.5             | 3.95          | 3.6            | 0.13               | 28                 | 3                 | 117                | 5.00              | 100             | 400 |
| 2500 3.75            | 4             | 4              | 0.07               | 8                  | 0                 | 65                 | 10.00             | 25              | 200 |
| 5000 0               | 4             | 4              | 1.00               | 2000               | 0                 | 500                | 4.00              | 1688            | 500 |
| 5000 0.25            | 4             | 4              | 1.00               | 1750               | 0                 | 500                | 4.00              | 1563            | 500 |
| 5000 0.5             | 4             | 4              | 0.93               | 1526               | 0                 | 497                | 4.00              | 1438            | 500 |
| 5000 0.75            | 3.85          | 3.8            | 0.75               | 1256               | 56                | 469                | 4.00              | 1313            | 500 |
| 5000 1               | 3.9           | 3.85           | 0.67               | 1078               | 33                | 444                | 4.00              | 1188            | 500 |
| 5000 1.25            | 3.9           | 3.85           | 0.67               | 911                | 33                | 444                | 4.00              | 1063            | 500 |
| 5000 1.5             | 3.9           | 3.85           | 0.67               | 744                | 33                | 444                | 4.00              | 938             | 500 |
| 5000 1.75            | 3.95          | 3.9            | 0.50               | 613                | 13                | 375                | 4.00              | 813             | 500 |
| 5000 2               | 3.95          | 3.9            | 0.50               | 487                | 13                | 375                | 4.00              | 688             | 500 |
| 5000 2.25            | 3.95          | 3.9            | 0.50               | 362                | 13                | 375                | 4.00              | 563             | 500 |
| 5000 2.5             | 3.95          | 3.85           | 0.33               | 269                | 8                 | 278                | 4.00              | 438             | 500 |
| 5000 2.75            | 3.95          | 3.85           | 0.33               | 186                | 8                 | 278                | 4.00              | 313             | 500 |
| 5000 3               | 3.95          | 3.8            | 0.25               | 119                | 6                 | 219                | 5.00              | 200             | 400 |

|            |      | RETAILER-ONLY |      |          |         |         |                   | DIRECT-ONLY   |         |                 |
|------------|------|---------------|------|----------|---------|---------|-------------------|---------------|---------|-----------------|
| Parameters |      | w             | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Sales<br>Retailer | Decision Var. | Profit  | Sales<br>Direct |
| m          | c    |               |      |          |         |         |                   | t             | $\Pi_m$ |                 |
| 5000       | 3.25 | 3.95          | 3.7  | 0.17     | 65      | 4       | 153               | 6.67          | 113     | 300             |
| 5000       | 3.5  | 3.95          | 3.6  | 0.13     | 28      | 3       | 117               | 10.00         | 50      | 200             |
| 5000       | 3.75 | 4             | 4    | 0.07     | 8       | 0       | 65                | 20.00         | 13      | 100             |
| 7500       | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500               | 4.00          | 1531    | 500             |
| 7500       | 0.25 | 4             | 4    | 1.00     | 1750    | 0       | 500               | 4.00          | 1406    | 500             |
| 7500       | 0.5  | 4             | 4    | 0.93     | 1526    | 0       | 497               | 4.00          | 1281    | 500             |
| 7500       | 0.75 | 3.85          | 3.8  | 0.75     | 1256    | 56      | 469               | 4.00          | 1156    | 500             |
| 7500       | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444               | 4.00          | 1031    | 500             |
| 7500       | 1.25 | 3.9           | 3.85 | 0.67     | 911     | 33      | 444               | 4.00          | 906     | 500             |
| 7500       | 1.5  | 3.9           | 3.85 | 0.67     | 744     | 33      | 444               | 4.00          | 781     | 500             |
| 7500       | 1.75 | 3.95          | 3.9  | 0.50     | 613     | 13      | 375               | 4.00          | 656     | 500             |
| 7500       | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375               | 4.00          | 531     | 500             |
| 7500       | 2.25 | 3.95          | 3.9  | 0.50     | 362     | 13      | 375               | 4.29          | 408     | 467             |
| 7500       | 2.5  | 3.95          | 3.85 | 0.33     | 269     | 8       | 278               | 5.00          | 300     | 400             |
| 7500       | 2.75 | 3.95          | 3.85 | 0.33     | 186     | 8       | 278               | 6.00          | 208     | 333             |
| 7500       | 3    | 3.95          | 3.8  | 0.25     | 119     | 6       | 219               | 7.50          | 133     | 267             |
| 7500       | 3.25 | 3.95          | 3.7  | 0.17     | 65      | 4       | 153               | 10.00         | 75      | 200             |
| 7500       | 3.5  | 3.95          | 3.6  | 0.13     | 28      | 3       | 117               | 15.00         | 33      | 133             |
| 7500       | 3.75 | 4             | 4    | 0.07     | 8       | 0       | 65                | 30.00         | 8       | 67              |
| 10000      | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500               | 4.00          | 1375    | 500             |
| 10000      | 0.25 | 4             | 4    | 1.00     | 1750    | 0       | 500               | 4.00          | 1250    | 500             |
| 10000      | 0.5  | 4             | 4    | 0.93     | 1526    | 0       | 497               | 4.00          | 1125    | 500             |
| 10000      | 0.75 | 3.85          | 3.8  | 0.75     | 1256    | 56      | 469               | 4.00          | 1000    | 500             |
| 10000      | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444               | 4.00          | 875     | 500             |
| 10000      | 1.25 | 3.9           | 3.85 | 0.67     | 911     | 33      | 444               | 4.00          | 750     | 500             |
| 10000      | 1.5  | 3.9           | 3.85 | 0.67     | 744     | 33      | 444               | 4.00          | 625     | 500             |
| 10000      | 1.75 | 3.95          | 3.9  | 0.50     | 613     | 13      | 375               | 4.44          | 506     | 450             |
| 10000      | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375               | 5.00          | 400     | 400             |
| 10000      | 2.25 | 3.95          | 3.9  | 0.50     | 362     | 13      | 375               | 5.71          | 306     | 350             |
| 10000      | 2.5  | 3.95          | 3.85 | 0.33     | 269     | 8       | 278               | 6.67          | 225     | 300             |
| 10000      | 2.75 | 3.95          | 3.85 | 0.33     | 186     | 8       | 278               | 8.00          | 156     | 250             |
| 10000      | 3    | 3.95          | 3.8  | 0.25     | 119     | 6       | 219               | 10.00         | 100     | 200             |
| 10000      | 3.25 | 3.95          | 3.7  | 0.17     | 65      | 4       | 153               | 13.33         | 56      | 150             |
| 10000      | 3.5  | 3.95          | 3.6  | 0.13     | 28      | 3       | 117               | 20.00         | 25      | 100             |
| 10000      | 3.75 | 4             | 4    | 0.07     | 8       | 0       | 65                | 40.00         | 6       | 50              |
| 12500      | 0    | 4             | 4    | 1.00     | 2000    | 0       | 500               | 4.00          | 1219    | 500             |
| 12500      | 0.25 | 4             | 4    | 1.00     | 1750    | 0       | 500               | 4.00          | 1094    | 500             |
| 12500      | 0.5  | 4             | 4    | 0.93     | 1526    | 0       | 497               | 4.00          | 969     | 500             |
| 12500      | 0.75 | 3.85          | 3.8  | 0.75     | 1256    | 56      | 469               | 4.00          | 844     | 500             |
| 12500      | 1    | 3.9           | 3.85 | 0.67     | 1078    | 33      | 444               | 4.17          | 720     | 480             |
| 12500      | 1.25 | 3.9           | 3.85 | 0.67     | 911     | 33      | 444               | 4.55          | 605     | 440             |
| 12500      | 1.5  | 3.9           | 3.85 | 0.67     | 744     | 33      | 444               | 5.00          | 500     | 400             |
| 12500      | 1.75 | 3.95          | 3.9  | 0.50     | 613     | 13      | 375               | 5.56          | 405     | 360             |
| 12500      | 2    | 3.95          | 3.9  | 0.50     | 487     | 13      | 375               | 6.25          | 320     | 320             |
| 12500      | 2.25 | 3.95          | 3.9  | 0.50     | 362     | 13      | 375               | 7.14          | 245     | 280             |

|            |      | RETAILER-ONLY      |      |          |         |         |          | DIRECT-ONLY   |         |        |
|------------|------|--------------------|------|----------|---------|---------|----------|---------------|---------|--------|
| Parameters |      | Decision Variables |      |          | Profits |         | Sales    | Decision Var. | Profit  | Sales  |
| m          | c    | w                  | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t             | $\Pi_m$ | Direct |
| 12500      | 2.5  | 3.95               | 3.85 | 0.33     | 269     | 8       | 278      | 8.33          | 180     | 240    |
| 12500      | 2.75 | 3.95               | 3.85 | 0.33     | 186     | 8       | 278      | 10.00         | 125     | 200    |
| 12500      | 3    | 3.95               | 3.8  | 0.25     | 119     | 6       | 219      | 12.50         | 80      | 160    |
| 12500      | 3.25 | 3.95               | 3.7  | 0.17     | 65      | 4       | 153      | 16.67         | 45      | 120    |
| 12500      | 3.5  | 3.95               | 3.6  | 0.13     | 28      | 3       | 117      | 25.00         | 20      | 80     |
| 12500      | 3.75 | 4                  | 4    | 0.07     | 8       | 0       | 65       | 50.00         | 5       | 40     |
| 15000      | 0    | 4                  | 4    | 1.00     | 2000    | 0       | 500      | 4.00          | 1063    | 500    |
| 15000      | 0.25 | 4                  | 4    | 1.00     | 1750    | 0       | 500      | 4.00          | 938     | 500    |
| 15000      | 0.5  | 4                  | 4    | 0.93     | 1526    | 0       | 497      | 4.29          | 817     | 467    |
| 15000      | 0.75 | 3.85               | 3.8  | 0.75     | 1256    | 56      | 469      | 4.62          | 704     | 433    |
| 15000      | 1    | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 5.00          | 600     | 400    |
| 15000      | 1.25 | 3.9                | 3.85 | 0.67     | 911     | 33      | 444      | 5.45          | 504     | 367    |
| 15000      | 1.5  | 3.9                | 3.85 | 0.67     | 744     | 33      | 444      | 6.00          | 417     | 333    |
| 15000      | 1.75 | 3.95               | 3.9  | 0.50     | 613     | 13      | 375      | 6.67          | 338     | 300    |
| 15000      | 2    | 3.95               | 3.9  | 0.50     | 487     | 13      | 375      | 7.50          | 267     | 267    |
| 15000      | 2.25 | 3.95               | 3.9  | 0.50     | 362     | 13      | 375      | 8.57          | 204     | 233    |
| 15000      | 2.5  | 3.95               | 3.85 | 0.33     | 269     | 8       | 278      | 10.00         | 150     | 200    |
| 15000      | 2.75 | 3.95               | 3.85 | 0.33     | 186     | 8       | 278      | 12.00         | 104     | 167    |
| 15000      | 3    | 3.95               | 3.8  | 0.25     | 119     | 6       | 219      | 15.00         | 67      | 133    |
| 15000      | 3.25 | 3.95               | 3.7  | 0.17     | 65      | 4       | 153      | 20.00         | 38      | 100    |
| 15000      | 3.5  | 3.95               | 3.6  | 0.13     | 28      | 3       | 117      | 30.00         | 17      | 67     |
| 15000      | 3.75 | 4                  | 4    | 0.07     | 8       | 0       | 65       | 60.00         | 4       | 33     |
| 17500      | 0    | 4                  | 4    | 1.00     | 2000    | 0       | 500      | 4.38          | 914     | 457    |
| 17500      | 0.25 | 4                  | 4    | 1.00     | 1750    | 0       | 500      | 4.67          | 804     | 429    |
| 17500      | 0.5  | 4                  | 4    | 0.93     | 1526    | 0       | 497      | 5.00          | 700     | 400    |
| 17500      | 0.75 | 3.85               | 3.8  | 0.75     | 1256    | 56      | 469      | 5.38          | 604     | 371    |
| 17500      | 1    | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 5.83          | 514     | 343    |
| 17500      | 1.25 | 3.9                | 3.85 | 0.67     | 911     | 33      | 444      | 6.36          | 432     | 314    |
| 17500      | 1.5  | 3.9                | 3.85 | 0.67     | 744     | 33      | 444      | 7.00          | 357     | 286    |
| 17500      | 1.75 | 3.95               | 3.9  | 0.50     | 613     | 13      | 375      | 7.78          | 289     | 257    |
| 17500      | 2    | 3.95               | 3.9  | 0.50     | 487     | 13      | 375      | 8.75          | 229     | 229    |
| 17500      | 2.25 | 3.95               | 3.9  | 0.50     | 362     | 13      | 375      | 10.00         | 175     | 200    |
| 17500      | 2.5  | 3.95               | 3.85 | 0.33     | 269     | 8       | 278      | 11.67         | 129     | 171    |
| 17500      | 2.75 | 3.95               | 3.85 | 0.33     | 186     | 8       | 278      | 14.00         | 89      | 143    |
| 17500      | 3    | 3.95               | 3.8  | 0.25     | 119     | 6       | 219      | 17.50         | 57      | 114    |
| 17500      | 3.25 | 3.95               | 3.7  | 0.17     | 65      | 4       | 153      | 23.33         | 32      | 86     |
| 17500      | 3.5  | 3.95               | 3.6  | 0.13     | 28      | 3       | 117      | 35.00         | 14      | 57     |
| 17500      | 3.75 | 4                  | 4    | 0.07     | 8       | 0       | 65       | 70.00         | 4       | 29     |
| 20000      | 0    | 4                  | 4    | 1.00     | 2000    | 0       | 500      | 5.00          | 800     | 400    |
| 20000      | 0.25 | 4                  | 4    | 1.00     | 1750    | 0       | 500      | 5.33          | 703     | 375    |
| 20000      | 0.5  | 4                  | 4    | 0.93     | 1526    | 0       | 497      | 5.71          | 613     | 350    |
| 20000      | 0.75 | 3.85               | 3.8  | 0.75     | 1256    | 56      | 469      | 6.15          | 528     | 325    |
| 20000      | 1    | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 6.67          | 450     | 300    |
| 20000      | 1.25 | 3.9                | 3.85 | 0.67     | 911     | 33      | 444      | 7.27          | 378     | 275    |
| 20000      | 1.5  | 3.9                | 3.85 | 0.67     | 744     | 33      | 444      | 8.00          | 313     | 250    |

|            |      | RETAILER-ONLY      |      |          |         |         |          | DIRECT-ONLY   |         |        |
|------------|------|--------------------|------|----------|---------|---------|----------|---------------|---------|--------|
| Parameters |      | Decision Variables |      |          | Profits |         | Sales    | Decision Var. | Profit  | Sales  |
| m          | c    | w                  | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t             | $\Pi_m$ | Direct |
| 20000      | 1.75 | 3.95               | 3.9  | 0.50     | 613     | 13      | 375      | 8.89          | 253     | 225    |
| 20000      | 2    | 3.95               | 3.9  | 0.50     | 487     | 13      | 375      | 10.00         | 200     | 200    |
| 20000      | 2.25 | 3.95               | 3.9  | 0.50     | 362     | 13      | 375      | 11.43         | 153     | 175    |
| 20000      | 2.5  | 3.95               | 3.85 | 0.33     | 269     | 8       | 278      | 13.33         | 113     | 150    |
| 20000      | 2.75 | 3.95               | 3.85 | 0.33     | 186     | 8       | 278      | 16.00         | 78      | 125    |
| 20000      | 3    | 3.95               | 3.8  | 0.25     | 119     | 6       | 219      | 20.00         | 50      | 100    |
| 20000      | 3.25 | 3.95               | 3.7  | 0.17     | 65      | 4       | 153      | 26.67         | 28      | 75     |
| 20000      | 3.5  | 3.95               | 3.6  | 0.13     | 28      | 3       | 117      | 40.00         | 13      | 50     |
| 20000      | 3.75 | 4                  | 4    | 0.07     | 8       | 0       | 65       | 80.00         | 3       | 25     |
| 22500      | 0    | 4                  | 4    | 1.00     | 2000    | 0       | 500      | 5.63          | 711     | 356    |
| 22500      | 0.25 | 4                  | 4    | 1.00     | 1750    | 0       | 500      | 6.00          | 625     | 333    |
| 22500      | 0.5  | 4                  | 4    | 0.93     | 1526    | 0       | 497      | 6.43          | 544     | 311    |
| 22500      | 0.75 | 3.85               | 3.8  | 0.75     | 1256    | 56      | 469      | 6.92          | 469     | 289    |
| 22500      | 1    | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 7.50          | 400     | 267    |
| 22500      | 1.25 | 3.9                | 3.85 | 0.67     | 911     | 33      | 444      | 8.18          | 336     | 244    |
| 22500      | 1.5  | 3.9                | 3.85 | 0.67     | 744     | 33      | 444      | 9.00          | 278     | 222    |
| 22500      | 1.75 | 3.95               | 3.9  | 0.50     | 613     | 13      | 375      | 10.00         | 225     | 200    |
| 22500      | 2    | 3.95               | 3.9  | 0.50     | 487     | 13      | 375      | 11.25         | 178     | 178    |
| 22500      | 2.25 | 3.95               | 3.9  | 0.50     | 362     | 13      | 375      | 12.86         | 136     | 156    |
| 22500      | 2.5  | 3.95               | 3.85 | 0.33     | 269     | 8       | 278      | 15.00         | 100     | 133    |
| 22500      | 2.75 | 3.95               | 3.85 | 0.33     | 186     | 8       | 278      | 18.00         | 69      | 111    |
| 22500      | 3    | 3.95               | 3.8  | 0.25     | 119     | 6       | 219      | 22.50         | 44      | 89     |
| 22500      | 3.25 | 3.95               | 3.7  | 0.17     | 65      | 4       | 153      | 30.00         | 25      | 67     |
| 22500      | 3.5  | 3.95               | 3.6  | 0.13     | 28      | 3       | 117      | 45.00         | 11      | 44     |
| 22500      | 3.75 | 4                  | 4    | 0.07     | 8       | 0       | 65       | 90.00         | 3       | 22     |
| 25000      | 0    | 4                  | 4    | 1.00     | 2000    | 0       | 500      | 6.25          | 640     | 320    |
| 25000      | 0.25 | 4                  | 4    | 1.00     | 1750    | 0       | 500      | 6.67          | 563     | 300    |
| 25000      | 0.5  | 4                  | 4    | 0.93     | 1526    | 0       | 497      | 7.14          | 490     | 280    |
| 25000      | 0.75 | 3.85               | 3.8  | 0.75     | 1256    | 56      | 469      | 7.69          | 423     | 260    |
| 25000      | 1    | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 8.33          | 360     | 240    |
| 25000      | 1.25 | 3.9                | 3.85 | 0.67     | 911     | 33      | 444      | 9.09          | 303     | 220    |
| 25000      | 1.5  | 3.9                | 3.85 | 0.67     | 744     | 33      | 444      | 10.00         | 250     | 200    |
| 25000      | 1.75 | 3.95               | 3.9  | 0.50     | 613     | 13      | 375      | 11.11         | 203     | 180    |
| 25000      | 2    | 3.95               | 3.9  | 0.50     | 487     | 13      | 375      | 12.50         | 160     | 160    |
| 25000      | 2.25 | 3.95               | 3.9  | 0.50     | 362     | 13      | 375      | 14.29         | 123     | 140    |
| 25000      | 2.5  | 3.95               | 3.85 | 0.33     | 269     | 8       | 278      | 16.67         | 90      | 120    |
| 25000      | 2.75 | 3.95               | 3.85 | 0.33     | 186     | 8       | 278      | 20.00         | 63      | 100    |
| 25000      | 3    | 3.95               | 3.8  | 0.25     | 119     | 6       | 219      | 25.00         | 40      | 80     |
| 25000      | 3.25 | 3.95               | 3.7  | 0.17     | 65      | 4       | 153      | 33.33         | 23      | 60     |
| 25000      | 3.5  | 3.95               | 3.6  | 0.13     | 28      | 3       | 117      | 50.00         | 10      | 40     |
| 25000      | 3.75 | 4                  | 4    | 0.07     | 8       | 0       | 65       | 100.00        | 3       | 20     |

**Table 5.5:** Dual Channel Strategy in the p/k Plane, m=7500, v=8, c=1

| Parameters<br>p<br>k | Decision Variables |      |       |          | Profits<br>$\Pi_m$ $\Pi_r$ |          | Sales |     |    | Eq.<br>Type |
|----------------------|--------------------|------|-------|----------|----------------------------|----------|-------|-----|----|-------------|
|                      | w                  | b    | t     | $\alpha$ | Direct                     | Retailer | Lost  |     |    |             |
| 2.00 0.75            | 2                  | 0    | 6.00  | 0.03     | 292                        | 0        | 500   | 0   | 0  | ER          |
| 2.00 1.25            | 1.95               | 1.8  | 8.97  | 0.29     | 293                        | 4        | 261   | 155 | 83 | SP          |
| 2.00 1.75            | 1.95               | 1.8  | 8.91  | 0.29     | 296                        | 3        | 276   | 143 | 81 | SP          |
| 2.00 2.25            | 1.95               | 1.8  | 8.85  | 0.30     | 299                        | 3        | 290   | 130 | 79 | SP          |
| 2.00 2.75            | 1.95               | 1.8  | 8.80  | 0.30     | 302                        | 3        | 305   | 118 | 77 | SP          |
| 2.00 3.25            | 1.95               | 1.85 | 9.94  | 0.39     | 306                        | 4        | 261   | 166 | 73 | SP          |
| 2.00 3.75            | 1.95               | 1.85 | 9.75  | 0.40     | 310                        | 4        | 280   | 150 | 70 | SP          |
| 2.00 4.25            | 2                  | 2    | 9.09  | 0.34     | 316                        | 0        | 330   | 96  | 74 | CP          |
| 2.00 4.75            | 2                  | 2    | 9.80  | 0.43     | 323                        | 0        | 306   | 131 | 63 | CP          |
| 2.00 5.25            | 2                  | 2    | 9.92  | 0.54     | 324                        | 0        | 302   | 157 | 41 | CP          |
| 2.25 0.75            | 2.25               | 0    | 5.75  | 0.03     | 398                        | 0        | 500   | 0   | 0  | ER          |
| 2.25 1.25            | 2.2                | 0    | 5.75  | 0.06     | 398                        | 0        | 500   | 0   | 0  | ER          |
| 2.25 1.75            | 2.15               | 0    | 5.75  | 0.09     | 398                        | 0        | 500   | 0   | 0  | ER          |
| 2.25 2.25            | 2.2                | 2.1  | 9.08  | 0.39     | 398                        | 5        | 245   | 187 | 69 | SP          |
| 2.25 2.75            | 2.2                | 2.1  | 8.95  | 0.39     | 403                        | 4        | 264   | 170 | 66 | SP          |
| 2.25 3.25            | 2.2                | 2.1  | 8.83  | 0.40     | 408                        | 4        | 284   | 153 | 63 | SP          |
| 2.25 3.75            | 2.2                | 2.1  | 8.72  | 0.41     | 413                        | 3        | 304   | 136 | 60 | SP          |
| 2.25 4.25            | 2.2                | 2.1  | 8.61  | 0.42     | 419                        | 3        | 324   | 119 | 56 | SP          |
| 2.25 4.75            | 2.25               | 2.25 | 9.13  | 0.47     | 429                        | 0        | 315   | 133 | 52 | CP          |
| 2.25 5.25            | 2.25               | 2.25 | 9.27  | 0.61     | 431                        | 0        | 310   | 161 | 28 | CP          |
| 2.50 0.75            | 2.5                | 0    | 5.50  | 0.03     | 502                        | 0        | 500   | 0   | 0  | ER          |
| 2.50 1.25            | 2.45               | 0    | 5.50  | 0.06     | 502                        | 0        | 500   | 0   | 0  | ER          |
| 2.50 1.75            | 2.4                | 0    | 5.50  | 0.09     | 502                        | 0        | 500   | 0   | 0  | ER          |
| 2.50 2.25            | 2.35               | 0    | 5.50  | 0.14     | 502                        | 0        | 500   | 0   | 0  | ER          |
| 2.50 2.75            | 2.45               | 2.35 | 8.14  | 0.40     | 505                        | 4        | 281   | 161 | 59 | SP          |
| 2.50 3.25            | 2.45               | 2.35 | 8.07  | 0.41     | 511                        | 4        | 301   | 143 | 56 | SP          |
| 2.50 3.75            | 2.45               | 2.35 | 8.00  | 0.42     | 517                        | 3        | 321   | 125 | 53 | SP          |
| 2.50 4.25            | 2                  | 0.05 | 7.85  | 0.41     | 524                        | 0        | 350   | 97  | 53 | CP          |
| 2.50 4.75            | 2.25               | 1.55 | 8.88  | 0.53     | 538                        | 0        | 310   | 147 | 43 | CP          |
| 2.50 5.25            | 2.25               | 1.8  | 8.62  | 0.71     | 535                        | 0        | 319   | 166 | 15 | CP          |
| 2.75 0.75            | 2.75               | 0    | 5.25  | 0.03     | 603                        | 0        | 500   | 0   | 0  | ER          |
| 2.75 1.25            | 2.7                | 0    | 5.25  | 0.06     | 603                        | 0        | 500   | 0   | 0  | ER          |
| 2.75 1.75            | 2.65               | 0    | 5.25  | 0.10     | 603                        | 0        | 500   | 0   | 0  | ER          |
| 2.75 2.25            | 2.55               | 0    | 5.25  | 0.15     | 603                        | 0        | 500   | 0   | 0  | ER          |
| 2.75 2.75            | 2.7                | 2.65 | 10.21 | 0.56     | 607                        | 8        | 183   | 269 | 48 | SP          |
| 2.75 3.25            | 2.7                | 2.65 | 9.77  | 0.56     | 616                        | 7        | 211   | 245 | 44 | SP          |
| 2.75 3.75            | 2.7                | 2.65 | 9.36  | 0.57     | 624                        | 7        | 240   | 220 | 40 | SP          |
| 2.75 4.25            | 2.7                | 2.65 | 8.97  | 0.58     | 634                        | 6        | 271   | 193 | 36 | SP          |
| 2.75 4.75            | 2.6                | 2.25 | 8.90  | 0.60     | 649                        | 0        | 295   | 172 | 33 | CP          |
| 2.75 5.25            | 2.7                | 2.65 | 5.71  | 1.00     | 605                        | 0        | 459   | 41  | 0  | CP          |
| 3.00 0.75            | 2.95               | 0    | 5.00  | 0.03     | 700                        | 0        | 500   | 0   | 0  | ER          |
| 3.00 1.25            | 2.9                | 0    | 5.00  | 0.07     | 700                        | 0        | 500   | 0   | 0  | ER          |
| 3.00 1.75            | 2.85               | 0    | 5.00  | 0.11     | 700                        | 0        | 500   | 0   | 0  | ER          |
| 3.00 2.25            | 2.95               | 2.9  | 10.15 | 0.55     | 707                        | 9        | 162   | 287 | 51 | SP          |
| 3.00 2.75            | 2.95               | 2.9  | 9.73  | 0.56     | 715                        | 8        | 188   | 264 | 48 | SP          |

| Parameters |      | Decision Variables |      |       |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|------|-------|----------|---------|---------|--------|----------|------|------|
| p          | k    | w                  | b    | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 3.00       | 3.25 | 2.95               | 2.9  | 9.35  | 0.56     | 724     | 7       | 216    | 240      | 44   | SP   |
| 3.00       | 3.75 | 2.95               | 2.9  | 8.99  | 0.57     | 734     | 6       | 246    | 214      | 41   | SP   |
| 3.00       | 4.25 | 2.95               | 2.9  | 8.65  | 0.58     | 745     | 5       | 278    | 186      | 36   | SP   |
| 3.00       | 4.75 | 2                  | 0.15 | 8.93  | 0.70     | 758     | 0       | 280    | 200      | 20   | CP   |
| 3.00       | 5.25 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.25       | 0.75 | 3.2                | 0    | 4.75  | 0.04     | 793     | 0       | 500    | 0        | 0    | RE   |
| 3.25       | 1.25 | 3.2                | 3.15 | 10.58 | 0.54     | 796     | 10      | 116    | 326      | 58   | SP   |
| 3.25       | 1.75 | 3.2                | 3.15 | 10.14 | 0.55     | 805     | 10      | 140    | 305      | 55   | SP   |
| 3.25       | 2.25 | 3.2                | 3.15 | 9.73  | 0.55     | 813     | 9       | 165    | 283      | 52   | SP   |
| 3.25       | 2.75 | 3.2                | 3.15 | 9.36  | 0.56     | 822     | 8       | 192    | 260      | 48   | SP   |
| 3.25       | 3.25 | 3.2                | 3.15 | 9.01  | 0.56     | 832     | 7       | 220    | 235      | 45   | SP   |
| 3.25       | 3.75 | 3.2                | 3.15 | 8.69  | 0.57     | 843     | 6       | 250    | 208      | 41   | SP   |
| 3.25       | 4.25 | 2.7                | 1.35 | 8.58  | 0.58     | 859     | 0       | 277    | 183      | 40   | CP   |
| 3.25       | 4.75 | 3.2                | 3.15 | 6.32  | 1.00     | 813     | 0       | 376    | 124      | 0    | CP   |
| 3.25       | 5.25 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.50       | 0.75 | 3.45               | 3.4  | 10.62 | 0.54     | 892     | 11      | 95     | 344      | 62   | SP   |
| 3.50       | 1.25 | 3.45               | 3.4  | 10.18 | 0.54     | 900     | 10      | 117    | 324      | 59   | SP   |
| 3.50       | 1.75 | 3.45               | 3.4  | 9.77  | 0.55     | 909     | 9       | 141    | 303      | 56   | SP   |
| 3.50       | 2.25 | 3.45               | 3.4  | 9.40  | 0.55     | 918     | 9       | 167    | 280      | 53   | SP   |
| 3.50       | 2.75 | 3.45               | 3.4  | 9.06  | 0.56     | 928     | 8       | 194    | 256      | 50   | SP   |
| 3.50       | 3.25 | 3.45               | 3.4  | 8.75  | 0.56     | 939     | 7       | 223    | 231      | 46   | SP   |
| 3.50       | 3.75 | 3.45               | 3.4  | 8.46  | 0.57     | 950     | 6       | 253    | 204      | 43   | SP   |
| 3.50       | 4.25 | 2.35               | 0.15 | 9.27  | 0.69     | 978     | 0       | 243    | 232      | 25   | CP   |
| 3.50       | 4.75 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.50       | 5.25 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.75       | 0.75 | 3.65               | 3.6  | 17.95 | 0.69     | 994     | 31      | 36     | 426      | 37   | SP   |
| 3.75       | 1.25 | 3.7                | 3.65 | 9.88  | 0.54     | 1003    | 10      | 117    | 323      | 60   | SP   |
| 3.75       | 1.75 | 3.7                | 3.65 | 9.50  | 0.54     | 1012    | 9       | 142    | 301      | 57   | SP   |
| 3.75       | 2.25 | 3.7                | 3.65 | 9.15  | 0.55     | 1022    | 9       | 168    | 278      | 54   | SP   |
| 3.75       | 2.75 | 3.65               | 3.6  | 11.20 | 0.71     | 1034    | 24      | 137    | 336      | 27   | SP   |
| 3.75       | 3.25 | 3.65               | 3.6  | 10.20 | 0.71     | 1047    | 22      | 172    | 304      | 24   | SP   |
| 3.75       | 3.75 | 3.65               | 3.6  | 9.34  | 0.72     | 1061    | 19      | 212    | 267      | 21   | SP   |
| 3.75       | 4.25 | 3.7                | 3.65 | 7.06  | 1.00     | 1026    | 0       | 301    | 199      | 0    | CP   |
| 3.75       | 4.75 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.75       | 5.25 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 4.00       | 0.75 | 3.9                | 3.85 | 17.64 | 0.69     | 1108    | 31      | 36     | 426      | 38   | SP   |
| 4.00       | 1.25 | 3.9                | 3.85 | 15.41 | 0.69     | 1116    | 30      | 55     | 409      | 36   | SP   |
| 4.00       | 1.75 | 3.9                | 3.85 | 13.66 | 0.69     | 1126    | 29      | 79     | 388      | 33   | SP   |
| 4.00       | 2.25 | 3.9                | 3.85 | 12.25 | 0.70     | 1137    | 27      | 106    | 364      | 30   | SP   |
| 4.00       | 2.75 | 3.9                | 3.85 | 11.09 | 0.70     | 1149    | 24      | 137    | 335      | 28   | SP   |
| 4.00       | 3.25 | 3.9                | 3.85 | 10.12 | 0.71     | 1162    | 22      | 172    | 303      | 25   | SP   |
| 4.00       | 3.75 | 2.65               | 0    | 9.43  | 0.67     | 1187    | 5       | 212    | 256      | 32   | CP   |
| 4.00       | 4.25 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 4.00       | 4.75 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 4.00       | 5.25 | N/A                | N/A  | N/A   | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |

**Table 5.6:** RB/DO Strategies in the p/k Plane, m=7500, v=8, c=1

| Parameters<br>p<br>k | RETAILER-ONLY      |      |          |         |         |          | DIRECT-ONLY   |         |        |
|----------------------|--------------------|------|----------|---------|---------|----------|---------------|---------|--------|
|                      | Decision Variables |      |          | Profits |         | Sales    | Decision Var. | Profit  | Sales  |
|                      | w                  | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t             | $\Pi_m$ | Direct |
| 2.00 0.75            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 1.25            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 1.75            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 2.25            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 2.75            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 3.25            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 3.75            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 4.25            | 1.95               | 1.9  | 0.50     | 238     | 12      | 375      | 6             | 292     | 500    |
| 2.00 4.75            | 1.85               | 1.3  | 0.43     | 245     | 0       | 337      | 6             | 292     | 500    |
| 2.00 5.25            | 1.85               | 1.45 | 0.54     | 248     | 0       | 396      | 6             | 292     | 500    |
| 2.25 0.75            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 1.25            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 1.75            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 2.25            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 2.75            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 3.25            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 3.75            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 4.25            | 2.2                | 2.15 | 0.50     | 331     | 12      | 375      | 5.75          | 398     | 500    |
| 2.25 4.75            | 1.8                | 0.35 | 0.47     | 338     | 1       | 360      | 5.75          | 398     | 500    |
| 2.25 5.25            | 2.05               | 1.6  | 0.61     | 343     | 0       | 425      | 5.75          | 398     | 500    |
| 2.50 0.75            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 1.25            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 1.75            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 2.25            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 2.75            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 3.25            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 3.75            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 4.25            | 2.45               | 2.4  | 0.50     | 425     | 13      | 375      | 5.5           | 502     | 500    |
| 2.50 4.75            | 2.5                | 2.5  | 0.53     | 443     | 0       | 387      | 5.5           | 502     | 500    |
| 2.50 5.25            | 2.5                | 2.5  | 0.71     | 434     | 0       | 459      | 5.5           | 502     | 500    |
| 2.75 0.75            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 1.25            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 1.75            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 2.25            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 2.75            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 3.25            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 3.75            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 4.25            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 2.75 4.75            | 2.75               | 2.75 | 0.60     | 555     | 0       | 419      | 5.25          | 603     | 500    |
| 2.75 5.25            | 2.65               | 2.6  | 0.67     | 522     | 33      | 444      | 5.25          | 603     | 500    |
| 3.00 0.75            | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00 1.25            | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00 1.75            | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00 2.25            | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00 2.75            | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |

|            |      | RETAILER-ONLY      |      |          |         |         |          | DIRECT-ONLY   |         |        |
|------------|------|--------------------|------|----------|---------|---------|----------|---------------|---------|--------|
| Parameters |      | Decision Variables |      |          | Profits |         | Sales    | Decision Var. | Profit  | Sales  |
| p          | k    | w                  | b    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t             | $\Pi_m$ | Direct |
| 3.00       | 3.25 | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00       | 3.75 | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00       | 4.25 | 2.9                | 2.85 | 0.67     | 633     | 33      | 444      | 5             | 700     | 500    |
| 3.00       | 4.75 | 3                  | 3    | 0.70     | 665     | 0       | 455      | 5             | 700     | 500    |
| 3.00       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.25       | 0.75 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 1.25 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 1.75 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 2.25 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 2.75 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 3.25 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 3.75 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 4.25 | 3.25               | 3.25 | 0.58     | 758     | 0       | 411      | 4.75          | 793     | 500    |
| 3.25       | 4.75 | 3.15               | 3.1  | 0.67     | 744     | 33      | 444      | 4.75          | 793     | 500    |
| 3.25       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.50       | 0.75 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 1.25 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 1.75 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 2.25 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 2.75 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 3.25 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 3.75 | 3.4                | 3.35 | 0.67     | 856     | 33      | 444      | 4.5           | 880     | 500    |
| 3.50       | 4.25 | 3.5                | 3.5  | 0.69     | 891     | 0       | 451      | 4.5           | 880     | 500    |
| 3.50       | 4.75 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.50       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.75       | 0.75 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 1.25 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 1.75 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 2.25 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 2.75 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 3.25 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 3.75 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 4.25 | 3.65               | 3.6  | 0.67     | 967     | 33      | 444      | 4.25          | 960     | 500    |
| 3.75       | 4.75 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.75       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 4.00       | 0.75 | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 4             | 1031    | 500    |
| 4.00       | 1.25 | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 4             | 1031    | 500    |
| 4.00       | 1.75 | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 4             | 1031    | 500    |
| 4.00       | 2.25 | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 4             | 1031    | 500    |
| 4.00       | 2.75 | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 4             | 1031    | 500    |
| 4.00       | 3.25 | 3.9                | 3.85 | 0.67     | 1078    | 33      | 444      | 4             | 1031    | 500    |
| 4.00       | 3.75 | 4                  | 4    | 0.67     | 1112    | 0       | 445      | 4             | 1031    | 500    |
| 4.00       | 4.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 4.00       | 4.75 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 4.00       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |

**Table 5.7:** Dual Channel Strategy in the m/v Plane, p=4, k=1, c=1

| Parameters |     | Decision Variables |      |       |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|-----|--------------------|------|-------|----------|---------|---------|--------|----------|------|--------------|
| m          | v   | w                  | b    | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 0          | 5   | 1                  | 0    | 1.00  | 1.00     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 0          | 5.5 | 3.35               | 1.35 | 1.24  | 0.49     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 0          | 6   | 3.1                | 0.35 | 1.32  | 0.49     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 0          | 6.5 | 3.45               | 1.75 | 1.40  | 0.49     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 0          | 7   | 3.35               | 1.35 | 1.48  | 0.49     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 0          | 7.5 | 3.25               | 0.95 | 1.56  | 0.49     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 0          | 8   | 3.1                | 0.35 | 1.63  | 0.49     | 1500    | 0       | 500    | 0        | 0    | ER           |
| 2500       | 5   | 3.95               | 3.9  | 10.00 | 1.00     | 1025    | 0       | 50     | 450      | 0    | CP           |
| 2500       | 5.5 | 3.9                | 3.85 | 9.68  | 0.68     | 1109    | 30      | 58     | 399      | 43   | SP           |
| 2500       | 6   | 3.9                | 3.85 | 8.47  | 0.69     | 1119    | 29      | 71     | 393      | 37   | SP           |
| 2500       | 6.5 | 3.9                | 3.85 | 7.63  | 0.70     | 1129    | 28      | 82     | 387      | 31   | SP           |
| 2500       | 7   | 3.8                | 0    | 3.00  | 0.10     | 1222    | 0       | 500    | 0        | 0    | ER           |
| 2500       | 7.5 | 3.85               | 0    | 3.50  | 0.08     | 1296    | 0       | 500    | 0        | 0    | ER           |
| 2500       | 8   | 3.9                | 0    | 4.00  | 0.07     | 1344    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 5   | 3.95               | 3.9  | 20.00 | 1.00     | 1013    | 0       | 25     | 475      | 0    | CP           |
| 5000       | 5.5 | 3.9                | 3.85 | 19.12 | 0.67     | 1094    | 31      | 30     | 421      | 49   | SP           |
| 5000       | 6   | 3.9                | 3.85 | 16.52 | 0.68     | 1100    | 31      | 37     | 418      | 46   | SP           |
| 5000       | 6.5 | 3.9                | 3.85 | 14.66 | 0.68     | 1106    | 31      | 44     | 415      | 42   | SP           |
| 5000       | 7   | 3.9                | 3.85 | 13.26 | 0.69     | 1112    | 30      | 51     | 411      | 38   | SP           |
| 5000       | 7.5 | 3.9                | 3.85 | 12.20 | 0.69     | 1119    | 30      | 58     | 409      | 34   | SP           |
| 5000       | 8   | 3.9                | 0    | 4.00  | 0.07     | 1187    | 0       | 500    | 0        | 0    | ER           |
| 7500       | 5   | 3.95               | 3.9  | 30.00 | 1.00     | 1008    | 0       | 17     | 483      | 0    | CP           |
| 7500       | 5.5 | 3.9                | 3.85 | 28.56 | 0.67     | 1089    | 32      | 20     | 429      | 51   | SP           |
| 7500       | 6   | 3.9                | 3.85 | 24.57 | 0.67     | 1093    | 32      | 25     | 427      | 49   | SP           |
| 7500       | 6.5 | 3.9                | 3.85 | 21.68 | 0.68     | 1097    | 32      | 30     | 424      | 46   | SP           |
| 7500       | 7   | 3.9                | 3.85 | 19.49 | 0.68     | 1102    | 31      | 35     | 422      | 43   | SP           |
| 7500       | 7.5 | 3.9                | 3.85 | 17.80 | 0.68     | 1107    | 31      | 40     | 420      | 40   | SP           |
| 7500       | 8   | 3.9                | 3.85 | 16.45 | 0.69     | 1112    | 31      | 45     | 418      | 37   | SP           |
| 10000      | 5   | 3.95               | 3.9  | 40.00 | 1.00     | 1006    | 0       | 12     | 488      | 0    | CP           |
| 10000      | 5.5 | 3.9                | 3.85 | 37.99 | 0.67     | 1086    | 32      | 15     | 433      | 52   | SP           |
| 10000      | 6   | 3.9                | 3.85 | 32.62 | 0.67     | 1089    | 32      | 19     | 431      | 50   | SP           |
| 10000      | 6.5 | 3.9                | 3.85 | 28.70 | 0.67     | 1092    | 32      | 23     | 429      | 48   | SP           |
| 10000      | 7   | 3.9                | 3.85 | 25.72 | 0.68     | 1096    | 32      | 27     | 427      | 46   | SP           |
| 10000      | 7.5 | 3.9                | 3.85 | 23.39 | 0.68     | 1100    | 32      | 31     | 426      | 43   | SP           |
| 10000      | 8   | 3.9                | 3.85 | 21.53 | 0.68     | 1104    | 31      | 35     | 424      | 41   | SP           |
| 12500      | 5   | 3.95               | 3.9  | 50.00 | 1.00     | 1005    | 0       | 10     | 490      | 0    | CP           |
| 12500      | 5.5 | 3.9                | 3.85 | 47.43 | 0.67     | 1084    | 33      | 12     | 435      | 53   | SP           |
| 12500      | 6   | 3.9                | 3.85 | 40.67 | 0.67     | 1087    | 32      | 15     | 434      | 51   | SP           |
| 12500      | 6.5 | 3.9                | 3.85 | 35.71 | 0.67     | 1090    | 32      | 18     | 432      | 50   | SP           |
| 12500      | 7   | 3.9                | 3.85 | 31.94 | 0.68     | 1093    | 32      | 21     | 431      | 48   | SP           |
| 12500      | 7.5 | 3.9                | 3.85 | 28.98 | 0.68     | 1096    | 32      | 25     | 429      | 46   | SP           |
| 12500      | 8   | 3.9                | 3.85 | 26.61 | 0.68     | 1100    | 32      | 28     | 428      | 43   | SP           |
| 15000      | 5   | 3.95               | 3.9  | 60.00 | 1.00     | 1004    | 0       | 8      | 492      | 0    | CP           |
| 15000      | 5.5 | 3.9                | 3.85 | 56.87 | 0.67     | 1083    | 33      | 10     | 437      | 53   | SP           |
| 15000      | 6   | 3.9                | 3.85 | 48.72 | 0.67     | 1085    | 33      | 13     | 435      | 52   | SP           |

| Parameters |     | Decision Variables |      |        |          | Profits |         | Sales  |          |      | Eql. |
|------------|-----|--------------------|------|--------|----------|---------|---------|--------|----------|------|------|
| m          | v   | w                  | b    | t      | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 15000      | 6.5 | 3.9                | 3.85 | 42.73  | 0.67     | 1088    | 32      | 15     | 434      | 51   | SP   |
| 15000      | 7   | 3.9                | 3.85 | 38.16  | 0.67     | 1090    | 32      | 18     | 433      | 49   | SP   |
| 15000      | 7.5 | 3.9                | 3.85 | 34.57  | 0.68     | 1093    | 32      | 21     | 432      | 47   | SP   |
| 15000      | 8   | 3.9                | 3.85 | 31.68  | 0.68     | 1096    | 32      | 24     | 431      | 45   | SP   |
| 17500      | 5   | 3.95               | 3.9  | 70.00  | 1.00     | 1004    | 0       | 7      | 493      | 0    | CP   |
| 17500      | 5.5 | 3.9                | 3.85 | 66.31  | 0.67     | 1082    | 33      | 9      | 438      | 54   | SP   |
| 17500      | 6   | 3.9                | 3.85 | 56.77  | 0.67     | 1084    | 33      | 11     | 437      | 53   | SP   |
| 17500      | 6.5 | 3.9                | 3.85 | 49.75  | 0.67     | 1086    | 33      | 13     | 436      | 51   | SP   |
| 17500      | 7   | 3.9                | 3.85 | 44.38  | 0.67     | 1089    | 32      | 16     | 435      | 50   | SP   |
| 17500      | 7.5 | 3.9                | 3.85 | 40.15  | 0.67     | 1091    | 32      | 18     | 434      | 48   | SP   |
| 17500      | 8   | 3.9                | 3.85 | 36.76  | 0.68     | 1094    | 32      | 21     | 433      | 47   | SP   |
| 20000      | 5   | 3.95               | 3.9  | 80.00  | 1.00     | 1003    | 0       | 6      | 494      | 0    | CP   |
| 20000      | 5.5 | 3.9                | 3.85 | 75.75  | 0.67     | 1082    | 33      | 8      | 439      | 54   | SP   |
| 20000      | 6   | 3.9                | 3.85 | 64.82  | 0.67     | 1083    | 33      | 9      | 438      | 53   | SP   |
| 20000      | 6.5 | 3.9                | 3.85 | 56.77  | 0.67     | 1085    | 33      | 11     | 437      | 52   | SP   |
| 20000      | 7   | 3.9                | 3.85 | 50.60  | 0.67     | 1087    | 33      | 14     | 436      | 51   | SP   |
| 20000      | 7.5 | 3.9                | 3.85 | 45.74  | 0.67     | 1090    | 32      | 16     | 435      | 49   | SP   |
| 20000      | 8   | 3.9                | 3.85 | 41.83  | 0.68     | 1092    | 32      | 18     | 434      | 48   | SP   |
| 22500      | 5   | 3.95               | 3.9  | 90.00  | 1.00     | 1003    | 0       | 6      | 494      | 0    | CP   |
| 22500      | 5.5 | 3.9                | 3.85 | 85.19  | 0.67     | 1081    | 33      | 7      | 439      | 54   | SP   |
| 22500      | 6   | 3.9                | 3.85 | 72.87  | 0.67     | 1083    | 33      | 8      | 438      | 53   | SP   |
| 22500      | 6.5 | 3.9                | 3.85 | 63.79  | 0.67     | 1084    | 33      | 10     | 438      | 52   | SP   |
| 22500      | 7   | 3.9                | 3.85 | 56.82  | 0.67     | 1086    | 33      | 12     | 437      | 51   | SP   |
| 22500      | 7.5 | 3.9                | 3.85 | 51.33  | 0.67     | 1088    | 33      | 14     | 436      | 50   | SP   |
| 22500      | 8   | 3.9                | 3.85 | 46.90  | 0.67     | 1090    | 32      | 16     | 435      | 49   | SP   |
| 25000      | 5   | 3.95               | 3.9  | 100.00 | 1.00     | 1003    | 0       | 5      | 495      | 0    | CP   |
| 25000      | 5.5 | 3.9                | 3.85 | 94.63  | 0.67     | 1081    | 33      | 6      | 440      | 54   | SP   |
| 25000      | 6   | 3.9                | 3.85 | 80.93  | 0.67     | 1082    | 33      | 8      | 439      | 53   | SP   |
| 25000      | 6.5 | 3.9                | 3.85 | 70.80  | 0.67     | 1084    | 33      | 9      | 438      | 53   | SP   |
| 25000      | 7   | 3.9                | 3.85 | 63.04  | 0.67     | 1085    | 33      | 11     | 437      | 52   | SP   |
| 25000      | 7.5 | 3.9                | 3.85 | 56.91  | 0.67     | 1087    | 33      | 13     | 437      | 50   | SP   |
| 25000      | 8   | 3.9                | 3.85 | 51.97  | 0.67     | 1089    | 33      | 15     | 436      | 49   | SP   |

**Table 5.8:** RB/DO Strategies in the m/v Plane, p=4, k=1, c=1

| Parameters<br><b>m</b> <b>v</b> |     | RETAILER-ONLY |          |          |                    |                    |                   | DIRECT-ONLY               |                   |                 |
|---------------------------------|-----|---------------|----------|----------|--------------------|--------------------|-------------------|---------------------------|-------------------|-----------------|
|                                 |     | <b>w</b>      | <b>b</b> | $\alpha$ | Profits<br>$\Pi_m$ | Profits<br>$\Pi_r$ | Sales<br>Retailer | Decision Var.<br><b>t</b> | Profit<br>$\Pi_m$ | Sales<br>Direct |
| 0                               | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 1.00                      | 1500              | 500             |
| 0                               | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 1.50                      | 1500              | 500             |
| 0                               | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 2.00                      | 1500              | 500             |
| 0                               | 6.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 2.50                      | 1500              | 500             |
| 0                               | 7   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.00                      | 1500              | 500             |
| 0                               | 7.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.50                      | 1500              | 500             |
| 0                               | 8   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.00                      | 1500              | 500             |
| 2500                            | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.33                      | 225               | 150             |
| 2500                            | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 2.22                      | 506               | 338             |
| 2500                            | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 2.00                      | 875               | 500             |
| 2500                            | 6.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 2.50                      | 1100              | 500             |
| 2500                            | 7   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.00                      | 1222              | 500             |
| 2500                            | 7.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.50                      | 1296              | 500             |
| 2500                            | 8   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.00                      | 1344              | 500             |
| 5000                            | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 6.67                      | 113               | 75              |
| 5000                            | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.44                      | 253               | 169             |
| 5000                            | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.33                      | 450               | 300             |
| 5000                            | 6.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 2.67                      | 703               | 469             |
| 5000                            | 7   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.00                      | 944               | 500             |
| 5000                            | 7.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.50                      | 1092              | 500             |
| 5000                            | 8   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.00                      | 1188              | 500             |
| 7500                            | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 10.00                     | 75                | 50              |
| 7500                            | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 6.67                      | 169               | 113             |
| 7500                            | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 5.00                      | 300               | 200             |
| 7500                            | 6.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.00                      | 469               | 313             |
| 7500                            | 7   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.33                      | 675               | 450             |
| 7500                            | 7.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.50                      | 888               | 500             |
| 7500                            | 8   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.00                      | 1031              | 500             |
| 10000                           | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 13.33                     | 56                | 38              |
| 10000                           | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 8.89                      | 127               | 84              |
| 10000                           | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 6.67                      | 225               | 150             |
| 10000                           | 6.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 5.33                      | 352               | 234             |
| 10000                           | 7   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.44                      | 506               | 338             |
| 10000                           | 7.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 3.81                      | 689               | 459             |
| 10000                           | 8   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.00                      | 875               | 500             |
| 12500                           | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 16.67                     | 45                | 30              |
| 12500                           | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 11.11                     | 101               | 68              |
| 12500                           | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 8.33                      | 180               | 120             |
| 12500                           | 6.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 6.67                      | 281               | 188             |
| 12500                           | 7   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 5.56                      | 405               | 270             |
| 12500                           | 7.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.76                      | 551               | 368             |
| 12500                           | 8   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 4.17                      | 720               | 480             |
| 15000                           | 5   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 20.00                     | 38                | 25              |
| 15000                           | 5.5 | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 13.33                     | 84                | 56              |
| 15000                           | 6   | 3.9           | 3.85     | 0.67     | 1078               | 33                 | 444               | 10.00                     | 150               | 100             |

|            |          | RETAILER-ONLY      |          |          |         |               |          | DIRECT-ONLY |         |        |     |
|------------|----------|--------------------|----------|----------|---------|---------------|----------|-------------|---------|--------|-----|
| Parameters |          | Decision Variables | Profits  | Sales    |         | Decision Var. | Profit   | Sales       |         |        |     |
| <b>m</b>   | <b>v</b> | <b>w</b>           | <b>b</b> | $\alpha$ | $\Pi_m$ | $\Pi_r$       | Retailer |             | $\Pi_m$ | Direct |     |
| 15000      | 6.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 8.00    | 234    | 156 |
| 15000      | 7        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 6.67    | 338    | 225 |
| 15000      | 7.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 5.71    | 459    | 306 |
| 15000      | 8        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 5.00    | 600    | 400 |
| 17500      | 5        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 23.33   | 32     | 21  |
| 17500      | 5.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 15.56   | 72     | 48  |
| 17500      | 6        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 11.67   | 129    | 86  |
| 17500      | 6.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 9.33    | 201    | 134 |
| 17500      | 7        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 7.78    | 289    | 193 |
| 17500      | 7.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 6.67    | 394    | 263 |
| 17500      | 8        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 5.83    | 514    | 343 |
| 20000      | 5        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 26.67   | 28     | 19  |
| 20000      | 5.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 17.78   | 63     | 42  |
| 20000      | 6        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 13.33   | 113    | 75  |
| 20000      | 6.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 10.67   | 176    | 117 |
| 20000      | 7        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 8.89    | 253    | 169 |
| 20000      | 7.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 7.62    | 345    | 230 |
| 20000      | 8        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 6.67    | 450    | 300 |
| 22500      | 5        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 30.00   | 25     | 17  |
| 22500      | 5.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 20.00   | 56     | 38  |
| 22500      | 6        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 15.00   | 100    | 67  |
| 22500      | 6.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 12.00   | 156    | 104 |
| 22500      | 7        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 10.00   | 225    | 150 |
| 22500      | 7.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 8.57    | 306    | 204 |
| 22500      | 8        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 7.50    | 400    | 267 |
| 25000      | 5        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 33.33   | 23     | 15  |
| 25000      | 5.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 22.22   | 51     | 34  |
| 25000      | 6        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 16.67   | 90     | 60  |
| 25000      | 6.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 13.33   | 141    | 94  |
| 25000      | 7        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 11.11   | 203    | 135 |
| 25000      | 7.5      | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 9.52    | 276    | 184 |
| 25000      | 8        | 3.9                | 3.85     | 0.67     | 1078    | 33            | 444      |             | 8.33    | 360    | 240 |

## Appendix D: Results of the Wholesale Price Contract

**Table 5.9:** The Numerical Experiments to Span the Parameter Space DW

| Parameters |   |   |       |      | Decision Variables |      |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|---|---|-------|------|--------------------|------|----------|---------|---------|--------|----------|------|--------------|
| m          | v | p | k     | c    | w                  | t    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 1000       | 4 | 1 | 0.375 | 0    | 1                  | 3.00 | 0.03     | 389     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 1 | 0.375 | 0.25 | 1                  | 3.00 | 0.03     | 264     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 1 | 0.375 | 0.5  | 1                  | 3.00 | 0.03     | 139     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 1 | 1.5   | 0    | 0.95               | 3.00 | 0.19     | 389     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 1 | 1.5   | 0.25 | 0.95               | 3.00 | 0.19     | 264     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 1 | 1.5   | 0.5  | 0.9                | 3.80 | 0.19     | 144     | 0       | 394    | 36       | 70   | CP           |
| 1000       | 4 | 1 | 2.25  | 0    | 0.8                | 3.44 | 0.38     | 391     | 0       | 437    | 39       | 24   | CP           |
| 1000       | 4 | 1 | 2.25  | 0.25 | 0.8                | 4.05 | 0.38     | 271     | 1       | 371    | 80       | 49   | CP           |
| 1000       | 4 | 1 | 2.25  | 0.5  | 0.8                | 4.93 | 0.38     | 156     | 1       | 304    | 121      | 75   | CP           |
| 1000       | 4 | 2 | 0.25  | 0    | 2                  | 2.00 | 0.03     | 750     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 2 | 0.25  | 0.5  | 2                  | 2.00 | 0.03     | 500     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 2 | 0.25  | 1    | 1.75               | 2.63 | 0.15     | 256     | 7       | 349    | 65       | 86   | SP           |
| 1000       | 4 | 2 | 1     | 0    | 1.85               | 2.00 | 0.19     | 750     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 4 | 2 | 1     | 0.5  | 1.8                | 2.00 | 0.19     | 500     | 0       | 497    | 2        | 1    | SP           |
| 1000       | 4 | 2 | 1     | 1    | 1.8                | 2.85 | 0.19     | 272     | 1       | 351    | 51       | 99   | CP           |
| 1000       | 4 | 2 | 1.5   | 0    | 1.6                | 2.58 | 0.38     | 763     | 2       | 388    | 69       | 43   | CP           |
| 1000       | 4 | 2 | 1.5   | 0.5  | 1.6                | 3.04 | 0.38     | 529     | 2       | 329    | 106      | 65   | CP           |
| 1000       | 4 | 2 | 1.5   | 1    | 1.6                | 3.70 | 0.38     | 303     | 3       | 271    | 142      | 88   | CP           |
| 1000       | 4 | 3 | 0.125 | 0    | 1.75               | 3.59 | 0.44     | 845     | 236     | 75     | 311      | 114  | SP           |
| 1000       | 4 | 3 | 0.125 | 0.75 | 2.05               | 3.45 | 0.33     | 519     | 132     | 98     | 244      | 157  | SP           |
| 1000       | 4 | 3 | 0.125 | 1.5  | 2.35               | 3.93 | 0.23     | 258     | 60      | 105    | 172      | 223  | SP           |
| 1000       | 4 | 3 | 0.5   | 0    | 1.7                | 3.20 | 0.46     | 883     | 221     | 121    | 280      | 99   | SP           |
| 1000       | 4 | 3 | 0.5   | 0.75 | 2                  | 3.17 | 0.36     | 546     | 125     | 137    | 222      | 142  | SP           |
| 1000       | 4 | 3 | 0.5   | 1.5  | 2.7                | 3.80 | 0.19     | 293     | 3       | 131    | 125      | 244  | CP           |
| 1000       | 4 | 3 | 0.75  | 0    | 2.4                | 3.44 | 0.38     | 1003    | 7       | 146    | 219      | 135  | CP           |
| 1000       | 4 | 3 | 0.75  | 0.75 | 2.4                | 4.05 | 0.38     | 692     | 8       | 124    | 233      | 144  | CP           |
| 1000       | 4 | 3 | 0.75  | 1.5  | 2.4                | 4.93 | 0.38     | 385     | 8       | 101    | 247      | 152  | CP           |
| 1000       | 8 | 2 | 0.75  | 0    | 2                  | 6.00 | 0.03     | 972     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 0.75  | 0.5  | 2                  | 6.00 | 0.03     | 722     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 0.75  | 1    | 2                  | 6.00 | 0.03     | 472     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 3     | 0    | 1.85               | 6.00 | 0.19     | 972     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 3     | 0.5  | 1.85               | 6.00 | 0.19     | 722     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 3     | 1    | 1.85               | 6.00 | 0.19     | 472     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 4.5   | 0    | 1.65               | 6.00 | 0.38     | 972     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 4.5   | 0.5  | 1.65               | 6.00 | 0.38     | 722     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 2 | 4.5   | 1    | 1.65               | 6.00 | 0.38     | 472     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 0.5   | 0    | 3.95               | 4.00 | 0.03     | 1938    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 0.5   | 1    | 3.95               | 4.00 | 0.03     | 1437    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 0.5   | 2    | 3.95               | 4.00 | 0.03     | 937     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 2     | 0    | 3.65               | 4.00 | 0.19     | 1938    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 2     | 1    | 3.65               | 4.00 | 0.19     | 1437    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 2     | 2    | 3.65               | 4.00 | 0.19     | 937     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 3     | 0    | 3.25               | 4.00 | 0.38     | 1938    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 3     | 1    | 3.25               | 4.00 | 0.38     | 1438    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8 | 4 | 3     | 2    | 3.25               | 4.00 | 0.38     | 938     | 0       | 500    | 0        | 0    | ER           |

| Parameters |    |   |       |      | Decision Variables |       |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|----|---|-------|------|--------------------|-------|----------|---------|---------|--------|----------|------|--------------|
| m          | v  | p | k     | c    | w                  | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 1000       | 8  | 6 | 0.25  | 0    | 5.95               | 2.00  | 0.03     | 2750    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 0.25  | 1.5  | 5.95               | 2.00  | 0.03     | 2000    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 0.25  | 3    | 5.95               | 2.00  | 0.03     | 1250    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 1     | 0    | 5.45               | 2.00  | 0.19     | 2750    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 1     | 1.5  | 5.45               | 2.00  | 0.19     | 2000    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 1     | 3    | 5.45               | 2.00  | 0.19     | 1250    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 1.5   | 0    | 4.9                | 2.00  | 0.38     | 2750    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 1.5   | 1.5  | 4.9                | 2.00  | 0.38     | 2000    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 8  | 6 | 1.5   | 3    | 4.9                | 2.00  | 0.38     | 1250    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 1.125 | 0    | 3                  | 9.00  | 0.03     | 1488    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 1.125 | 0.75 | 3                  | 9.00  | 0.03     | 1113    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 1.125 | 1.5  | 3                  | 9.00  | 0.03     | 738     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 4.5   | 0    | 2.75               | 9.00  | 0.19     | 1488    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 4.5   | 0.75 | 2.75               | 9.00  | 0.19     | 1113    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 4.5   | 1.5  | 2.75               | 9.00  | 0.19     | 738     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 6.75  | 0    | 2.45               | 9.00  | 0.38     | 1488    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 6.75  | 0.75 | 2.45               | 9.00  | 0.38     | 1113    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 3 | 6.75  | 1.5  | 2.45               | 9.00  | 0.38     | 738     | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 0.75  | 0    | 5.95               | 6.00  | 0.03     | 2972    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 0.75  | 1.5  | 5.95               | 6.00  | 0.03     | 2222    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 0.75  | 3    | 5.95               | 6.00  | 0.03     | 1472    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 3     | 0    | 5.45               | 6.00  | 0.19     | 2972    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 3     | 1.5  | 5.45               | 6.00  | 0.19     | 2222    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 3     | 3    | 5.45               | 6.00  | 0.19     | 1472    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 4.5   | 0    | 4.9                | 6.00  | 0.38     | 2972    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 4.5   | 1.5  | 4.9                | 6.00  | 0.38     | 2222    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 6 | 4.5   | 3    | 4.9                | 6.00  | 0.38     | 1472    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 0.375 | 0    | 8.9                | 3.00  | 0.03     | 4389    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 0.375 | 2.25 | 8.9                | 3.00  | 0.03     | 3264    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 0.375 | 4.5  | 8.9                | 3.00  | 0.03     | 2139    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 1.5   | 0    | 8.2                | 3.00  | 0.19     | 4389    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 1.5   | 2.25 | 8.2                | 3.00  | 0.19     | 3264    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 1.5   | 4.5  | 8.2                | 3.00  | 0.19     | 2139    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 2.25  | 0    | 7.3                | 3.00  | 0.38     | 4389    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 2.25  | 2.25 | 7.3                | 3.00  | 0.38     | 3264    | 0       | 500    | 0        | 0    | ER           |
| 1000       | 12 | 9 | 2.25  | 4.5  | 7.3                | 3.00  | 0.38     | 2139    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 4  | 1 | 0.375 | 0    | 0.55               | 19.03 | 0.46     | 268     | 96      | 40     | 339      | 121  | SP           |
| 5000       | 4  | 1 | 0.375 | 0.25 | 0.65               | 18.14 | 0.36     | 160     | 57      | 53     | 276      | 170  | SP           |
| 5000       | 4  | 1 | 0.375 | 0.5  | 0.75               | 20.47 | 0.26     | 76      | 29      | 58     | 207      | 236  | SP           |
| 5000       | 4  | 1 | 1.5   | 0    | 0.55               | 15.82 | 0.47     | 277     | 88      | 73     | 312      | 115  | SP           |
| 5000       | 4  | 1 | 1.5   | 0.25 | 0.65               | 15.76 | 0.36     | 166     | 52      | 82     | 254      | 164  | SP           |
| 5000       | 4  | 1 | 1.5   | 0.5  | 0.9                | 19.01 | 0.19     | 89      | 1       | 79     | 143      | 279  | CP           |
| 5000       | 4  | 1 | 2.25  | 0    | 0.8                | 17.18 | 0.38     | 323     | 3       | 87     | 255      | 157  | CP           |
| 5000       | 4  | 1 | 2.25  | 0.25 | 0.8                | 20.24 | 0.38     | 223     | 3       | 74     | 263      | 162  | CP           |
| 5000       | 4  | 1 | 2.25  | 0.5  | 0.8                | 24.64 | 0.38     | 123     | 3       | 61     | 272      | 167  | CP           |

| Parameters |   |   |       |      | Decision Variables |       |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|---|---|-------|------|--------------------|-------|----------|---------|---------|--------|----------|------|--------------|
| m          | v | p | k     | c    | w                  | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 5000       | 4 | 2 | 0.25  | 0    | 1.1                | 14.20 | 0.46     | 532     | 194     | 36     | 340      | 125  | SP           |
| 5000       | 4 | 2 | 0.25  | 0.5  | 1.3                | 13.55 | 0.36     | 315     | 115     | 48     | 278      | 175  | SP           |
| 5000       | 4 | 2 | 0.25  | 1    | 1.55               | 14.75 | 0.23     | 150     | 47      | 56     | 189      | 256  | SP           |
| 5000       | 4 | 2 | 1     | 0    | 1.05               | 12.22 | 0.49     | 548     | 201     | 61     | 330      | 109  | SP           |
| 5000       | 4 | 2 | 1     | 0.5  | 1.3                | 11.78 | 0.36     | 326     | 106     | 73     | 258      | 169  | SP           |
| 5000       | 4 | 2 | 1     | 1    | 1.8                | 14.26 | 0.19     | 174     | 2       | 70     | 146      | 284  | CP           |
| 5000       | 4 | 2 | 1.5   | 0    | 1.6                | 12.88 | 0.38     | 642     | 6       | 78     | 261      | 161  | CP           |
| 5000       | 4 | 2 | 1.5   | 0.5  | 1.6                | 15.18 | 0.38     | 442     | 6       | 66     | 269      | 166  | CP           |
| 5000       | 4 | 2 | 1.5   | 1    | 1.6                | 18.48 | 0.38     | 244     | 6       | 54     | 276      | 170  | CP           |
| 5000       | 4 | 3 | 0.125 | 0    | 1.55               | 20.22 | 0.49     | 768     | 345     | 12     | 363      | 125  | SP           |
| 5000       | 4 | 3 | 0.125 | 0.75 | 1.9                | 18.39 | 0.37     | 441     | 197     | 17     | 295      | 187  | SP           |
| 5000       | 4 | 3 | 0.125 | 1.5  | 2.25               | 20.25 | 0.25     | 201     | 91      | 20     | 215      | 266  | SP           |
| 5000       | 4 | 3 | 0.5   | 0    | 1.55               | 16.03 | 0.49     | 777     | 336     | 23     | 354      | 123  | SP           |
| 5000       | 4 | 3 | 0.5   | 0.75 | 1.9                | 15.68 | 0.37     | 447     | 192     | 27     | 288      | 185  | SP           |
| 5000       | 4 | 3 | 0.5   | 1.5  | 2.7                | 19.01 | 0.19     | 238     | 4       | 26     | 160      | 313  | CP           |
| 5000       | 4 | 3 | 0.75  | 0    | 2.4                | 17.18 | 0.38     | 935     | 10      | 29     | 291      | 180  | CP           |
| 5000       | 4 | 3 | 0.75  | 0.75 | 2.4                | 20.24 | 0.38     | 643     | 10      | 25     | 294      | 181  | CP           |
| 5000       | 4 | 3 | 0.75  | 1.5  | 2.4                | 24.64 | 0.38     | 352     | 10      | 20     | 297      | 183  | CP           |
| 5000       | 8 | 2 | 0.75  | 0    | 2                  | 6.00  | 0.03     | 861     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 0.75  | 0.5  | 2                  | 6.00  | 0.03     | 611     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 0.75  | 1    | 2                  | 6.00  | 0.03     | 361     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 3     | 0    | 1.85               | 6.00  | 0.19     | 861     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 3     | 0.5  | 1.85               | 6.00  | 0.19     | 611     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 3     | 1    | 1.85               | 6.00  | 0.19     | 361     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 4.5   | 0    | 1.65               | 6.00  | 0.38     | 861     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 4.5   | 0.5  | 1.65               | 6.00  | 0.38     | 611     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 2 | 4.5   | 1    | 1.6                | 6.16  | 0.38     | 361     | 0       | 487    | 8        | 5    | CP           |
| 5000       | 8 | 4 | 0.5   | 0    | 3.95               | 4.00  | 0.03     | 1688    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 0.5   | 1    | 3.95               | 4.00  | 0.03     | 1187    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 0.5   | 2    | 3.95               | 4.00  | 0.03     | 687     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 2     | 0    | 3.65               | 4.00  | 0.19     | 1688    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 2     | 1    | 3.65               | 4.00  | 0.19     | 1187    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 2     | 2    | 3.65               | 4.00  | 0.19     | 687     | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 3     | 0    | 3.25               | 4.00  | 0.38     | 1688    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 3     | 1    | 3.25               | 4.00  | 0.38     | 1188    | 0       | 500    | 0        | 0    | ER           |
| 5000       | 8 | 4 | 3     | 2    | 3.2                | 4.62  | 0.38     | 693     | 2       | 433    | 42       | 26   | CP           |
| 5000       | 8 | 6 | 0.25  | 0    | 4                  | 3.79  | 0.37     | 1827    | 262     | 167    | 240      | 94   | SP           |
| 5000       | 8 | 6 | 0.25  | 1.5  | 4.5                | 3.86  | 0.28     | 1167    | 138     | 196    | 178      | 126  | SP           |
| 5000       | 8 | 6 | 0.25  | 3    | 4.85               | 4.79  | 0.21     | 602     | 82      | 177    | 140      | 183  | SP           |
| 5000       | 8 | 6 | 1     | 0    | 3.75               | 3.87  | 0.42     | 1922    | 262     | 209    | 211      | 80   | SP           |
| 5000       | 8 | 6 | 1     | 1.5  | 4.25               | 3.93  | 0.33     | 1235    | 148     | 227    | 163      | 110  | SP           |
| 5000       | 8 | 6 | 1     | 3    | 5.4                | 4.75  | 0.19     | 669     | 4       | 210    | 98       | 192  | CP           |
| 5000       | 8 | 6 | 1.5   | 0    | 4.85               | 4.37  | 0.38     | 2117    | 1       | 229    | 168      | 103  | CP           |
| 5000       | 8 | 6 | 1.5   | 1.5  | 4.85               | 5.16  | 0.38     | 1469    | 1       | 194    | 189      | 117  | CP           |
| 5000       | 8 | 6 | 1.5   | 3    | 4.85               | 6.31  | 0.38     | 833     | 1       | 159    | 211      | 130  | CP           |

| Parameters |    |   |       |      | Decision Variables |       |          | Profits |         | Sales  |          |      | Eql. |
|------------|----|---|-------|------|--------------------|-------|----------|---------|---------|--------|----------|------|------|
| m          | v  | p | k     | c    | w                  | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 5000       | 12 | 3 | 1.125 | 0    | 3                  | 9.00  | 0.03     | 1438    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 1.125 | 0.75 | 3                  | 9.00  | 0.03     | 1063    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 1.125 | 1.5  | 3                  | 9.00  | 0.03     | 688     | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 4.5   | 0    | 2.75               | 9.00  | 0.19     | 1438    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 4.5   | 0.75 | 2.75               | 9.00  | 0.19     | 1063    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 4.5   | 1.5  | 2.75               | 9.00  | 0.19     | 688     | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 6.75  | 0    | 2.45               | 9.00  | 0.38     | 1438    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 6.75  | 0.75 | 2.45               | 9.00  | 0.38     | 1063    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 3 | 6.75  | 1.5  | 2.45               | 9.00  | 0.38     | 688     | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 0.75  | 0    | 5.95               | 6.00  | 0.03     | 2861    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 0.75  | 1.5  | 5.95               | 6.00  | 0.03     | 2111    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 0.75  | 3    | 5.95               | 6.00  | 0.03     | 1361    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 3     | 0    | 5.45               | 6.00  | 0.19     | 2861    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 3     | 1.5  | 5.45               | 6.00  | 0.19     | 2111    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 3     | 3    | 5.45               | 6.00  | 0.19     | 1361    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 4.5   | 0    | 4.9                | 6.00  | 0.38     | 2861    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 4.5   | 1.5  | 4.9                | 6.00  | 0.38     | 2111    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 6 | 4.5   | 3    | 4.9                | 6.00  | 0.38     | 1361    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 0.375 | 0    | 8.9                | 3.00  | 0.03     | 3944    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 0.375 | 2.25 | 8.9                | 3.00  | 0.03     | 2819    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 0.375 | 4.5  | 8.9                | 3.00  | 0.03     | 1694    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 1.5   | 0    | 8.2                | 3.00  | 0.19     | 3944    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 1.5   | 2.25 | 8.2                | 3.00  | 0.19     | 2819    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 1.5   | 4.5  | 8.2                | 3.00  | 0.19     | 1694    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 2.25  | 0    | 7.3                | 3.00  | 0.38     | 3944    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 2.25  | 2.25 | 7.3                | 3.00  | 0.38     | 2819    | 0       | 500    | 0        | 0    | ER   |
| 5000       | 12 | 9 | 2.25  | 4.5  | 7.3                | 3.00  | 0.38     | 1694    | 0       | 500    | 0        | 0    | ER   |
| 10000      | 4  | 1 | 0.375 | 0    | 0.5                | 42.67 | 0.51     | 259     | 123     | 16     | 371      | 113  | SP   |
| 10000      | 4  | 1 | 0.375 | 0.25 | 0.65               | 35.70 | 0.36     | 150     | 59      | 27     | 282      | 190  | SP   |
| 10000      | 4  | 1 | 0.375 | 0.5  | 0.75               | 40.61 | 0.25     | 69      | 30      | 29     | 213      | 258  | SP   |
| 10000      | 4  | 1 | 1.5   | 0    | 0.5                | 33.02 | 0.51     | 263     | 118     | 33     | 357      | 110  | SP   |
| 10000      | 4  | 1 | 1.5   | 0.25 | 0.65               | 31.00 | 0.36     | 153     | 57      | 42     | 271      | 187  | SP   |
| 10000      | 4  | 1 | 1.5   | 0.5  | 0.9                | 38.02 | 0.19     | 82      | 1       | 39     | 156      | 305  | CP   |
| 10000      | 4  | 1 | 2.25  | 0    | 0.8                | 34.35 | 0.38     | 314     | 3       | 44     | 282      | 174  | CP   |
| 10000      | 4  | 1 | 2.25  | 0.25 | 0.8                | 40.48 | 0.38     | 216     | 3       | 37     | 286      | 177  | CP   |
| 10000      | 4  | 1 | 2.25  | 0.5  | 0.8                | 49.28 | 0.38     | 119     | 3       | 30     | 290      | 179  | CP   |
| 10000      | 4  | 2 | 0.25  | 0    | 1.05               | 29.79 | 0.48     | 516     | 221     | 16     | 358      | 126  | SP   |
| 10000      | 4  | 2 | 0.25  | 0.5  | 1.3                | 26.73 | 0.35     | 298     | 119     | 24     | 283      | 193  | SP   |
| 10000      | 4  | 2 | 0.25  | 1    | 1.5                | 30.43 | 0.25     | 137     | 60      | 26     | 213      | 261  | SP   |
| 10000      | 4  | 2 | 1     | 0    | 1.05               | 23.91 | 0.48     | 524     | 213     | 32     | 346      | 123  | SP   |
| 10000      | 4  | 2 | 1     | 0.5  | 1.25               | 23.80 | 0.38     | 303     | 132     | 36     | 289      | 175  | SP   |
| 10000      | 4  | 2 | 1     | 1    | 1.8                | 28.52 | 0.19     | 162     | 2       | 35     | 157      | 308  | CP   |
| 10000      | 4  | 2 | 1.5   | 0    | 1.6                | 25.76 | 0.38     | 627     | 6       | 39     | 285      | 176  | CP   |
| 10000      | 4  | 2 | 1.5   | 0.5  | 1.6                | 30.36 | 0.38     | 431     | 6       | 33     | 289      | 178  | CP   |
| 10000      | 4  | 2 | 1.5   | 1    | 1.6                | 36.96 | 0.38     | 237     | 6       | 27     | 293      | 180  | CP   |

| m     | v  | p | k     | c    | Parameters |       |          | Decision Variables |         | Profits |          | Sales |  |  | Eql.<br>Type |
|-------|----|---|-------|------|------------|-------|----------|--------------------|---------|---------|----------|-------|--|--|--------------|
|       |    |   |       |      | w          | t     | $\alpha$ | $\Pi_m$            | $\Pi_r$ | Direct  | Retailer | Lost  |  |  |              |
| 10000 | 4  | 3 | 0.125 | 0    | 1.5        | 42.04 | 0.50     | 759                | 373     | 5       | 374      | 121   |  |  | SP           |
| 10000 | 4  | 3 | 0.125 | 0.75 | 1.9        | 36.58 | 0.37     | 431                | 200     | 9       | 297      | 194   |  |  | SP           |
| 10000 | 4  | 3 | 0.125 | 1.5  | 2.25       | 40.41 | 0.25     | 194                | 93      | 10      | 217      | 273   |  |  | SP           |
| 10000 | 4  | 3 | 0.5   | 0    | 1.5        | 32.50 | 0.50     | 764                | 367     | 11      | 369      | 120   |  |  | SP           |
| 10000 | 4  | 3 | 0.5   | 0.75 | 1.9        | 31.20 | 0.37     | 434                | 197     | 14      | 293      | 193   |  |  | SP           |
| 10000 | 4  | 3 | 0.5   | 1.5  | 2.7        | 38.02 | 0.19     | 231                | 4       | 13      | 165      | 322   |  |  | CP           |
| 10000 | 4  | 3 | 0.75  | 0    | 2.4        | 34.35 | 0.38     | 926                | 10      | 15      | 300      | 185   |  |  | CP           |
| 10000 | 4  | 3 | 0.75  | 0.75 | 2.4        | 40.48 | 0.38     | 637                | 10      | 12      | 302      | 186   |  |  | CP           |
| 10000 | 4  | 3 | 0.75  | 1.5  | 2.4        | 49.28 | 0.38     | 348                | 10      | 10      | 303      | 187   |  |  | CP           |
| 10000 | 8  | 2 | 0.75  | 0    | 2          | 6.00  | 0.03     | 722                | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 8  | 2 | 0.75  | 0.5  | 2          | 6.00  | 0.03     | 472                | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 8  | 2 | 0.75  | 1    | 1.7        | 9.10  | 0.17     | 241                | 13      | 293     | 90       | 117   |  |  | SP           |
| 10000 | 8  | 2 | 3     | 0    | 1.85       | 6.00  | 0.19     | 722                | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 8  | 2 | 3     | 0.5  | 1.6        | 7.40  | 0.27     | 476                | 10      | 383     | 66       | 51    |  |  | SP           |
| 10000 | 8  | 2 | 3     | 1    | 1.8        | 9.51  | 0.19     | 260                | 1       | 316     | 62       | 122   |  |  | CP           |
| 10000 | 8  | 2 | 4.5   | 0    | 1.6        | 8.59  | 0.38     | 747                | 2       | 349     | 93       | 57    |  |  | CP           |
| 10000 | 8  | 2 | 4.5   | 0.5  | 1.6        | 10.12 | 0.38     | 518                | 3       | 296     | 126      | 78    |  |  | CP           |
| 10000 | 8  | 2 | 4.5   | 1    | 1.6        | 12.32 | 0.38     | 295                | 3       | 244     | 159      | 98    |  |  | CP           |
| 10000 | 8  | 4 | 0.5   | 0    | 3.95       | 4.00  | 0.03     | 1375               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 8  | 4 | 0.5   | 1    | 3.95       | 4.00  | 0.03     | 875                | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 8  | 4 | 0.5   | 2    | 3.35       | 6.92  | 0.18     | 455                | 33      | 254     | 105      | 141   |  |  | SP           |
| 10000 | 8  | 4 | 2     | 0    | 2.85       | 5.31  | 0.36     | 1378               | 65      | 326     | 123      | 51    |  |  | SP           |
| 10000 | 8  | 4 | 2     | 1    | 3.05       | 5.71  | 0.29     | 908                | 43      | 323     | 102      | 75    |  |  | SP           |
| 10000 | 8  | 4 | 2     | 2    | 3.6        | 7.13  | 0.19     | 495                | 2       | 281     | 74       | 145   |  |  | CP           |
| 10000 | 8  | 4 | 3     | 0    | 3.2        | 6.44  | 0.38     | 1465               | 5       | 311     | 117      | 72    |  |  | CP           |
| 10000 | 8  | 4 | 3     | 1    | 3.2        | 7.59  | 0.38     | 1015               | 6       | 263     | 146      | 90    |  |  | CP           |
| 10000 | 8  | 4 | 3     | 2    | 3.2        | 9.24  | 0.38     | 576                | 8       | 216     | 175      | 108   |  |  | CP           |
| 10000 | 8  | 6 | 0.25  | 0    | 3.4        | 9.24  | 0.45     | 1650               | 524     | 56      | 325      | 118   |  |  | SP           |
| 10000 | 8  | 6 | 0.25  | 1.5  | 4.05       | 8.69  | 0.34     | 998                | 286     | 77      | 255      | 168   |  |  | SP           |
| 10000 | 8  | 6 | 0.25  | 3    | 4.65       | 9.90  | 0.23     | 487                | 135     | 82      | 183      | 234   |  |  | SP           |
| 10000 | 8  | 6 | 1     | 0    | 3.3        | 8.05  | 0.47     | 1714               | 505     | 95      | 301      | 105   |  |  | SP           |
| 10000 | 8  | 6 | 1     | 1.5  | 3.95       | 7.90  | 0.36     | 1043               | 281     | 109     | 238      | 153   |  |  | SP           |
| 10000 | 8  | 6 | 1     | 3    | 5.4        | 9.51  | 0.19     | 559                | 6       | 105     | 134      | 261   |  |  | CP           |
| 10000 | 8  | 6 | 1.5   | 0    | 4.85       | 8.73  | 0.38     | 1986               | 1       | 115     | 238      | 147   |  |  | CP           |
| 10000 | 8  | 6 | 1.5   | 1.5  | 4.85       | 10.32 | 0.38     | 1375               | 1       | 97      | 249      | 154   |  |  | CP           |
| 10000 | 8  | 6 | 1.5   | 3    | 4.85       | 12.62 | 0.38     | 770                | 1       | 79      | 260      | 160   |  |  | CP           |
| 10000 | 12 | 3 | 1.125 | 0    | 3          | 9.00  | 0.03     | 1377               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 1.125 | 0.75 | 3          | 9.00  | 0.03     | 1002               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 1.125 | 1.5  | 3          | 9.00  | 0.03     | 627                | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 4.5   | 0    | 2.75       | 9.00  | 0.19     | 1377               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 4.5   | 0.75 | 2.75       | 9.00  | 0.19     | 1002               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 4.5   | 1.5  | 2.75       | 9.00  | 0.19     | 627                | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 6.75  | 0    | 2.45       | 9.00  | 0.38     | 1377               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 6.75  | 0.75 | 2.45       | 9.00  | 0.38     | 1002               | 0       | 500     | 0        | 0     |  |  | ER           |
| 10000 | 12 | 3 | 6.75  | 1.5  | 2.45       | 9.00  | 0.38     | 627                | 0       | 500     | 0        | 0     |  |  | ER           |

| Parameters |    |   |       |      | Decision Variables |      |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|----|---|-------|------|--------------------|------|----------|---------|---------|--------|----------|------|--------------|
| m          | v  | p | k     | c    | w                  | t    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 10000      | 12 | 6 | 0.75  | 0    | 5.95               | 6.00 | 0.03     | 2722    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 0.75  | 1.5  | 5.95               | 6.00 | 0.03     | 1972    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 0.75  | 3    | 5.95               | 6.00 | 0.03     | 1222    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 3     | 0    | 5.45               | 6.00 | 0.19     | 2722    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 3     | 1.5  | 5.45               | 6.00 | 0.19     | 1972    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 3     | 3    | 5.45               | 6.00 | 0.19     | 1222    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 4.5   | 0    | 4.9                | 6.00 | 0.38     | 2722    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 4.5   | 1.5  | 4.9                | 6.00 | 0.38     | 1972    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 6 | 4.5   | 3    | 4.9                | 6.00 | 0.38     | 1222    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 9 | 0.375 | 0    | 8.9                | 3.00 | 0.03     | 3389    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 9 | 0.375 | 2.25 | 8.9                | 3.00 | 0.03     | 2264    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 9 | 0.375 | 4.5  | 7.95               | 3.83 | 0.14     | 1162    | 26      | 362    | 58       | 80   | SP           |
| 10000      | 12 | 9 | 1.5   | 0    | 8.2                | 3.00 | 0.19     | 3389    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 9 | 1.5   | 2.25 | 8.2                | 3.00 | 0.19     | 2264    | 0       | 500    | 0        | 0    | ER           |
| 10000      | 12 | 9 | 1.5   | 4.5  | 8.15               | 4.25 | 0.19     | 1235    | 1       | 353    | 50       | 97   | CP           |
| 10000      | 12 | 9 | 2.25  | 0    | 7.25               | 3.86 | 0.38     | 3444    | 2       | 389    | 69       | 42   | CP           |
| 10000      | 12 | 9 | 2.25  | 2.25 | 7.25               | 4.56 | 0.38     | 2394    | 4       | 329    | 106      | 65   | CP           |
| 10000      | 12 | 9 | 2.25  | 4.5  | 7.25               | 5.56 | 0.38     | 1375    | 5       | 270    | 142      | 88   | CP           |

**Table 5.10:** The Numerical Experiments to Span the Parameter Space RW/DO

| Parameters |   |   |       |      | RETAILER-ONLY |                    |                 |               | DIRECT-ONLY |            |                |              |
|------------|---|---|-------|------|---------------|--------------------|-----------------|---------------|-------------|------------|----------------|--------------|
| m          | v | p | k     | c    | Decision w    | Variables $\alpha$ | Profits $\Pi_m$ | Sales $\Pi_r$ | Retailer    | Decision t | Profit $\Pi_m$ | Sales Direct |
| 1000       | 4 | 1 | 0.375 | 0    | 0.5           | 0.50               | 250             | 125           | 375         | 3.00       | 389            | 500          |
| 1000       | 4 | 1 | 0.375 | 0.25 | 0.6           | 0.40               | 140             | 80            | 320         | 3.00       | 264            | 500          |
| 1000       | 4 | 1 | 0.375 | 0.5  | 0.75          | 0.25               | 63              | 31            | 219         | 3.00       | 139            | 500          |
| 1000       | 4 | 1 | 1.5   | 0    | 0.5           | 0.50               | 250             | 125           | 375         | 3.00       | 389            | 500          |
| 1000       | 4 | 1 | 1.5   | 0.25 | 0.6           | 0.40               | 140             | 80            | 320         | 3.00       | 264            | 500          |
| 1000       | 4 | 1 | 1.5   | 0.5  | 0.9           | 0.19               | 75              | 1             | 169         | 3.00       | 139            | 500          |
| 1000       | 4 | 1 | 2.25  | 0    | 0.8           | 0.38               | 306             | 3             | 309         | 3.00       | 389            | 500          |
| 1000       | 4 | 1 | 2.25  | 0.25 | 0.8           | 0.38               | 210             | 3             | 309         | 3.00       | 264            | 500          |
| 1000       | 4 | 1 | 2.25  | 0.5  | 0.8           | 0.38               | 115             | 3             | 309         | 3.00       | 139            | 500          |
| 1000       | 4 | 2 | 0.25  | 0    | 1             | 0.50               | 500             | 250           | 375         | 2.00       | 750            | 500          |
| 1000       | 4 | 2 | 0.25  | 0.5  | 1.25          | 0.37               | 281             | 141           | 305         | 2.00       | 500            | 500          |
| 1000       | 4 | 2 | 0.25  | 1    | 1.5           | 0.25               | 125             | 62            | 219         | 2.00       | 250            | 500          |
| 1000       | 4 | 2 | 1     | 0    | 1             | 0.50               | 500             | 250           | 375         | 2.00       | 750            | 500          |
| 1000       | 4 | 2 | 1     | 0.5  | 1.25          | 0.37               | 281             | 141           | 305         | 2.00       | 500            | 500          |
| 1000       | 4 | 2 | 1     | 1    | 1.8           | 0.19               | 149             | 2             | 169         | 2.00       | 250            | 500          |
| 1000       | 4 | 2 | 1.5   | 0    | 1.6           | 0.38               | 612             | 7             | 309         | 2.00       | 750            | 500          |
| 1000       | 4 | 2 | 1.5   | 0.5  | 1.6           | 0.38               | 421             | 7             | 309         | 2.00       | 500            | 500          |
| 1000       | 4 | 2 | 1.5   | 1    | 1.6           | 0.38               | 229             | 7             | 309         | 2.00       | 250            | 500          |
| 1000       | 4 | 3 | 0.125 | 0    | 1.5           | 0.50               | 750             | 375           | 375         | 1.33       | 563            | 375          |
| 1000       | 4 | 3 | 0.125 | 0.75 | 1.85          | 0.38               | 422             | 220           | 310         | 1.78       | 316            | 281          |
| 1000       | 4 | 3 | 0.125 | 1.5  | 2.25          | 0.25               | 187             | 94            | 219         | 2.67       | 141            | 188          |
| 1000       | 4 | 3 | 0.5   | 0    | 1.5           | 0.50               | 750             | 375           | 375         | 1.33       | 563            | 375          |
| 1000       | 4 | 3 | 0.5   | 0.75 | 1.85          | 0.38               | 422             | 220           | 310         | 1.78       | 316            | 281          |
| 1000       | 4 | 3 | 0.5   | 1.5  | 2.7           | 0.19               | 224             | 4             | 169         | 2.67       | 141            | 188          |
| 1000       | 4 | 3 | 0.75  | 0    | 2.4           | 0.38               | 918             | 10            | 309         | 1.33       | 563            | 375          |
| 1000       | 4 | 3 | 0.75  | 0.75 | 2.4           | 0.38               | 631             | 10            | 309         | 1.78       | 316            | 281          |
| 1000       | 4 | 3 | 0.75  | 1.5  | 2.4           | 0.38               | 344             | 10            | 309         | 2.67       | 141            | 188          |
| 1000       | 8 | 2 | 0.75  | 0    | 1             | 0.50               | 500             | 250           | 375         | 6.00       | 972            | 500          |
| 1000       | 8 | 2 | 0.75  | 0.5  | 1.25          | 0.37               | 281             | 141           | 305         | 6.00       | 722            | 500          |
| 1000       | 8 | 2 | 0.75  | 1    | 1.5           | 0.25               | 125             | 62            | 219         | 6.00       | 472            | 500          |
| 1000       | 8 | 2 | 3     | 0    | 1             | 0.50               | 500             | 250           | 375         | 6.00       | 972            | 500          |
| 1000       | 8 | 2 | 3     | 0.5  | 1.25          | 0.37               | 281             | 141           | 305         | 6.00       | 722            | 500          |
| 1000       | 8 | 2 | 3     | 1    | 1.8           | 0.19               | 149             | 2             | 169         | 6.00       | 472            | 500          |
| 1000       | 8 | 2 | 4.5   | 0    | 1.6           | 0.38               | 612             | 7             | 309         | 6.00       | 972            | 500          |
| 1000       | 8 | 2 | 4.5   | 0.5  | 1.6           | 0.38               | 421             | 7             | 309         | 6.00       | 722            | 500          |
| 1000       | 8 | 2 | 4.5   | 1    | 1.6           | 0.38               | 229             | 7             | 309         | 6.00       | 472            | 500          |
| 1000       | 8 | 4 | 0.5   | 0    | 2             | 0.50               | 1000            | 500           | 375         | 4.00       | 1938           | 500          |
| 1000       | 8 | 4 | 0.5   | 1    | 2.5           | 0.38               | 563             | 281           | 305         | 4.00       | 1438           | 500          |
| 1000       | 8 | 4 | 0.5   | 2    | 3             | 0.25               | 250             | 125           | 219         | 4.00       | 938            | 500          |
| 1000       | 8 | 4 | 2     | 0    | 2             | 0.50               | 1000            | 500           | 375         | 4.00       | 1938           | 500          |
| 1000       | 8 | 4 | 2     | 1    | 2.5           | 0.38               | 563             | 281           | 305         | 4.00       | 1438           | 500          |
| 1000       | 8 | 4 | 2     | 2    | 3.6           | 0.19               | 299             | 5             | 169         | 4.00       | 938            | 500          |
| 1000       | 8 | 4 | 3     | 0    | 3.2           | 0.38               | 1224            | 13            | 309         | 4.00       | 1938           | 500          |
| 1000       | 8 | 4 | 3     | 1    | 3.2           | 0.38               | 841             | 13            | 309         | 4.00       | 1438           | 500          |
| 1000       | 8 | 4 | 3     | 2    | 3.2           | 0.38               | 459             | 13            | 309         | 4.00       | 938            | 500          |

| Parameters |          |         |         |      | RETAILER-ONLY |           |         |       |          | DIRECT-ONLY   |        |       |
|------------|----------|---------|---------|------|---------------|-----------|---------|-------|----------|---------------|--------|-------|
| m          | v        | p       | k       | c    | Decision      | Variables | Profits | Sales | Retailer | Decision Var. | Profit | Sales |
| w          | $\alpha$ | $\Pi_m$ | $\Pi_r$ |      | t             | $\Pi_m$   | Direct  |       |          |               |        |       |
| 1000       | 8        | 6       | 0.25    | 0    | 3             | 0.50      | 1500    | 750   | 375      | 2.00          | 2750   | 500   |
| 1000       | 8        | 6       | 0.25    | 1.5  | 3.75          | 0.38      | 844     | 422   | 305      | 2.00          | 2000   | 500   |
| 1000       | 8        | 6       | 0.25    | 3    | 4.5           | 0.25      | 375     | 188   | 219      | 2.00          | 1250   | 500   |
| 1000       | 8        | 6       | 1       | 0    | 3             | 0.50      | 1500    | 750   | 375      | 2.00          | 2750   | 500   |
| 1000       | 8        | 6       | 1       | 1.5  | 3.75          | 0.38      | 844     | 422   | 305      | 2.00          | 2000   | 500   |
| 1000       | 8        | 6       | 1       | 3    | 5.4           | 0.19      | 448     | 7     | 169      | 2.00          | 1250   | 500   |
| 1000       | 8        | 6       | 1.5     | 0    | 4.85          | 0.38      | 1855    | 1     | 309      | 2.00          | 2750   | 500   |
| 1000       | 8        | 6       | 1.5     | 1.5  | 4.85          | 0.38      | 1281    | 1     | 309      | 2.00          | 2000   | 500   |
| 1000       | 8        | 6       | 1.5     | 3    | 4.85          | 0.38      | 707     | 1     | 309      | 2.00          | 1250   | 500   |
| 1000       | 12       | 3       | 1.125   | 0    | 1.5           | 0.50      | 750     | 375   | 375      | 9.00          | 1488   | 500   |
| 1000       | 12       | 3       | 1.125   | 0.75 | 1.85          | 0.38      | 422     | 220   | 310      | 9.00          | 1113   | 500   |
| 1000       | 12       | 3       | 1.125   | 1.5  | 2.25          | 0.25      | 187     | 94    | 219      | 9.00          | 738    | 500   |
| 1000       | 12       | 3       | 4.5     | 0    | 1.5           | 0.50      | 750     | 375   | 375      | 9.00          | 1488   | 500   |
| 1000       | 12       | 3       | 4.5     | 0.75 | 1.85          | 0.38      | 422     | 220   | 310      | 9.00          | 1113   | 500   |
| 1000       | 12       | 3       | 4.5     | 1.5  | 2.7           | 0.19      | 224     | 4     | 169      | 9.00          | 738    | 500   |
| 1000       | 12       | 3       | 6.75    | 0    | 2.4           | 0.38      | 918     | 10    | 309      | 9.00          | 1488   | 500   |
| 1000       | 12       | 3       | 6.75    | 0.75 | 2.4           | 0.38      | 631     | 10    | 309      | 9.00          | 1113   | 500   |
| 1000       | 12       | 3       | 6.75    | 1.5  | 2.4           | 0.38      | 344     | 10    | 309      | 9.00          | 738    | 500   |
| 1000       | 12       | 6       | 0.75    | 0    | 3             | 0.50      | 1500    | 750   | 375      | 6.00          | 2972   | 500   |
| 1000       | 12       | 6       | 0.75    | 1.5  | 3.75          | 0.38      | 844     | 422   | 305      | 6.00          | 2222   | 500   |
| 1000       | 12       | 6       | 0.75    | 3    | 4.5           | 0.25      | 375     | 188   | 219      | 6.00          | 1472   | 500   |
| 1000       | 12       | 6       | 3       | 0    | 3             | 0.50      | 1500    | 750   | 375      | 6.00          | 2972   | 500   |
| 1000       | 12       | 6       | 3       | 1.5  | 3.75          | 0.38      | 844     | 422   | 305      | 6.00          | 2222   | 500   |
| 1000       | 12       | 6       | 3       | 3    | 5.4           | 0.19      | 448     | 7     | 169      | 6.00          | 1472   | 500   |
| 1000       | 12       | 6       | 4.5     | 0    | 4.85          | 0.38      | 1855    | 1     | 309      | 6.00          | 2972   | 500   |
| 1000       | 12       | 6       | 4.5     | 1.5  | 4.85          | 0.38      | 1281    | 1     | 309      | 6.00          | 2222   | 500   |
| 1000       | 12       | 6       | 4.5     | 3    | 4.85          | 0.38      | 707     | 1     | 309      | 6.00          | 1472   | 500   |
| 1000       | 12       | 9       | 0.375   | 0    | 4.5           | 0.50      | 2250    | 1125  | 375      | 3.00          | 4389   | 500   |
| 1000       | 12       | 9       | 0.375   | 2.25 | 5.6           | 0.38      | 1266    | 642   | 306      | 3.00          | 3264   | 500   |
| 1000       | 12       | 9       | 0.375   | 4.5  | 6.75          | 0.25      | 563     | 281   | 219      | 3.00          | 2139   | 500   |
| 1000       | 12       | 9       | 1.5     | 0    | 4.5           | 0.50      | 2250    | 1125  | 375      | 3.00          | 4389   | 500   |
| 1000       | 12       | 9       | 1.5     | 2.25 | 5.6           | 0.38      | 1266    | 642   | 306      | 3.00          | 3264   | 500   |
| 1000       | 12       | 9       | 1.5     | 4.5  | 8.15          | 0.19      | 681     | 2     | 169      | 3.00          | 2139   | 500   |
| 1000       | 12       | 9       | 2.25    | 0    | 7.25          | 0.38      | 2772    | 11    | 309      | 3.00          | 4389   | 500   |
| 1000       | 12       | 9       | 2.25    | 2.25 | 7.25          | 0.38      | 1912    | 11    | 309      | 3.00          | 3264   | 500   |
| 1000       | 12       | 9       | 2.25    | 4.5  | 7.25          | 0.38      | 1052    | 11    | 309      | 3.00          | 2139   | 500   |
| 5000       | 4        | 1       | 0.375   | 0    | 0.5           | 0.50      | 250     | 125   | 375      | 6.67          | 113    | 225   |
| 5000       | 4        | 1       | 0.375   | 0.25 | 0.6           | 0.40      | 140     | 80    | 320      | 8.89          | 63     | 169   |
| 5000       | 4        | 1       | 0.375   | 0.5  | 0.75          | 0.25      | 63      | 31    | 219      | 13.33         | 28     | 113   |
| 5000       | 4        | 1       | 1.5     | 0    | 0.5           | 0.50      | 250     | 125   | 375      | 6.67          | 113    | 225   |
| 5000       | 4        | 1       | 1.5     | 0.25 | 0.6           | 0.40      | 140     | 80    | 320      | 8.89          | 63     | 169   |
| 5000       | 4        | 1       | 1.5     | 0.5  | 0.9           | 0.19      | 75      | 1     | 169      | 13.33         | 28     | 113   |
| 5000       | 4        | 1       | 2.25    | 0    | 0.8           | 0.38      | 306     | 3     | 309      | 6.67          | 113    | 225   |
| 5000       | 4        | 1       | 2.25    | 0.25 | 0.8           | 0.38      | 210     | 3     | 309      | 8.89          | 63     | 169   |
| 5000       | 4        | 1       | 2.25    | 0.5  | 0.8           | 0.38      | 115     | 3     | 309      | 13.33         | 28     | 113   |

| Parameters |   |   |       |      | RETAILER-ONLY      |          |         |          |               | DIRECT-ONLY |        |     |
|------------|---|---|-------|------|--------------------|----------|---------|----------|---------------|-------------|--------|-----|
| m          | v | p | k     | c    | Decision Variables | Profits  | Sales   | Retailer | Decision Var. | Profit      | Sales  |     |
|            |   |   |       |      | w                  | $\alpha$ | $\Pi_m$ | $\Pi_r$  | t             | $\Pi_m$     | Direct |     |
| 5000       | 4 | 2 | 0.25  | 0    | 1                  | 0.50     | 500     | 250      | 375           | 5.00        | 200    | 200 |
| 5000       | 4 | 2 | 0.25  | 0.5  | 1.25               | 0.37     | 281     | 141      | 305           | 6.67        | 113    | 150 |
| 5000       | 4 | 2 | 0.25  | 1    | 1.5                | 0.25     | 125     | 62       | 219           | 10.00       | 50     | 100 |
| 5000       | 4 | 2 | 1     | 0    | 1                  | 0.50     | 500     | 250      | 375           | 5.00        | 200    | 200 |
| 5000       | 4 | 2 | 1     | 0.5  | 1.25               | 0.37     | 281     | 141      | 305           | 6.67        | 113    | 150 |
| 5000       | 4 | 2 | 1     | 1    | 1.8                | 0.19     | 149     | 2        | 169           | 10.00       | 50     | 100 |
| 5000       | 4 | 2 | 1.5   | 0    | 1.6                | 0.38     | 612     | 7        | 309           | 5.00        | 200    | 200 |
| 5000       | 4 | 2 | 1.5   | 0.5  | 1.6                | 0.38     | 421     | 7        | 309           | 6.67        | 113    | 150 |
| 5000       | 4 | 2 | 1.5   | 1    | 1.6                | 0.38     | 229     | 7        | 309           | 10.00       | 50     | 100 |
| 5000       | 4 | 3 | 0.125 | 0    | 1.5                | 0.50     | 750     | 375      | 375           | 6.67        | 113    | 75  |
| 5000       | 4 | 3 | 0.125 | 0.75 | 1.85               | 0.38     | 422     | 220      | 310           | 8.89        | 63     | 56  |
| 5000       | 4 | 3 | 0.125 | 1.5  | 2.25               | 0.25     | 187     | 94       | 219           | 13.33       | 28     | 38  |
| 5000       | 4 | 3 | 0.5   | 0    | 1.5                | 0.50     | 750     | 375      | 375           | 6.67        | 113    | 75  |
| 5000       | 4 | 3 | 0.5   | 0.75 | 1.85               | 0.38     | 422     | 220      | 310           | 8.89        | 63     | 56  |
| 5000       | 4 | 3 | 0.5   | 1.5  | 2.7                | 0.19     | 224     | 4        | 169           | 13.33       | 28     | 38  |
| 5000       | 4 | 3 | 0.75  | 0    | 2.4                | 0.38     | 918     | 10       | 309           | 6.67        | 113    | 75  |
| 5000       | 4 | 3 | 0.75  | 0.75 | 2.4                | 0.38     | 631     | 10       | 309           | 8.89        | 63     | 56  |
| 5000       | 4 | 3 | 0.75  | 1.5  | 2.4                | 0.38     | 344     | 10       | 309           | 13.33       | 28     | 38  |
| 5000       | 8 | 2 | 0.75  | 0    | 1                  | 0.50     | 500     | 250      | 375           | 6.00        | 861    | 500 |
| 5000       | 8 | 2 | 0.75  | 0.5  | 1.25               | 0.37     | 281     | 141      | 305           | 6.00        | 611    | 500 |
| 5000       | 8 | 2 | 0.75  | 1    | 1.5                | 0.25     | 125     | 62       | 219           | 6.00        | 361    | 500 |
| 5000       | 8 | 2 | 3     | 0    | 1                  | 0.50     | 500     | 250      | 375           | 6.00        | 861    | 500 |
| 5000       | 8 | 2 | 3     | 0.5  | 1.25               | 0.37     | 281     | 141      | 305           | 6.00        | 611    | 500 |
| 5000       | 8 | 2 | 3     | 1    | 1.8                | 0.19     | 149     | 2        | 169           | 6.00        | 361    | 500 |
| 5000       | 8 | 2 | 4.5   | 0    | 1.6                | 0.38     | 612     | 7        | 309           | 6.00        | 861    | 500 |
| 5000       | 8 | 2 | 4.5   | 0.5  | 1.6                | 0.38     | 421     | 7        | 309           | 6.00        | 611    | 500 |
| 5000       | 8 | 2 | 4.5   | 1    | 1.6                | 0.38     | 229     | 7        | 309           | 6.00        | 361    | 500 |
| 5000       | 8 | 4 | 0.5   | 0    | 2                  | 0.50     | 1000    | 500      | 375           | 4.00        | 1688   | 500 |
| 5000       | 8 | 4 | 0.5   | 1    | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 1188   | 500 |
| 5000       | 8 | 4 | 0.5   | 2    | 3                  | 0.25     | 250     | 125      | 219           | 4.00        | 688    | 500 |
| 5000       | 8 | 4 | 2     | 0    | 2                  | 0.50     | 1000    | 500      | 375           | 4.00        | 1688   | 500 |
| 5000       | 8 | 4 | 2     | 1    | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 1188   | 500 |
| 5000       | 8 | 4 | 2     | 2    | 3.6                | 0.19     | 299     | 5        | 169           | 4.00        | 688    | 500 |
| 5000       | 8 | 4 | 3     | 0    | 3.2                | 0.38     | 1224    | 13       | 309           | 4.00        | 1688   | 500 |
| 5000       | 8 | 4 | 3     | 1    | 3.2                | 0.38     | 841     | 13       | 309           | 4.00        | 1188   | 500 |
| 5000       | 8 | 4 | 3     | 2    | 3.2                | 0.38     | 459     | 13       | 309           | 4.00        | 688    | 500 |
| 5000       | 8 | 6 | 0.25  | 0    | 3                  | 0.50     | 1500    | 750      | 375           | 2.00        | 1750   | 500 |
| 5000       | 8 | 6 | 0.25  | 1.5  | 3.75               | 0.38     | 844     | 422      | 305           | 2.22        | 1013   | 450 |
| 5000       | 8 | 6 | 0.25  | 3    | 4.5                | 0.25     | 375     | 188      | 219           | 3.33        | 450    | 300 |
| 5000       | 8 | 6 | 1     | 0    | 3                  | 0.50     | 1500    | 750      | 375           | 2.00        | 1750   | 500 |
| 5000       | 8 | 6 | 1     | 1.5  | 3.75               | 0.38     | 844     | 422      | 305           | 2.22        | 1013   | 450 |
| 5000       | 8 | 6 | 1     | 3    | 5.4                | 0.19     | 448     | 7        | 169           | 3.33        | 450    | 300 |
| 5000       | 8 | 6 | 1.5   | 0    | 4.85               | 0.38     | 1855    | 1        | 309           | 2.00        | 1750   | 500 |
| 5000       | 8 | 6 | 1.5   | 1.5  | 4.85               | 0.38     | 1281    | 1        | 309           | 2.22        | 1013   | 450 |
| 5000       | 8 | 6 | 1.5   | 3    | 4.85               | 0.38     | 707     | 1        | 309           | 3.33        | 450    | 300 |

| Parameters |    |   |       |      | RETAILER-ONLY |                    |                 |                 |                | DIRECT-ONLY     |                |              |
|------------|----|---|-------|------|---------------|--------------------|-----------------|-----------------|----------------|-----------------|----------------|--------------|
| m          | v  | p | k     | c    | Decision w    | Variables $\alpha$ | Profits $\Pi_m$ | Profits $\Pi_r$ | Sales Retailer | Decision Var. t | Profit $\Pi_m$ | Sales Direct |
| 5000       | 12 | 3 | 1.125 | 0    | 1.5           | 0.50               | 750             | 375             | 375            | 9.00            | 1438           | 500          |
| 5000       | 12 | 3 | 1.125 | 0.75 | 1.85          | 0.38               | 422             | 220             | 310            | 9.00            | 1063           | 500          |
| 5000       | 12 | 3 | 1.125 | 1.5  | 2.25          | 0.25               | 187             | 94              | 219            | 9.00            | 688            | 500          |
| 5000       | 12 | 3 | 4.5   | 0    | 1.5           | 0.50               | 750             | 375             | 375            | 9.00            | 1438           | 500          |
| 5000       | 12 | 3 | 4.5   | 0.75 | 1.85          | 0.38               | 422             | 220             | 310            | 9.00            | 1063           | 500          |
| 5000       | 12 | 3 | 4.5   | 1.5  | 2.7           | 0.19               | 224             | 4               | 169            | 9.00            | 688            | 500          |
| 5000       | 12 | 3 | 6.75  | 0    | 2.4           | 0.38               | 918             | 10              | 309            | 9.00            | 1438           | 500          |
| 5000       | 12 | 3 | 6.75  | 0.75 | 2.4           | 0.38               | 631             | 10              | 309            | 9.00            | 1063           | 500          |
| 5000       | 12 | 3 | 6.75  | 1.5  | 2.4           | 0.38               | 344             | 10              | 309            | 9.00            | 688            | 500          |
| 5000       | 12 | 6 | 0.75  | 0    | 3             | 0.50               | 1500            | 750             | 375            | 6.00            | 2861           | 500          |
| 5000       | 12 | 6 | 0.75  | 1.5  | 3.75          | 0.38               | 844             | 422             | 305            | 6.00            | 2111           | 500          |
| 5000       | 12 | 6 | 0.75  | 3    | 4.5           | 0.25               | 375             | 188             | 219            | 6.00            | 1361           | 500          |
| 5000       | 12 | 6 | 3     | 0    | 3             | 0.50               | 1500            | 750             | 375            | 6.00            | 2861           | 500          |
| 5000       | 12 | 6 | 3     | 1.5  | 3.75          | 0.38               | 844             | 422             | 305            | 6.00            | 2111           | 500          |
| 5000       | 12 | 6 | 3     | 3    | 5.4           | 0.19               | 448             | 7               | 169            | 6.00            | 1361           | 500          |
| 5000       | 12 | 6 | 4.5   | 0    | 4.85          | 0.38               | 1855            | 1               | 309            | 6.00            | 2861           | 500          |
| 5000       | 12 | 6 | 4.5   | 1.5  | 4.85          | 0.38               | 1281            | 1               | 309            | 6.00            | 2111           | 500          |
| 5000       | 12 | 6 | 4.5   | 3    | 4.85          | 0.38               | 707             | 1               | 309            | 6.00            | 1361           | 500          |
| 5000       | 12 | 9 | 0.375 | 0    | 4.5           | 0.50               | 2250            | 1125            | 375            | 3.00            | 3944           | 500          |
| 5000       | 12 | 9 | 0.375 | 2.25 | 5.6           | 0.38               | 1266            | 642             | 306            | 3.00            | 2819           | 500          |
| 5000       | 12 | 9 | 0.375 | 4.5  | 6.75          | 0.25               | 563             | 281             | 219            | 3.00            | 1694           | 500          |
| 5000       | 12 | 9 | 1.5   | 0    | 4.5           | 0.50               | 2250            | 1125            | 375            | 3.00            | 3944           | 500          |
| 5000       | 12 | 9 | 1.5   | 2.25 | 5.6           | 0.38               | 1266            | 642             | 306            | 3.00            | 2819           | 500          |
| 5000       | 12 | 9 | 1.5   | 4.5  | 8.15          | 0.19               | 681             | 2               | 169            | 3.00            | 1694           | 500          |
| 5000       | 12 | 9 | 2.25  | 0    | 7.25          | 0.38               | 2772            | 11              | 309            | 3.00            | 3944           | 500          |
| 5000       | 12 | 9 | 2.25  | 2.25 | 7.25          | 0.38               | 1912            | 11              | 309            | 3.00            | 2819           | 500          |
| 5000       | 12 | 9 | 2.25  | 4.5  | 7.25          | 0.38               | 1052            | 11              | 309            | 3.00            | 1694           | 500          |
| 10000      | 4  | 1 | 0.375 | 0    | 0.5           | 0.50               | 250             | 125             | 375            | 13.33           | 56             | 113          |
| 10000      | 4  | 1 | 0.375 | 0.25 | 0.6           | 0.40               | 140             | 80              | 320            | 17.78           | 32             | 84           |
| 10000      | 4  | 1 | 0.375 | 0.5  | 0.75          | 0.25               | 63              | 31              | 219            | 26.67           | 14             | 56           |
| 10000      | 4  | 1 | 1.5   | 0    | 0.5           | 0.50               | 250             | 125             | 375            | 13.33           | 56             | 113          |
| 10000      | 4  | 1 | 1.5   | 0.25 | 0.6           | 0.40               | 140             | 80              | 320            | 17.78           | 32             | 84           |
| 10000      | 4  | 1 | 1.5   | 0.5  | 0.9           | 0.19               | 75              | 1               | 169            | 26.67           | 14             | 56           |
| 10000      | 4  | 1 | 2.25  | 0    | 0.8           | 0.38               | 306             | 3               | 309            | 13.33           | 56             | 113          |
| 10000      | 4  | 1 | 2.25  | 0.25 | 0.8           | 0.38               | 210             | 3               | 309            | 17.78           | 32             | 84           |
| 10000      | 4  | 1 | 2.25  | 0.5  | 0.8           | 0.38               | 115             | 3               | 309            | 26.67           | 14             | 56           |
| 10000      | 4  | 2 | 0.25  | 0    | 1             | 0.50               | 500             | 250             | 375            | 10.00           | 100            | 100          |
| 10000      | 4  | 2 | 0.25  | 0.5  | 1.25          | 0.37               | 281             | 141             | 305            | 13.33           | 56             | 75           |
| 10000      | 4  | 2 | 0.25  | 1    | 1.5           | 0.25               | 125             | 62              | 219            | 20.00           | 25             | 50           |
| 10000      | 4  | 2 | 1     | 0    | 1             | 0.50               | 500             | 250             | 375            | 10.00           | 100            | 100          |
| 10000      | 4  | 2 | 1     | 0.5  | 1.25          | 0.37               | 281             | 141             | 305            | 13.33           | 56             | 75           |
| 10000      | 4  | 2 | 1     | 1    | 1.8           | 0.19               | 149             | 2               | 169            | 20.00           | 25             | 50           |
| 10000      | 4  | 2 | 1.5   | 0    | 1.6           | 0.38               | 612             | 7               | 309            | 10.00           | 100            | 100          |
| 10000      | 4  | 2 | 1.5   | 0.5  | 1.6           | 0.38               | 421             | 7               | 309            | 13.33           | 56             | 75           |
| 10000      | 4  | 2 | 1.5   | 1    | 1.6           | 0.38               | 229             | 7               | 309            | 20.00           | 25             | 50           |

| Parameters |    |          |         |         | RETAILER-ONLY      |         |       |          |               | DIRECT-ONLY |       |     |
|------------|----|----------|---------|---------|--------------------|---------|-------|----------|---------------|-------------|-------|-----|
| m          | v  | p        | k       | c       | Decision Variables | Profits | Sales | Retailer | Decision Var. | Profit      | Sales |     |
| w          |    | $\alpha$ | $\Pi_m$ | $\Pi_r$ |                    |         |       | t        | $\Pi_m$       | Direct      |       |     |
| 10000      | 4  | 3        | 0.125   | 0       | 1.5                | 0.50    | 750   | 375      | 375           | 13.33       | 56    | 38  |
| 10000      | 4  | 3        | 0.125   | 0.75    | 1.85               | 0.38    | 422   | 220      | 310           | 17.78       | 32    | 28  |
| 10000      | 4  | 3        | 0.125   | 1.5     | 2.25               | 0.25    | 187   | 94       | 219           | 26.67       | 14    | 19  |
| 10000      | 4  | 3        | 0.5     | 0       | 1.5                | 0.50    | 750   | 375      | 375           | 13.33       | 56    | 38  |
| 10000      | 4  | 3        | 0.5     | 0.75    | 1.85               | 0.38    | 422   | 220      | 310           | 17.78       | 32    | 28  |
| 10000      | 4  | 3        | 0.5     | 1.5     | 2.7                | 0.19    | 224   | 4        | 169           | 26.67       | 14    | 19  |
| 10000      | 4  | 3        | 0.75    | 0       | 2.4                | 0.38    | 918   | 10       | 309           | 13.33       | 56    | 38  |
| 10000      | 4  | 3        | 0.75    | 0.75    | 2.4                | 0.38    | 631   | 10       | 309           | 17.78       | 32    | 28  |
| 10000      | 4  | 3        | 0.75    | 1.5     | 2.4                | 0.38    | 344   | 10       | 309           | 26.67       | 14    | 19  |
| 10000      | 8  | 2        | 0.75    | 0       | 1                  | 0.50    | 500   | 250      | 375           | 6.00        | 722   | 500 |
| 10000      | 8  | 2        | 0.75    | 0.5     | 1.25               | 0.37    | 281   | 141      | 305           | 6.00        | 472   | 500 |
| 10000      | 8  | 2        | 0.75    | 1       | 1.5                | 0.25    | 125   | 62       | 219           | 6.67        | 225   | 450 |
| 10000      | 8  | 2        | 3       | 0       | 1                  | 0.50    | 500   | 250      | 375           | 6.00        | 722   | 500 |
| 10000      | 8  | 2        | 3       | 0.5     | 1.25               | 0.37    | 281   | 141      | 305           | 6.00        | 472   | 500 |
| 10000      | 8  | 2        | 3       | 1       | 1.8                | 0.19    | 149   | 2        | 169           | 6.67        | 225   | 450 |
| 10000      | 8  | 2        | 4.5     | 0       | 1.6                | 0.38    | 612   | 7        | 309           | 6.00        | 722   | 500 |
| 10000      | 8  | 2        | 4.5     | 0.5     | 1.6                | 0.38    | 421   | 7        | 309           | 6.00        | 472   | 500 |
| 10000      | 8  | 2        | 4.5     | 1       | 1.6                | 0.38    | 229   | 7        | 309           | 6.67        | 225   | 450 |
| 10000      | 8  | 4        | 0.5     | 0       | 2                  | 0.50    | 1000  | 500      | 375           | 4.00        | 1375  | 500 |
| 10000      | 8  | 4        | 0.5     | 1       | 2.5                | 0.38    | 563   | 281      | 305           | 4.00        | 875   | 500 |
| 10000      | 8  | 4        | 0.5     | 2       | 3                  | 0.25    | 250   | 125      | 219           | 5.00        | 400   | 400 |
| 10000      | 8  | 4        | 2       | 0       | 2                  | 0.50    | 1000  | 500      | 375           | 4.00        | 1375  | 500 |
| 10000      | 8  | 4        | 2       | 1       | 2.5                | 0.38    | 563   | 281      | 305           | 4.00        | 875   | 500 |
| 10000      | 8  | 4        | 2       | 2       | 3.6                | 0.19    | 299   | 5        | 169           | 5.00        | 400   | 400 |
| 10000      | 8  | 4        | 3       | 0       | 3.2                | 0.38    | 1224  | 13       | 309           | 4.00        | 1375  | 500 |
| 10000      | 8  | 4        | 3       | 1       | 3.2                | 0.38    | 841   | 13       | 309           | 4.00        | 875   | 500 |
| 10000      | 8  | 4        | 3       | 2       | 3.2                | 0.38    | 459   | 13       | 309           | 5.00        | 400   | 400 |
| 10000      | 8  | 6        | 0.25    | 0       | 3                  | 0.50    | 1500  | 750      | 375           | 3.33        | 900   | 300 |
| 10000      | 8  | 6        | 0.25    | 1.5     | 3.75               | 0.38    | 844   | 422      | 305           | 4.44        | 506   | 225 |
| 10000      | 8  | 6        | 0.25    | 3       | 4.5                | 0.25    | 375   | 188      | 219           | 6.67        | 225   | 150 |
| 10000      | 8  | 6        | 1       | 0       | 3                  | 0.50    | 1500  | 750      | 375           | 3.33        | 900   | 300 |
| 10000      | 8  | 6        | 1       | 1.5     | 3.75               | 0.38    | 844   | 422      | 305           | 4.44        | 506   | 225 |
| 10000      | 8  | 6        | 1       | 3       | 5.4                | 0.19    | 448   | 7        | 169           | 6.67        | 225   | 150 |
| 10000      | 8  | 6        | 1.5     | 0       | 4.85               | 0.38    | 1855  | 1        | 309           | 3.33        | 900   | 300 |
| 10000      | 8  | 6        | 1.5     | 1.5     | 4.85               | 0.38    | 1281  | 1        | 309           | 4.44        | 506   | 225 |
| 10000      | 8  | 6        | 1.5     | 3       | 4.85               | 0.38    | 707   | 1        | 309           | 6.67        | 225   | 150 |
| 10000      | 12 | 3        | 1.125   | 0       | 1.5                | 0.50    | 750   | 375      | 375           | 9.00        | 1377  | 500 |
| 10000      | 12 | 3        | 1.125   | 0.75    | 1.85               | 0.38    | 422   | 220      | 310           | 9.00        | 1002  | 500 |
| 10000      | 12 | 3        | 1.125   | 1.5     | 2.25               | 0.25    | 187   | 94       | 219           | 9.00        | 627   | 500 |
| 10000      | 12 | 3        | 4.5     | 0       | 1.5                | 0.50    | 750   | 375      | 375           | 9.00        | 1377  | 500 |
| 10000      | 12 | 3        | 4.5     | 0.75    | 1.85               | 0.38    | 422   | 220      | 310           | 9.00        | 1002  | 500 |
| 10000      | 12 | 3        | 4.5     | 1.5     | 2.7                | 0.19    | 224   | 4        | 169           | 9.00        | 627   | 500 |
| 10000      | 12 | 3        | 6.75    | 0       | 2.4                | 0.38    | 918   | 10       | 309           | 9.00        | 1377  | 500 |
| 10000      | 12 | 3        | 6.75    | 0.75    | 2.4                | 0.38    | 631   | 10       | 309           | 9.00        | 1002  | 500 |
| 10000      | 12 | 3        | 6.75    | 1.5     | 2.4                | 0.38    | 344   | 10       | 309           | 9.00        | 627   | 500 |

| Parameters |    |   |       |      | RETAILER-ONLY |          |         |         |          | DIRECT-ONLY |         |              |
|------------|----|---|-------|------|---------------|----------|---------|---------|----------|-------------|---------|--------------|
| m          | v  | p | k     | c    | w             | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t           | $\Pi_m$ | Sales Direct |
| 10000      | 12 | 6 | 0.75  | 0    | 3             | 0.50     | 1500    | 750     | 375      | 6.00        | 2722    | 500          |
| 10000      | 12 | 6 | 0.75  | 1.5  | 3.75          | 0.38     | 844     | 422     | 305      | 6.00        | 1972    | 500          |
| 10000      | 12 | 6 | 0.75  | 3    | 4.5           | 0.25     | 375     | 188     | 219      | 6.00        | 1222    | 500          |
| 10000      | 12 | 6 | 3     | 0    | 3             | 0.50     | 1500    | 750     | 375      | 6.00        | 2722    | 500          |
| 10000      | 12 | 6 | 3     | 1.5  | 3.75          | 0.38     | 844     | 422     | 305      | 6.00        | 1972    | 500          |
| 10000      | 12 | 6 | 3     | 3    | 5.4           | 0.19     | 448     | 7       | 169      | 6.00        | 1222    | 500          |
| 10000      | 12 | 6 | 4.5   | 0    | 4.85          | 0.38     | 1855    | 1       | 309      | 6.00        | 2722    | 500          |
| 10000      | 12 | 6 | 4.5   | 1.5  | 4.85          | 0.38     | 1281    | 1       | 309      | 6.00        | 1972    | 500          |
| 10000      | 12 | 6 | 4.5   | 3    | 4.85          | 0.38     | 707     | 1       | 309      | 6.00        | 1222    | 500          |
| 10000      | 12 | 9 | 0.375 | 0    | 4.5           | 0.50     | 2250    | 1125    | 375      | 3.00        | 3389    | 500          |
| 10000      | 12 | 9 | 0.375 | 2.25 | 5.6           | 0.38     | 1266    | 642     | 306      | 3.00        | 2264    | 500          |
| 10000      | 12 | 9 | 0.375 | 4.5  | 6.75          | 0.25     | 563     | 281     | 219      | 3.00        | 1139    | 500          |
| 10000      | 12 | 9 | 1.5   | 0    | 4.5           | 0.50     | 2250    | 1125    | 375      | 3.00        | 3389    | 500          |
| 10000      | 12 | 9 | 1.5   | 2.25 | 5.6           | 0.38     | 1266    | 642     | 306      | 3.00        | 2264    | 500          |
| 10000      | 12 | 9 | 1.5   | 4.5  | 8.15          | 0.19     | 681     | 2       | 169      | 3.00        | 1139    | 500          |
| 10000      | 12 | 9 | 2.25  | 0    | 7.25          | 0.38     | 2772    | 11      | 309      | 3.00        | 3389    | 500          |
| 10000      | 12 | 9 | 2.25  | 2.25 | 7.25          | 0.38     | 1912    | 11      | 309      | 3.00        | 2264    | 500          |
| 10000      | 12 | 9 | 2.25  | 4.5  | 7.25          | 0.38     | 1052    | 11      | 309      | 3.00        | 1139    | 500          |

**Table 5.11:** Dual Channel Strategy in the m/c Plane, v=8, p=4, k=1

| Parameters<br>m<br>c | Decision Variables<br>w<br>t<br>$\alpha$ |      |       | Profits<br>$\Pi_m$<br>$\Pi_r$ |      | Sales<br>Direct<br>Retailer<br>Lost |     |    | Eq.<br>Type |
|----------------------|--|------|-------|-------------------------------|------|-------------------------------------|-----|----|-------------|
|                      | 0  | 1.00 | 1.00  | 2000                          | 0    | 500                                 | 0   | 0  |             |
| 0                    | 0  | 3.05 | 1.69  | 0.48                          | 1875 | 0                                   | 500 | 0  | ER          |
| 0                    | 0.25                                     | 3.05 | 1.69  | 0.48                          | 1750 | 0                                   | 500 | 0  | ER          |
| 0                    | 0.5                                      | 3.05 | 1.69  | 0.48                          | 1625 | 0                                   | 500 | 0  | ER          |
| 0                    | 0.75                                     | 3.05 | 1.69  | 0.48                          | 1500 | 0                                   | 500 | 0  | ER          |
| 0                    | 1  | 3.05 | 1.69  | 0.48                          | 1375 | 0                                   | 500 | 0  | ER          |
| 0                    | 1.25                                     | 3.05 | 1.69  | 0.48                          | 1250 | 0                                   | 500 | 0  | ER          |
| 0                    | 1.5                                      | 3.05 | 1.69  | 0.48                          | 1125 | 0                                   | 500 | 0  | ER          |
| 0                    | 1.75                                     | 3.05 | 1.69  | 0.48                          | 1000 | 0                                   | 500 | 0  | ER          |
| 0                    | 2  | 3.05 | 1.69  | 0.48                          | 875  | 0                                   | 500 | 0  | ER          |
| 0                    | 2.25                                     | 3.05 | 1.69  | 0.48                          | 750  | 0                                   | 500 | 0  | ER          |
| 0                    | 2.5                                      | 3.05 | 1.69  | 0.48                          | 625  | 0                                   | 500 | 0  | ER          |
| 0                    | 2.75                                     | 3.05 | 1.69  | 0.48                          | 500  | 0                                   | 500 | 0  | ER          |
| 0                    | 3  | 3.05 | 1.69  | 0.48                          | 375  | 0                                   | 500 | 0  | ER          |
| 0                    | 3.25                                     | 3.4  | 2.36  | 0.30                          | 250  | 0                                   | 500 | 0  | ER          |
| 0                    | 3.5                                      | 3.5  | 2.61  | 0.25                          | 125  | 0                                   | 500 | 0  | ER          |
| 0                    | 3.75                                     | 3.75 | 3.46  | 0.13                          | 0    | 0                                   | 0   | 0  | ER          |
| 2500                 | 0  | 3.9  | 4.00  | 0.07                          | 1844 | 0                                   | 500 | 0  | ER          |
| 2500                 | 0.25                                     | 3.9  | 4.00  | 0.07                          | 1719 | 0                                   | 500 | 0  | ER          |
| 2500                 | 0.5                                      | 3.9  | 4.00  | 0.07                          | 1594 | 0                                   | 500 | 0  | ER          |
| 2500                 | 0.75                                     | 3.9  | 4.00  | 0.07                          | 1469 | 0                                   | 500 | 0  | ER          |
| 2500                 | 1  | 3.9  | 4.00  | 0.07                          | 1344 | 0                                   | 500 | 0  | ER          |
| 2500                 | 1.25                                     | 3.9  | 4.00  | 0.07                          | 1219 | 0                                   | 500 | 0  | ER          |
| 2500                 | 1.5                                      | 3.9  | 4.00  | 0.07                          | 1094 | 0                                   | 500 | 0  | ER          |
| 2500                 | 1.75                                     | 3.9  | 4.00  | 0.07                          | 969  | 0                                   | 500 | 0  | ER          |
| 2500                 | 2  | 3.9  | 4.00  | 0.07                          | 844  | 0                                   | 500 | 0  | ER          |
| 2500                 | 2.25                                     | 3.9  | 4.00  | 0.07                          | 719  | 0                                   | 500 | 0  | ER          |
| 2500                 | 2.5                                      | 3.9  | 4.00  | 0.07                          | 594  | 0                                   | 500 | 0  | ER          |
| 2500                 | 2.75                                     | 3.9  | 4.00  | 0.07                          | 469  | 0                                   | 500 | 0  | ER          |
| 2500                 | 3  | 3.9  | 4.00  | 0.07                          | 344  | 0                                   | 500 | 0  | ER          |
| 2500                 | 3.25                                     | 3.9  | 4.00  | 0.07                          | 219  | 0                                   | 500 | 0  | ER          |
| 2500                 | 3.5                                      | 3.85 | 5.52  | 0.07                          | 106  | 0                                   | 362 | 18 | CP          |
| 2500                 | 3.75                                     | 3.85 | 10.57 | 0.07                          | 29   | 1                                   | 189 | 41 | CP          |
| 5000                 | 0  | 3.9  | 4.00  | 0.07                          | 1688 | 0                                   | 500 | 0  | ER          |
| 5000                 | 0.25                                     | 3.9  | 4.00  | 0.07                          | 1563 | 0                                   | 500 | 0  | ER          |
| 5000                 | 0.5                                      | 3.9  | 4.00  | 0.07                          | 1438 | 0                                   | 500 | 0  | ER          |
| 5000                 | 0.75                                     | 3.9  | 4.00  | 0.07                          | 1313 | 0                                   | 500 | 0  | ER          |
| 5000                 | 1  | 3.9  | 4.00  | 0.07                          | 1187 | 0                                   | 500 | 0  | ER          |
| 5000                 | 1.25                                     | 3.9  | 4.00  | 0.07                          | 1063 | 0                                   | 500 | 0  | ER          |
| 5000                 | 1.5                                      | 3.9  | 4.00  | 0.07                          | 937  | 0                                   | 500 | 0  | ER          |
| 5000                 | 1.75                                     | 3.9  | 4.00  | 0.07                          | 813  | 0                                   | 500 | 0  | ER          |
| 5000                 | 2  | 3.9  | 4.00  | 0.07                          | 688  | 0                                   | 500 | 0  | ER          |
| 5000                 | 2.25                                     | 3.9  | 4.00  | 0.07                          | 562  | 0                                   | 500 | 0  | ER          |
| 5000                 | 2.5                                      | 3.9  | 4.00  | 0.07                          | 438  | 0                                   | 500 | 0  | ER          |
| 5000                 | 2.75                                     | 3.7  | 4.72  | 0.10                          | 318  | 2                                   | 418 | 20 | SP          |
| 5000                 | 3  | 3.65 | 5.81  | 0.10                          | 215  | 6                                   | 338 | 36 | SP          |

| Parameters |      | Decision Variables |       |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|-------|----------|---------|---------|--------|----------|------|------|
| m          | c    | w                  | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 5000       | 3.25 | 3.85               | 7.48  | 0.07     | 130     | 0       | 268    | 30       | 202  | CP   |
| 5000       | 3.5  | 3.85               | 11.05 | 0.07     | 65      | 1       | 181    | 42       | 277  | CP   |
| 5000       | 3.75 | 3.85               | 21.15 | 0.07     | 18      | 1       | 95     | 53       | 352  | CP   |
| 7500       | 0    | 3.9                | 4.00  | 0.07     | 1531    | 0       | 500    | 0        | 0    | ER   |
| 7500       | 0.25 | 3.9                | 4.00  | 0.07     | 1406    | 0       | 500    | 0        | 0    | ER   |
| 7500       | 0.5  | 3.9                | 4.00  | 0.07     | 1281    | 0       | 500    | 0        | 0    | ER   |
| 7500       | 0.75 | 3.9                | 4.00  | 0.07     | 1156    | 0       | 500    | 0        | 0    | ER   |
| 7500       | 1    | 3.9                | 4.00  | 0.07     | 1031    | 0       | 500    | 0        | 0    | ER   |
| 7500       | 1.25 | 3.9                | 4.00  | 0.07     | 906     | 0       | 500    | 0        | 0    | ER   |
| 7500       | 1.5  | 3.9                | 4.00  | 0.07     | 781     | 0       | 500    | 0        | 0    | ER   |
| 7500       | 1.75 | 3.9                | 4.00  | 0.07     | 656     | 0       | 500    | 0        | 0    | ER   |
| 7500       | 2    | 3.55               | 4.86  | 0.14     | 538     | 7       | 393    | 42       | 65   | SP   |
| 7500       | 2.25 | 3.5                | 5.54  | 0.15     | 432     | 12      | 343    | 57       | 100  | SP   |
| 7500       | 2.5  | 3.5                | 6.30  | 0.14     | 334     | 14      | 303    | 64       | 133  | SP   |
| 7500       | 2.75 | 3.5                | 7.35  | 0.14     | 244     | 17      | 260    | 71       | 168  | SP   |
| 7500       | 3    | 3.55               | 8.79  | 0.12     | 164     | 15      | 221    | 69       | 210  | SP   |
| 7500       | 3.25 | 3.85               | 11.21 | 0.07     | 100     | 1       | 178    | 42       | 280  | CP   |
| 7500       | 3.5  | 3.85               | 16.57 | 0.07     | 51      | 1       | 121    | 50       | 330  | CP   |
| 7500       | 3.75 | 3.85               | 31.72 | 0.07     | 14      | 1       | 63     | 57       | 380  | CP   |
| 10000      | 0    | 3.9                | 4.00  | 0.07     | 1375    | 0       | 500    | 0        | 0    | ER   |
| 10000      | 0.25 | 3.9                | 4.00  | 0.07     | 1250    | 0       | 500    | 0        | 0    | ER   |
| 10000      | 0.5  | 3.9                | 4.00  | 0.07     | 1125    | 0       | 500    | 0        | 0    | ER   |
| 10000      | 0.75 | 3.9                | 4.00  | 0.07     | 1000    | 0       | 500    | 0        | 0    | ER   |
| 10000      | 1    | 3.25               | 5.22  | 0.23     | 880     | 32      | 335    | 96       | 70   | SP   |
| 10000      | 1.25 | 3.25               | 5.57  | 0.22     | 769     | 34      | 315    | 100      | 85   | SP   |
| 10000      | 1.5  | 3.25               | 6.00  | 0.22     | 663     | 36      | 294    | 105      | 101  | SP   |
| 10000      | 1.75 | 3.25               | 6.51  | 0.22     | 560     | 39      | 272    | 109      | 118  | SP   |
| 10000      | 2    | 3.3                | 7.00  | 0.20     | 463     | 35      | 258    | 104      | 137  | SP   |
| 10000      | 2.25 | 3.35               | 7.65  | 0.18     | 371     | 31      | 241    | 100      | 160  | SP   |
| 10000      | 2.5  | 3.4                | 8.55  | 0.16     | 285     | 28      | 219    | 96       | 186  | SP   |
| 10000      | 2.75 | 3.45               | 9.83  | 0.15     | 207     | 25      | 193    | 92       | 215  | SP   |
| 10000      | 3    | 3.55               | 11.66 | 0.12     | 139     | 18      | 167    | 78       | 255  | SP   |
| 10000      | 3.25 | 3.85               | 14.95 | 0.07     | 85      | 1       | 134    | 48       | 318  | CP   |
| 10000      | 3.5  | 3.85               | 22.09 | 0.07     | 44      | 1       | 91     | 54       | 356  | CP   |
| 10000      | 3.75 | 3.85               | 42.29 | 0.07     | 12      | 1       | 47     | 59       | 393  | CP   |
| 12500      | 0    | 2.7                | 6.90  | 0.37     | 1256    | 146     | 205    | 211      | 84   | SP   |
| 12500      | 0.25 | 2.8                | 6.81  | 0.34     | 1139    | 120     | 218    | 193      | 90   | SP   |
| 12500      | 0.5  | 2.85               | 6.94  | 0.33     | 1026    | 110     | 219    | 185      | 96   | SP   |
| 12500      | 0.75 | 2.9                | 7.12  | 0.31     | 915     | 101     | 218    | 178      | 104  | SP   |
| 12500      | 1    | 3                  | 7.18  | 0.28     | 808     | 81      | 226    | 160      | 114  | SP   |
| 12500      | 1.25 | 3.05               | 7.47  | 0.27     | 705     | 74      | 222    | 153      | 125  | SP   |
| 12500      | 1.5  | 3.1                | 7.85  | 0.25     | 605     | 67      | 216    | 147      | 137  | SP   |
| 12500      | 1.75 | 3.15               | 8.33  | 0.24     | 510     | 60      | 208    | 140      | 152  | SP   |
| 12500      | 2    | 3.2                | 8.95  | 0.22     | 419     | 55      | 197    | 135      | 169  | SP   |
| 12500      | 2.25 | 3.3                | 9.62  | 0.19     | 335     | 42      | 189    | 119      | 192  | SP   |

| Parameters |      | Decision Variables |       |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|-------|----------|---------|---------|--------|----------|------|------|
| m          | c    | w                  | t     | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 12500      | 2.5  | 3.35               | 10.76 | 0.17     | 256     | 37      | 172    | 114      | 214  | SP   |
| 12500      | 2.75 | 3.45               | 12.22 | 0.15     | 186     | 28      | 156    | 99       | 246  | SP   |
| 12500      | 3    | 3.55               | 14.54 | 0.12     | 124     | 19      | 134    | 84       | 282  | SP   |
| 12500      | 3.25 | 3.85               | 18.69 | 0.07     | 76      | 1       | 107    | 51       | 342  | CP   |
| 12500      | 3.5  | 3.85               | 27.62 | 0.07     | 40      | 1       | 72     | 56       | 372  | CP   |
| 12500      | 3.75 | 3.85               | 52.86 | 0.07     | 11      | 1       | 38     | 60       | 402  | CP   |
| 15000      | 0    | 2.5                | 9.05  | 0.41     | 1208    | 220     | 145    | 257      | 97   | SP   |
| 15000      | 0.25 | 2.6                | 8.90  | 0.38     | 1091    | 188     | 155    | 241      | 105  | SP   |
| 15000      | 0.5  | 2.7                | 8.82  | 0.36     | 978     | 159     | 164    | 223      | 113  | SP   |
| 15000      | 0.75 | 2.8                | 8.81  | 0.33     | 870     | 133     | 171    | 206      | 123  | SP   |
| 15000      | 1    | 2.85               | 9.09  | 0.32     | 765     | 123     | 170    | 199      | 131  | SP   |
| 15000      | 1.25 | 2.95               | 9.24  | 0.29     | 664     | 101     | 174    | 182      | 144  | SP   |
| 15000      | 1.5  | 3                  | 9.69  | 0.27     | 568     | 92      | 170    | 175      | 155  | SP   |
| 15000      | 1.75 | 3.1                | 10.08 | 0.24     | 477     | 74      | 170    | 158      | 172  | SP   |
| 15000      | 2    | 3.2                | 10.65 | 0.22     | 391     | 59      | 166    | 142      | 192  | SP   |
| 15000      | 2.25 | 3.25               | 11.66 | 0.20     | 311     | 53      | 155    | 135      | 210  | SP   |
| 15000      | 2.5  | 3.35               | 12.85 | 0.17     | 237     | 40      | 145    | 119      | 236  | SP   |
| 15000      | 2.75 | 3.45               | 14.63 | 0.14     | 171     | 29      | 130    | 103      | 266  | SP   |
| 15000      | 3    | 3.55               | 17.42 | 0.12     | 113     | 20      | 112    | 87       | 301  | SP   |
| 15000      | 3.25 | 3.85               | 22.43 | 0.07     | 70      | 1       | 89     | 54       | 357  | CP   |
| 15000      | 3.5  | 3.85               | 33.14 | 0.07     | 37      | 1       | 60     | 58       | 382  | CP   |
| 15000      | 3.75 | 3.85               | 63.44 | 0.07     | 10      | 1       | 32     | 61       | 407  | CP   |
| 17500      | 0    | 2.4                | 10.98 | 0.43     | 1176    | 265     | 116    | 281      | 103  | SP   |
| 17500      | 0.25 | 2.5                | 10.79 | 0.40     | 1058    | 230     | 123    | 265      | 112  | SP   |
| 17500      | 0.5  | 2.6                | 10.68 | 0.38     | 946     | 197     | 130    | 248      | 121  | SP   |
| 17500      | 0.75 | 2.7                | 10.66 | 0.35     | 838     | 168     | 137    | 232      | 132  | SP   |
| 17500      | 1    | 2.8                | 10.73 | 0.32     | 735     | 141     | 142    | 215      | 143  | SP   |
| 17500      | 1.25 | 2.9                | 10.90 | 0.30     | 636     | 118     | 146    | 198      | 157  | SP   |
| 17500      | 1.5  | 3                  | 11.21 | 0.27     | 542     | 96      | 148    | 181      | 172  | SP   |
| 17500      | 1.75 | 3.05               | 11.90 | 0.25     | 454     | 88      | 142    | 173      | 185  | SP   |
| 17500      | 2    | 3.15               | 12.57 | 0.23     | 371     | 70      | 139    | 157      | 204  | SP   |
| 17500      | 2.25 | 3.25               | 13.54 | 0.20     | 294     | 55      | 133    | 140      | 227  | SP   |
| 17500      | 2.5  | 3.3                | 15.14 | 0.18     | 223     | 49      | 121    | 133      | 245  | SP   |
| 17500      | 2.75 | 3.4                | 17.21 | 0.16     | 160     | 37      | 110    | 117      | 273  | SP   |
| 17500      | 3    | 3.5                | 20.46 | 0.13     | 106     | 26      | 94     | 100      | 305  | SP   |
| 17500      | 3.25 | 3.85               | 26.17 | 0.07     | 66      | 1       | 76     | 55       | 368  | CP   |
| 17500      | 3.5  | 3.85               | 38.66 | 0.07     | 35      | 1       | 52     | 59       | 390  | CP   |
| 17500      | 3.75 | 3.85               | 74.01 | 0.07     | 10      | 1       | 27     | 62       | 411  | CP   |
| 20000      | 0    | 2.35               | 12.75 | 0.44     | 1152    | 291     | 98     | 294      | 108  | SP   |
| 20000      | 0.25 | 2.45               | 12.52 | 0.41     | 1035    | 254     | 105    | 278      | 117  | SP   |
| 20000      | 0.5  | 2.55               | 12.39 | 0.39     | 922     | 220     | 111    | 262      | 127  | SP   |
| 20000      | 0.75 | 2.65               | 12.36 | 0.36     | 815     | 188     | 116    | 245      | 138  | SP   |
| 20000      | 1    | 2.75               | 12.43 | 0.33     | 713     | 160     | 121    | 229      | 151  | SP   |
| 20000      | 1.25 | 2.85               | 12.64 | 0.31     | 615     | 134     | 124    | 212      | 164  | SP   |
| 20000      | 1.5  | 2.95               | 12.99 | 0.28     | 523     | 111     | 125    | 195      | 180  | SP   |

| Parameters |      | Decision Variables |        |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|--------|----------|---------|---------|--------|----------|------|------|
| m          | c    | w                  | t      | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 20000      | 1.75 | 3.05               | 13.53  | 0.25     | 436     | 91      | 125    | 178      | 197  | SP   |
| 20000      | 2    | 3.1                | 14.55  | 0.24     | 355     | 82      | 119    | 170      | 211  | SP   |
| 20000      | 2.25 | 3.2                | 15.66  | 0.21     | 281     | 65      | 114    | 154      | 232  | SP   |
| 20000      | 2.5  | 3.3                | 17.26  | 0.18     | 213     | 50      | 107    | 137      | 257  | SP   |
| 20000      | 2.75 | 3.4                | 19.65  | 0.16     | 153     | 38      | 96     | 120      | 284  | SP   |
| 20000      | 3    | 3.5                | 23.37  | 0.13     | 101     | 27      | 83     | 102      | 315  | SP   |
| 20000      | 3.25 | 3.85               | 29.91  | 0.07     | 63      | 1       | 67     | 57       | 376  | CP   |
| 20000      | 3.5  | 3.85               | 44.19  | 0.07     | 34      | 1       | 45     | 59       | 395  | CP   |
| 20000      | 3.75 | 3.85               | 84.58  | 0.07     | 10      | 1       | 24     | 62       | 414  | CP   |
| 22500      | 0    | 2.3                | 14.61  | 0.45     | 1135    | 317     | 84     | 305      | 111  | SP   |
| 22500      | 0.25 | 2.4                | 14.34  | 0.42     | 1017    | 278     | 90     | 290      | 120  | SP   |
| 22500      | 0.5  | 2.5                | 14.18  | 0.40     | 904     | 242     | 95     | 274      | 131  | SP   |
| 22500      | 0.75 | 2.6                | 14.13  | 0.37     | 797     | 209     | 100    | 258      | 142  | SP   |
| 22500      | 1    | 2.7                | 14.21  | 0.34     | 696     | 179     | 104    | 241      | 155  | SP   |
| 22500      | 1.25 | 2.8                | 14.44  | 0.32     | 599     | 151     | 107    | 225      | 169  | SP   |
| 22500      | 1.5  | 2.9                | 14.83  | 0.29     | 508     | 126     | 108    | 208      | 184  | SP   |
| 22500      | 1.75 | 3                  | 15.43  | 0.26     | 423     | 104     | 108    | 191      | 201  | SP   |
| 22500      | 2    | 3.1                | 16.31  | 0.24     | 344     | 84      | 106    | 174      | 220  | SP   |
| 22500      | 2.25 | 3.2                | 17.57  | 0.21     | 271     | 67      | 102    | 156      | 242  | SP   |
| 22500      | 2.5  | 3.3                | 19.39  | 0.18     | 205     | 52      | 95     | 139      | 266  | SP   |
| 22500      | 2.75 | 3.4                | 22.08  | 0.15     | 147     | 38      | 86     | 122      | 293  | SP   |
| 22500      | 3    | 3.5                | 26.27  | 0.13     | 97      | 27      | 74     | 104      | 322  | SP   |
| 22500      | 3.25 | 3.85               | 33.64  | 0.07     | 60      | 1       | 59     | 58       | 383  | CP   |
| 22500      | 3.5  | 3.85               | 49.71  | 0.07     | 33      | 1       | 40     | 60       | 400  | CP   |
| 22500      | 3.75 | 3.85               | 95.15  | 0.07     | 9       | 1       | 21     | 63       | 416  | CP   |
| 25000      | 0    | 2.25               | 16.57  | 0.46     | 1121    | 342     | 73     | 316      | 112  | SP   |
| 25000      | 0.25 | 2.4                | 15.82  | 0.42     | 1003    | 282     | 82     | 293      | 126  | SP   |
| 25000      | 0.5  | 2.5                | 15.65  | 0.39     | 890     | 245     | 86     | 277      | 137  | SP   |
| 25000      | 0.75 | 2.6                | 15.61  | 0.37     | 783     | 212     | 91     | 261      | 149  | SP   |
| 25000      | 1    | 2.7                | 15.71  | 0.34     | 682     | 182     | 94     | 244      | 162  | SP   |
| 25000      | 1.25 | 2.8                | 15.97  | 0.32     | 587     | 154     | 97     | 228      | 176  | SP   |
| 25000      | 1.5  | 2.9                | 16.41  | 0.29     | 497     | 129     | 98     | 211      | 191  | SP   |
| 25000      | 1.75 | 3                  | 17.09  | 0.26     | 412     | 106     | 98     | 193      | 209  | SP   |
| 25000      | 2    | 3.1                | 18.08  | 0.23     | 334     | 86      | 96     | 176      | 228  | SP   |
| 25000      | 2.25 | 3.2                | 19.49  | 0.21     | 263     | 68      | 92     | 159      | 250  | SP   |
| 25000      | 2.5  | 3.3                | 21.51  | 0.18     | 199     | 53      | 86     | 141      | 273  | SP   |
| 25000      | 2.75 | 3.4                | 24.51  | 0.15     | 142     | 39      | 77     | 123      | 299  | SP   |
| 25000      | 3    | 3.5                | 29.17  | 0.13     | 93      | 28      | 66     | 105      | 328  | SP   |
| 25000      | 3.25 | 3.85               | 37.38  | 0.07     | 59      | 1       | 54     | 58       | 388  | CP   |
| 25000      | 3.5  | 3.85               | 55.24  | 0.07     | 32      | 1       | 36     | 61       | 403  | CP   |
| 25000      | 3.75 | 3.85               | 105.73 | 0.07     | 9       | 1       | 19     | 63       | 418  | CP   |

**Table 5.12:** RW/DO Strategy in the m/c Plane

|            |      | RETAILER-ONLY |           |         |         |          |          | DIRECT-ONLY |        |       |
|------------|------|---------------|-----------|---------|---------|----------|----------|-------------|--------|-------|
| Parameters |      | Decision      | Variables | Profits |         | Sales    | Decision | Var.        | Profit | Sales |
| m          | c    | w             | $\alpha$  | $\Pi_m$ | $\Pi_r$ | Retailer | t        | $\Pi_m$     | Direct |       |
| 0          | 0    | 2             | 0.50      | 1000    | 500     | 375      | 4.00     | 2000        | 500    |       |
| 0          | 0.25 | 2.1           | 0.47      | 879     | 451     | 362      | 4.00     | 1875        | 500    |       |
| 0          | 0.5  | 2.25          | 0.44      | 766     | 383     | 342      | 4.00     | 1750        | 500    |       |
| 0          | 0.75 | 2.35          | 0.41      | 660     | 340     | 327      | 4.00     | 1625        | 500    |       |
| 0          | 1    | 2.5           | 0.38      | 563     | 281     | 305      | 4.00     | 1500        | 500    |       |
| 0          | 1.25 | 2.6           | 0.35      | 472     | 245     | 289      | 4.00     | 1375        | 500    |       |
| 0          | 1.5  | 2.75          | 0.31      | 391     | 195     | 264      | 4.00     | 1250        | 500    |       |
| 0          | 1.75 | 2.85          | 0.29      | 316     | 165     | 246      | 4.00     | 1125        | 500    |       |
| 0          | 2    | 3             | 0.25      | 250     | 125     | 219      | 4.00     | 1000        | 500    |       |
| 0          | 2.25 | 3.1           | 0.23      | 191     | 101     | 200      | 4.00     | 875         | 500    |       |
| 0          | 2.5  | 3.25          | 0.19      | 141     | 70      | 170      | 4.00     | 750         | 500    |       |
| 0          | 2.75 | 3.35          | 0.16      | 97      | 53      | 149      | 4.00     | 625         | 500    |       |
| 0          | 3    | 3.5           | 0.13      | 63      | 31      | 117      | 4.00     | 500         | 500    |       |
| 0          | 3.25 | 3.85          | 0.07      | 41      | 1       | 65       | 4.00     | 375         | 500    |       |
| 0          | 3.5  | 3.85          | 0.07      | 24      | 1       | 65       | 4.00     | 250         | 500    |       |
| 0          | 3.75 | 3.85          | 0.07      | 7       | 1       | 65       | 4.00     | 125         | 500    |       |
| 2500       | 0    | 2             | 0.50      | 1000    | 500     | 375      | 4.00     | 1844        | 500    |       |
| 2500       | 0.25 | 2.1           | 0.47      | 879     | 451     | 362      | 4.00     | 1719        | 500    |       |
| 2500       | 0.5  | 2.25          | 0.44      | 766     | 383     | 342      | 4.00     | 1594        | 500    |       |
| 2500       | 0.75 | 2.35          | 0.41      | 660     | 340     | 327      | 4.00     | 1469        | 500    |       |
| 2500       | 1    | 2.5           | 0.38      | 563     | 281     | 305      | 4.00     | 1344        | 500    |       |
| 2500       | 1.25 | 2.6           | 0.35      | 472     | 245     | 289      | 4.00     | 1219        | 500    |       |
| 2500       | 1.5  | 2.75          | 0.31      | 391     | 195     | 264      | 4.00     | 1094        | 500    |       |
| 2500       | 1.75 | 2.85          | 0.29      | 316     | 165     | 246      | 4.00     | 969         | 500    |       |
| 2500       | 2    | 3             | 0.25      | 250     | 125     | 219      | 4.00     | 844         | 500    |       |
| 2500       | 2.25 | 3.1           | 0.23      | 191     | 101     | 200      | 4.00     | 719         | 500    |       |
| 2500       | 2.5  | 3.25          | 0.19      | 141     | 70      | 170      | 4.00     | 594         | 500    |       |
| 2500       | 2.75 | 3.35          | 0.16      | 97      | 53      | 149      | 4.00     | 469         | 500    |       |
| 2500       | 3    | 3.5           | 0.13      | 63      | 31      | 117      | 4.00     | 344         | 500    |       |
| 2500       | 3.25 | 3.85          | 0.07      | 41      | 1       | 65       | 4.00     | 219         | 500    |       |
| 2500       | 3.5  | 3.85          | 0.07      | 24      | 1       | 65       | 5.00     | 100         | 400    |       |
| 2500       | 3.75 | 3.85          | 0.07      | 7       | 1       | 65       | 10.00    | 25          | 200    |       |
| 5000       | 0    | 2             | 0.50      | 1000    | 500     | 375      | 4.00     | 1688        | 500    |       |
| 5000       | 0.25 | 2.1           | 0.47      | 879     | 451     | 362      | 4.00     | 1563        | 500    |       |
| 5000       | 0.5  | 2.25          | 0.44      | 766     | 383     | 342      | 4.00     | 1438        | 500    |       |
| 5000       | 0.75 | 2.35          | 0.41      | 660     | 340     | 327      | 4.00     | 1313        | 500    |       |
| 5000       | 1    | 2.5           | 0.38      | 563     | 281     | 305      | 4.00     | 1188        | 500    |       |
| 5000       | 1.25 | 2.6           | 0.35      | 472     | 245     | 289      | 4.00     | 1063        | 500    |       |
| 5000       | 1.5  | 2.75          | 0.31      | 391     | 195     | 264      | 4.00     | 938         | 500    |       |
| 5000       | 1.75 | 2.85          | 0.29      | 316     | 165     | 246      | 4.00     | 813         | 500    |       |
| 5000       | 2    | 3             | 0.25      | 250     | 125     | 219      | 4.00     | 688         | 500    |       |
| 5000       | 2.25 | 3.1           | 0.23      | 191     | 101     | 200      | 4.00     | 563         | 500    |       |
| 5000       | 2.5  | 3.25          | 0.19      | 141     | 70      | 170      | 4.00     | 438         | 500    |       |
| 5000       | 2.75 | 3.35          | 0.16      | 97      | 53      | 149      | 4.00     | 313         | 500    |       |
| 5000       | 3    | 3.5           | 0.13      | 63      | 31      | 117      | 5.00     | 200         | 400    |       |

|                        |          | RETAILER-ONLY      |          |         |         |          | DIRECT-ONLY               |                   |                        |
|------------------------|----------|--------------------|----------|---------|---------|----------|---------------------------|-------------------|------------------------|
| Parameters<br><b>m</b> | <b>c</b> | Decision Variables |          | Profits |         | Sales    | Decision Var.<br><b>t</b> | Profit<br>$\Pi_m$ | Sales<br><b>Direct</b> |
|                        |          | <b>w</b>           | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer |                           |                   |                        |
| 5000                   | 3.25     | 3.85               | 0.07     | 41      | 1       | 65       | 6.67                      | 113               | 300                    |
| 5000                   | 3.5      | 3.85               | 0.07     | 24      | 1       | 65       | 10.00                     | 50                | 200                    |
| 5000                   | 3.75     | 3.85               | 0.07     | 7       | 1       | 65       | 20.00                     | 13                | 100                    |
| 7500                   | 0        | 2                  | 0.50     | 1000    | 500     | 375      | 4.00                      | 1531              | 500                    |
| 7500                   | 0.25     | 2.1                | 0.47     | 879     | 451     | 362      | 4.00                      | 1406              | 500                    |
| 7500                   | 0.5      | 2.25               | 0.44     | 766     | 383     | 342      | 4.00                      | 1281              | 500                    |
| 7500                   | 0.75     | 2.35               | 0.41     | 660     | 340     | 327      | 4.00                      | 1156              | 500                    |
| 7500                   | 1        | 2.5                | 0.38     | 563     | 281     | 305      | 4.00                      | 1031              | 500                    |
| 7500                   | 1.25     | 2.6                | 0.35     | 472     | 245     | 289      | 4.00                      | 906               | 500                    |
| 7500                   | 1.5      | 2.75               | 0.31     | 391     | 195     | 264      | 4.00                      | 781               | 500                    |
| 7500                   | 1.75     | 2.85               | 0.29     | 316     | 165     | 246      | 4.00                      | 656               | 500                    |
| 7500                   | 2        | 3                  | 0.25     | 250     | 125     | 219      | 4.00                      | 531               | 500                    |
| 7500                   | 2.25     | 3.1                | 0.23     | 191     | 101     | 200      | 4.29                      | 408               | 467                    |
| 7500                   | 2.5      | 3.25               | 0.19     | 141     | 70      | 170      | 5.00                      | 300               | 400                    |
| 7500                   | 2.75     | 3.35               | 0.16     | 97      | 53      | 149      | 6.00                      | 208               | 333                    |
| 7500                   | 3        | 3.5                | 0.13     | 63      | 31      | 117      | 7.50                      | 133               | 267                    |
| 7500                   | 3.25     | 3.85               | 0.07     | 41      | 1       | 65       | 10.00                     | 75                | 200                    |
| 7500                   | 3.5      | 3.85               | 0.07     | 24      | 1       | 65       | 15.00                     | 33                | 133                    |
| 7500                   | 3.75     | 3.85               | 0.07     | 7       | 1       | 65       | 30.00                     | 8                 | 67                     |
| 10000                  | 0        | 2                  | 0.50     | 1000    | 500     | 375      | 4.00                      | 1375              | 500                    |
| 10000                  | 0.25     | 2.1                | 0.47     | 879     | 451     | 362      | 4.00                      | 1250              | 500                    |
| 10000                  | 0.5      | 2.25               | 0.44     | 766     | 383     | 342      | 4.00                      | 1125              | 500                    |
| 10000                  | 0.75     | 2.35               | 0.41     | 660     | 340     | 327      | 4.00                      | 1000              | 500                    |
| 10000                  | 1        | 2.5                | 0.38     | 563     | 281     | 305      | 4.00                      | 875               | 500                    |
| 10000                  | 1.25     | 2.6                | 0.35     | 472     | 245     | 289      | 4.00                      | 750               | 500                    |
| 10000                  | 1.5      | 2.75               | 0.31     | 391     | 195     | 264      | 4.00                      | 625               | 500                    |
| 10000                  | 1.75     | 2.85               | 0.29     | 316     | 165     | 246      | 4.44                      | 506               | 450                    |
| 10000                  | 2        | 3                  | 0.25     | 250     | 125     | 219      | 5.00                      | 400               | 400                    |
| 10000                  | 2.25     | 3.1                | 0.23     | 191     | 101     | 200      | 5.71                      | 306               | 350                    |
| 10000                  | 2.5      | 3.25               | 0.19     | 141     | 70      | 170      | 6.67                      | 225               | 300                    |
| 10000                  | 2.75     | 3.35               | 0.16     | 97      | 53      | 149      | 8.00                      | 156               | 250                    |
| 10000                  | 3        | 3.5                | 0.13     | 63      | 31      | 117      | 10.00                     | 100               | 200                    |
| 10000                  | 3.25     | 3.85               | 0.07     | 41      | 1       | 65       | 13.33                     | 56                | 150                    |
| 10000                  | 3.5      | 3.85               | 0.07     | 24      | 1       | 65       | 20.00                     | 25                | 100                    |
| 10000                  | 3.75     | 3.85               | 0.07     | 7       | 1       | 65       | 40.00                     | 6                 | 50                     |
| 12500                  | 0        | 2                  | 0.50     | 1000    | 500     | 375      | 4.00                      | 1219              | 500                    |
| 12500                  | 0.25     | 2.1                | 0.47     | 879     | 451     | 362      | 4.00                      | 1094              | 500                    |
| 12500                  | 0.5      | 2.25               | 0.44     | 766     | 383     | 342      | 4.00                      | 969               | 500                    |
| 12500                  | 0.75     | 2.35               | 0.41     | 660     | 340     | 327      | 4.00                      | 844               | 500                    |
| 12500                  | 1        | 2.5                | 0.38     | 563     | 281     | 305      | 4.17                      | 720               | 480                    |
| 12500                  | 1.25     | 2.6                | 0.35     | 472     | 245     | 289      | 4.55                      | 605               | 440                    |
| 12500                  | 1.5      | 2.75               | 0.31     | 391     | 195     | 264      | 5.00                      | 500               | 400                    |
| 12500                  | 1.75     | 2.85               | 0.29     | 316     | 165     | 246      | 5.56                      | 405               | 360                    |
| 12500                  | 2        | 3                  | 0.25     | 250     | 125     | 219      | 6.25                      | 320               | 320                    |
| 12500                  | 2.25     | 3.1                | 0.23     | 191     | 101     | 200      | 7.14                      | 245               | 280                    |

|                        |          | RETAILER-ONLY      |          |         |         |          | DIRECT-ONLY               |                   |                        |
|------------------------|----------|--------------------|----------|---------|---------|----------|---------------------------|-------------------|------------------------|
| Parameters<br><b>m</b> | <b>c</b> | Decision Variables |          | Profits |         | Sales    | Decision Var.<br><b>t</b> | Profit<br>$\Pi_m$ | Sales<br><b>Direct</b> |
|                        |          | <b>w</b>           | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer |                           |                   |                        |
| 12500                  | 2.5      | 3.25               | 0.19     | 141     | 70      | 170      | 8.33                      | 180               | 240                    |
| 12500                  | 2.75     | 3.35               | 0.16     | 97      | 53      | 149      | 10.00                     | 125               | 200                    |
| 12500                  | 3        | 3.5                | 0.13     | 63      | 31      | 117      | 12.50                     | 80                | 160                    |
| 12500                  | 3.25     | 3.85               | 0.07     | 41      | 1       | 65       | 16.67                     | 45                | 120                    |
| 12500                  | 3.5      | 3.85               | 0.07     | 24      | 1       | 65       | 25.00                     | 20                | 80                     |
| 12500                  | 3.75     | 3.85               | 0.07     | 7       | 1       | 65       | 50.00                     | 5                 | 40                     |
| 15000                  | 0        | 2                  | 0.50     | 1000    | 500     | 375      | 4.00                      | 1063              | 500                    |
| 15000                  | 0.25     | 2.1                | 0.47     | 879     | 451     | 362      | 4.00                      | 938               | 500                    |
| 15000                  | 0.5      | 2.25               | 0.44     | 766     | 383     | 342      | 4.29                      | 817               | 467                    |
| 15000                  | 0.75     | 2.35               | 0.41     | 660     | 340     | 327      | 4.62                      | 704               | 433                    |
| 15000                  | 1        | 2.5                | 0.38     | 563     | 281     | 305      | 5.00                      | 600               | 400                    |
| 15000                  | 1.25     | 2.6                | 0.35     | 472     | 245     | 289      | 5.45                      | 504               | 367                    |
| 15000                  | 1.5      | 2.75               | 0.31     | 391     | 195     | 264      | 6.00                      | 417               | 333                    |
| 15000                  | 1.75     | 2.85               | 0.29     | 316     | 165     | 246      | 6.67                      | 338               | 300                    |
| 15000                  | 2        | 3                  | 0.25     | 250     | 125     | 219      | 7.50                      | 267               | 267                    |
| 15000                  | 2.25     | 3.1                | 0.23     | 191     | 101     | 200      | 8.57                      | 204               | 233                    |
| 15000                  | 2.5      | 3.25               | 0.19     | 141     | 70      | 170      | 10.00                     | 150               | 200                    |
| 15000                  | 2.75     | 3.35               | 0.16     | 97      | 53      | 149      | 12.00                     | 104               | 167                    |
| 15000                  | 3        | 3.5                | 0.13     | 63      | 31      | 117      | 15.00                     | 67                | 133                    |
| 15000                  | 3.25     | 3.85               | 0.07     | 41      | 1       | 65       | 20.00                     | 38                | 100                    |
| 15000                  | 3.5      | 3.85               | 0.07     | 24      | 1       | 65       | 30.00                     | 17                | 67                     |
| 15000                  | 3.75     | 3.85               | 0.07     | 7       | 1       | 65       | 60.00                     | 4                 | 33                     |
| 17500                  | 0        | 2                  | 0.50     | 1000    | 500     | 375      | 4.38                      | 914               | 457                    |
| 17500                  | 0.25     | 2.1                | 0.47     | 879     | 451     | 362      | 4.67                      | 804               | 429                    |
| 17500                  | 0.5      | 2.25               | 0.44     | 766     | 383     | 342      | 5.00                      | 700               | 400                    |
| 17500                  | 0.75     | 2.35               | 0.41     | 660     | 340     | 327      | 5.38                      | 604               | 371                    |
| 17500                  | 1        | 2.5                | 0.38     | 563     | 281     | 305      | 5.83                      | 514               | 343                    |
| 17500                  | 1.25     | 2.6                | 0.35     | 472     | 245     | 289      | 6.36                      | 432               | 314                    |
| 17500                  | 1.5      | 2.75               | 0.31     | 391     | 195     | 264      | 7.00                      | 357               | 286                    |
| 17500                  | 1.75     | 2.85               | 0.29     | 316     | 165     | 246      | 7.78                      | 289               | 257                    |
| 17500                  | 2        | 3                  | 0.25     | 250     | 125     | 219      | 8.75                      | 229               | 229                    |
| 17500                  | 2.25     | 3.1                | 0.23     | 191     | 101     | 200      | 10.00                     | 175               | 200                    |
| 17500                  | 2.5      | 3.25               | 0.19     | 141     | 70      | 170      | 11.67                     | 129               | 171                    |
| 17500                  | 2.75     | 3.35               | 0.16     | 97      | 53      | 149      | 14.00                     | 89                | 143                    |
| 17500                  | 3        | 3.5                | 0.13     | 63      | 31      | 117      | 17.50                     | 57                | 114                    |
| 17500                  | 3.25     | 3.85               | 0.07     | 41      | 1       | 65       | 23.33                     | 32                | 86                     |
| 17500                  | 3.5      | 3.85               | 0.07     | 24      | 1       | 65       | 35.00                     | 14                | 57                     |
| 17500                  | 3.75     | 3.85               | 0.07     | 7       | 1       | 65       | 70.00                     | 4                 | 29                     |
| 20000                  | 0        | 2                  | 0.50     | 1000    | 500     | 375      | 5.00                      | 800               | 400                    |
| 20000                  | 0.25     | 2.1                | 0.47     | 879     | 451     | 362      | 5.33                      | 703               | 375                    |
| 20000                  | 0.5      | 2.25               | 0.44     | 766     | 383     | 342      | 5.71                      | 613               | 350                    |
| 20000                  | 0.75     | 2.35               | 0.41     | 660     | 340     | 327      | 6.15                      | 528               | 325                    |
| 20000                  | 1        | 2.5                | 0.38     | 563     | 281     | 305      | 6.67                      | 450               | 300                    |
| 20000                  | 1.25     | 2.6                | 0.35     | 472     | 245     | 289      | 7.27                      | 378               | 275                    |
| 20000                  | 1.5      | 2.75               | 0.31     | 391     | 195     | 264      | 8.00                      | 313               | 250                    |

|            |      | RETAILER-ONLY      |          |         |         |          | DIRECT-ONLY   |         |        |
|------------|------|--------------------|----------|---------|---------|----------|---------------|---------|--------|
| Parameters |      | Decision Variables |          | Profits |         | Sales    | Decision Var. | Profit  | Sales  |
| m          | c    | w                  | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t             | $\Pi_m$ | Direct |
| 20000      | 1.75 | 2.85               | 0.29     | 316     | 165     | 246      | 8.89          | 253     | 225    |
| 20000      | 2    | 3                  | 0.25     | 250     | 125     | 219      | 10.00         | 200     | 200    |
| 20000      | 2.25 | 3.1                | 0.23     | 191     | 101     | 200      | 11.43         | 153     | 175    |
| 20000      | 2.5  | 3.25               | 0.19     | 141     | 70      | 170      | 13.33         | 113     | 150    |
| 20000      | 2.75 | 3.35               | 0.16     | 97      | 53      | 149      | 16.00         | 78      | 125    |
| 20000      | 3    | 3.5                | 0.13     | 63      | 31      | 117      | 20.00         | 50      | 100    |
| 20000      | 3.25 | 3.85               | 0.07     | 41      | 1       | 65       | 26.67         | 28      | 75     |
| 20000      | 3.5  | 3.85               | 0.07     | 24      | 1       | 65       | 40.00         | 13      | 50     |
| 20000      | 3.75 | 3.85               | 0.07     | 7       | 1       | 65       | 80.00         | 3       | 25     |
| 22500      | 0    | 2                  | 0.50     | 1000    | 500     | 375      | 5.63          | 711     | 356    |
| 22500      | 0.25 | 2.1                | 0.47     | 879     | 451     | 362      | 6.00          | 625     | 333    |
| 22500      | 0.5  | 2.25               | 0.44     | 766     | 383     | 342      | 6.43          | 544     | 311    |
| 22500      | 0.75 | 2.35               | 0.41     | 660     | 340     | 327      | 6.92          | 469     | 289    |
| 22500      | 1    | 2.5                | 0.38     | 563     | 281     | 305      | 7.50          | 400     | 267    |
| 22500      | 1.25 | 2.6                | 0.35     | 472     | 245     | 289      | 8.18          | 336     | 244    |
| 22500      | 1.5  | 2.75               | 0.31     | 391     | 195     | 264      | 9.00          | 278     | 222    |
| 22500      | 1.75 | 2.85               | 0.29     | 316     | 165     | 246      | 10.00         | 225     | 200    |
| 22500      | 2    | 3                  | 0.25     | 250     | 125     | 219      | 11.25         | 178     | 178    |
| 22500      | 2.25 | 3.1                | 0.23     | 191     | 101     | 200      | 12.86         | 136     | 156    |
| 22500      | 2.5  | 3.25               | 0.19     | 141     | 70      | 170      | 15.00         | 100     | 133    |
| 22500      | 2.75 | 3.35               | 0.16     | 97      | 53      | 149      | 18.00         | 69      | 111    |
| 22500      | 3    | 3.5                | 0.13     | 63      | 31      | 117      | 22.50         | 44      | 89     |
| 22500      | 3.25 | 3.85               | 0.07     | 41      | 1       | 65       | 30.00         | 25      | 67     |
| 22500      | 3.5  | 3.85               | 0.07     | 24      | 1       | 65       | 45.00         | 11      | 44     |
| 22500      | 3.75 | 3.85               | 0.07     | 7       | 1       | 65       | 90.00         | 3       | 22     |
| 25000      | 0    | 2                  | 0.50     | 1000    | 500     | 375      | 6.25          | 640     | 320    |
| 25000      | 0.25 | 2.1                | 0.47     | 879     | 451     | 362      | 6.67          | 563     | 300    |
| 25000      | 0.5  | 2.25               | 0.44     | 766     | 383     | 342      | 7.14          | 490     | 280    |
| 25000      | 0.75 | 2.35               | 0.41     | 660     | 340     | 327      | 7.69          | 423     | 260    |
| 25000      | 1    | 2.5                | 0.38     | 563     | 281     | 305      | 8.33          | 360     | 240    |
| 25000      | 1.25 | 2.6                | 0.35     | 472     | 245     | 289      | 9.09          | 303     | 220    |
| 25000      | 1.5  | 2.75               | 0.31     | 391     | 195     | 264      | 10.00         | 250     | 200    |
| 25000      | 1.75 | 2.85               | 0.29     | 316     | 165     | 246      | 11.11         | 203     | 180    |
| 25000      | 2    | 3                  | 0.25     | 250     | 125     | 219      | 12.50         | 160     | 160    |
| 25000      | 2.25 | 3.1                | 0.23     | 191     | 101     | 200      | 14.29         | 123     | 140    |
| 25000      | 2.5  | 3.25               | 0.19     | 141     | 70      | 170      | 16.67         | 90      | 120    |
| 25000      | 2.75 | 3.35               | 0.16     | 97      | 53      | 149      | 20.00         | 63      | 100    |
| 25000      | 3    | 3.5                | 0.13     | 63      | 31      | 117      | 25.00         | 40      | 80     |
| 25000      | 3.25 | 3.85               | 0.07     | 41      | 1       | 65       | 33.33         | 23      | 60     |
| 25000      | 3.5  | 3.85               | 0.07     | 24      | 1       | 65       | 50.00         | 10      | 40     |
| 25000      | 3.75 | 3.85               | 0.07     | 7       | 1       | 65       | 100.00        | 3       | 20     |

**Table 5.13:** Dual Channel Strategy in the p/k Plane, m=7500, v=8, k=1

| Parameters |      | Decision Variables |      |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|------|----------|---------|---------|--------|----------|------|------|
| p          | k    | w                  | t    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 2.00       | 0.75 | 2                  | 6.00 | 0.03     | 292     | 0       | 500    | 0        | 0    | ER   |
| 2.00       | 1.25 | 1.95               | 6.00 | 0.05     | 292     | 0       | 500    | 0        | 0    | ER   |
| 2.00       | 1.75 | 1.95               | 6.00 | 0.08     | 292     | 0       | 500    | 0        | 0    | ER   |
| 2.00       | 2.25 | 1.8                | 6.57 | 0.15     | 292     | 1       | 449    | 19       | 32   | SP   |
| 2.00       | 2.75 | 1.8                | 6.76 | 0.16     | 294     | 1       | 444    | 17       | 39   | CP   |
| 2.00       | 3.25 | 1.75               | 7.34 | 0.21     | 299     | 1       | 409    | 35       | 57   | CP   |
| 2.00       | 3.75 | 1.7                | 8.06 | 0.27     | 305     | 2       | 372    | 60       | 68   | CP   |
| 2.00       | 4.25 | 1.65               | 8.99 | 0.34     | 315     | 1       | 334    | 94       | 72   | CP   |
| 2.00       | 4.75 | 1.55               | 9.46 | 0.43     | 320     | 3       | 317    | 123      | 60   | CP   |
| 2.00       | 5.25 | 1.45               | 9.79 | 0.54     | 323     | 1       | 306    | 153      | 40   | CP   |
| 2.25       | 0.75 | 2.25               | 5.75 | 0.03     | 398     | 0       | 500    | 0        | 0    | ER   |
| 2.25       | 1.25 | 2.2                | 5.75 | 0.06     | 398     | 0       | 500    | 0        | 0    | ER   |
| 2.25       | 1.75 | 2.15               | 5.75 | 0.09     | 398     | 0       | 500    | 0        | 0    | ER   |
| 2.25       | 2.25 | 2.15               | 5.75 | 0.13     | 398     | 0       | 500    | 0        | 0    | ER   |
| 2.25       | 2.75 | 2.05               | 5.90 | 0.17     | 398     | 0       | 487    | 4        | 9    | CP   |
| 2.25       | 3.25 | 1.95               | 6.39 | 0.23     | 400     | 1       | 450    | 20       | 30   | CP   |
| 2.25       | 3.75 | 1.9                | 7.21 | 0.29     | 407     | 1       | 399    | 51       | 51   | CP   |
| 2.25       | 4.25 | 1.8                | 7.95 | 0.37     | 416     | 3       | 361    | 84       | 55   | CP   |
| 2.25       | 4.75 | 1.7                | 8.85 | 0.47     | 426     | 3       | 325    | 126      | 49   | CP   |
| 2.25       | 5.25 | 1.55               | 9.06 | 0.61     | 428     | 2       | 317    | 155      | 27   | CP   |
| 2.50       | 0.75 | 2.5                | 5.50 | 0.03     | 502     | 0       | 500    | 0        | 0    | ER   |
| 2.50       | 1.25 | 2.45               | 5.50 | 0.06     | 502     | 0       | 500    | 0        | 0    | ER   |
| 2.50       | 1.75 | 2.4                | 5.50 | 0.09     | 502     | 0       | 500    | 0        | 0    | ER   |
| 2.50       | 2.25 | 2.35               | 5.50 | 0.14     | 502     | 0       | 500    | 0        | 0    | ER   |
| 2.50       | 2.75 | 2.3                | 5.50 | 0.19     | 502     | 0       | 500    | 0        | 0    | ER   |
| 2.50       | 3.25 | 2.15               | 5.84 | 0.25     | 503     | 1       | 471    | 12       | 16   | CP   |
| 2.50       | 3.75 | 2.1                | 6.81 | 0.32     | 511     | 0       | 404    | 51       | 45   | CP   |
| 2.50       | 4.25 | 1.95               | 7.50 | 0.41     | 520     | 5       | 367    | 87       | 47   | CP   |
| 2.50       | 4.75 | 1.8                | 8.28 | 0.53     | 530     | 8       | 332    | 130      | 38   | CP   |
| 2.50       | 5.25 | 1.6                | 8.48 | 0.71     | 533     | 2       | 324    | 161      | 14   | CP   |
| 2.75       | 0.75 | 2.75               | 5.25 | 0.03     | 603     | 0       | 500    | 0        | 0    | ER   |
| 2.75       | 1.25 | 2.7                | 5.25 | 0.06     | 603     | 0       | 500    | 0        | 0    | ER   |
| 2.75       | 1.75 | 2.65               | 5.25 | 0.10     | 603     | 0       | 500    | 0        | 0    | ER   |
| 2.75       | 2.25 | 2.55               | 5.25 | 0.15     | 603     | 0       | 500    | 0        | 0    | ER   |
| 2.75       | 2.75 | 2.5                | 5.25 | 0.20     | 603     | 0       | 500    | 0        | 0    | ER   |
| 2.75       | 3.25 | 2.35               | 5.55 | 0.27     | 604     | 0       | 473    | 12       | 14   | CP   |
| 2.75       | 3.75 | 2.25               | 6.48 | 0.35     | 613     | 2       | 405    | 54       | 40   | CP   |
| 2.75       | 4.25 | 2.1                | 7.52 | 0.45     | 628     | 4       | 349    | 105      | 46   | CP   |
| 2.75       | 4.75 | 1.9                | 8.45 | 0.60     | 642     | 7       | 311    | 159      | 31   | CP   |
| 2.75       | 5.25 | 1.35               | 5.44 | 1.00     | 603     | 1       | 482    | 18       | 0    | CP   |
| 3.00       | 0.75 | 2.95               | 5.00 | 0.03     | 700     | 0       | 500    | 0        | 0    | ER   |
| 3.00       | 1.25 | 2.9                | 5.00 | 0.07     | 700     | 0       | 500    | 0        | 0    | ER   |
| 3.00       | 1.75 | 2.85               | 5.00 | 0.11     | 700     | 0       | 500    | 0        | 0    | ER   |
| 3.00       | 2.25 | 2.8                | 5.00 | 0.16     | 700     | 0       | 500    | 0        | 0    | ER   |
| 3.00       | 2.75 | 2.7                | 5.00 | 0.22     | 700     | 0       | 500    | 0        | 0    | ER   |

| Parameters |      | Decision Variables |      |          | Profits |         | Sales  |          |      | Eql. |
|------------|------|--------------------|------|----------|---------|---------|--------|----------|------|------|
| p          | k    | w                  | t    | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost | Type |
| 3.00       | 3.25 | 2.55               | 5.46 | 0.29     | 702     | 0       | 458    | 21       | 21   | CP   |
| 3.00       | 3.75 | 2.4                | 6.46 | 0.38     | 715     | 2       | 387    | 70       | 43   | CP   |
| 3.00       | 4.25 | 2.2                | 7.61 | 0.50     | 735     | 7       | 328    | 130      | 42   | CP   |
| 3.00       | 4.75 | 1.9                | 8.13 | 0.70     | 744     | 13      | 308    | 175      | 17   | CP   |
| 3.00       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.25       | 0.75 | 3.2                | 4.75 | 0.04     | 793     | 0       | 500    | 0        | 0    | ER   |
| 3.25       | 1.25 | 3.15               | 4.75 | 0.07     | 793     | 0       | 500    | 0        | 0    | ER   |
| 3.25       | 1.75 | 3.1                | 4.75 | 0.12     | 793     | 0       | 500    | 0        | 0    | ER   |
| 3.25       | 2.25 | 3                  | 4.75 | 0.17     | 793     | 0       | 500    | 0        | 0    | ER   |
| 3.25       | 2.75 | 2.9                | 4.75 | 0.24     | 793     | 0       | 500    | 0        | 0    | ER   |
| 3.25       | 3.25 | 2.7                | 5.43 | 0.32     | 798     | 1       | 437    | 34       | 29   | CP   |
| 3.25       | 3.75 | 2.55               | 6.79 | 0.43     | 823     | 1       | 350    | 101      | 50   | CP   |
| 3.25       | 4.25 | 2.3                | 8.45 | 0.58     | 856     | 3       | 281    | 180      | 39   | CP   |
| 3.25       | 4.75 | 1.6                | 6.02 | 1.00     | 807     | 5       | 395    | 105      | 0    | CP   |
| 3.25       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.50       | 0.75 | 3.45               | 4.50 | 0.04     | 880     | 0       | 500    | 0        | 0    | ER   |
| 3.50       | 1.25 | 3.4                | 4.50 | 0.08     | 880     | 0       | 500    | 0        | 0    | ER   |
| 3.50       | 1.75 | 3.3                | 4.50 | 0.13     | 880     | 0       | 500    | 0        | 0    | ER   |
| 3.50       | 2.25 | 3.2                | 4.50 | 0.19     | 880     | 0       | 500    | 0        | 0    | ER   |
| 3.50       | 2.75 | 2.95               | 4.68 | 0.28     | 879     | 1       | 477    | 13       | 10   | SP   |
| 3.50       | 3.25 | 2.85               | 5.61 | 0.35     | 894     | 2       | 401    | 58       | 41   | CP   |
| 3.50       | 3.75 | 2.65               | 7.32 | 0.48     | 934     | 1       | 308    | 141      | 52   | CP   |
| 3.50       | 4.25 | 2.25               | 8.49 | 0.69     | 961     | 16      | 265    | 212      | 23   | CP   |
| 3.50       | 4.75 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.50       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.75       | 0.75 | 3.7                | 4.25 | 0.04     | 960     | 0       | 500    | 0        | 0    | ER   |
| 3.75       | 1.25 | 3.6                | 4.25 | 0.08     | 960     | 0       | 500    | 0        | 0    | ER   |
| 3.75       | 1.75 | 3.5                | 4.25 | 0.14     | 960     | 0       | 500    | 0        | 0    | ER   |
| 3.75       | 2.25 | 3.4                | 4.25 | 0.20     | 960     | 0       | 500    | 0        | 0    | ER   |
| 3.75       | 2.75 | 3.2                | 4.77 | 0.29     | 965     | 0       | 446    | 27       | 27   | CP   |
| 3.75       | 3.25 | 3                  | 6.10 | 0.40     | 998     | 0       | 349    | 97       | 55   | CP   |
| 3.75       | 3.75 | 2.7                | 8.21 | 0.56     | 1056    | 2       | 259    | 194      | 48   | CP   |
| 3.75       | 4.25 | 1.85               | 6.72 | 1.00     | 1016    | 9       | 316    | 184      | 0    | CP   |
| 3.75       | 4.75 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 3.75       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 4.00       | 0.75 | 3.95               | 4.00 | 0.05     | 1031    | 0       | 500    | 0        | 0    | ER   |
| 4.00       | 1.25 | 3.85               | 4.00 | 0.09     | 1031    | 0       | 500    | 0        | 0    | ER   |
| 4.00       | 1.75 | 3.7                | 4.00 | 0.15     | 1031    | 0       | 500    | 0        | 0    | ER   |
| 4.00       | 2.25 | 3.5                | 4.08 | 0.23     | 1031    | 0       | 489    | 6        | 6    | SP   |
| 4.00       | 2.75 | 3.35               | 5.05 | 0.32     | 1052    | 0       | 396    | 56       | 48   | CP   |
| 4.00       | 3.25 | 3.05               | 6.59 | 0.45     | 1104    | 7       | 304    | 138      | 59   | CP   |
| 4.00       | 3.75 | 2.65               | 9.43 | 0.67     | 1187    | 5       | 212    | 256      | 32   | CP   |
| 4.00       | 4.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 4.00       | 4.75 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |
| 4.00       | 5.25 | N/A                | N/A  | N/A      | N/A     | N/A     | N/A    | N/A      | N/A  | N/A  |

**Table 5.14:** RW/DO Strategy in the p/k Plane

| Parameters<br>p<br>k | RETAILER ONLY           |          |                    |                    |                   | DIRECT ONLY        |                   |                 |
|----------------------|-------------------------|----------|--------------------|--------------------|-------------------|--------------------|-------------------|-----------------|
|                      | Decision Variables<br>w | $\alpha$ | Profits<br>$\Pi_m$ | Profits<br>$\Pi_r$ | Sales<br>Retailer | Decision Var.<br>t | Profit<br>$\Pi_m$ | Sales<br>Direct |
| 2.00 0.75            | 1.5                     | 0.25     | 125                | 62                 | 219               | 6                  | 292               | 500             |
| 2.00 1.25            | 1.5                     | 0.25     | 125                | 62                 | 219               | 6                  | 292               | 500             |
| 2.00 1.75            | 1.5                     | 0.25     | 125                | 62                 | 219               | 6                  | 292               | 500             |
| 2.00 2.25            | 1.5                     | 0.25     | 125                | 62                 | 219               | 6                  | 292               | 500             |
| 2.00 2.75            | 1.8                     | 0.16     | 130                | 6                  | 150               | 6                  | 292               | 500             |
| 2.00 3.25            | 1.75                    | 0.21     | 159                | 8                  | 190               | 6                  | 292               | 500             |
| 2.00 3.75            | 1.7                     | 0.27     | 190                | 8                  | 234               | 6                  | 292               | 500             |
| 2.00 4.25            | 1.65                    | 0.34     | 222                | 3                  | 283               | 6                  | 292               | 500             |
| 2.00 4.75            | 1.55                    | 0.43     | 236                | 9                  | 337               | 6                  | 292               | 500             |
| 2.00 5.25            | 1.45                    | 0.54     | 245                | 3                  | 396               | 6                  | 292               | 500             |
| 2.25 0.75            | 1.6                     | 0.29     | 173                | 94                 | 247               | 5.75               | 398               | 500             |
| 2.25 1.25            | 1.6                     | 0.29     | 173                | 94                 | 247               | 5.75               | 398               | 500             |
| 2.25 1.75            | 1.6                     | 0.29     | 173                | 94                 | 247               | 5.75               | 398               | 500             |
| 2.25 2.25            | 1.6                     | 0.29     | 173                | 94                 | 247               | 5.75               | 398               | 500             |
| 2.25 2.75            | 2.05                    | 0.17     | 183                | 1                  | 159               | 5.75               | 398               | 500             |
| 2.25 3.25            | 1.95                    | 0.23     | 217                | 10                 | 202               | 5.75               | 398               | 500             |
| 2.25 3.75            | 1.9                     | 0.29     | 263                | 6                  | 250               | 5.75               | 398               | 500             |
| 2.25 4.25            | 1.8                     | 0.37     | 297                | 12                 | 302               | 5.75               | 398               | 500             |
| 2.25 4.75            | 1.7                     | 0.47     | 330                | 9                  | 360               | 5.75               | 398               | 500             |
| 2.25 5.25            | 1.55                    | 0.61     | 337                | 6                  | 425               | 5.75               | 398               | 500             |
| 2.50 0.75            | 1.75                    | 0.30     | 225                | 112                | 255               | 5.5                | 502               | 500             |
| 2.50 1.25            | 1.75                    | 0.30     | 225                | 112                | 255               | 5.5                | 502               | 500             |
| 2.50 1.75            | 1.75                    | 0.30     | 225                | 112                | 255               | 5.5                | 502               | 500             |
| 2.50 2.25            | 1.75                    | 0.30     | 225                | 112                | 255               | 5.5                | 502               | 500             |
| 2.50 2.75            | 2.25                    | 0.19     | 233                | 3                  | 169               | 5.5                | 502               | 500             |
| 2.50 3.25            | 2.15                    | 0.25     | 283                | 10                 | 216               | 5.5                | 502               | 500             |
| 2.50 3.75            | 2.1                     | 0.32     | 349                | 1                  | 267               | 5.5                | 502               | 500             |
| 2.50 4.25            | 1.95                    | 0.41     | 386                | 17                 | 324               | 5.5                | 502               | 500             |
| 2.50 4.75            | 1.8                     | 0.53     | 420                | 23                 | 387               | 5.5                | 502               | 500             |
| 2.50 5.25            | 1.6                     | 0.71     | 428                | 5                  | 459               | 5.5                | 502               | 500             |
| 2.75 0.75            | 1.85                    | 0.33     | 278                | 147                | 274               | 5.25               | 603               | 500             |
| 2.75 1.25            | 1.85                    | 0.33     | 278                | 147                | 274               | 5.25               | 603               | 500             |
| 2.75 1.75            | 1.85                    | 0.33     | 278                | 147                | 274               | 5.25               | 603               | 500             |
| 2.75 2.25            | 1.85                    | 0.33     | 278                | 147                | 274               | 5.25               | 603               | 500             |
| 2.75 2.75            | 2.45                    | 0.20     | 292                | 5                  | 181               | 5.25               | 603               | 500             |
| 2.75 3.25            | 2.35                    | 0.27     | 360                | 9                  | 231               | 5.25               | 603               | 500             |
| 2.75 3.75            | 2.25                    | 0.35     | 434                | 8                  | 287               | 5.25               | 603               | 500             |
| 2.75 4.25            | 2.1                     | 0.45     | 495                | 14                 | 349               | 5.25               | 603               | 500             |
| 2.75 4.75            | 1.9                     | 0.60     | 537                | 18                 | 419               | 5.25               | 603               | 500             |
| 2.75 5.25            | 1.35                    | 1.00     | 350                | 25                 | 500               | 5.25               | 603               | 500             |
| 3.00 0.75            | 2                       | 0.33     | 333                | 167                | 278               | 5                  | 700               | 500             |
| 3.00 1.25            | 2                       | 0.33     | 333                | 167                | 278               | 5                  | 700               | 500             |
| 3.00 1.75            | 2                       | 0.33     | 333                | 167                | 278               | 5                  | 700               | 500             |
| 3.00 2.25            | 2                       | 0.33     | 333                | 167                | 278               | 5                  | 700               | 500             |
| 3.00 2.75            | 2.65                    | 0.22     | 360                | 5                  | 194               | 5                  | 700               | 500             |

|            |      | RETAILER-ONLY      |          |         |         |          | DIRECT-ONLY   |         |        |
|------------|------|--------------------|----------|---------|---------|----------|---------------|---------|--------|
| Parameters |      | Decision Variables | Profits  |         | Sales   | Retailer | Decision Var. | Profit  | Sales  |
| p          | k    | w                  | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Retailer | t             | $\Pi_m$ | Direct |
| 3.00       | 3.25 | 2.55               | 0.29     | 451     | 4       | 249      | 5             | 700     | 500    |
| 3.00       | 3.75 | 2.4                | 0.38     | 535     | 10      | 309      | 5             | 700     | 500    |
| 3.00       | 4.25 | 2.2                | 0.50     | 606     | 21      | 377      | 5             | 700     | 500    |
| 3.00       | 4.75 | 1.9                | 0.70     | 631     | 34      | 455      | 5             | 700     | 500    |
| 3.00       | 5.25 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.25       | 0.75 | 2.1                | 0.35     | 389     | 203     | 291      | 4.75          | 793     | 500    |
| 3.25       | 1.25 | 2.1                | 0.35     | 389     | 203     | 291      | 4.75          | 793     | 500    |
| 3.25       | 1.75 | 2.1                | 0.35     | 389     | 203     | 291      | 4.75          | 793     | 500    |
| 3.25       | 2.25 | 2.1                | 0.35     | 389     | 203     | 291      | 4.75          | 793     | 500    |
| 3.25       | 2.75 | 2.85               | 0.24     | 439     | 3       | 209      | 4.75          | 793     | 500    |
| 3.25       | 3.25 | 2.7                | 0.32     | 543     | 10      | 269      | 4.75          | 793     | 500    |
| 3.25       | 3.75 | 2.55               | 0.43     | 660     | 3       | 335      | 4.75          | 793     | 500    |
| 3.25       | 4.25 | 2.3                | 0.58     | 751     | 6       | 411      | 4.75          | 793     | 500    |
| 3.25       | 4.75 | 1.6                | 1.00     | 600     | 25      | 500      | 4.75          | 793     | 500    |
| 3.25       | 5.25 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.50       | 0.75 | 2.25               | 0.36     | 446     | 223     | 293      | 4.5           | 880     | 500    |
| 3.50       | 1.25 | 2.25               | 0.36     | 446     | 223     | 293      | 4.5           | 880     | 500    |
| 3.50       | 1.75 | 2.25               | 0.36     | 446     | 223     | 293      | 4.5           | 880     | 500    |
| 3.50       | 2.25 | 2.25               | 0.36     | 446     | 223     | 293      | 4.5           | 880     | 500    |
| 3.50       | 2.75 | 3                  | 0.26     | 521     | 11      | 227      | 4.5           | 880     | 500    |
| 3.50       | 3.25 | 2.85               | 0.35     | 656     | 10      | 292      | 4.5           | 880     | 500    |
| 3.50       | 3.75 | 2.65               | 0.48     | 794     | 4       | 366      | 4.5           | 880     | 500    |
| 3.50       | 4.25 | 2.25               | 0.69     | 857     | 34      | 451      | 4.5           | 880     | 500    |
| 3.50       | 4.75 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.50       | 5.25 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.75       | 0.75 | 2.35               | 0.37     | 504     | 261     | 304      | 4.25          | 960     | 500    |
| 3.75       | 1.25 | 2.35               | 0.37     | 504     | 261     | 304      | 4.25          | 960     | 500    |
| 3.75       | 1.75 | 2.35               | 0.37     | 504     | 261     | 304      | 4.25          | 960     | 500    |
| 3.75       | 2.25 | 2.35               | 0.37     | 504     | 261     | 304      | 4.25          | 960     | 500    |
| 3.75       | 2.75 | 3.2                | 0.29     | 635     | 3       | 247      | 4.25          | 960     | 500    |
| 3.75       | 3.25 | 3                  | 0.40     | 796     | 1       | 319      | 4.25          | 960     | 500    |
| 3.75       | 3.75 | 2.7                | 0.56     | 945     | 4       | 401      | 4.25          | 960     | 500    |
| 3.75       | 4.25 | 1.85               | 1.00     | 850     | 25      | 500      | 4.25          | 960     | 500    |
| 3.75       | 4.75 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 3.75       | 5.25 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 4.00       | 0.75 | 2.5                | 0.38     | 563     | 281     | 305      | 4             | 1031    | 500    |
| 4.00       | 1.25 | 2.5                | 0.38     | 563     | 281     | 305      | 4             | 1031    | 500    |
| 4.00       | 1.75 | 2.5                | 0.38     | 563     | 281     | 305      | 4             | 1031    | 500    |
| 4.00       | 2.25 | 3.5                | 0.23     | 566     | 11      | 201      | 4             | 1031    | 500    |
| 4.00       | 2.75 | 3.35               | 0.32     | 758     | 2       | 271      | 4             | 1031    | 500    |
| 4.00       | 3.25 | 3.05               | 0.45     | 931     | 19      | 351      | 4             | 1031    | 500    |
| 4.00       | 3.75 | 2.65               | 0.67     | 1102    | 9       | 445      | 4             | 1031    | 500    |
| 4.00       | 4.25 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 4.00       | 4.75 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |
| 4.00       | 5.25 | N/A                | N/A      | N/A     | N/A     | N/A      | N/A           | N/A     | N/A    |

**Table 5.15:** Dual Channel Strategy in the m/v Plane, p=4, k=1, c=1

| Parameters<br>m<br>v | Decision Variables |       |          | Profits<br>$\Pi_m$ $\Pi_r$ |          | Sales |     |     | Eq.<br>Type |
|----------------------|--------------------|-------|----------|----------------------------|----------|-------|-----|-----|-------------|
|                      | w                  | t     | $\alpha$ | Direct                     | Retailer | Lost  |     |     |             |
| 0 5                  | 1                  | 1.00  | 1.00     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 0 5.5                | 3.05               | 1.26  | 0.48     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 0 6                  | 3.05               | 1.34  | 0.48     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 0 6.5                | 3.05               | 1.43  | 0.48     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 0 7                  | 3.05               | 1.51  | 0.48     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 0 7.5                | 3.05               | 1.60  | 0.48     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 0 8                  | 3.05               | 1.69  | 0.48     | 1500                       | 0        | 500   | 0   | 0   | ER          |
| 2500 5               | 2                  | 10.00 | 1.00     | 1025                       | 0        | 50    | 450 | 0   | CP          |
| 2500 5.5             | 3.35               | 4.25  | 0.30     | 854                        | 8        | 176   | 167 | 156 | CP          |
| 2500 6               | 3.05               | 2.86  | 0.29     | 908                        | 43       | 323   | 102 | 75  | SP          |
| 2500 6.5             | 3.75               | 2.50  | 0.13     | 1100                       | 0        | 500   | 0   | 0   | ER          |
| 2500 7               | 3.8                | 3.00  | 0.10     | 1222                       | 0        | 500   | 0   | 0   | ER          |
| 2500 7.5             | 3.85               | 3.50  | 0.08     | 1296                       | 0        | 500   | 0   | 0   | ER          |
| 2500 8               | 3.9                | 4.00  | 0.07     | 1344                       | 0        | 500   | 0   | 0   | ER          |
| 5000 5               | 2                  | 20.00 | 1.00     | 1012                       | 0        | 25    | 475 | 0   | CP          |
| 5000 5.5             | 3.35               | 8.50  | 0.30     | 785                        | 10       | 88    | 213 | 199 | CP          |
| 5000 6               | 2.7                | 5.91  | 0.35     | 738                        | 154      | 148   | 213 | 140 | SP          |
| 5000 6.5             | 2.9                | 4.69  | 0.31     | 820                        | 91       | 228   | 162 | 111 | SP          |
| 5000 7               | 3.8                | 3.00  | 0.10     | 944                        | 0        | 500   | 0   | 0   | ER          |
| 5000 7.5             | 3.85               | 3.50  | 0.08     | 1092                       | 0        | 500   | 0   | 0   | ER          |
| 5000 8               | 3.9                | 4.00  | 0.07     | 1187                       | 0        | 500   | 0   | 0   | ER          |
| 7500 5               | 2                  | 30.00 | 1.00     | 1008                       | 0        | 17    | 483 | 0   | CP          |
| 7500 5.5             | 3.35               | 12.75 | 0.30     | 762                        | 11       | 59    | 228 | 213 | CP          |
| 7500 6               | 2.6                | 8.92  | 0.37     | 681                        | 203      | 96    | 248 | 156 | SP          |
| 7500 6.5             | 2.75               | 7.19  | 0.34     | 734                        | 147      | 144   | 212 | 143 | SP          |
| 7500 7               | 2.9                | 5.90  | 0.31     | 802                        | 99       | 209   | 173 | 118 | SP          |
| 7500 7.5             | 3.3                | 4.38  | 0.22     | 891                        | 24       | 359   | 80  | 62  | SP          |
| 7500 8               | 3.9                | 4.00  | 0.07     | 1031                       | 0        | 500   | 0   | 0   | ER          |
| 10000 5              | 2                  | 40.00 | 1.00     | 1006                       | 0        | 13    | 487 | 0   | CP          |
| 10000 5.5            | 3.35               | 17.00 | 0.30     | 750                        | 11       | 44    | 235 | 220 | CP          |
| 10000 6              | 2.6                | 11.78 | 0.36     | 652                        | 213      | 73    | 258 | 169 | SP          |
| 10000 6.5            | 2.65               | 9.77  | 0.36     | 692                        | 188      | 104   | 242 | 154 | SP          |
| 10000 7              | 2.75               | 8.17  | 0.34     | 741                        | 149      | 145   | 216 | 139 | SP          |
| 10000 7.5            | 2.95               | 6.66  | 0.30     | 801                        | 91       | 214   | 168 | 118 | SP          |
| 10000 8              | 3.25               | 5.22  | 0.23     | 880                        | 32       | 335   | 96  | 70  | SP          |
| 12500 5              | 2                  | 50.00 | 1.00     | 1005                       | 0        | 10    | 490 | 0   | CP          |
| 12500 5.5            | 3.35               | 21.25 | 0.30     | 743                        | 12       | 35    | 240 | 225 | CP          |
| 12500 6              | 2.55               | 14.82 | 0.37     | 634                        | 236      | 58    | 272 | 170 | SP          |
| 12500 6.5            | 2.65               | 12.09 | 0.35     | 666                        | 195      | 84    | 249 | 167 | SP          |
| 12500 7              | 2.7                | 10.27 | 0.34     | 705                        | 172      | 114   | 234 | 152 | SP          |
| 12500 7.5            | 2.8                | 8.73  | 0.33     | 752                        | 136      | 156   | 208 | 136 | SP          |
| 12500 8              | 3                  | 7.18  | 0.28     | 808                        | 81       | 226   | 160 | 114 | SP          |
| 15000 5              | 2                  | 60.00 | 1.00     | 1004                       | 0        | 8     | 492 | 0   | CP          |
| 15000 5.5            | 3.35               | 25.50 | 0.30     | 739                        | 12       | 29    | 243 | 228 | CP          |
| 15000 6              | 2.55               | 17.72 | 0.37     | 622                        | 240      | 48    | 276 | 176 | SP          |

| Parameters |     | Decision Variables |        |          | Profits |         | Sales  |          |      | Eql.<br>Type |
|------------|-----|--------------------|--------|----------|---------|---------|--------|----------|------|--------------|
|            |     | w                  | t      | $\alpha$ | $\Pi_m$ | $\Pi_r$ | Direct | Retailer | Lost |              |
| 15000      | 6.5 | 2.6                | 14.66  | 0.36     | 649     | 217     | 69     | 263      | 169  | SP           |
| 15000      | 7   | 2.65               | 12.45  | 0.35     | 681     | 194     | 93     | 249      | 158  | SP           |
| 15000      | 7.5 | 2.75               | 10.57  | 0.33     | 719     | 157     | 127    | 225      | 148  | SP           |
| 15000      | 8   | 2.85               | 9.09   | 0.32     | 765     | 123     | 170    | 199      | 131  | SP           |
| 17500      | 5   | 2                  | 70.00  | 1.00     | 1004    | 0       | 7      | 493      | 0    | CP           |
| 17500      | 5.5 | 3.35               | 29.75  | 0.30     | 736     | 12      | 25     | 245      | 230  | CP           |
| 17500      | 6   | 2.55               | 20.61  | 0.37     | 614     | 243     | 42     | 279      | 180  | SP           |
| 17500      | 6.5 | 2.6                | 17.03  | 0.36     | 637     | 221     | 59     | 266      | 175  | SP           |
| 17500      | 7   | 2.65               | 14.44  | 0.35     | 664     | 198     | 81     | 253      | 166  | SP           |
| 17500      | 7.5 | 2.7                | 12.49  | 0.34     | 697     | 177     | 106    | 239      | 155  | SP           |
| 17500      | 8   | 2.8                | 10.73  | 0.32     | 735     | 141     | 142    | 215      | 143  | SP           |
| 20000      | 5   | 2                  | 80.00  | 1.00     | 1003    | 0       | 6      | 494      | 0    | CP           |
| 20000      | 5.5 | 3.35               | 34.00  | 0.30     | 733     | 12      | 22     | 247      | 231  | CP           |
| 20000      | 6   | 2.55               | 23.51  | 0.37     | 607     | 246     | 36     | 281      | 182  | SP           |
| 20000      | 6.5 | 2.6                | 19.40  | 0.36     | 627     | 224     | 52     | 269      | 179  | SP           |
| 20000      | 7   | 2.6                | 16.73  | 0.36     | 651     | 218     | 69     | 265      | 167  | SP           |
| 20000      | 7.5 | 2.7                | 14.18  | 0.34     | 680     | 181     | 94     | 243      | 163  | SP           |
| 20000      | 8   | 2.75               | 12.43  | 0.33     | 713     | 160     | 121    | 229      | 151  | SP           |
| 22500      | 5   | 2                  | 90.00  | 1.00     | 1003    | 0       | 6      | 494      | 0    | CP           |
| 22500      | 5.5 | 3.35               | 38.25  | 0.30     | 731     | 12      | 20     | 248      | 232  | CP           |
| 22500      | 6   | 2.55               | 26.41  | 0.37     | 602     | 248     | 33     | 283      | 185  | SP           |
| 22500      | 6.5 | 2.55               | 22.12  | 0.37     | 620     | 243     | 45     | 279      | 176  | SP           |
| 22500      | 7   | 2.6                | 18.76  | 0.36     | 642     | 221     | 61     | 267      | 171  | SP           |
| 22500      | 7.5 | 2.65               | 16.20  | 0.35     | 667     | 200     | 81     | 255      | 165  | SP           |
| 22500      | 8   | 2.7                | 14.21  | 0.34     | 696     | 179     | 104    | 241      | 155  | SP           |
| 25000      | 5   | 2                  | 100.00 | 1.00     | 1002    | 0       | 5      | 495      | 0    | CP           |
| 25000      | 5.5 | 3.35               | 42.50  | 0.30     | 730     | 12      | 18     | 249      | 233  | CP           |
| 25000      | 6   | 2.55               | 29.30  | 0.37     | 598     | 249     | 29     | 284      | 187  | SP           |
| 25000      | 6.5 | 2.55               | 24.53  | 0.37     | 614     | 245     | 41     | 281      | 178  | SP           |
| 25000      | 7   | 2.6                | 20.78  | 0.36     | 634     | 223     | 55     | 269      | 175  | SP           |
| 25000      | 7.5 | 2.65               | 17.93  | 0.35     | 656     | 202     | 73     | 257      | 170  | SP           |
| 25000      | 8   | 2.7                | 15.71  | 0.34     | 682     | 182     | 94     | 244      | 162  | SP           |

**Table 5.16:** RW/DO Strategy in the m/v Plane

|            |     | RETAILER-ONLY      |          |         |          |               | DIRECT-ONLY |         |        |
|------------|-----|--------------------|----------|---------|----------|---------------|-------------|---------|--------|
| Parameters |     | Decision Variables | Profits  | Sales   | Retailer | Decision Var. | Profit      | Sales   |        |
| m          | v   | w                  | $\alpha$ | $\Pi_m$ | $\Pi_r$  | Retailer      | t           | $\Pi_m$ | Direct |
| 0          | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 1.00        | 1500    | 500    |
| 0          | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 1.50        | 1500    | 500    |
| 0          | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 2.00        | 1500    | 500    |
| 0          | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 2.50        | 1500    | 500    |
| 0          | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 3.00        | 1500    | 500    |
| 0          | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 3.50        | 1500    | 500    |
| 0          | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 1500    | 500    |
| 2500       | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 3.33        | 225     | 150    |
| 2500       | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 2.22        | 506     | 338    |
| 2500       | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 2.00        | 875     | 500    |
| 2500       | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 2.50        | 1100    | 500    |
| 2500       | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 3.00        | 1222    | 500    |
| 2500       | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 3.50        | 1296    | 500    |
| 2500       | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 1344    | 500    |
| 5000       | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 6.67        | 113     | 75     |
| 5000       | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 4.44        | 253     | 169    |
| 5000       | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 3.33        | 450     | 300    |
| 5000       | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 2.67        | 703     | 469    |
| 5000       | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 3.00        | 944     | 500    |
| 5000       | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 3.50        | 1092    | 500    |
| 5000       | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 1188    | 500    |
| 7500       | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 10.00       | 75      | 50     |
| 7500       | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 6.67        | 169     | 113    |
| 7500       | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 5.00        | 300     | 200    |
| 7500       | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 469     | 313    |
| 7500       | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 3.33        | 675     | 450    |
| 7500       | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 3.50        | 888     | 500    |
| 7500       | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 1031    | 500    |
| 10000      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 13.33       | 56      | 38     |
| 10000      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 8.89        | 127     | 84     |
| 10000      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 6.67        | 225     | 150    |
| 10000      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 5.33        | 352     | 234    |
| 10000      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 4.44        | 506     | 338    |
| 10000      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 3.81        | 689     | 459    |
| 10000      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 4.00        | 875     | 500    |
| 12500      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 16.67       | 45      | 30     |
| 12500      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 11.11       | 101     | 68     |
| 12500      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 8.33        | 180     | 120    |
| 12500      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 6.67        | 281     | 188    |
| 12500      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 5.56        | 405     | 270    |
| 12500      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 4.76        | 551     | 368    |
| 12500      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 4.17        | 720     | 480    |
| 15000      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 20.00       | 38      | 25     |
| 15000      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 13.33       | 84      | 56     |
| 15000      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 10.00       | 150     | 100    |

|            |     | RETAILER-ONLY      |          |         |          |               | DIRECT-ONLY |         |        |
|------------|-----|--------------------|----------|---------|----------|---------------|-------------|---------|--------|
| Parameters |     | Decision Variables | Profits  | Sales   | Retailer | Decision Var. | Profit      | Sales   | Direct |
| m          | v   | w                  | $\alpha$ | $\Pi_m$ | $\Pi_r$  |               | t           | $\Pi_m$ | Direct |
| 15000      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 8.00        | 234     | 156    |
| 15000      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 6.67        | 338     | 225    |
| 15000      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 5.71        | 459     | 306    |
| 15000      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 5.00        | 600     | 400    |
| 17500      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 23.33       | 32      | 21     |
| 17500      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 15.56       | 72      | 48     |
| 17500      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 11.67       | 129     | 86     |
| 17500      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 9.33        | 201     | 134    |
| 17500      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 7.78        | 289     | 193    |
| 17500      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 6.67        | 394     | 263    |
| 17500      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 5.83        | 514     | 343    |
| 20000      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 26.67       | 28      | 19     |
| 20000      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 17.78       | 63      | 42     |
| 20000      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 13.33       | 113     | 75     |
| 20000      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 10.67       | 176     | 117    |
| 20000      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 8.89        | 253     | 169    |
| 20000      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 7.62        | 345     | 230    |
| 20000      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 6.67        | 450     | 300    |
| 22500      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 30.00       | 25      | 17     |
| 22500      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 20.00       | 56      | 38     |
| 22500      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 15.00       | 100     | 67     |
| 22500      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 12.00       | 156     | 104    |
| 22500      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 10.00       | 225     | 150    |
| 22500      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 8.57        | 306     | 204    |
| 22500      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 7.50        | 400     | 267    |
| 25000      | 5   | 2                  | 1.00     | 1000    | 0        | 500           | 33.33       | 23      | 15     |
| 25000      | 5.5 | 3.35               | 0.30     | 716     | 12       | 258           | 22.22       | 51      | 34     |
| 25000      | 6   | 2.5                | 0.38     | 563     | 281      | 305           | 16.67       | 90      | 60     |
| 25000      | 6.5 | 2.5                | 0.38     | 563     | 281      | 305           | 13.33       | 141     | 94     |
| 25000      | 7   | 2.5                | 0.38     | 563     | 281      | 305           | 11.11       | 203     | 135    |
| 25000      | 7.5 | 2.5                | 0.38     | 563     | 281      | 305           | 9.52        | 276     | 184    |
| 25000      | 8   | 2.5                | 0.38     | 563     | 281      | 305           | 8.33        | 360     | 240    |

## Bibliography

- Avery, J., T. J. Steenburgh, J. Deighton, M. Caravella. 2008. Adding bricks to clicks: The effect of store openings on sales through direct channels. Working paper.
- Bell, D. R., Y. Wang, V. Padmanabhan. 2002. An explanation for partial forward integration: Why manufacturers become marketers. Working Paper.
- Bellman, S., G. L. Lohse, E. J. Johnson. 1999. Predictors of online buying behavior. *Communications of the ACM* 42(12) 32-38.
- Bhatnagar, A., S. Misra, H. R. Rao. 2000. On risk, convenience, and internet shopping behavior. *Communications of the ACM* 43(11) 98-105.
- Boyaci, T. 2004. Competitive stocking and coordination in a multiple-channel distribution system. *IIE Transactions* 37 407-427.
- Broekhuizen, T. L. J., W. Jager. 2003. A conceptual model of channel choice: Measuring online and offline shopping value perceptions. Working Paper, University of Groningen.
- Brooker, K. 1999. E-rivals seem to have Home Depot awfully nervous. *Fortune* 140(4) 2829.
- Cachon, G. 2003. Supply chain coordination with contracts. A. G. de Kok, S. Graves, eds. Chapter 6 in *Handbooks in Operations Research and Management Science*, Vol. 11 Elsevier, Amsterdam, the Netherlands.
- Cachon, G. P., M. A. Lariviere. 2005. Supply chain coordination with revenue-sharing contracts: Strengths and limitations. *Management Science* 51(1) 30-44.
- Cattani, K., W. Gilland, H. S. Heese, J. Swaminathan. 2006. Boiling frogs: Pricing strategies for a manufacturer adding a direct channel that competes with the traditional channel. *Production and Operations Management* 15(1) 40-56.
- Chen, K. Y., M. Kaya, Ö. Özer. 2008. Dual Sales Channels Management with Availability-Based Service Competition. *Manufacturing and Service Operations*

- Management (MSOM) Journal* 10(4) 654-675.
- Chiang, K., D. Chhajed, J.D. Hess. 2003. Direct marketing, indirect profits: Strategic analysis of dual-channel supply-chain design. *Management Science* 49(1) 1-20.
- Chiang, K., G. Monahan. 2003. Managing inventories in a two-echelon dual-channel supply chain. *European Journal of Operational Research* 162 325-341.
- Clay, K., R. Krishnan, M. Smith. 2001. The great experiment: Pricing on the Internet. Working paper.
- Coughlan, A. T., A. I. El-Ansary, L. W. Stern. 1992. *Marketing Channels*. New Jersey: Printice-Hall International.
- Donohue, K. L. 2000. Efficient supply contracts for fashion goods with forecast updating and two production modes. *Management Science* 46(11) 1397-1411.
- Dumrongsiri, A., M. Fan, A. Jain, K. Moinzadeh. 2006. A supply chain model with direct and retail channels. *European Journal of Operational Research* 187 691-718.
- Emmons, H., S. E. Gilbert. 1998. Note. The role of return policies in pricing and inventory decisions for catalogue goods. *Management Science* 44(2) 276-283.
- Fitzsimons, G. J. 2000. Consumer response to stockouts. *Journal of Consumer Research* 27 249-266.
- Gilly, M. C., M. Wolfinbarger. 2000. A comparison of consumer experiences with online and offline shopping. *Consumption, Markets and Culture* 4 187-205.
- Hendershott, T., J. Zhang. 2006. A model of direct and intermediated sales. *Journal of Economics & Management Strategy* 15(2) 279-316.
- Jeuland, A. P., S. M. Shugan. 2008. Managing channel profits. *Marketing Science* 27(1) 52-69.
- Kaya, M., Ö. Özer. 2009. Risk and Information Sharing in Supply Chains through Pricing Contracts. To appear in Handbook of Pricing Management. Editors Ö.

- Özer and R. Phillips. Oxford University Press.
- Keller, K. L., P. Kotler. 2006. *Marketing Management*. New Jersey: Pearson Education, Inc.
- Kiang, Y. M., T. S. Raghu, K. H. Shang. 1999. Marketing on the internet - who can benefit from an online marketing approach? *Decision Support Systems* 27 383-393.
- Kohli, R., S. Devaraj, M. A. Mahmood. 2004. Understanding determinants of online consumer satisfaction: A decision process perspective. *Journal of Management Information Systems* 21(1) 115-135.
- Kumar, V., R. Venkatesan. 2005. Who are the multichannel shoppers and how do they perform? : Correlations of multichannel shopping behavior. *Journal of Interacting Marketing* 19(2) 44-62.
- Kumar, N., R. Ruan. 2006. On manufacturers complementing the traditional retail channel with a direct online channel. *Quant Market Econ* 4 289-323.
- Lariviere, M. A., E. L. Porteus. 2001. Selling to the newsvendor: An analysis of price-only contracts. *Manufacturing & Service Operations Management* 3(4) 293-305.
- Lee, H.L., V. Padmanabhan, and S. Whang. 1997. Information distortion in a supply chain: The bullwhip effect. *Management Science* 43(4) 546-558.
- Lee, H. L., V. Padmanabhan, T. A. Taylor, S. Whang. 2000. Price protection in the personal computer industry. *Management Science* 46(4) 467-482.
- Matsui, A. 1992. Best response dynamics and socially stable strategies. *Journal of Economic Theory* 57 343-362.
- Nahmias, S. 2001. *Production and Operations Analysis*. McGraw-Hill, New York, NY.
- Neslin, S. A., D. Grewal, R. Leghorn, V. Shankar, M, L. Teerling, J. S. Thomas,

- P. C. Verhoef. 2006. Challenges and opportunities in multichannel customer management. *Journal of Service Research* 9(2) 95-112.
- Özer, O. 2006. Inventory management: Information, coordination and rationality. K. Kempf, P. Keskinocak and R. Uzsoy, eds. Chapter 14 in *Handbook of Production Planning* Kluwer Academic Publishers, Norwell, MA.
- Pasternack, B. A. 1985. Optimal pricing and return policies for perishable commodities. *Marketing Science* 4(2) 166-176.
- Peterson, R. A., S. Balasubramanian, B. J. Bronnenberg. 1997. Exploring the implications of internet for consumer marketing. *Journal of the Academy of Marketing Science* 25(4) 329-346.
- Rhee, B., S. Park. 1999. Online store a new direct channel and emerging hybrid channel system. Working Paper, The Honk Kong University of Science & Technology.
- Spengler, J. J. 1950. Vertical integration and antitrust policy. *The Journal of Political Economy* 58(4) 347-352.
- Steinfield, C., H. Bouwman, T. Adelaar. 2002. The dynamics of click-and-mortar electronic commerce: Opportunities and management strategies. *International Journal of Electronic Commerce* 7(1) 93-119.
- Stern, L.W., A.I. El-Ansary, and A.T. Coughlan. *Marketing Channels*. 5th edition, Prentice Hall, Upper Saddle River, New Jersey, 1996.
- Taylor, T. A. 2002. Supply chain coordination under channel rebates with sales effort effects. *Management Science* 48(8) 992-1007.
- Tsay, A. A., W. S. Lovejoy. 1999. Quantity flexibility contracts and supply chain performance. *Manufacturing & Service Operations Management* 1(2) 89-111.
- Tsay, A.A., N. Agrawal. 2000. Channel Dynamics Under Price And Service Competition. *Manufacturing & Service Operations Management* 2(4) 372-391.

- Tsay, A. A., N. Agrawal. 2004a. Modeling conflict and coordination in multi-channel distribution systems: A review. D. Simchi-Levi, D. Wu, M. Shen, eds. Forthcoming in Supply Chain Analysis in the eBusiness Era. Kluwer Academic Publishers, Norwell, MA.
- Yan, R. 2008. Profit sharing and firm performance in the manufacturer-retailer dual-channel supply chain. *Electron Commerce Res* 8 155-172.
- Winer, R. S. 2007. *Marketing Management*. New Jersey: Pearson Education, Inc.